

TABLE XXVIII. OFFICE ASSISTANT AND CUSTOMER SERVICE REPRESENTATIVE

January 2009

County	Administrative Support Specialist				Office Assistant—Journey Level				Senior Administrative Support Specialist				Utility Customer Service Representative				Senior Utility Customer Service Representative				
	No.	Min.	Max.	Actual	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.	
Alamance		n/a			1	\$26,866	\$42,984	\$41,140		n/a				n/a				n/a			
Alexander		n/a				n/a				n/a				n/a				n/a			
Alleghany		n/a				n/a				n/a				n/a				n/a			
Anson																					
Ashe		n/a				n/a				n/a				n/a				n/a			
Avery		n/a			3	20155	28106	23123		n/a				n/a				n/a			
Beaufort	4	22,362	33,543	25,646	3	20,477	30,716	22,494		n/a				n/a			2	\$24,420	\$36,630	\$24,047	
Bertie		n/a			1	21866	32279	21762		n/a				2	24,809	36,624	24,809	1	33,312	49,175	34,151
Bladen		n/a				n/a				n/a				n/a				1	26,507	37,110	32,829
Brunswick	15	32,372	51,796	35,413	15	21,622	34,595	29,240	11	35,956	57,529	45,896	2	23,413	37,462	26,201	1	28,789	46,062	30,236	
Buncombe	25	23,247	33,113	27,415	27	25,402	36,137	30,391	8	30278	43055	37667		n/a				n/a			
Burke	5	24,376	37,784	26,315		n/a			8	25,595	39,673	28,944		n/a				n/a			
Cabarrus		n/a			1	23,214	35,805	34,100		n/a				n/a				n/a			
Caldwell																					
Camden		22,257	33,384	23,370		n/a				n/a				n/a				22,257	33,384	24,852	
Carteret	2	21,118	33,788	28,392	6	19,219	30,750	21,203	6	23,643	37,829	27,930		n/a				n/a			
Caswell																					
Catawba		n/a			46	24,430	37,915	27,828	15	29707	46088	36083		n/a				n/a			
Chatham																					
Cherokee		n/a			2	22,187	33,659	29,515		n/a				n/a				n/a			
Chowan		n/a				n/a				n/a			1	21523	38652	27470		n/a			
Clay		n/a						20532		n/a				n/a				n/a			
Cleveland		n/a			44	22,236	34,680	24,414		n/a				n/a				n/a			
Columbus		n/a				n/a				n/a			1	18,562	37,988	19,072	1	21,527	44,052	27,333	
Craven		n/a			2	25,813	52,159	27,379	2	34,203	69,105	47,516	2	25,813	52,159	29,098	1	28,353	57,289	29,716	
Cumberland	15	30,805	55,692	33,935	9	20,508	33,838	20,952	7	38734	63911	44512		n/a				n/a			
Currituck		n/a				n/a				n/a			2	25,069	34,500	25,791	1	30,322	41,820	30,987	
Dare	24	23,136	37,017	28,946	6	22,054	38,831	28,491	10	29,385	47,017	41,883	2	25,457	40,732	31,775	2	28,013	44,821	36,518	
Davidson	54	22,692	34,039	28,366		n/a			4	27656	41484	41484		n/a				n/a			
Davie	6	24771	38417	30357	1	21398	33187	30258	2	27,311	42,355	30,951	2	26,010	40,338	32,492		n/a			
Duplin		n/a				n/a				n/a			3	24,268	38,271	26,342	1	32,023	50,498	33,983	
Durham	183	21,186	36,472	26,324	6	23,384	40,261	29,152	16	29933	51534	39444		n/a				n/a			
Edgecombe	3	22,895	33,988	23,976	10	18,835	27,961	22,140	1	27,828	41,311	30,164	1	22,895	33,988	31,266		n/a			
Forsyth	11			35,568	114			23,887	3			45,787		n/a				n/a			
Franklin	9	26,277	41,155	31,728	3	23,971	34,245	28,225	3	31,577	45,110	36,583	1	26277	37539	29872		n/a			
Gaston		n/a			18	21,593	33,479	28,269		n/a				n/a				n/a			
Gates																					
Graham																					
Granville	1	22,356	35,770	22,356	3	22,356	35,770	29,181		n/a				n/a				n/a			
Greene		n/a			2	19951	27768	22367		n/a			3	21,005	29,244	23,672	1	24,276	33,673	32,416	
Guilford	143	25,343	43,084	30,498		n/a			104	27941	47500	32638		n/a				n/a			
Halifax		n/a			5	20,925	33,936	25,000		n/a			2	28,194	45,768	31,700		n/a			
Harnett	12	26,344	40,883	29,673		25,258	39,150	30,310	8	28,659	44,421	34,933	5	27,477	42,589	27,551	1	29,892	46,333	34,855	
Haywood		n/a				n/a				n/a				n/a				n/a			
Henderson	2	22,523	34,925	28,607	2	24,356	37,791	29,250	11	27417	42471	35256		n/a				n/a			
Hertford		21237	32918	no data		20226	31350	no data		24,585	38,107	no data		n/a				n/a			
Hoke		n/a			15	22,858	32,298	24,016		n/a			3	25,201	35,609	26,477	1	29,174	41,222	31,417	
Hyde		n/a				n/a				n/a			1	23,966	35,379	25,228	1	27,193	40,142	35,017	
Iredell	28	21,728	33,701	27,452	14	23,733	36,873	29,281	6	28459	44140	35339		n/a				n/a			
Jackson																					
Johnston	17	26,294	38,812	28,811		n/a			14	28,715	42,384	32,323	4	28,715	42,384	28,469	1	30,007	44,292	32,323	
Jones		n/a				n/a				n/a			2	24500	30529	26145		n/a			
Lee	3	24,930	34,902	28364		n/a				n/a				n/a				n/a			
Lenoir		n/a			14	20,306	35,832	23,922		n/a				n/a				n/a			
Lincoln		n/a			12	24,747	37,655	25,957		n/a			6	24,747	37,655	27,776		n/a			
McDowell		n/a				n/a				n/a				n/a				n/a			
Macon	3	19,125	28,687	24226	8	21,085	31,627	24,823	3	25629	38445	34291		n/a				n/a			
Madison																					
Martin		n/a				n/a				n/a			1	22172	35444	22728		n/a			

