New and updated instructions in this 2023 edition of North Carolina Pattern Jury Instructions for Civil Cases

This edition contains a new table of contents for the civil instructions, a number of replacement instructions for civil cases, and a new civil index. To update your printed edition, print and place the instructions listed below in the proper numerical sequence of your previous edition. Old instructions with the same number should be discarded.

Interim Instructions. As the Pattern Jury Instructions Committee considers new or updated instructions, it posts Interim Instructions that are too important to wait until June to distribute as part of the annual hard copy supplements to the School of Government website at sog.unc.edu/programs/ncpji. You may check the site periodically for these instructions or join the Pattern Jury Interim Instructions Listserv to receive notification when instructions are posted to the website.

Instructions with asterisk (*) are new instructions. All others replace existing instructions.

The following instructions are included in this supplement:

103.10	Agency Issue—Burden of Proof—When Principle is Liable
640.42	Employment Relationship—Liability of Employer for Negligence in Hiring, Supervision, or Retention of an Employee
640.43	Employment Relationship—Liability of Employer for Negligence in Hiring or Selecting an Independent Contractor
640.44	Employment Relationship—Liability of Employer for Negligence in Retaining an Independent Contractor
800.03	Definition of Fiduciary; Explanation of Fiduciary Relationship
800.04	Breach of Fiduciary Duty.
800.05	Constructive Fraud
805.26	Private Nuisance—Nuisance by Waterflow
810.62	Property Damages—Diminution in Market Value
845.20	Summary Ejectment—Damages

Page 1 of 23 N.C.P.I.-Civil Table of Contents General Civil Volume Replacement June 2023

TABLE OF CONTENTS

PREFACE

INTRODUCTION

GUIDE TO THE USE OF THIS BOOK

SIGNIFICANT NEW DEVELOPMENTS

NORTH CAROLINA PATTERN JURY INSTRUCTIONS FOR CIVIL CASES: *Dates the instructions were adopted are found in parentheses after the title of the instruction.

PART I. GENERAL

	Chapter 1. Preliminary Instructions.
100.10	Opening Statement. (12/2004)
100.15	Cameras and Microphones in Courtroom. (5/2004)
100.20	Recesses. (6/2010)
100.21	Recesses. (6/2010)
100.40	Deposition Testimony. (5/2004)
100.44	Interrogatories. (12/2004)
100.70	Taking of Notes by Jurors. (5/2004)
101.00	Admonition to the Trial Judge on Stating the Evidence and Relating the Law to the
101.00	Evidence. (10/1985)
101.05	Function of the Jury. (3/1994)
101.10	Burden of Proof and Greater Weight of the Evidence. (3/1994)
101.11	Clear, Strong, and Convincing Evidence. (11/2004)
101.14	Judicial Notice. (10/1983)
101.15	Credibility of Witness. (3/1994)
101.20	Weight of the Evidence. (3/1994)
101.25	Testimony of Expert Witness. (2/1994)
101.30	Testimony of Interested Witness. (3/1994)
101.32	Evidence—Limitation as to Parties. (10/1983)
101.33	Evidence—Limitation as to Purpose. (3/2017)
101.35	Impeachment of Witness by Prior Statement. (5/1992)
101.36	Impeachment of Witness or Party by Proof of Crime. (4/1986)
101.37	Evidence Relating to the Character Trait of a Witness (Including Party) for
	Truthfulness. (4/1986)
101.38	Evidence—Invocation by Witness of Fifth Amendment Privilege against
	Self-Incrimination. (5/2009)
101.39	Evidence—Spoliation by a Party. (6/2010)
101.40	Photograph, Videotape, Motion Pictures, X-Ray, Other Pictorial Representations;
	Map, Models, Charts—Illustrative and Substantive Evidence. (10/1985)
101.41	Stipulations. (1/1988)
101.42	Requests for Admissions. (1/1988)
101.43	Deposition Evidence. (4/1988)
101.45	Circumstantial Evidence. (10/1985)
101.46	Definition of [Intent] [Intentionally]. (12/2016)
101.50	Duty to Recall Evidence. (3/1994)
101.60	Issues. (3/1994)
101.62	Presumptions. (4/1984)

Page 2 of 23 N.C.P.I.-Civil Table of Contents General Civil Volume Replacement June 2023

101.65	Peremptory Instruction. (8/1982)
	Chapter 2. General Negligence Instructions.
102.10	Negligence Issue—Burden of Proof. (5/1994)
102.10A	Negligence Issue—Stipulation of Negligence. (5/2009)
102.107	Negligence Issue—Scipulation of Negligence. (5/2009) Negligence Issue—Definition of Common Law Negligence. (6/2018)
102.12	Negligence Issue—Definition of Negligence in and of Itself (Negligence <i>Per Se</i>). (8/2015)
102.13	Negligence of Minor Between Seven and Fourteen Years of Age. (6/2018)
102.14	Negligence Issue—No Duty to Anticipate Negligence of Others. (5/1994)
102.15	Negligence Issue—Doctrine of Sudden Emergency. (2/2022)
102.16	Negligence Issue—Sudden Emergency Exception to Negligence Per Se. (2/2022)
102.19	Proximate Cause—Definition; Multiple Causes. (5/2009))
102.20	Proximate Cause—Peculiar Susceptibility. (3/2017)
102.26	Proximate Cause—Act of God. (5/1994)
102.27	Proximate Cause—Concurring Acts of Negligence. (3/2005)
102.28	Proximate Cause—Insulating Acts of Negligence. (6/2010)
102.20	Proximate Cause—Defense of Sudden Incapacitation. (2/2000)
102.30	Negligence Issue—Breach of Parent's Duty to Supervise Minor Children. (5/1992)
102.35	Contentions of Negligence. (3/1994)
102.50	Final Mandate—Negligence Issue. (3/1994)
102.60	Concurring Negligence. (3/2005)
102.65	Insulating/Intervening Negligence. (6/2020)
102.84	Negligence—Infliction of Severe Emotional Distress. (2/2020)
102.85	Willful or Wanton Conduct Issue ("Gross Negligence"). (5/1997)
102.86	Willful or Wanton Conduct Issue ("Gross Negligence")—Used to Defeat Contributory
	Negligence. (12/2003)
102.87	Willful and Malicious Conduct Issue—Used to Defeat Parent-Child Immunity.
	(3/2016)
102.90	Negligence Issue—Joint Conduct—Multiple Tortfeasors. (3/1994)
102.95	Architect—Project Expediter—Negligence in Scheduling. (5/2005)
102.10	Chapter 3. General Agency Instructions.
103.10	Agency Issue—Burden of Proof—When Principal Is Liable. (5/2023))
103.15	Independent Contractor. (5/1992)
103.30	Agency Issue—Civil Conspiracy (One Defendant). (4/2019)
103.31	Agency Issue—Civil Conspiracy (Multiple Defendants). (4/2019)
103.40	Disregard of Corporate Entity of Affiliated Company—Instrumentality Rule
	("Piercing the Corporate Veil"). (6/2020)
103.50	Agency—Departure from Employment. (10/1985)
103.55	Agency—Willful and Intentional Injury Inflicted by an Agent. (10/1985)
103.70	Deleted (5/2023)
	Chapter 3a. Contributory Negligence Instructions.
104.10	Contributory Negligence Issue—Burden of Proof—Definition. (6/2018)
104.25	Contributory Negligence of Minor Between Seven and Fourteen Years of Age.
	(6/2018)
104.35	Contentions of Contributory Negligence. (3/1994)
104.50	Final Mandate—Contributory Negligence Issue. (3/1994)
	, - <u></u>
	Chapter 4. Third Party Defendants.
108.75	Negligence of Third Party Tort-Feasor—Contribution. (10/1985)
	, , ,

Page 3 of 23 N.C.P.I.-Civil Table of Contents General Civil Volume Replacement June 2023

	Chapter 5. Summary Instructions.
150.10	Jury Should Consider All Contentions. (3/1994)
150.12	Jury Should Render Verdict Based on Fact, Not Consequences. (3/1994)
150.20	The Court Has No Opinion. (3/1994)
150.30	Verdict Must Be Unanimous. (3/1994)
150.40	Selection of Foreperson. (3/1994)
150.45	Concluding Instructions—When To Begin Deliberations, Charge Conference.
	(3/1994)
150.50	Failure of Jury to Reach a Verdict. (10/1980)
150.60	Discharging the Jury. (5/1988)
150100	bischarging the saryt (sy 1900)
PART II. C	ONTRACTS
	Chapter 1. General Contract Instructions.
501.00	Introduction to Contract Series. (5/2003)
	Chapter 2. Issue of Formation of Contract.
501.01	
	Contracts—Issue of Formation—Common Law. (5/2022)
501.01A	Contracts—Issue of Formation—UCC. (6/2018)
501.02	Contracts—Issue of Formation—Peremptory Instruction. (5/2003)
501.03	Contracts—Issue of Formation—Parties Stipulate the Contract. (5/2003)
501.05	Contracts—Issue of Formation—Defense of Lack of Mental Capacity. (6/2018)
501.10	Contracts—Issue of Formation—Defense of Lack of Mental Capacity—Rebuttal by
501.10	Proof of Fair Dealing and Lack of Notice. (5/2003)
501.15	
301.13	Contracts—Issue of Formation—Defense of Lack of Mental Capacity—Rebuttal by
	Proof of Necessities. (5/2003)
501.20	Contracts—Issue of Formation—Defense of Lack of Mental Capacity—Rebuttal by
	Proof of Ratification (Incompetent Regains Mental Capacity). (5/2003)
501.25	Contracts—Issue of Formation—Defense of Lack of Mental Capacity—Rebuttal by
	Proof of Ratification (by Agent, Personal Representative or Successor). (5/2003)
501.30	Contracts—Issue of Formation—Defense of Mutual Mistake of Fact. (6/2013)
501.35	Contracts—Issue of Formation—Defense of Undue Influence. (5/2003)
501.40	Contracts—Issue of Formation—Defense of Duress. (5/2003)
501.45	Contracts—Issue of Formation—Defense of Fraud. (5/2004)
501.50	Contracts—Issue of Formation—Defense of Grossly Inadequate Consideration
	("Intrinsic Fraud"). (5/2003)
501.52	Contracts—Issue of Formation—Defense of Fraud in the Factum. (5/2003)
501.55	Contracts—Issue of Formation—Defense of Constructive Fraud. (6/2018)
501.60	Contracts—Issue of Formation—Defense of Constructive Fraud—Rebuttal by Proof
301.00	of Openness, Fairness, and Honesty. (5/2003)
F01 6F	
501.65	Contracts—Issue of Formation—Defense of Infancy. (5/2003)
501.67	Contracts—Issue of Formation—Defense of Infancy—Rebuttal by Proof of
	Emancipation. (5/2003)
501.70	Contracts—Issue of Formation—Defense of Infancy—Rebuttal by Proof of
	Ratification After Minor Comes of Age. (5/2003)
501.75	Contracts—Issue of Formation—Defense of Infancy—Rebuttal by Proof of
301.73	,
E04 00	Ratification by Guardian, Personal Representative or Agent. (5/2003)
501.80	Contracts—Issue of Formation—Defense of Infancy—Rebuttal by Proof of
	Necessities. (5/2003)
	Chapter 3. Issue of Breach.
502.00	Contracts—Issue of Breach By Non-Performance. (5/2003)
502.05	Contracts—Issue of Breach By Repudiation. (6/2018)
502.10	Contracts—Issue of Breach By Prevention. (5/2003)
JUZ.10	Contracts 133de of Diedeli by Frevention, (3/2003)

Page 4 of 23 N.C.P.I.-Civil Table of Contents General Civil Volume Replacement June 2023

(5/2003)

502.15	Contracts—Issue of Breach—Defense of Waiver. (5/2004)
502.20	Contracts—Issue of Breach—Defense of Prevention by Plaintiff. (5/2003)
502.25	Contracts—Issue of Breach—Defense of Frustration of Purpose. (6/2014)
502.30	Contracts—Issue of Breach—Defense of Impossibility (Destruction of Subject
	Matter of Contract). (6/2014)
502.35	Contracts—Issue of Breach—Defense of Impossibility (Death, Disability, or Illness
	of Personal Services Provider). (6/2014)
502.40	Contracts—Issue of Breach—Defense of Illegality or Unenforceability. (2/2020)
502.45	Contracts—Issue of Breach—Defense of Unconscionability. (5/2003)
502.47	Contracts—Issue of Breach—Direct Damages—Defense of Oral Modification of
302117	Written Contract. (5/2003)
502.48	Contracts—Issue of Breach—Defense of Modification. (5/2003)
502.50	Contracts—Issue of Breach—Defense of Rescission. (5/2003)
502.55	Contracts—Issue of Breach—Defense of Novation. (5/2003)
502.60	Contracts—Issue of Breach—Defense of Accord and Satisfaction. (5/2003)
302.00	Contracts 155ac of Breach Bereinse of Accord and Satisfaction (5/2005)
	Chapter 4. Issue of Common Law Remedy.
503.00	Contracts—Issue of Common Law Remedy—Rescission. (5/2003)
503.01	Contracts—Issue of Common Law Remedy—Rescission—Measure of Restitution.
303.01	(6/2014)
503.03	Contracts—Issue of Common Law Remedy—Specific Performance. (5/2003)
503.06	Contracts—Issue of Common Law Remedy—Statement of Damages Issue.
303.00	(5/2003)
503.09	Contracts—Issue of Common Law Remedy—Damages in General. (5/2003)
503.12	Contracts—Issue of Common Law Remedy—Direct Damages—Buyer's Measure of
303.12	Recovery for a Seller's Breach of Contract to Convey Real Property. (5/2003)
503.15	Contracts—Issue of Common Law Remedy—Direct Damages—Seller's Measure of
303.13	Recovery for a Buyer's Breach of Executory Contract to Purchase Real Property.
	(5/2003)
503.18	Contracts—Issue of Common Law Remedy—Direct Damages—Broker's Measure of
303.10	Recovery for a Seller's Breach of an Exclusive Listing Contract. (5/2003)
503.21	Contracts—Issue of Common Law Remedy—Direct Damages—Owner's Measure of
303.21	Recovery for a Contractor's Partial Breach of a Construction Contract. (5/2003)
503.24	Contracts—Issue of Common Law Remedy—Direct Damages—Owner's Measure of
303.24	Recovery for a Contractor's Partial Breach of a Construction Contract Where
	Correcting the Defect Would Cause Economic Waste. (5/2003)
503.27	Contracts—Issue of Common Law Remedy—Direct Damages—Owner's Measure of
303.27	Recovery for a Partial Breach of a Repair or Services Contract. (5/2003)
503.30	Contracts—Issue of Common Law Remedy—Direct Damages—Owner's Measure of
303.30	Recovery for a Contractor's Failure to Perform any Work Under a Construction,
	Repair, or Services Contract. (5/2003)
503.33	Contracts—Issue of Common Law Remedy—Direct Damages—Contractor's Measure
303.33	of Recovery for an Owner's Breach of a Construction, Repair, or Services Contract
	Where the Contractor Has Fully Performed. (5/2003)
503.36	Contracts—Issue of Common Law Remedy—Direct Damages—Contractor's Measure
303.30	of Recovery for an Owner's Breach of a Construction, Repair, or Services Contract
	Where the Contractor Has Not Begun Performance. (5/2003)
503.39	Contracts—Issue of Common Law Remedy—Direct Damages—Contractor's Measure
202.23	of Recovery for an Owner's Breach of a Construction, Repair, or Services Contract
	After the Contractor Delivers Partial Performance. (5/2003)
503.42	Contracts—Issue of Common Law Remedy—Direct Damages—Contractor's Measure
303.42	
	of Recovery for an Owner's Breach of a Construction, Repair, or Services Contract
	Where the Contractor Elects to Recover Preparation and Performance Expenditures. (5/2003)
	13/711131

503.45	Contracts—Issue of Common Law Remedy—Direct Damages—Owner's Measure of Recovery for Loss of Rent due to a Lessee's, Occupier's, or Possessor's Breach of
	Lease of Real Estate or Personal Property. (5/2003)
503.48	Contracts—Issue of Common Law Remedy—Direct Damages—Owner's Measure of Recovery for Loss of Use Due to a Lessee's, Occupier's, or Possessor's Breach of Lease of Real Estate or Personal Property. (5/2003)
E02 E1	
503.51	Contracts—Issue of Common Law Remedy—Direct Damages—Owner's Measure of Recovery for Real Estate or Personal Property Idled by Breach of a Contract Where Proof of Lost Profits or Rental Value Is Speculative. (5/2003)
503.54	Contracts—Issue of Common Law Remedy—Direct Damages—Employer's Measure of Recovery for Employee's Wrongful Termination of an Employment Contract. (5/2003)
503.70	Contracts—Issue of Common Law Remedy—Incidental Damages. (5/2003)
503.73	Contracts—Issue of Common Law Remedy—Consequential Damages. (5/2003)
	Breach Of Contract—Special Damages—Loss Of Profits (Formerly 517.20) (6/2013)
503.75	
503.76	Contracts—Issue of Common Law Remedy—Future Worth of Damages in Present Value. (5/2003)
503.79	Contracts—Issue of Common Law Remedy—Damages Mandate. (5/2003)
503.90	Contracts—Issue of Common Law Remedy—Defense (Offset) for Failure to Mitigate. (5/2003)
503.91	Contracts—Issue of Common Law Remedy—Defense (Offset) for Failure to
	Mitigate—Amount of Credit. (5/2003)
503.94	Contracts—Issue of Common Law Remedy—Validity of Liquidated Damages Provision. (5/2003)
503.97	Contracts—Issue of Common Law Remedy—Amount of Liquidated Damages. (5/2003)
	(3/2003)
504.00	Chapter 5. Issue of UCC Remedy. Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Repudiation. (5/2003)
504.00 504.03	Chapter 5. Issue of UCC Remedy. Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Repudiation. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Failure to Make
504.03	Chapter 5. Issue of UCC Remedy. Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Repudiation. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Failure to Make Delivery or Tender. (5/2003)
	Chapter 5. Issue of UCC Remedy. Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Repudiation. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Failure to Make Delivery or Tender. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Rightful Rejection.
504.03 504.06	Chapter 5. Issue of UCC Remedy. Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Repudiation. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Failure to Make Delivery or Tender. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Justifiable Revocation of
504.03 504.06 504.09	Chapter 5. Issue of UCC Remedy. Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Repudiation. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Failure to Make Delivery or Tender. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Justifiable Revocation of Acceptance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Justifiable Revocation of
504.03 504.06 504.09 504.12	Chapter 5. Issue of UCC Remedy. Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Repudiation. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Failure to Make Delivery or Tender. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Justifiable Revocation of Acceptance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Justifiable Revocation of Acceptance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages After Acceptance and
504.03 504.06 504.09 504.12 504.15	Chapter 5. Issue of UCC Remedy. Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Repudiation. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Failure to Make Delivery or Tender. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Justifiable Revocation of Acceptance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Justifiable Revocation of Acceptance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages After Acceptance and Retention of Goods. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Specific Performance.
504.03 504.06 504.09 504.12 504.15 504.18	Chapter 5. Issue of UCC Remedy. Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Repudiation. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Failure to Make Delivery or Tender. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Justifiable Revocation of Acceptance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Justifiable Revocation of Acceptance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages After Acceptance and Retention of Goods. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Specific Performance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy (or Defense) of Stopping
504.03 504.06 504.09 504.12 504.15 504.18 504.21	Chapter 5. Issue of UCC Remedy. Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Repudiation. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Failure to Make Delivery or Tender. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Justifiable Revocation of Acceptance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Justifiable Revocation of Acceptance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages After Acceptance and Retention of Goods. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Specific Performance. (5/2003) Contracts—Issue of UCC Remedy—Seller's Remedy (or Defense) of Stopping Delivery of Goods. (5/2003) Contracts—Issue of UCC Remedy—Seller's Remedy (or Defense) of Reclaiming
504.03 504.06 504.09 504.12 504.15 504.18 504.21 504.24 504.27	Chapter 5. Issue of UCC Remedy. Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Repudiation. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Failure to Make Delivery or Tender. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Justifiable Revocation of Acceptance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Justifiable Revocation of Acceptance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages After Acceptance and Retention of Goods. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Specific Performance. (5/2003) Contracts—Issue of UCC Remedy—Seller's Remedy (or Defense) of Stopping Delivery of Goods. (5/2003) Contracts—Issue of UCC Remedy—Seller's Remedy (or Defense) of Reclaiming Goods Already Delivered. (5/2003)
504.03 504.06 504.09 504.12 504.15 504.18 504.21 504.24 504.27 504.30	Chapter 5. Issue of UCC Remedy. Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Repudiation. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Failure to Make Delivery or Tender. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Justifiable Revocation of Acceptance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Justifiable Revocation of Acceptance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages After Acceptance and Retention of Goods. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Specific Performance. (5/2003) Contracts—Issue of UCC Remedy—Seller's Remedy (or Defense) of Stopping Delivery of Goods. (5/2003) Contracts—Issue of UCC Remedy—Seller's Remedy (or Defense) of Reclaiming Goods Already Delivered. (5/2003) Contracts—Issue of UCC Remedy—Seller's Remedy of Resale. (5/2003)
504.03 504.06 504.09 504.12 504.15 504.18 504.21 504.24 504.27 504.30 504.33	Chapter 5. Issue of UCC Remedy. Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Repudiation. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Failure to Make Delivery or Tender. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Justifiable Revocation of Acceptance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Justifiable Revocation of Acceptance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages After Acceptance and Retention of Goods. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Specific Performance. (5/2003) Contracts—Issue of UCC Remedy—Seller's Remedy (or Defense) of Stopping Delivery of Goods. (5/2003) Contracts—Issue of UCC Remedy—Seller's Remedy (or Defense) of Reclaiming Goods Already Delivered. (5/2003) Contracts—Issue of UCC Remedy—Seller's Remedy of Resale. (5/2003) Contracts—Issue of UCC Remedy—Seller's Remedy of Resale. (5/2003)
504.03 504.06 504.09 504.12 504.15 504.18 504.21 504.24 504.27 504.30 504.33 504.36	Chapter 5. Issue of UCC Remedy. Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Repudiation. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Failure to Make Delivery or Tender. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Justifiable Revocation of Acceptance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Justifiable Revocation of Acceptance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages After Acceptance and Retention of Goods. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Specific Performance. (5/2003) Contracts—Issue of UCC Remedy—Seller's Remedy (or Defense) of Stopping Delivery of Goods. (5/2003) Contracts—Issue of UCC Remedy—Seller's Remedy (or Defense) of Reclaiming Goods Already Delivered. (5/2003) Contracts—Issue of UCC Remedy—Seller's Remedy of Resale. (5/2003) Contracts—Issue of UCC Remedy—Seller's Resale Damages. (5/2003) Contracts—Issue of UCC Remedy—Seller's Resale Damages. (5/2003) Contracts—Issue of UCC Remedy—Seller's Resale Damages. (5/2003)
504.03 504.06 504.09 504.12 504.15 504.18 504.21 504.24 504.27 504.30 504.33	Chapter 5. Issue of UCC Remedy. Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Repudiation. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Seller's Failure to Make Delivery or Tender. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Rightful Rejection. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Justifiable Revocation of Acceptance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages Upon Justifiable Revocation of Acceptance. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Damages After Acceptance and Retention of Goods. (5/2003) Contracts—Issue of UCC Remedy—Buyer's Remedy of Specific Performance. (5/2003) Contracts—Issue of UCC Remedy—Seller's Remedy (or Defense) of Stopping Delivery of Goods. (5/2003) Contracts—Issue of UCC Remedy—Seller's Remedy (or Defense) of Reclaiming Goods Already Delivered. (5/2003) Contracts—Issue of UCC Remedy—Seller's Remedy of Resale. (5/2003) Contracts—Issue of UCC Remedy—Seller's Remedy of Resale. (5/2003)

Performance) for Delivered Goods. (5/2003)

General Civ	vil Table of Contents
504.45	Contracts—Issue of UCC Remedy—Seller's Remedy of Action for Price (Specific Performance) for Undelivered Goods. (5/2003)
504.48 504.51	Contracts—Issue of UCC Remedy—Defense (Offset) of Failure to Mitigate. (5/2003) Contracts—Issue of UCC Remedy—Validity of Liquidated Damages Provision. (5/2003)
504.54	Contracts—Issue of UCC Remedy—Amount of Liquidated Damages. (5/2003)
505.20	Chapter 6. Minor's Claims Where Contract Disavowed. Contracts—Issue of Remedy—Minor's Claim for Restitution Where Contract Is Disavowed. (5/2003)
505.25	Contracts—Issue of Remedy—Minor's Claim for Restitution Where Contract Is Disavowed—Measure of Recovery. (5/2003)
516.05 516.15 516.30 517.20	Chapter 7. Agency. Agency in Contract—Authority of General Agent or Actual and Apparent. (1/2019) Agency—Ratification. (1/2019) Agency—Issue of Undisclosed Principal—Liability of Agent. (4/2005) Breach of Contract—Special Damages—Loss of Profits. (6/2013)
	Chapter 8. Deleted. (5/2003)
635.20 635.25 635.30 635.35 635.40	Chapter 9. Action on Account. Action on Unverified Account—Issue of Liability. (5/1991) Action on Unverified Account—Issue of Amount Owed. (5/1991) Action on Verified Itemized Account. (5/1991) Action on Account Stated. (6/2014) Action on Account—Defense of Payment. (5/1991)
640.00 640.00A 640.01 640.02 640.03 640.10 640.12 640.14 640.20 640.22	Chapter 10. Employment Relationship. Introduction to "Employment Relationship" Series. (6/2014) Introduction to "Employment Relationship" Series (Delete Sheet). (6/2010) Employment Relationship—Status of Person as Employee. (6/2018) Employment Relationship—Constructive Termination. (6/2010) Employment Relationship—Termination/Resignation. (6/2010) Employment Relationship—Employment for Definite Term. (2/1991) Employment Relationship—Breach of Agreement for Definite Term. (5/1991) Employment Relationship—Employer's Defense of Just Cause. (2/1991) Employment Relationship—Wrongful (Tortious) Termination. (3/2017) Employment Relationship—Employer's Defense to Wrongful (Tortious) Termination. (4/1998) Employment Relationship—Blacklisting. (11/1996)
640.27 640.28 640.29A	Employment Discrimination—Pretext Case. (6/2018) Employment Discrimination—Mixed Motive Case. (5/2004) Employment Relationship—Adverse Employment Action in Violation of the North
640.29B	Carolina Whistleblower Act—Introduction. (6/2018) Employment Relationship—Adverse Employment Action in Violation of the North
640.29C	Carolina Whistleblower Act— <i>Direct Admission Case</i> . (6/2010) Employment Relationship—Adverse Employment Action in Violation of the North Carolina Whistleblower Act— <i>Pretext Case</i> . (6/2010)
640.29D	Employment Relationship—Adverse Employment Action in Violation of the North Carolina Whistleblower Act— <i>Mixed Motive Case</i> (Plaintiff). (6/2010)
640.29E	Employment Relationship—Adverse Employment Action in Violation of the North Carolina Whistleblower Act— <i>Mixed Motive Case</i> (Defendant). (5/2009)
640.30	Employment Relationship—Damages. (6/2010)

Page 6 of 23

N.C.P.I.-Civil Table of Contents General Civil Volume Replacement June 2023 Employment Relationship—Mitigation of Damages. (6/2014) 640.32 640.40 Employment Relationship—Vicarious Liability of Employer for Co-Worker Torts. (6/2015)640.42 Employment Relationship—Liability of Employer for Negligence in Hiring, Supervision, or Retention of an Employee. (5/2023) 640.43 Employment Relationship—Liability of Employer for Negligence in Hiring or Selecting an Independent Contractor. (5/2023) 640.44 Employment Relationship—Liability of Employer for Negligence in Retaining an Independent Contractor, (5/2023) 640.46 Employment Relationship—Liability of Employer for Injury to Employee—Exception to Workers' Compensation Exclusion. (2/2017) 640.48 Employment Relationship—Liability of Principal for Negligence of Independent Contractor (Breach of Non-Delegable Duty of Safety)—Inherently Dangerous Activity. (5/2009) 640.60 Employment Relationships—Wage & Hour Act—Wage Payment Claim (2/2017) 640.65 Employment Relationships—Wage & Hour Act—Wage Payment Claim—Damages (6/2014)640.70 Public Employee—Direct North Carolina Constitutional Claim—Enjoyment of Fruits of Labor. (2/2019) **Chapter 11. Covenants Not to Compete.** 645.20 Covenants Not to Compete—Issue of the Existence of the Covenant. (6/2015) 645.30 Covenants Not to Compete—Issue of Whether Covenant was Breached. (5/1976) 645.50 Covenants not to Compete—Issue of Damages. (5/2006) Chapter 12. Actions for Services Rendered a Decedent. 714.18 Products Liability—Military Contractor Defense. (6/2022) Action for Services Rendered a Decedent—Issue of Existence of Contract. 735.00 (11/2/2004)735.05 Action for Services Rendered a Decedent-Evidence of Promise to Compensate by Will. (12/1977) Action for Services Rendered a Decedent—Presumption that Compensation Is 735.10 Intended. (5/1978) 735.15 Action for Services Rendered a Decedent—Presumption of Gratuity by Family Member. (12/1977) 735.20 Action for Services Rendered a Decedent—Issue of Breach of Contract. (12/1977) Action for Services Rendered a Decedent—Issue of Recovery. (12/1977) 735.25 735.30 Action for Services Rendered a Decedent—Issue of Recovery—Benefits or Offsets. (10/1977)735.35 Action for Services Rendered a Decedent—Issue of Recovery—Evidence of Value of Specific Property. (10/1977) Action for Services Rendered a Decedent—Issue of Recovery—Statute of 735.40 Limitations. (5/1978) **Chapter 13. Quantum Meruit.** 736.00 Quantum Meruit—Quasi Contract—Contract Implied at Law. (5/2016) Quantum Meruit—Quasi Contract—Contract Implied at Law: Measure of Recovery. 736.01

Chapter 14. Leases.

(6/2015)

Page 7 of 23

Page 8 of 23 N.C.P.I.-Civil Table of Contents General Civil Volume Replacement June 2023

VOLUME II

Part III. WARRANTIES AND PRODUCTS LIABILITY

	Chapter 1. Warranties in Sales of Goods.
741.00	Warranties in Sales of Goods. (5/1999)
741.05	Warranties in Sales of Goods—Issue of Existence of Express Warranty. (5/1999)
741.10	Warranties in Sales of Goods—Issue of Breach of Express Warranty. (5/1999)
741.15	Warranties in Sales of Goods—Issue of Existence of Implied Warranty of
, .1.15	Merchantability. (6/2013)
741.16	Warranties in Sales of Goods—Issue of Seller's Defense of Modification of Implied
	Warranty of Merchantability. (5/1999)
741.17	Warranties in Sales of Goods—Issue of Seller's Defense of Exclusion of Implied
	Warranty of Merchantability. (5/1999)
741.18	Warranties in Sales of Goods—Issue of Seller's Defense of Buyer's Actual or
	Constructive Knowledge of Defects—Implied Warranty of Merchantability. (5/1999)
741.20	Warranties in Sales of Goods—Issue of Breach of Implied Warranty of
	Merchantability. (12/2003)
741.25	Warranties in Sales of Goods—Issue of Existence of Implied Warranty of Fitness for
	a Particular Purpose. (5/1999)
741.26	Warranties in Sales of Goods—Issue of Seller's Defense of Modification of Implied
	Warranty of Fitness for a Particular Purpose. (5/1999)
741.27	Warranties in Sales of Goods—Issue of Seller's Defense of Exclusion of Implied
	Warranty of Fitness for a Particular Purpose. (5/1999)
741.28	Warranties in Sales of Goods—Issue of Seller's Defense of Buyer's Actual or
,	Constructive Knowledge of Defects—Implied Warranty of Fitness for a Particular
	Purpose. (5/1999)
741.30	Warranties in Sales of Goods—Issue of Breach of Implied Warranty of Fitness for a
7 11130	Particular Purpose. (5/1999)
741.31	Warranties in Sales of Goods—Issue of Existence of Implied Warranty Created by
, 11131	Course of Dealing or Usage of Trade. (5/1999)
741.32	Warranties in Sales of Goods—Issue of Seller's Defense of Exclusion of Implied
, .1.52	Warranty Created by Course of Dealing or by Usage of Trade. (5/1999)
741.33	Warranties in Sales of Goods—Issue of Seller's Defense of Buyer's Actual or
741.55	Constructive Knowledge of Defects—Implied Warranty Created by Course of
	Dealing or by Usage of Trade. (5/1999)
741.34	Warranties in Sales of Goods—Issue of Breach of Implied Warranty Created by
/41.54	Course of Dealing or Usage of Trade. (5/1999)
741.35	Warranties in Sales of Goods—Remedies—Rightful Rejection. (5/1999)
741.33 741.40	Warranties in Sales of Goods—Rightful Rejection—Damages. (5/1999)
741.45	Warranties in Sales of Goods—Remedies—Justifiable Revocation of Acceptance. (5/1999)
741.50	Warranties in Sales of Goods—Justifiable Revocation of Acceptance—Damages.
741.50	(5/1999)
741.60	Warranties in Sales of Goods—Remedy for Breach of Warranty Where Accepted
741.00	Goods are Retained—Damages. (5/1999)
741.65	Express and Implied Warranties—Third Party Rights of Action (Horizontal) Against
741.05	Buyer's Seller. (5/1999)
741.66	Implied Warranties—Third Party Rights of Action (Horizontal) Against
, 41.00	Manufacturers. (5/2006)
741.67	Implied Warranties—Third Party Rights of Action (Vertical) Against Manufacturers.
, 41.0/	(5/1999)
741.70	Products Liability—Claim of Inadequate Warning or Instruction. (5/2005)
-	-,

Page 9 of 23 N.C.P.I.-Civil Table of Contents General Civil Volume Replacement June 2023

Replacemen	Replacement Julie 2025		
741.71	Products Liability—Claim Against Manufacurer for Inadequate Design or Formulation (Except Firearms or Ammunition). (5/2005)		
741.72	Products Liability—Firearms or Ammunition—Claim Against Manufacturer or Seller for Defective Design. (5/2005)		
	Chapter 2. Defenses By Sellers and Manufacturers.		
743.05	Products Liability (Other than Express Warranty)—Seller's Defense of Sealed Container or Lack of Opportunity to Inspect Product. (5/1999)		
743.06	Products Liability—Exception To Seller's Defense of Sealed Container or Lack of Opportunity to Inspect Product. (5/2004)		
743.07	Products Liability—Seller's and Manufacturer's Defense of Product Alteration or Modification. (5/1999)		
743.08	Products Liability—Seller's and Manufacturer's Defense of Use Contrary to Instructions or Warnings. (5/1999)		
743.09	Products Liability—Seller's and Manufacturer's Defense of Unreasonable Use in Light of Knowledge of Unreasonably Dangerous Condition of Product. (5/1999)		
743.10	Products Liability—Seller's and Manufacturer's Defense of Claimant's Failure to Exercise Reasonable Care as Proximate Cause of Damage. (5/1999)		
744.05	Products Liability (Other than Express Warranty)—Seller's Defense of Sealed Container or Lack of Opportunity to Inspect Product. (5/1999)		
744.06	Products Liability—Exception to Seller's Defense of Sealed Container or Lack of Opportunity to Inspect Product. (5/2004)		
744.07	Products Liability—Seller's and Manufacturer's Defense of Product Alteration or Modification. (5/1999)		
744.08	Products Liability—Seller's and Manufacturer's Defense of Use Contrary to Instructions or Warnings. (6/2010)		
744.09	Products Liability—Seller's and Manufacturer's Defense of Unreasonable Use in Light of Knowledge of Unreasonably Dangerous Condition of Product. (5/1999)		
744.10	Products Liability—Seller's and Manufacturer's Defense of Claimant's Failure to Exercise Reasonable Care as Proximate Cause of Damage. (5/1999)		
744.12	Products Liability—Seller's and Manufacturer's Defense of Open and Obvious Risk. (5/1999)		
744.13	Products Liability—Prescription Drugs—Seller's and Manufacturer's Defense of Delivery of Adequate Warning or Instruction to Prescribers or Dispensers. (5/1999)		
744.16	Products Liability—Manufacturer's Defense of Inherent Characteristic. (5/1999)		
744.17	Products Liability—Prescription Drugs—Manufacturer's Defense of Unavoidably Unsafe Aspect. (5/1999)		
744.18	Products Liability—Statute of Limitations. (6/2010)		
744.19	Products Liability—Military Contractor Defense. (6/2022)		
	Chapter 3. New Motor Vehicle Warranties ("Lemon Law").		
745.01	New Motor Vehicles Warranties Act ("Lemon Law")—Manufacturer's Failure to Make Repairs Necessary to Conform New Motor Vehicle to Applicable Express Warranties. (6/2013)		
745.03	New Motor Vehicles Warranties Act ("Lemon Law")—Manufacturer Unable to Conform New Motor Vehicle to Express Warranty. (6/2013)		
745.05	New Motor Vehicles Warranties Act ("Lemon Law")—Manufacturer's Affirmative Defense of Abuse, Neglect, Odometer Tampering, or Unauthorized Modifications or Alterations. (6/2013)		
745.07	New Motor Vehicles Warranties Act ("Lemon Law")—Damages When Plaintiff is a Purchaser. (6/2015)		
745.09	New Motor Vehicles Warranties Act ("Lemon Law")—Damages When Plaintiff is a Lessee. (6/2015)		

Page 10 of 2 N.C.P.ICiv General Civi Replacemen	il Table of Contents I Volume
745.11	New Motor Vehicles Warranties Act ("Lemon Law")—Damages When Plaintiff is a Lessor. (6/2015)
745.13	New Motor Vehicles Warranties Act ("Lemon Law")—Unreasonable Refusal to Comply with Requirements of Act. (5/1999)
	Chapter 4. New Dwelling Warranty.
747.00	Warranties in Sales of Dwellings—Issue of Existence of Implied Warranty of Habitability. (5/1999)
747.10	Warranties in Sales of Dwellings—Issue of Builder's Defense that Buyer Had Notice of Defect. (5/1999)
747.20	Warranties in Sales of Dwellings—Issue of Breach of Implied Warranty of Habitability. (12/2003)

Warranties in Sales of Dwellings—Remedies—Rescission. (5/1999)
Warranties in Sales of Dwellings—Remedies—Special Damages Following

Part IV. MISCELLANEOUS TORTS

(5/1999)

Rescission. (5/1999)

Value. (5/1999)

747.30

747.35

747.36

747.40

Chapter 1. Fraud, Breach of Fiduciary Duty, Constructive Fraud, and Negligent Misrepresentation.

Warranties in Sales of Dwellings—Remedies—Credit to Seller for Reasonable Rental

Warranties in Sales of Dwellings—Remedies—Damages Upon Retention of Dwelling.

	Negligent Misrepresentation.
800.00	Fraud. (6/2018)
A00.008	Fraud—Statute of Limitations (5/2016)
800.03	Definition of Fiduciary; Explanation of Fiduciary (2/2023)
800.04	Breach of Fiduciary Duty (5/2023)
800.05	Constructive Fraud. (2/2023)
800.06	Constructive Fraud—Rebuttal by Proof of Openness, Fairness and Honesty. (5/2022)
800.07	Fraud: Damages. (6/2007)
800.10	Negligent Misrepresentation. (3/2000)
800.11	Negligent Misrepresentation: Damages. (6/2007)
	Chapter 2. Criminal Conversation and Alienation of Affections.
800.20	Alienation of Affection. (12/2016)
800.22	Alienation of Affections—Damages. (6/2007)
800.23	Alienation of Affection—Statute of Limitations. (6/2010)
800.23A	Alienation of Affection—Statute of Limitations. (6/2010)
800.25	Criminal Conversation. Adultery. (6/2010)
800.26	Alienation of Affection/Criminal Conversation—Damages. (6/2010)
800.27	Criminal Conversation—Statute of Limitations. (6/2015)
800.27A	Criminal Conversation—Statute of Limitations. (6/2015)
	Chapter 3. Assault and Battery.
800.50	Assault. (2/1994)
800.51	Battery. (2/2016)
800.52	Assault or Battery—Defense of Self. (5/1994)
800.53	Assault and Battery—Defense of Family Member. (5/1994)
800.54	Assault and Battery—Defense of Another from Felonious Assault. (5/2004)
800.56	Assault and Battery—Defense of Property. (5/1994)

Page 11 of 23 N.C.P.I.-Civil Table of Contents General Civil Volume Replacement June 2023

Chapter 3A. Infliction of Emotional Distress. 800.60 Intentional or Reckless Infliction of Severe Emotional Distress. (4/2004) **Chapter 3B. Loss of Consortium.** 800.65 Action for Loss of Consortium. (12/1999) **Chapter 4. Invasion of Privacy.** 800.70 Invasion of Privacy—Offensive Intrustion. (6/2013) Invasion of Privacy—Offensive Intrusion—Damages. (6/2010) 800.71 800.72 Invasion of Privacy—Disclosure of Private Images. (5/2022) Invasion of Privacy—Disclosure of Private Images—Actual Damages. (5/2022) 800.73 800.74 Invasion of Privacy—Disclosure of Private Images—Number of Days—Liquidated Damages. (5/2022) 800.75 Invasion of Privacy—Appropriation of Name or Likeness for Commercial Use. (5/2001)800.76 Invasion of Privacy—Appropriation of Name or Likeness for Commercial Use— Damages. (5/2001) Chapter 5. Malicious Prosecution, False Imprisonment, and Abuse of Process. 801.00 Malicious Prosecution—Criminal Proceeding. (6/2014) 801.01 Malicious Prosecution—Civil Proceeding. (1/1995) Malicious Prosecution—Damages. (10/1994) 801.05 801.10 Malicious Prosecution—Punitive Damages—Issue of Existence of Actual Malice. (5/2001)802.00 False Imprisonment. (6/2014) False Imprisonment—Merchant's Defenses. (5/2004) 802.01 803.00 Abuse of Process. (6/2012) Section 1983—Excessive Force in Making Lawful Arrest. (5/2004) 804.00 Excessive Force in Making Arrest—Common Law Claim for Battery—Issue of 804.01 Battery. (3/2016) Excessive Force in Making Arrest—Common Law Claim for Battery—Issue of 804.02 Lawfulness of Arrest. (3/2016) Excessive Force in Making Arrest—Common Law Claim for Battery—Issue of 804.03 Reasonableness of Force Used. (3/2016) Excessive Force in Making Arrest—Common Law Claim for Battery—Damages 804.04 (3/2016)804.05 Excessive Force in Making Arrest—Common Law Claim for Battery—Sample Verdict Sheet. (3/2016) 804.06 Excessive Force in Making Arrest—Section 1983 Claim—Issue of Color of State Law. (3/2016) 804.07 Excessive Force in Making Arrest—Section 1983 Claim—Issue of Use of Force (3/2016)804.08 Excessive Force in Making Arrest—Section 1983 Claim—Issue of Lawfulness of Arrest. (3/2016) Excessive Force in Making Arrest—Section 1983 Claim—Issue of Reasonableness of 804.09 Force Used. (3/2016) 804.10 Excessive Force in Making Arrest—Section 1983 Claim—Damages. (3/2016) 804.11 Excessive Force in Making Lawful Arrest—Section 1983 Claim—Punitive Damages. (3/2016)Excessive Force in Making Arrest—Section 1983 Claim—Sample Verdict Sheet. 804.12 (3/2016)804.50 Section 1983—Unreasonable Search of Home. (6/2016)

•	
	Chapter 6. Nuisances and Trespass.
805.00	Trespass to Real Property. (6/2015)
805.05	Trespass to Real Property—Damages. (5/2001)
805.10	Trespass to Personal Property. (5/2001)
805.15	Trespass to Personal Property—Damages. (5/2001)
805.20	Private Nuisance. (3/2020)
805.21	Littering—Civil Action for Damages for Felonious Littering—Damages Issue.
	(4/2019)
805.25	Private Nuisance. (6/2022)
805.26	Private Nuisance—Nuisance by Waterflow (5/2023)
805.30	Private Nuisance—Damages (Real Property). (6/2022)
	Chapter 7. Owners and Occupiers of Land.
805.50	Status of Party—Lawful Visitor or Trespassor. (5/1999)
805.55	Duty of Owner to Lawful Visitor. (1/2022)
805.56	Duty of Owner to Lawful Visitor—Defense of Contributory Negligence. (6/2018)
805.60	Duty of Owner to Licensee. (Delete Sheet). (5/1999)
805.61	Duty of Owner to Licensee—Defense of Contributory Willful or Wanton Conduct
005.64	("Gross Negligence"). (Delete Sheet). (5/1999)
805.64	Duty of Owner to Trespasser—Intentional Harms (6/2013)
805.64A	Duty of Owner to Trespasser—Use of Reasonable Force Defense (6/2013)
805.64B	Duty of Owner to Child Trespasser—Artificial Condition (6/2013)
805.64C	Duty of Owner to Trespasser: Position of Peril (6/2013)
805.65	Duty of Owner to Child Transpager, Attractive Nationals, (6/2013)
805.65A 805.66	Duty of Owner to Child Trespasser—Attractive Nuisance. (6/2013) Duty of Owner to Trespasser—Defense of Contributory Willful or Wanton Conduct
803.00	("Gross Negligence"). (11/2004)
805.67	Duty of City or County to Users of Public Ways. (1/2022)
805.68	City or County Negligence—Defense of Contributory Negligence—Sui Juris Plaintiff.
003.00	(5/1990)
805.69	City or County Negligence—Defense of Contributory Negligence—Handicapped
	Plaintiff. (5/1990)
805.70	Duty of Adjoining Landowners—Negligence. (5/1990)
805.71	Duty of Landlord to Residential Tenant—Residential Premises and Common Areas.
	(5/2022)
805.72	Duty of Landlord to Residential Tenant—Residential Premises and Common Areas—
	Defense of Contributory Negligence. (6/2018)
805.73	Duty of Landlord to Non-Residential Tenant—Controlled or Common Areas.
00E 74	(5/1990) Duty of Landland to Non Residential Tenant Controlled on Common Areas
805.74	Duty of Landlord to Non-Residential Tenant—Controlled or Common Areas— Defense of Contributory Negligence. (6/2018)
805.80	Duty of Landlord to Tenant—Vacation Rental. (5/2001)
003.00	Duty of Landiord to Tenant—Vacation Rental. (3/2001)
	Chapter 8. Conversion.
806.00	Conversion. (5/1996)
806.01	Conversion—Defense of Abandonment. (5/1996)
806.02	Conversion—Defense of Sale (or Exchange). (5/1996)
806.03	Conversion—Defense of Gift. (4/2004)
806.05	Conversion—Damages. (5/1996)
005.5	Chapter 9. Defamation.
806.40	Defamation—Preface. (6/2021)
806.50	Defamation—Libel Actionable <i>Per Se</i> —Private Figure—Not Matter of Public Concern.
	(6/2021)

Medical Negligence—Both Direct and Indirect Evidence of Negligence. (6/2014)

Page 13 of 23

809.05

809.05A 809.06	Medical Malpractice—Both Direct and Indirect Evidence of Negligence. (5/2019) Medical Malpractice—Corporate or Administrative Negligence by Hospital, Nursing
809.07	Home or Adult Care Home. (5/2022) Medical Negligence—Defense of Limitation by Notice or Special Agreement. (5/1998)
809.20	Medical Malpractice—Existence of Emergency Medical Condition. (6/2013)
809.22	Medical Malpractice—Existence of Emergency Medical Condition—Direct Evidence of Negligence Only. (5/2019)
809.24	Medical Malpractice—Emergency Medical Condition—Indirect Evidence of Negligence Only. ("Res Ipsa Loquitur"). (5/2019)
809.26	Medical Malpractice—Emergency Medical Condition—Both Direct and Indirect Evidence of Negligence. (5/2019)
809.28	Medical Malpractice—Emergency Medical Condition—Corporate or Administrative Negligence by Hospital, Nursing Home or Adult Care Home. (6/2012)
809.45	Medical Negligence—Informed Consent—Actual and Constructive. (5/2019)
809.65	Medical Negligence—Health Care Provider's Liability for Acts of Non-Employee Agents—Respondeat Superior. (6/2012)
809.65A	Medical Malpractice—Health Care Provider's Liability for Acts of Non-Employee Agents—Respondeat Superior. (5/2019)
809.66	Medical Negligence—Health Care Provider's Liability for Acts of Non-Employee Agents—Respondeat Superior—Apparent Agency. (5/2019)
809.75	Medical Negligence—Institutional Health Care Provider's Liability for Selection of Attending Physician. (5/2019)
809.80	Medical Negligence—Institutional Health Care Provider's Liability for Agents; Existence of Agency. (6/2012)
809.90	Legal Negligence—Duty to Client (Delete Sheet) (6/2013)
809.100	Medical Malpractice—Damages—Personal Injury Generally. (6/2015)
809.114	Medical Malpractice Personal Injury Damages—Permanent Injury—Economic Damages. (6/2015)
809.115	Medical Malpractice Personal Injury Damages—Permanent Injury—Non-Economic Damages. (6/2015)
809.120	Medical Malpractice Personal Injury Damages—Final Mandate. (Regular). (6/2012)
809.122	Medical Malpractice—Personal Injury Damages—Final Mandate. (Per Diem Argument by Counsel). (6/2012)
809.142	Medical Malpractice—Damages—Wrongful Death Generally. (6/2015)
809.150	Medical Malpractice Wrongful Death Damages—Present Monetary Value of Deceased to Next-of-Kin—Economic Damages. (6/2015)
809.151	Medical Malpractice Wrongful Death Damages—Present Monetary Value of Deceased to Next-of-Kin—Non-Economic Damages. (6/2015)
809.154	Medical Malpractice Wrongful Death Damages—Final Mandate. (Regular). (6/2012)
809.156	Medical Malpractice Wrongful Death Damages—Final Mandate. (Per Diem
003.130	Argument by Counsel). (6/2012)
809.160 809.199	Medical Malpractice—Damages—No Limit on Non-Economic Damages. (6/2015) Medical Malpractice—Sample Verdict Form—Damages Issues. (6/2015)
	Chapter 12. Damages.
810 Series	Reorganization Notice—Damages. (2/2000)
810.00	Personal Injury Damages—Issue and Burden of Proof. (6/2012)
810.02	Personal Injury Damages—In General. (6/2012)
810.04	Personal Injury Damages—Damages—Medical Expenses. (6/2013)
810.04A	Personal Injury Damages—Medical Expenses—Stipulation. (6/2013)

810.04B	Personal Injury Damages—Medical Expenses—Stipulation as to Amount Paid or
	Necessary to Be Paid, but Not Nexus to Conduct. (6/2013)
810.04C	Personal Injury Damages—Medical Expenses—No Stipulation, No Rebuttal
	Evidence. (6/2013)
810.04D	Personal Injury Damages—Medical Expenses—No Stipulation, Rebuttal Evidence
	Offered. (6/2013)
810.06	Personal Injury Damages—Loss of Earnings. (2/2000)
810.08	Personal Injury Damages—Pain and Suffering. (5/2006)
810.10	Personal Injury Damager—Scarring or Disfigurement. (6/2010)
810.12	Personal Injury Damages—Loss (of Use) of Part of the Body. (6/2010)
810.14	Personal Injury Damages—Permanent Injury. (6/2015)
810.16	Personal Injury Damages—Future Worth in Present Value. (2/2000)
810.18	Personal Injury Damages—Set Off/Deduction of Workers' Compensation Award.
	(11/1999)
810.20	Personal Injury Damages—Final Mandate. (Regular). (6/2012)
810.22	Personal Injury Damages—Final Mandate. (Per Diem Argument by Counsel).
	(6/2012)
810.24	Personal Injury Damages—Defense of Mitigation. (6/2018)
810.30	Personal Injury Damages—Loss of Consortium. (12/1999)
810.32	Personal Injury Damages—Parent's Claim for Negligent or Wrongful Injury to Minor
	Child. (6/2010)
810.40	Wrongful Death Damages—Issue and Burden of Proof. (1/2000)
810.41	Wrongful Death Damages—Set Off/Deduction of Workers' Compensation Award.
	(5/2017)
810.42	Wrongful Death Damages—In General. (6/2012)
810.44	Wrongful Death Damages—Medical Expenses. (6/2013)
810.44A	Wrongful Death Damages—Medical Expenses—Stipulation. (6/2013)
810.44B	Wrongful Death Damages—Medical Expenses—Stipulation as to Amount Paid or
	Necessary to Be Paid, but Not Nexus to Conduct. (6/2013)
810.44C	Wrongful Death Damages—Medical Expenses—No Stipulation, No Rebuttal
	Evidence. (6/2013)
810.44D	Wrongful Death Injury Damages—Medical Expenses—No Stipulation, Rebuttal
	Evidence Offered. (6/2013)
810.46	Wrongful Death Damages—Pain and Suffering. (1/2000)
810.48	Wrongful Death Damages—Funeral Expenses. (6/2013)
810.48A	Wrongful Death Damages—Funeral Expenses—Stipulation. (6/2013)
810.48B	Wrongful Death Damages—Funeral Expenses—Stipulation as to Amount Paid or
	Necessary to Be Paid, but Not Nexus to Conduct. (6/2013)
810.48C	Wrongful Death Damages—Funeral Expenses—No Stipulation, No Rebuttal
	Evidence. (6/2013)
810.48D	Wrongful Death Injury Damages—Funeral Expenses—No Stipulation, Rebuttal
	Evidence Offered. (6/2013)
810.49	Personal Injury Damages—Avoidable Consequences—Failure to Mitigate Damages.
	(Delete Sheet). (10/1999)
810.50	Wrongful Death Damages—Present Monetary Value of Deceased to Next-of-Kin.
	(6/2015)
810.54	Wrongful Death Damages—Final Mandate. (Regular). (6/2012)
810.56	Wrongful Death Damages—Final mandate. (Per Diem Argument by Counsel).
	(6/2012)
810.60	Property Damages—Issue and Burden of Proof. (4/2017)
810.62	Property Damages—Diminution in Market Value. (3/2023)
810.64	Property Damages—No Market Value—Cost of Replacement or Repair. (2/2000)
810.66	Property Damages—No Market Value, Repair, or Replacement—Recovery of
	Intrinsic Actual Value. (6/2013)

Page 16 of 23 N.C.P.ICivil Table of Contents General Civil Volume Replacement June 2023	
810.68 810.90	Property Damages—Final Mandate. (2/2000) Punitive Damages—Issue of Existence of Outrageous or Aggravated Conduct. (5/1996)
810.91	Punitive Damages—Issue of Existence of Malicious, Willful or Wanton, or Grossly Negligent Conduct—Wrongful Death Cases. (5/1997)
810.92	Punitive Damages—Insurance Company's Bad Faith Refusal to Settle a Claim. (5/1996)
810.93 810.94	Punitive Damages—Issue of Whether to Make Award and Amount. (5/1996) Punitive Damages—Issue of Whether to Make Award and Amount. (Special Cases). (5/1996)
810.96 810.98	Punitive Damages—Liability of Defendant. (3/2016) Punitive Damages—Issue of Whether to Make Award and Amount of Award. (5/2009)
811.00	Chapter 13. Legal Malpractice. Legal Negligence—Duty to Client (Formerly 809.90) [as represented from Civil Committee] (3/2020)
812.00(Pref	
812.00	Animals—Common Law (Strict) Liability of Owner for Wrongfully Keeping Vicious Domestic Animals. (5/2020)
812.01 812.02	Animals—Liability of Owner Who Allows Dog to Run at Large at Night. (8/2004) Animals—Common Law Liability of Owner Whose Domestic Livestock Run at Large with Owner's Knowledge and Consent. (5/1996)
812.03	Animals—Common Law Liability of Owner of Domestic Animals. (6/2011)
812.04 812.05	Animals—Owner's Negligence In Violation of Animal Control Ordinance. (5/1996) Animals—Liability of Owner of Dog Which Injures, Kills, or Maims Livestock or Fowl. (5/1996)
812.06 812.07	Animals—Liability of Owner Who Fails to Destroy Dog Bitten by Mad Dog. (5/1996) Animals—Statutory (Strict) Liability of Owner of a Dangerous Dog. (5/1996)
	Chapter 15. Trade Regulation.
813.00	Trade Regulation—Preface. (6/2013)
813.05 813.20	Model Unfair or Deceptive Trade Practice Charge. (6/2014) Trade Regulation—Violation—Issue of Contracts and Conspiracies in Restraint of Trade. (1/1995)
813.21	Trade Regulation—Violation—Issue of Unfair Methods of Competition and Unfair or Deceptive Acts or Practices. (2/2020)
813.22	Trade Regulation—Violation—Definition of Conspiracy. (2/2019)
813.23	Trade Regulation—Violation—Issue of Price Suppression of Goods. (5/1997)
813.24	Trade Regulation—Violation—Issue of Condition Not to Deal in Goods of Competitor. (5/1997)
813.25	Trade Regulation—Violation—Issue of Predatory Acts with Design of Price Fixing. (5/1997)
813.26	Trade Regulation—Violation—Issue of Predatory Pricing. (5/1997)
813.27	Trade Regulation—Violation—Issue of Discriminatory Pricing. (5/1997)
813.28	Trade Regulation—Violation—Issue of Territorial Market Allocation. (5/1997)
813.29 813.30	Trade Regulation—Violation—Issue of Price Fixing. (5/1997) Trade Regulation—Violation—Issue of Tying Between Lender and Insurer. (4/1995)
813.31	Trade Regulation—Violation—Unauthorized Disclosure of Tax Information. (3/1995)
813.33	Trade Regulation—Violations—Unsolicited Calls by Automatic Dialing and Recorded Message Players. (3/1995)

Fraudulent Transfer—Present Creditors—Transfer to Insider While Insolvent—

Defense of New Value Given. (2/2017)

814.80

Page 18 of 23 N.C.P.I.-Civil Table of Contents General Civil Volume Replacement June 2023

Fraudulent Transfer—Present Creditors—Transfer to Insider While Insolvent— Defense of New Value Given—Amount of New Value (5/2017)
Fraudulent Transfer—Present Creditors—Transfer to Insider While Insolvent— Defense of Transfer in the Ordinary Course. (6/2015)
Fraudulent Transfer—Present Creditors—Transfer to Insider While Insolvent— Defense of Good Faith Effort to Rehabilitate. (6/2015)
Defense of Good Faith Effort to Kenabilitate. (0/2013)
Chapter 18. Budget Dispute Between Board of Education and Board of County Commissioners.
Chapter 18. Budget Dispute Between Board of Education and Board of

PART V. FAMILY MATTERS

015.00	Void Marriage Tarres of Larly of Consent (0/2004)
815.00	Void Marriage—Issue of Lack of Consent. (8/2004)
815.02	Void Marriage—Issue of Lack of Proper Solemnization. (1/1999)
815.04	Void Marriage—Issue of Bigamy. (1/1999)
815.06	Void Marriage—Issue of Marriage to Close Blood Kin. (1/1999)
815.08	Invalid Marriage—Issue of Same Gender Marriage. (1/1999)
815.10	DivorceAbsolute—Issue of Knowledge of Grounds. (1/1999)
815.20	Voidable Marriage (Annulment)—Issue of Marriage of Person Under 16. (1/1999)
815.22	Voidable Marriage (Annulment)—Issue of Marriage of Person Under 16—Defense of Pregnancy or Living Children. (1/1999)
815.23	Voidable Marriage (Annulment)—Issue of Marriage of Person between 16 and 18. (1/1999)
815.24	Voidable Marriage (Annulment)—Issue of Impotence. (1/1999)
815.26	Voidable Marriage (Annulment)—Issue of Impotence—Defense of Knowledge. (1/1999)
815.27	Voidable Marriage (Annulment)—Issue of Duress. (5/2006)
815.28	Voidable Marriage (Annulment)—Issue of Lack of Sufficient Mental Capacity and
	Understanding. (1/1999)
815.29	Voidable Marriage (Annulment)—Issue of Undue Influence. (5/2006)
815.30	Voidable Marriage (Annulment)—Issues of Marriage to Close Blood Kin, Marriage of Person Under 16, Marriage of Person Between 16 and 18, Impotence and Lack of Sufficient Mental Capacity and Understanding—Defense of Cohabitation and Birth
	of Issue. (1/1999)
815.32	Voidable Marriage (Annulment)—Issues of Marriage of Person Under 16, Marriage of Person Between 16 and 18, Impotence, and Lack of Sufficient Mental Capacity and Understanding—Defense of Ratification. (1/1999)
815.40	Divorce—Absolute—Issue of One Year's Separation. (8/2004)
815.42	Divorce—Absolute—Issue of One Year's Separation—Defense of Mental
013.12	Impairment. (1/1999)
815.44	Divorce—Absolute—Issue of Incurable Insanity. (1/1999)
815.46	Divorce—Absolute—Issue of Incurable Insanity—Defense of Contributory Conduct
013.40	of Sane Spouse. (1/1999)
815.50	Divorce—From Bed and Board—Issue of Abandonment. (8/2004)
815.52	Divorce—From Bed and Board—Issue of Malicious Turning Out-of-Doors. (1/1999)
815.54	Divorce—From Bed and Board—Issue of Cruelty. (1/1999)
815.56	Divorce—From Bed and Board—Issue of Indignities. (8/2004)
815.58	Divorce—From Bed and Board—Issue of Excessive Use of Alcohol or Drugs. (1/1999)

Page 19 of	23
	vil Table of Contents
General Civ	
	nt June 2023
Replacemen	TO SAING 2025
815.60	Divorce—From Bed and Board—Issue of Adultery. (1/1999)
815.70	Alimony—Issue of Marital Misconduct. (6/2013)
815.71	Alimony—Issue of Condonation. (6/2009)
815.72	Alimony—Issue of Condonation—Violation of Condition. (3/2009)
815.75	Child Born Out of Wedlock—Issue of Paternity. (3/1999)
815.90	Parents' Strict Liability for Personal Injury or Destruction of Property by Minor. G.S.
	1-538.1. (3/1999)
815.91	Parents' Strict Liability for Personal Injury or Destruction of Property by Minor—
	Issue of Damages. G.S. 1-538.1. (Delete Sheet). (3/1999)
815.92	Parents' Strict Liability for Personal Injury or Destruction of Property by Minor—
017.00	Defense of Removal of Legal Custody and Control. (3/1999)
817.00	Incompetency. (6/2007)
PART VI. I	AND ACTIONS
I AIXI VII L	ACTIONS
	Chapter 1. Adverse Possession.
820.00	Adverse Possession—Holding for Statutory Period. (4/2019)
820.10	Adverse Possession—Color of Title. (4/2019)
820.16	Adverse Possession by a Cotenant Claiming Constructive Ouster. (2/2017)
	Chamban 2. Durad of Title
020.40	Chapter 2. Proof of Title.
820.40 820.50	Proof of Title—Real Property Marketable Title Act. (6/2018) Proof of Title—Connected Chain of Title from the State. (5/2001)
820.50	Proof of Title—Connected Chair of Title from the State. (5/2001) Proof of Title—Superior Title from a Common Source—Source Uncontested.
020.00	(5/2001)
820.61	Proof of Title—Superior Title from a Common Source—Source Contested. (5/2001)
	Chapter 3. Boundary Dispute.
825.00	Processioning Action. (N.C.G.S. Ch. 38). (5/2020)
	Chapter 4. Eminent Domain—Initiated Before January 1, 1982. Deleted.
	(2/1999)
830.00	Eminent Domain—Procedures. (Delete Sheet). (2/1999)
830.05	Eminent Domain—Total Taking. (Delete Sheet). (2/1999)
830.10	Eminent Domain—Partial Taking—Fee. (Delete Sheet). (2/1999)
830.15	Eminent Domain—Partial Taking—Easement. (Delete Sheet). (2/1999)
830.20	Eminent Domain—General and Special Benefits. (Delete Sheet). (2/1999)
830.30	Eminent Domain—Comparables. (Delete Sheet). (2/1999)
	Chanter E Eminent Demain Initiated on as After January 1 1003
835.00	Chapter 5. Eminent Domain—Initiated on or After January 1, 1982. Eminent Domain—Series Preface. (4/1999)
835.05	Eminent Domain—Series Frerace. (4/1999) Eminent Domain—Introductory Instruction. (8/2015)
835.05i	Eminent Domain—Introductory Instruction. (8/2013) Eminent Domain—Introductory Instruction. (Delete Sheet). (8/2015)
835.10	Eminent Domain—Issue of Just Compensation—Total Taking by Department of
555.10	Transportation or by Municipality for Highway Purposes. (4/2020)
835.12	Eminent Domain—Issue of Just Compensation—Partial Taking by Department of
	Transportation or by Municipality for Highway Purposes. (4/2019)
835.12A	Eminent Domain—Just Compensation—Partial Taking by Department of
	Transportation or by Municipality for Highway Purposes—Issue of General or
	Special Benefit. (5/2017)
835.13	Eminent Domain—Issue of Just Compensation—Partial Taking by Department of
	Transportation or by Municipality for Highway Purposes ("Map Act"). (4/2019)

835.13A	Eminent Domain—Just Compensation—Partial Taking by Department of Transportation or by Municipality for Highway Purposes ("Map Act") – Issue of General or Special Benefit. (5/2017)
835.14	Eminent Domain—Issue of Just Compensation—Taking of an Easement by Department of Transportation or by Municipality for Highway Purposes. (4/2019)
835.14A	Eminent Domain—Just Compensation—Taking of an Easement by Department of Transportation or by Municipality for Highway Purposes—Issue of General or Special Benefit. (5/2017)
835.15	Eminent Domain—Issue of Just Compensation—Total Taking by Private or Local Public Condemnors. (5/2006)
835.15A	Eminent Domain—Issue of Just Compensation—Taking of a Temporary Construction or Drainage Easement by Department of Transportation or by Municipality for Highway Purposes. (2/2020)
835.20	Eminent Domain—Issue of Just Compensation—Partial Taking by Private or Local Public Condemnors—Fair Market Value of Property Taken. (5/2006)
835.20A	Eminent Domain—Issue of Just Compensation—Taking of an Easement by Private or Local Public Condemnors—Fair Market Value of Property Taken. (5/2006)
835.22	Eminent Domain—Issue of Just Compensation—Partial Taking by Private or Local Public Condemnors—Fair Market Value of Property Before and After the Taking. (5/2006)
835.22A	Eminent Domain—Issue of Just Compensation—Taking of an Easement by Private or Local Public Condemnors—Fair Market Value of Property Before and After the Taking. (5/2006)
835.24	Eminent Domain—Issue of Just Compensation—Partial Taking by Private or Local Public Condemnors—Greater of the Fair Market Value of Property Taken or the Difference in Fair Market Value of the Property Before and After the Taking. (5/2006)
835.24A	Eminent Domain—Issue of Just Compensation—Taking of an Easement by Private or Local Public Condemnors—Greater of the Fair Market Value of Property Taken or the Difference in Fair Market Value of the Property Before and After the Taking. (5/2006)
835.30	Eminent Domain—Comparables. (Delete Sheet). (5/1999)
	Chapter 6. Easements.
840.00	Easement—General Definition. (Delete Sheet). (2/2000)
840.10	Easement by Prescription. (4/2019)
840.20	Implied Easement—Use of Predecessor Common Owner. (5/2022)
840.25	Implied Easement—Way of Necessity. (6/2015)
840.30	Cartway Proceeding. N.C. Gen Stat. § 136-69 (6/2015)
840.31	Cartway Proceeding—Compensation. (5/2000)
840.40	Easement—Reasonableness of Scope Equipment. (5/2022)
	Chapter 7. Summary Ejectment and Rent Abatement.
845.00	Summary Ejectment—Violation of a Provision in the Lease. (4/2017)
845.04	Summary Ejectment—Defense of Tender. (2/1993)
845.05	Summary Ejectment—Failure to Pay Rent. (2/1993)
845.10	Summary Ejectment—Holding Over After the End of the Lease Period. (2/1993)
845.15	Summary Ejectment—Defense of Waiver of Breach by Acceptance of Rent. (12/1992)
845.20	Summary Ejectment—Damages. (1/2023)
845.30 845.35	Landlord's Responsibility to Provide Fit Residential Premises. (2/1993) Landlord's Responsibility to Provide Fit Residential Premises—Issue of Damages. (1/2000)

Page 21 of 23 N.C.P.I.-Civil Table of Contents General Civil Volume Replacement June 2023

Chapter 8. Land-Disturbing Activity.

- 847.00 Land-Disturbing Activity—Sedimentation Pollution Control Act of 1973—Violation of Act—Violation of Ordinance, Rule or Order of Secretary of Environment and Natural Resources or of Local Government. (6/2008)
- 847.01 Land-Disturbing Activity—Sedimentation Pollution Control Act of 1973—Violation of Act—Violation of Ordinance, Rule or Order of Secretary of Environment and Natural Resources or of Local Government—Damages. (6/2008)

PART VII. DEEDS, WILLS, AND TRUSTS

Chapter 1. Deeds.

- 850.00 Deeds—Action to Establish Validity—Requirements. (8/2004)
- Deeds—Action to Set Aside—Lack of Mental Capacity. (5/2002)
- Deeds—Action to Set Aside—Mutual Mistake of Fact. (2/2022)
- 850.15 Deeds—Action to Set Aside—Undue Influence. (5/2002)
- 850.20 Deeds—Action to Set Aside—Duress. (5/2002)
- 850.25 Deeds—Action to Set Aside—Fraud. (1/2022)
- Deeds—Action to Set Aside—Grossly Inadequate Consideration ("Intrinsic Fraud"). (5/2002)
- 850.35 Deeds—Action to Set Aside—Constructive Fraud. (5/2002)
- Deeds—Action to Set Aside—Constructive Fraud—Rebuttal by Proof of Openness, Fairness and Honesty. (5/2002)
- 850.45 Deeds—Action to Set Aside—Defense of Innocent Purchaser. (5/2020)
- 850.50 Deeds—Action to Set Aside—Lack of Valid Delivery. (8/2004)
- 850.55 Deeds—Action to Set Aside—Lack of Legally Adequate Acceptance. (5/2001)

Chapter 1A. Foreclosure Actions.

- 855.10 Foreclosure—Action for Deficiency Judgment—Amount of Debt Owed (4/2016)
- Foreclosure—Action for Deficiency Judgment—Defense of Mortgagor to Defeat and Offset Deficiency Judgment—Property Fairly Worth Amount Owed (4/2016)
- Foreclosure—Action for Deficiency Judgment—Defense of Mortgagor to Defeat and Offset Deficiency Judgment—Bid Substantially Less than True Value of Property on Date of Foreclosure (4/2016)
- Foreclosure—Action for Deficiency Judgment—Defense of Mortgagor to Defeat and Offset Deficiency Judgment—True Value of Property on Date of Foreclosure Sale (3/2016)
- Foreclosure—Action for Deficiency Judgment—Sample Verdict Form & Judge's Worksheet (6/2014)

Chapter 2. Wills.

- 860.00 Wills—Introductory Statement by Court. (Optional). (5/2006)
- 860.05 Wills—Attested Written Will—Requirements, (4/2017)
- 860.10 Wills—Holographic Wills—Requirements. (5/2019)
- 860.15 Wills—Issue of Lack of Testamentary Capacity. (4/2017)
- 860.16 Wills—Issue of Lack of Testamentary Capacity—Evidence of Suicide. (Delete Sheet). (5/2001)
- 860.20 Wills—Issue of Undue Influence. (2/2022)
- 860.22 Wills—Issue of Duress. (5/2002)
- 860.25 Wills—Devisavit Vel Non. (5/2001)

Chapter 3. Parol Trusts.

- Parol Trusts—Express Trust in Purchased Real or Personal Property. (5/2001)
- Parol Trusts—Express Trust in Transferred Real or Personal Property. (8/2004)
- 865.60 Parol Trusts—Express Declaration of Trust in Personal Property. (5/2001)

Page 22 of 23 N.C.P.I.-Civil Table of Contents General Civil Volume Replacement June 2023

865.65	Trusts by Operation of Law—Purchase Money Resulting Trust (Real or Personal Property). (6/2014)
865.70	Trusts by Operation of Law—Resulting Trust Where Purchase Made with Fiduciary Funds. (6/2014)
865.75	Trusts by Operation of Law—Constructive Trust. (6/2015)

PART VIII. INSURANCE

870.00 870.10	Chapter 1. Liability for Agent for Failure to Procure Insurance. Failure to Procure Insurance—Negligence Issue. (6/2013) Failure to Procure Insurance—Breach of Contract Issue. (2/2005)
870.20 870.21 870.25 870.30 870.72 870.73	Chapter 2. Accident, Accidental Means, and Suicide. Accidental Means Definition. (5/2005) "Accident" or "Accidental Means" Issue—Effect of Diseased Condition. (5/2005) Accident Issue—Insurance. (2/2005) General Risk Life Insurance Policy—Suicide as a Defense. (3/2005) Identity Theft—Indentifying Information. (6/2010) Identity Theft—Identifying/Personal Information. (6/2010)
880.00 880.01 880.02	Chapter 3. Disability. Disability—Continuous and Total Disability Issue. (3/2005) Disability—Continuous Confinement Within Doors Issue. (3/2005) Disability—Constant Care of a Licensed Physician Issue. (3/2005)
880.14 880.15 880.20 880.25 880.26 880.30	Chapter 4. Material Misrepresentations. Misrepresentation in Application for Insurance—Factual Dispute. (5/2005) Misrepresentation in Application for Insurance—Issue of Falsity of Representation. (5/2005) Materiality of Misrepresentation in Application for Insurance. (5/2006) Fire Insurance Policy—Willful Misrepresentation in Application. (5/2005) Concealment in Application for Non-Marine Insurance. (5/2005) Misrepresentation in Application—False Answer(s) Inserted by Agent. (Estoppel). (5/2006)
	Chapter 5. Deleted (5/2023)
910.20 910.25 910.26 910.27	Chapter 6. Fire Insurance. Fire Insurance—Hazard Increased by Insured. (5/2006) Fire Insurance—Intentional Burning by Insured. (5/2006) Fire Insurance Policy—Willful Misrepresentation in Application. (5/2006) Fire Insurance—Defense of Fraudulent Proof of Loss. (5/2006)
910.80 910.90	Chapter 7. Damages. Insurance—Damages for Personal Property—Actual Cash Value. (6/1983) Insurance—Damages for Real Property—Actual Cash Value. (6/1983)

Page 23 of 23 N.C.P.I.-Civil Table of Contents General Civil Volume Replacement June 2023

APPENDICES.

- A. TABLE OF SECTIONS OF GENERAL STATUTES INVOLVED IN CIVIL INSTRUCTIONS. (6/1985)
- B. DESCRIPTIVE WORD INDEX. (6/2022)

Page 1 of 3 N.C.P.I—Civil 103.10 AGENCY ISSUE—BURDEN OF PROOF—WHEN PRINCIPAL IS LIABLE. GENERAL CIVIL VOLUME REPLACEMENT MAY 2023

103.10 AGENCY ISSUE—BURDEN OF PROOF—WHEN PRINCIPAL IS LIABLE.

This issue reads:

"Was (*state name of agent*) the agent of the defendant (*state name of defendant*) at the time [services were rendered to the plaintiff] [(*describe other occurrence*)]?"¹

NOTE WELL: If the testimony presented at trial is in terms of employment rather than agency, the Court may choose to replace references to "principal" with "employer" and references to "agent" with "employee."

You will answer this issue only if you have answered Issue (*state number of issue addressing agent's act*) "Yes" in favor of the plaintiff.

Agency is the relationship which results when one person, called the principal, authorizes another person, called the agent, to act for the principal. This relationship may be created by word of mouth, or by writing, or may be implied from conduct amounting to consent or acquiescence. A principal is liable to third persons for the [acts] [negligence] of [his] [her] [its] agent in the transaction of the principal's business if the agent [himself] [herself] is liable.²

On this issue the burden of proof is on the plaintiff. This means that the plaintiff must prove, by the greater weight of the evidence, the following three things:

<u>First</u>, that there was a principal-agent relationship between (*state name of principal*) and (*state name of agent*) at the time [services were rendered to the plaintiff] [(*describe other occurrence*)].

<u>Second</u>, that (*state name of agent*) was engaged in the work, and was about the business of (*state name of principal*) at the time [services were rendered to the plaintiff] [(*describe other occurrence*)].

Page 2 of 3 N.C.P.I—Civil 103.10 AGENCY ISSUE—BURDEN OF PROOF—WHEN PRINCIPAL IS LIABLE. GENERAL CIVIL VOLUME REPLACEMENT MAY 2023

Third, that the business in which (*state name of agent*) was engaged at the time was within the course and scope of [his] [her] authority or employment. It would be within the course and scope of (*state name of agent*)'s authority or employment if it was done in furtherance of the business of (*state name of principal*), or was incident to the performance of duties entrusted to (*state name of agent*), or was done in carrying out a direction or order of (*state name of principal*)³, and was intended to accomplish the purposes of the agency.

Finally, as to this issue on which the plaintiff has the burden of proof, if you find by the greater weight of the evidence that there was a principal-agent relationship between (*state name of principal*) and (*state name of agent*) at the time [services were rendered to the plaintiff] [(*describe other occurrence*)], that (*state name of agent*) was engaged in the work, and was about the business of (*state name of principal*) at the time [services were rendered to the plaintiff] [(*describe other occurrence*)], and that the business in which (*state name of agent*) was engaged at the time was within the course and scope of [his] [her] authority or employment, then it would be your duty to answer this issue "Yes" in favor of the plaintiff.

If, on the other hand, you fail to so find, then it would be your duty to answer this issue "No" in favor of the defendant.

^{1. &}quot;Unless there is but one inference that can be drawn from the facts, whether an agency relationship exists is a question of fact for the jury. If only one inference can be drawn from the facts then it is a question of law for the trial court." *Hylton v. Koontz*, 138 N.C. App. 629, 635-36, 532 S.E.2d 252, 257 (2000) (citation omitted), *disc. review denied and dismissed*, 353 N.C. 373, 546 S.E.2d 603-04 (2001).

^{2.} See Egen v. Excalibur Resort Professional & Travelers Insurance Co., 191 N.C. App. 724, 729, 663 S.E.2d 914, 918 (2008) (noting that "[t]he general agency doctrine holds the principal responsible for the acts of his agent"); see also Keller v. Deerfield Episcopal Ret. Cmty., Inc., 271 N.C. App. 618, 629, 845 S.E.2d 156, 164 (2020) ("Where the agent has no liability, there is nothing from which to derive the principal's liability.").

^{3.} Hendrix v. Town of West Jefferson, 273 N.C. App. 27, 33, 847 S.E.2d. 903, 908 (2020) ("To be within the scope of employment, an employee, at the time of the incident, must be acting in furtherance of the principal's business and for the purpose of accomplishing

Page 3 of 3 N.C.P.I—Civil 103.10 AGENCY ISSUE—BURDEN OF PROOF—WHEN PRINCIPAL IS LIABLE. GENERAL CIVIL VOLUME REPLACEMENT MAY 2023

the duties of his employment. If an employee departs from that purpose to accomplish a purpose of his own, the principal is not [vicariously] liable.") (quoting *Troxler v. Charter Mandala Center*, 89 N.C. App. 268, 271, 365 S.E.2d 665, 668 (1988)).

Page 1 of 9
N.C.P.I.—Civil 640.42
EMPLOYMENT RELATIONSHIP—LIABILITY OF EMPLOYER FOR NEGLIGENCE IN HIRING,
SUPERVISION OR RETENTION OF AN EMPLOYEE.
GENERAL CIVIL VOLUME
REPLACEMENT MAY 2023

640.42 EMPLOYMENT RELATIONSHIP—LIABILITY OF EMPLOYER FOR NEGLIGENCE IN HIRING, SUPERVISION OR RETENTION¹ OF AN EMPLOYEE.

The (*state issue number*) reads: "Was the plaintiff [injured] [damaged] by the negligence² of the defendant in [hiring] [supervising] [retaining] (state name of employee) as an employee?³

[You will answer this issue only if you have answered issue (*state issue number*) "Yes" in favor of the plaintiff].⁴ On this issue the burden of proof is on the plaintiff. This means that the plaintiff must prove, by the greater weight of the evidence, that the employer was negligent in [hiring] [supervising] [retaining] (*state name of employee*) as an employee. Negligence refers to a party's failure to follow a duty of conduct imposed by law. Negligence is not to be presumed from the mere fact of [injury] [damage].

To establish negligence on the part of the employer in [hiring] [supervising] [retaining] (state name of employee), the plaintiff must prove, by the greater weight of the evidence, the following: 1) that (state name of employee) committed a [negligent] [wrongful] act; 2) that the employer owed the plaintiff a legal duty of care; 3) that (state name of employee) was incompetent; 4) that, prior to the act of (state name of employee) resulting in [injury] [damage] to the plaintiff, the employer had either actual or constructive notice of this incompetence; and 5) that this incompetence was a proximate cause of the plaintiff's [injury] [damage].

I will now discuss these things one at a time and explain the terms used.

<u>First</u>, the plaintiff must prove that the employee committed a [negligent] [wrongful] act by (*describe act*).

Page 2 of 9
N.C.P.I.—Civil 640.42
EMPLOYMENT RELATIONSHIP—LIABILITY OF EMPLOYER FOR NEGLIGENCE IN HIRING,
SUPERVISION OR RETENTION OF AN EMPLOYEE.
GENERAL CIVIL VOLUME
REPLACEMENT MAY 2023

NOTE WELL: In most cases, this element will have been met by an affirmative answer to the issue addressing the named defendant-employee's negligent or wrongful act and need not be resubmitted here. If for some reason the issue of the individual employee's negligent or wrongful act has not been submitted to the jury, it may be addressed in two different ways. If the employee's act has been established by stipulation or admission, state the nature of the stipulation here. To craft an instruction based upon the parties' stipulation, see N.C.P.I.—Civil 101.41— Stipulations. In the absence of a stipulation or admission, define the negligent or wrongful act alleged and enumerate its elements, using the Pattern Jury Instruction for that act. If the issue of an individual employee's negligent or wrongful act is submitted, consider offering a limiting instruction as to what evidence may be considered by the jury in answering that issue. While evidence tending to show that the individual employee may have been careless or negligent in the past may be considered by the jury in determining whether the employer had knowledge of the employee's alleged incompetence, see element three, infra, such evidence may not be considered by the jury on the question of whether the individual employee acted negligently or wrongfully on the occasion in question.

Second, the plaintiff must prove that the employer owed the plaintiff a legal duty of care.¹⁰ Every employer is under a duty to use ordinary care in the hiring, supervision, or retention of [his] [her] [its] employees in order to protect others from [injury] [damage]. Ordinary care means that degree of care which a reasonable and prudent employer would use under the same or similar circumstances to protect others from [injury] [damage].

No legal duty exists unless the injury to the plaintiff was foreseeable and avoidable through due care. An injury to the plaintiff is foreseeable if the employer could have foreseen that some injury would result from the employer's conduct in hiring, supervising, or retaining [his] [her] [its] employees or that consequences of a generally injurious nature might be expected if the employer failed to exercise ordinary care under the circumstances.¹¹

Page 3 of 9
N.C.P.I.—Civil 640.42
EMPLOYMENT RELATIONSHIP—LIABILITY OF EMPLOYER FOR NEGLIGENCE IN HIRING,
SUPERVISION OR RETENTION OF AN EMPLOYEE.
GENERAL CIVIL VOLUME
REPLACEMENT MAY 2023

NOTE WELL: A negligent hiring, supervision, or retention claim can be brought against an employer based on its employee's negligence¹² or based on its employee's intentional tortious or criminal act.¹³ Where the plaintiff contends that the employee was negligent, no further instruction on the second element is required. Where the plaintiff contends that the employee committed an intentional tort or criminal act, use the following bracketed language:

[In this case, the plaintiff must also prove that there is a nexus between the employment relationship and the injury. 14 In determining whether there is a nexus between the employment relationship and the injury, you should consider the circumstances as you find them to have existed from the evidence, which may 15 include [whether the employee and the plaintiff were in places where each had a right to be when the wrongful act occurred] [whether the plaintiff met the employee, when the wrongful act occurred, as a direct result of the employment] [whether the employer received some benefit, even if only potential or indirect, from the meeting of the employee and the plaintiff that resulted in the plaintiff's injury] [and such other circumstances that are supported by the evidence.]]

<u>Third</u>, the plaintiff must prove that (*state name of employee*) was incompetent. This means that (*state name of employee*) was not fit for the work in which (*state name of employee*) was engaged.¹⁶ Incompetence may be shown by inherent unfitness, such as [the lack of physical capacity or natural mental gifts] [the absence of [skill] [training] [experience]] [the employee's disposition] [such other characteristics that are supported by the evidence].¹⁷

[Incompetence may also be inferred [from previous specific acts of careless, negligent, or wrongful conduct by (*state name of employee*)]¹⁸ [or] [from prior habits of carelessness or inattention on the part of (*state name of employee*) in a kind of work where careless or inattentive conduct is likely to result in injury].¹⁹ However, evidence, if any, tending to show that (*state name of employee*) may have been careless, negligent, or wrongful in the past may

Page 4 of 9

N.C.P.I.-Civil 640.42

EMPLOYMENT RELATIONSHIP—LIABILITY OF EMPLOYER FOR NEGLIGENCE IN HIRING,

SUPERVISION OR RETENTION OF AN EMPLOYEE.

GENERAL CIVIL VOLUME **REPLACEMENT MAY 2023**

not be considered by you in any way on the question of whether (state name of employee) acted [negligently] [wrongfully] on the occasion in question, but may only be considered by you in your determination of whether (state name of employee) was incompetent, and whether such incompetence was known or should have been known to the employer.²⁰]

Fourth, the plaintiff must prove that the employer had either actual or constructive notice of (state name of employee)'s incompetence.²¹ Actual notice means that prior²² to the alleged act of (state name of employee) resulting in [injury] [damage] to the plaintiff, the employer actually knew of (state name of employee)'s incompetence.

Constructive notice means that the employer, in the exercise of reasonable care, should have known of (state name of employee)'s incompetence prior to the alleged act of (state name of employee) resulting in [injury] [damage] to the plaintiff.²³ Reasonable care is that degree of care in the [hiring] [supervision] [retention] of (state name of employee) that a reasonably careful and prudent employer would have exercised in the same or similar circumstances.²⁴

Fifth, the plaintiff must prove that (state name of employee)'s incompetence was a proximate cause of the plaintiff's [injury] [damage].

Proximate cause is a cause which in a natural and continuous sequence produces a person's [injury] [damage], and is a cause without which the [injury] [damage] would not have occurred, and one which a reasonable and prudent person could have foreseen would probably produce such [injury] [damage] or some similar injurious result.²⁵

There may be more than one proximate cause of [an injury] [damage]. Therefore, the plaintiff need not prove that (state name of employee)'s incompetence was the sole proximate cause of the plaintiff's [injury]

Page 5 of 9
N.C.P.I.—Civil 640.42
EMPLOYMENT RELATIONSHIP—LIABILITY OF EMPLOYER FOR NEGLIGENCE IN HIRING,
SUPERVISION OR RETENTION OF AN EMPLOYEE.
GENERAL CIVIL VOLUME
REPLACEMENT MAY 2023

[damage]. The plaintiff must prove only that (state name of employee)'s incompetence was a proximate cause.

Finally, as to this (*state number*) issue on which the plaintiff has the burden of proof, if you find by the greater weight of the evidence that the employee committed a [negligent] [wrongful] act by (*describe act*); that the employer owed the plaintiff a duty of care [and that there was a nexus between employment relationship and the plaintiff's injury]; that (*state name of employee*) was incompetent; that, prior to the (*state name of employee*)'s act resulting in [injury] [damage] to the plaintiff, the employer had either actual or constructive notice of this incompetence; and that this incompetence was a proximate cause of the plaintiff's [injury] [damage], then it would be your duty to answer this issue "Yes" in favor of the plaintiff.

If, on the other hand, you fail to so find, then it would be your duty to answer this issue "No" in favor of the defendant.

^{1.} Case law appears to use the terms "hiring," "supervision," and "retention" interchangeably.

^{2.} In addition to the general rule that employers or agents of an employer may "both be held liable for the agent's torts committed in the course and scope of the agency relationship under the doctrine of *respondeat superior*," *Woodson v. Rowland*, 329 N.C. 330, 348, 407 S.E.2d 222, 233 (1991), "North Carolina recognizes a cause of action against an employer for negligence in employing or retaining an employee whose wrongful conduct injures another." *Hogan v. Forsyth Country Club Co.*, 79 N.C. App. 483, 495, 340 S.E.2d 116, 123 (1986). A claim may be brought "as an independent tort based on the employer's liability to third parties." *Smith v. Privette*, 128 N.C. App. 490, 494, 495 S.E.2d 395, 398 (1998). This instruction is for the independent tort of negligent hiring, supervision, or retention. For purposes of this claim, "the theory of liability is that the employer's negligence is a wrong to third persons, entirely independent of the employer's liability under the doctrine of respondeat superior." *O'Connor v. Corbett Lumber Corp.*, 84 N.C. App. 178, 182–83, 352 S.E.2d 267, 270–71 (1987).

[&]quot;[T]he theory of independent negligence in hiring or retaining an employee becomes important in cases where the act of the employee either was not, or may not have been, within the scope of his employment. In these cases, such application allows the injured person to establish liability on the part of the [employer] where no liability would otherwise exist." Hogan, 79 N.C. App. at 495–96, 340 S.E.2d at 116; see, e.g., White v. Consolidated Planning, Inc., 166 N.C. App. 283, 296, 603 S.E.2d 147, 157 (2004) ("In North Carolina, intentional torts have rarely been considered within the scope of an employee's employment . . . Nevertheless, 'rarely' does not mean 'never.'" (internal quotations omitted)).

Page 6 of 9
N.C.P.I.—Civil 640.42
EMPLOYMENT RELATIONSHIP—LIABILITY OF EMPLOYER FOR NEGLIGENCE IN HIRING,
SUPERVISION OR RETENTION OF AN EMPLOYEE.
GENERAL CIVIL VOLUME
REPLACEMENT MAY 2023

- 3. If there is a factual dispute as to the named individual defendant-employee's status, then N.C.P.I.-Civil 640.00 Employment Relationship Status of Person as Employee should be submitted first. A "No" answer to that issue would preclude submission of this issue; however, N.C.P.I.—Civil 640.43—Employment Relationship—Liability of Employer for Negligence in Hiring or Selecting an Independent Contractor or N.C.P.I.—Civil 640.44—Employment Relationship—Liability of Employer for Negligence in Retaining an Independent Contractor may then be appropriate.
 - 4. See first Note Well on page 2.
- 5. Keith v. Health-Pro Home Care Servs., Inc., 381 N.C. 442, 450, 873 S.E.2d 567, 574 (2022) (recognizing the elements for a negligent hiring, supervision, or retention claim and noting that, in addition to those elements, a plaintiff must establish that the employer owed a legal duty to the plaintiff); see also Medlin v. Bass, 327 N.C. 587, 591, 398 S.E.2d 460, 462 (1990) (noting that in a claim for negligent employment or retention, a plaintiff must prove: "(1) the specific negligent act on which the action is founded . . . ; (2) incompetency, by inherent unfitness or previous acts of negligence, from which incompetency may be inferred; and (3) either actual notice to the [employer] of such unfitness or bad habits, or constructive notice . . . by showing that the [employer] could have known the facts had he used ordinary care in 'oversight and supervision,' . . . ; and (4) that the injury complained of resulted from the incompetency proved" (citations omitted) (emphasis in original omitted)); Smith v. Privette, 128 N.C. App. 490, 494-95, 495 S.E.2d 395, 398 (1998) ("To support a claim of negligent retention and supervision against an employer, the plaintiff must prove that 'the incompetent employee committed a tortious act resulting in injury to plaintiff and that prior to the act, the employer knew or had reason to know of the employee's incompetency.""); Hogan v. Forsyth Country Club Co., 79 N.C. App. 483, 495, 340 S.E.2d 116, 124 (1986) (stating that "the plaintiff must prove that the incompetent employee committed a tortious act resulting in injury to plaintiff and that prior to the act, the employer knew or had reason to know of the employee's incompetency").
- 6. For purposes of this instruction, "wrongful" refers to an intentionally tortious or criminal act. See Note Well on page 3.
- 7. Smith v. Privette, 128 N.C. App. 490, 494–95, 495 S.E.2d 395, 398 (1998) ("To support a claim of negligent retention and supervision against an employer, the plaintiff must prove that 'the incompetent employee committed a tortious act resulting in injury to plaintiff and that prior to the act, the employer knew or had reason to know of the employee's incompetency." (emphasis added)).
- 8. Kinsey v. Spann, 139 N.C. App. 370, 377, 533 S.E.2d 487, 493 (2000) (noting that the third element of a negligent hiring, supervision, or retention claim is that "the employer had notice, either actual or constructive, of [the employee's] incompetence.").
- 9. NOTE WELL: Appellate case law is not definitive on the precise language which should be employed with respect to proximate cause. Compare Little v. Omega Meats I, Inc., 171 N.C. App. 583, 587, 615 S.E.2d 45, 48 (2005) (noting that the plaintiff's injury must be "the" proximate cause of the employee's incompetence); Kinsey v. Spann, 139 N.C. App. 375, 377, 533 S.E.2d 487, 493 (2000) (same); with Deitz v. Jackson, 57 N.C. App. 275, 278, 291 S.E.2d 282, 285 (1982) (noting that the plaintiff's injury must be "a" proximate cause of the employee's incompetence) and Medlin v. Bass, 327 N.C. 587, 591, 398 S.E.2d 460, 462 (1990) (speaking of proximate cause in less exclusive language as "that the injury complained of resulted from the incompetency proved"); White v. Consolidated Planning, 166 N.C. App. 283, 292, 603 S.E.2d 147, 154 (2004) (similar); Pleasants v. Barnes, 221 N.C. 173, 177, 19 S.E.2d 627, 629 (1942) (similar).

Page 7 of 9
N.C.P.I.—Civil 640.42
EMPLOYMENT RELATIONSHIP—LIABILITY OF EMPLOYER FOR NEGLIGENCE IN HIRING,
SUPERVISION OR RETENTION OF AN EMPLOYEE.
GENERAL CIVIL VOLUME
REPLACEMENT MAY 2023

- 10. Keith v. Health-Pro Home Care Servs., Inc., 381 N.C. 442, 450, 873 S.E.2d 567, 574 (2022).
- 11. Fussell v. N. Carolina Farm Bureau Mut. Ins. Co., 364 N.C. 222, 226, 695 S.E.2d 437, 440 (2010).
- 12. See, e.g., Kinsey v. Spann, 139 N. C. App. 370, 533 S.E.2d 487 (2000) (alleged negligent selection claim based on negligence of a person cutting down trees).
- 13. See, e.g., Keith v. Health-Pro Home Care Servs., Inc., 381 N.C. 442, 450, 873 S.E.2d 567, 574 (2022); Little v. Omega Meats I, Inc., 171 N.C. App. 583, 587, 615 S.E.2d 45, 48 (2005); Medlin v. Bass, 327 N.C. 587, 591, 398 S.E.2d 460, 462 (1990).
- 14. Little v. Omega Meats I, Inc., 171 N.C. App. 583, 587, 615 S.E.2d 45, 48 (2005) (noting that a negligent hiring, supervision, and retention claim when the injury causing acts were intentional torts or criminal requires "a nexus between the employment relationship and the injury."). In Keith v. Health-Pro Home Care Servs., Inc., 381 N.C. 442, 450, 873 S.E.2d 567, 574 (2022), the North Carolina Supreme Court reiterated that "[e]mployers are in no way general insurers of acts committed by their employees, but as recognized by our precedent, an employer may owe a duty of care to a victim of an employee's intentional tort when there is a nexus between the employment relationship and the injury."
- 15. The Court of Appeals in *Little v. Omega Meats I, Inc.*, 171 N.C. App. 583, 587, 615 S.E.2d 45, 48 (2005) delineated some factors that may be considered by the factfinder when deciding whether the "nexus between the employment relationship and the injury" exists: (1) whether the employee and the plaintiff were in places where each had a right to be when the wrongful act occurred; (2) whether the plaintiff met the employee, when the wrongful act occurred, as a direct result of the employment; and (3) whether the employer received some benefit, even if only potential or indirect, from the meeting of the employee and the plaintiff that resulted in the plaintiff's injury. However, "[n]owhere in the *Little* opinion did it state that these factors must be alleged, proven, or shown . . . to establish an employer's duty to a third-party injured by an employee to exercise reasonable care in its hiring of employees." *Keith v. Health-Pro Home Care Servs., Inc.*, 381 N.C. 442, 454, 873 S.E.2d 567, 577 (2022). As a result, the *Little* factors are considerations, but in no way decisive or conclusive requirements for the jury when deciding whether a nexus between the employment relation and the plaintiff's injury exists.
- 16. See Walters v. Lumber Co., 163 N.C. 536, 541, 80 S.E. 49, 51 (1913) (an employer must exercise "reasonable care in selecting employees who are competent and fitted for the work in which they are engaged."); see also Page v. Sloan, 12 N.C. App. 433, 439, 183 S.E.2d 813, 817 (1971), aff'd 281 N.C. 697, 190 S.E.2d 189 (1971) (stating that "a condition prescribed to relieve an employer from liability for the negligent acts of an independent contractor employed by him is that he shall have exercised due care to secure a competent contractor for the work. Therefore, if . . . the contractor was not properly qualified to undertake the work, [the employer] may be held liable for the negligent acts of the contractor.").
- 17. Keith v. Health-Pro Home Care Servs., Inc., 381 N.C. 442, 466, 873 S.E.2d 567, 584 (2022) (noting that incompetence and unfitness for employment can include lack of physical capacity, natural mental gifts, skill, training, or experience needed for the job but that also "incompetence and unfitness can exist on account of the employee's disposition"); see also Walters v. Lumber Co., 163 N.C. 536, 542, 80 S.E. 49, 52 (1913) (noting that incompetency "extends to any kind of unfitness which 'renders the employment or retention of the servant dangerous to his fellow-servant," (citation omitted)); Lamb v. Littman, 128 N.C. 361, 38 S.E. 911, 912 (1901) (noting that the evidence showed a defendant was unfit

Page 8 of 9
N.C.P.I.—Civil 640.42
EMPLOYMENT RELATIONSHIP—LIABILITY OF EMPLOYER FOR NEGLIGENCE IN HIRING,
SUPERVISION OR RETENTION OF AN EMPLOYEE.
GENERAL CIVIL VOLUME
REPLACEMENT MAY 2023

and incompetent to perform the duties of supervising children by reason of his cruel nature

and incompetent to perform the duties of supervising children by reason of his cruel nature and high temper, and thus his disposition, more than his lack of training and skillfulness, rendered him unfit and incompetent).

- 18. See Kinsey v. Spann, 139 N.C. App. 375, 377, 533 S.E.2d 487, 493 (2000) (the plaintiff must prove the agent "was incompetent at the time of hiring, as manifested either by inherent unfitness or previous specific acts of negligence"), Walters v. Lumber Co., 163 N.C. 536, 542, 80 S.E. 49 (the plaintiff must prove "incompetency, by inherent unfitness or previous specific acts of negligence, from which incompetency may be inferred"); B.B. Walker Co. v. Burns International Security Services, 108 N.C. App. 562, 567, 424 S.E.2d 172, 175 (1993) (noting that a "plaintiff would have to prove . . . the incompetency of the [employees] to perform their duty, either by inherent unfitness for the job, or by showing such incompetence by previous conduct").
- 19. See Walters v. Lumber Co., 163 N.C. 536, 542, 80 S.E. 49, 51 (1913) (noting that incompetency "would include habits of carelessness or inattention in a kind of work where such habits or methods are not unlikely to result in injury").
- 20. See Walters v. Lumber Co., 163 N.C. 536, 542, 80 S.E. 49, 51 (1913) (stating that "specific acts of negligence or carelessness and inattention on the part of the [employee] should be received, not to show that there was negligence in the particular case . . . , but in so far as they may tend to establish the character of the incompetency and that the same was known to the [employer] or should have been in the exercise of the duties incumbent upon him as an employer of labor.").
- 21. Kinsey v. Spann, 139 N.C. App. 370, 377, 533 S.E.2d 487, 493 (2000) (noting that the third element of a negligent hiring, supervision, or retention claim is that "the employer had notice, either actual or constructive, of [the employee's] incompetence.").
- 22. Smith v. Privette, 128 N.C. App. 490, 494–95, 495 S.E.2d 395, 398 (1998) ("To support a claim of negligent retention and supervision against an employer, the plaintiff must prove that 'the incompetent employee committed a tortious act resulting in injury to plaintiff and that prior to the act, the employer knew or had reason to know of the employee's incompetency." (emphasis added)).
- 23. See Hogan v. Forsyth Country Club Co., 79 N.C. App. 483, 495, 340 S.E.2d 116, 124 (1986) (noting that "[t]he theory of liability is based on negligence, the employer being held to a standard of care that would have been exercised by ordinary, cautious and prudent employers under similar circumstances."); Page v. Sloan, 12 N.C. App. 433, 439, 183 S.E.2d 813, 817 (1971) (stating that "if it appears that the employer either knew, or by the exercise of reasonable care might have ascertained that the [employee was incompetent], [the employer] may be held liable for the negligent acts of the [employee]").
- 24. See Medlin v. Bass, 327 N.C. 591, 591, 398 S.E.2d 460, 462 (1990) (The plaintiff must prove "either actual notice to the [employer] of such unfitness or bad habits, or constructive notice, by showing that the [employer] could have known the facts had he used ordinary care in 'oversight and supervision.'"); Barker v. Kimberly-Clark Corp., 136 N.C. App. 455, 464, 524 S.E.2d 821, 827-28 (2000) (summary judgment against plaintiff in a negligent supervision claim proper because "plaintiff's forecast of evidence was insufficient to show that [the] defendant . . . had actual or constructive knowledge of any tortious acts of [the employee] defendant").
- 25. The *Little* court noted that "it is axiomatic that proximate cause requires foreseeability." *Little v. Omega Meats I, Inc.*, 171 N.C. App. 583, 589–90, 615 S.E.2d 45, 50 (2005) (quoting *Johnson v. Skinner*, 99 N.C. 1, 7–8, 392 S.E.2d 634, 637 (1990)). The court further emphasized that "the foreseeability of a risk of harm is insufficient unless defendants'

Page 9 of 9 N.C.P.I.—Civil 640.42 EMPLOYMENT RELATIONSHIP—LIABILITY OF EMPLOYER FOR NEGLIGENCE IN HIRING, SUPERVISION OR RETENTION OF AN EMPLOYEE. GENERAL CIVIL VOLUME REPLACEMENT MAY 2023

negligent hiring or retention of [the independent contractor] in some manner *actually* caused the injury in question" *Id*. (emphasis in original).

640.43 EMPLOYMENT RELATIONSHIP—LIABILITY OF EMPLOYER FOR NEGLIGENCE IN HIRING OR SELECTING¹ AN INDEPENDENT CONTRACTOR.

The (*state issue number*) reads: "Was the plaintiff [injured] [damaged] by the negligence² of the defendant in [hiring] [selecting] (*state name of independent contractor*) as an independent contractor?³

[You will answer this issue only if you have answered issue (*state issue number*) "Yes" in favor of the plaintiff.]⁴ On this issue the burden of proof is on the plaintiff. This means that the plaintiff must prove, by the greater weight of the evidence, that the employer was negligent in [hiring] [selecting] (*state name of independent contractor*) as an independent contractor. Negligence refers to a party's failure to follow a duty of conduct imposed by law. Negligence is not to be presumed from the mere fact of [injury] [damage].

To establish negligence on the part of the employer in [hiring] [selecting] (*state name of independent contractor*), the plaintiff must prove, by the greater weight of the evidence, the following: ⁵ 1) that (*state name of independent contractor*) committed a [negligent] [wrongful] ⁶ act; 2) that the employer owed the plaintiff a legal duty of care; 3) that (*state name of independent contractor*) was incompetent at the time of the [hiring] [selection] of the (*state name of independent contractor*); 4) that prior ⁷ to the (*state name of independent contractor*)'s act resulting in [injury] [damage] to the plaintiff, the employer had either actual or constructive notice ⁸ of this incompetence; and 5) that this incompetence was a proximate cause of the plaintiff's [injury] [damage]. ⁹

I will now discuss these things one at a time and explain the terms used.

<u>First</u>, the plaintiff must prove that the independent contractor committed a [negligent] [wrongful] act by (describe act).

NOTE WELL: In most cases, this element will have been met by an affirmative answer to the issue addressing the named defendant-independent contractor's negligent or wrongful act and need not be resubmitted here. If for some reason the issue of the independent contractor's negligent or wrongful act has not been submitted to the jury, it may be addressed in two different ways. If the independent contractor's act has been established by stipulation or admission, state the nature of the stipulation here. To craft an instruction based upon the parties' stipulation, see N.C.P.I.—Civil 101.41—Stipulations. In the absence of a stipulation or admission, define the negligent or wrongful act alleged and enumerate its elements, using the Pattern Jury Instruction for that act. If the issue of an individual employee's negligent or wrongful act is submitted, consider offering a limiting instruction as to what evidence may be considered by the jury in answering that issue. While evidence tending to show that the individual employee may have been careless or negligent in the past may be considered by the jury in determining whether the employer had knowledge of the employee's alleged incompetence, see element three, infra, such evidence may not be considered by the jury on the question of whether the individual employee acted negligently or wrongfully on the occasion in question.

Second, the plaintiff must prove that the employer owed the plaintiff a legal duty of care.¹⁰ Every employer is under a duty to use ordinary care in the hiring or selecting of an independent contractor in order to protect others from [injury] [damage]. Ordinary care means that degree of care which a reasonable and prudent employer would use under the same or similar circumstances to protect others from [injury] [damage].

No legal duty exists unless the injury to the plaintiff was foreseeable and avoidable through due care. An injury to the plaintiff is foreseeable if the employer could have foreseen that some injury would result from the employer's conduct in hiring or selecting its independent contractor or that consequences of a generally injurious nature might be expected if the employer failed to exercise ordinary care under the circumstances.¹¹

NOTE WELL: A negligent hiring or selecting claim can be brought against an employer based on its independent contractor's negligence¹² or based on its independent contractor's intentional tortious or criminal act.¹³ Where the plaintiff contends that the independent contractor was negligent, no further instruction on the second element is required. Where the plaintiff contends that the independent contractor committed an intentional tort or criminal act, use the following bracketed language:

[In this case, the plaintiff must also prove that there is a nexus between the employment relationship and the injury. 14 In determining whether there is a nexus between the employment relationship and the injury, you should consider the circumstances as you find them to have existed from the evidence, which may 15 include [whether the independent contractor and the plaintiff were in places where each had a right to be when the wrongful act occurred] [whether the plaintiff met the independent contractor, when the wrongful act occurred, as a direct result of the independent contractor relationship] [whether the employer received some benefit, even if only potential or indirect, from the meeting of the independent contractor and the plaintiff that resulted in the plaintiff's injury] [and such other circumstances that are supported by the evidence.]]

<u>Third</u>, the plaintiff must prove that (*state name of independent contractor*) was incompetent at the time of (*state name of independent contractor*)'s [hiring] [selection]. This means that (*state name of independent contractor*) was not fit for the work in which (*state name of independent contractor*) was engaged.¹⁶ Incompetence may be shown by inherent unfitness, such as [the lack of physical capacity or natural mental gifts] [the absence of [skill] [training] [experience]] [the independent contractor's disposition] [such other characteristics that are supported by the evidence].¹⁷

[Incompetence may also be inferred from [previous specific acts of careless, negligent, or wrongful conduct by (*state name of independent contractor*)]¹⁸ [or] [from prior habits of carelessness or inattention on the part of (*state name of independent contractor*) in a kind of work where careless or inattentive conduct is likely to result in injury].¹⁹ However, any evidence

Page 4 of 9

N.C.P.I.—Civil 640.43

EMPLOYMENT RELATIONSHIP—LIABILITY OF EMPLOYER FOR NEGLIGENCE IN HIRING OR SELECTING AN INDEPENDENT CONTRACTOR.

GENERAL CIVIL VOLUME

REPLACEMENT MAY 2023

tending to show, if you find that it does so show, that (*state name of independent contractor*) may have been careless, negligent, or wrongful in the past may not be considered by you in any way on the question of whether (*state name of independent contractor*) acted [negligently] [wrongfully] on the occasion in question, but may only be considered by you in your determination of whether (*state name of independent contractor*) was incompetent and whether such incompetence was known or should have been known to the employer.²⁰]

<u>Fourth</u>, the plaintiff must prove that the employer had either actual or constructive notice of (*state name of independent contractor*)'s incompetence.²¹ Actual notice means that prior²² to the alleged act of (*state name of independent contractor*) resulting in [injury] [damage] to the plaintiff, the employer actually knew of (*state name of independent contractor*)'s incompetence.

Constructive notice means that the employer, in the exercise of reasonable care, should have known of (*state name of independent contractor*)'s incompetence prior to the alleged act of (*state name of independent contractor*) resulting in [injury] [damage] to the plaintiff.²³ Reasonable care is that degree of care in the hiring or selection of an independent contractor that a reasonably careful and prudent employer would have exercised in the same or similar circumstances.²⁴

<u>Fifth</u>, the plaintiff must prove that (*state name of independent contractor*)'s incompetence was a proximate cause of the plaintiff's [injury] [damage].

Proximate cause is a cause which in a natural and continuous sequence produces a person's [injury] [damage], and is a cause without which the [injury] [damage] would not have occurred, and one which a reasonable and

Page 5 of 9 N.C.P.I.—Civil 640.43 EMPLOYMENT RELATION

EMPLOYMENT RELATIONSHIP—LIABILITY OF EMPLOYER FOR NEGLIGENCE IN HIRING OR SELECTING AN INDEPENDENT CONTRACTOR.

GENERAL CIVIL VOLUME

REPLACEMENT MAY 2023

prudent person could have foreseen would probably produce such [injury] [damage] or some similar injurious result.²⁵

There may be more than one proximate cause of [an injury] [damage]. Therefore, the plaintiff need not prove that (*state name of independent contractor*)'s incompetence was the sole proximate cause of the plaintiff's [injury] [damage]. The plaintiff must prove only that (*state name of independent contractor*)'s incompetence was a proximate cause.

Finally, as to this (*state issue number*) issue on which the plaintiff has the burden of proof, if you find by the greater weight of the evidence that (*state name of independent contractor*) committed a [negligent] [wrongful] act by (*describe act*); that the employer owed the plaintiff a duty of care; that (*state name of independent contractor*) was incompetent at the time of (*state name of independent contractor*)'s [hiring] [selection]; that the employer had either actual or constructive notice of this incompetence; and that this incompetence was a proximate cause of the plaintiff's [injury] [damage], then it would be your duty to answer this issue "Yes" in favor of the plaintiff.

If, on the other hand, you fail to so find, then it would be your duty to answer this issue "No" in favor of the defendant.

^{1.} NOTE WELL: Case law appears to use the terms "hiring," "selecting" and "retaining" interchangeably, notwithstanding the implied chronological distinction between the first two terms on the one hand and the third term on the other. See, e.g., Little v. Omega Meats I, Inc., 171 N.C. App. 583, 615 S.E.2d 45 (2005) (describing the action several times either as one for "negligent hiring," or as one for "negligent hiring and retention").

However, because Woodson v. Rowland, 329 N.C. 330, 358-60, 407 S.E.2d 222, 238-39 (1991) appears to treat claims of "negligent selection" and "negligent retention" of an independent contractor separately, the Pattern Jury Civil Subcommittee upon careful consideration and deliberation believes that negligent retention of an independent contractor should be the subject of a separate instruction. Cf. N.C.P.I.—Civil-640.44—Employment Relationship—Liability of Employer for Negligence in Retention of Independent Contractor.

Whatever label may be placed upon an individual case by counsel, the burden rests upon the trial court, in selecting appropriate jury instructions, to consider the evidence presented carefully and determine whether the factual circumstances constitute a claim for negligent hiring or selection, negligent retention, or both.

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2. The general rule is that "one who employs an independent contractor is not liable

2. The general rule is that "one who employs an independent contractor is not liable for the independent contractor's negligence." *Woodson v. Rowland*, 329 N.C. 330, 350, 407 S.E.2d 222, 234 (1991).

However, "[i]n limited situations an employer may be held liable for the negligence of its independent contractor. Such a claim is not based upon vicarious liability [derived from agency law], but rather is a direct claim against the employer based upon the actionable negligence of the employer in negligently hiring a third party." *Little v. Omega Meats I, Inc.*, 171 N.C. App. 586, 615 S.E.2d 48 (2005). Thus, "[a] third party not contractually related to and injured by an incompetent or unqualified independent contractor may proceed against one who employed the independent contractor on the theory that the selection was negligently made." *Woodson*, 329 N.C. at 358, 407 S.E.2d at 239. However, an employee of an independent contractor may not recover from the employer who hired the independent contractor whom he or she worked for. *Dunleavy v. Yates Const. Co., Inc.*, 106 N.C. App. 146, 153, 416 S.E.2d 193, 197 (1992) (stating that North Carolina law "does not currently recognize claims of an injured employee of an incompetent or unqualified independent contractor against a party for its negligent selection or retention of the independent contractor."). Thus, after *Woodson* and *Dunleavy*, North Carolina law delineates the following:

- (1) An employee injured by the negligence of an incompetent fellow employee may recover against the employer of both on the theory of negligent hiring, selection, or retention. *Woodson*, 329 N.C. at 358. *See* N.C.P.I.—Civil-640.42—Employment Relationship—Liability of Employer for Negligence in Hiring, Selecting, or Retaining Employee.
- (2) A third party injured by an incompetent independent contractor may recover against the employer of that independent contractor on the theory of negligent hiring, selection, or retention. *Id. See* N.C.P.I.—Civil-640.43—Employment Relationship—Liability of Employer for Negligence in Hiring or Selecting Independent Contractor *and* N.C.P.I.—Civil—640.44—Employment Relationship-Liability of Employer for Negligence in Retention of Independent Contractor.
- (3) An employee of an independent contractor may <u>not</u> recover against the employer of that independent contractor on the theory of negligent hiring, selection, or retention. *Dunleavy*, 106 N.C. App. at 153.

In order to establish a claim for negligent hiring or selection of an independent contractor, "there must be a legal duty owed by the employer to the injured party." *Little*, 171 N.C. App. at 586-87, 615 S.E.2d at 48. "Once that duty is established then the plaintiff must prove four additional elements to prevail in a negligent hiring, selection, or retention case: '(1) the independent contractor acted negligently; (2) he was incompetent at the time of the hiring, as manifested either by inherent unfitness or previous specific acts of negligence; (3) the employer had notice, either actual or constructive, of this incompetence; and (4) the plaintiff's injury was the proximate result of this incompetence." *Id.* at 587, 615 S.E.2d at 48 (quoting *Kinsey v. Spann*, 139 N.C. App. 370, 374, 533 S.E.2d 487, 491 (2000)). As noted in n.1, a negligent retention claim involving an independent contractor is treated differently than a negligent hiring or selection claim. A negligent retention claim has an additional element—that the employer had "a reasonable opportunity to discharge" the independent contractor. *See Woodson*, 329 N.C. at 359, 407 S.E.2d at 240.

3. If there is a factual dispute as to the named individual employer-independent contractor's status, then N.C.P.I.—Civil 640.00—Employment Relationship-Status of Person as Employee should be submitted first. A "Yes" answer to that issue would preclude submission of this issue; however, N.C.P.I.—Civil 640.42—Employment Relationship—Liability of Employer for Negligence in Hiring, Supervision or Retention of an Employee might then be appropriate.

4. See first Note Well on page 2.

- 5. See Keith v. Health-Pro Home Care Servs., Inc., 381 N.C. 442, 450, 873 S.E.2d 567, 574 (2022) (recognizing the elements for a negligent hiring claim and noting that, in addition to those elements, a plaintiff must establish that the employer owed a legal duty to the plaintiff); Smith v. Privette, 128 N.C. App. 490, 494–95, 495 S.E.2d 395, 398 (1998) ("To support a claim of negligent retention and supervision against an employer, the plaintiff must prove that 'the incompetent employee committed a tortious act resulting in injury to plaintiff and that prior to the act, the employer knew or had reason to know of the employee's incompetency.""); Medlin v. Bass, 327 N.C. 587, 591, 398 S.E.2d 460, 462 (1990) (noting same elements); Hogan v. Forsyth Country Club Co., 79 N.C. App. 483, 495, 340 S.E.2d 116, 124, disc. review denied, 317 N.C. 334, 346 S.E.2d 140 (1986) (the plaintiff must demonstrate that "the incompetent employee committed a tortious act resulting in injury to plaintiff and that prior to the act, the employer knew or had reason to know of the employee's incompetency.").
- 6. For purposes of this instruction, "wrongful" refers to an intentionally tortious or criminal act. See Note Well on page 3.
- 7. Smith v. Privette, 128 N.C. App. 490, 494–95, 495 S.E.2d 395, 398 (1998) (noting that, in order to find an employer liable on a negligent hiring claim, the employer must have known or had reason to know of the employee's incompetence prior to the act that resulting in the plaintiff's injury). Though Smith is framed in terms of an employee's competence, subsequent cases concerning an employer's liability for the negligent hiring of its independent contractor have not distinguished this temporal requirement. See, e.g., Little v. Omega Meats I, Inc., 171 N.C. App. 583, 587, 615 S.E.2d 45, 48 (2005).
- 8. Kinsey v. Spann, 139 N.C. App. 370, 377, 533 S.E.2d 487, 493 (2000) (noting that the third element of a "negligent hiring" claim is that "the employer had notice, either actual or constructive, of [the independent contractor's] incompetence").
- 9. NOTE WELL: Appellate case law is not definitive on the precise language which should be employed with respect to proximate cause. Compare Little v. Omega Meats I, Inc., 171 N.C. App. 583, 587, 615 S.E.2d 45, 48 (2005) (noting that the plaintiff's injury must be "the" proximate cause of the employee's incompetence); Kinsey v. Spann, 139 N.C. App. 375, 377, 533 S.E.2d 487, 493 (2000) (same); with Deitz v. Jackson, 57 N.C. App. 275, 278, 291 S.E.2d 282, 285 (1982) (noting that the plaintiff's injury must be "a" proximate cause of the employee's incompetence) and Medlin v. Bass, 327 N.C. 587, 591, 398 S.E.2d 460, 462 (1990) (speaking of proximate cause in less exclusive language as "that the injury complained of resulted from the incompetency proved"); White v. Consolidated Planning, 166 N.C. App. 283, 292, 603 S.E.2d 147, 154 (2004) (similar); Pleasants v. Barnes, 221 N.C. 173, 177, 19 S.E.2d 627, 629 (1942) (similar).
- 10. Keith v. Health-Pro Home Care Servs., Inc., 381 N.C. 442, 450, 873 S.E.2d 567, 574 (2022) (recognizing the *Little* case as setting forth a duty owed by an employer with respect to the hiring or selecting of independent contractors); see also Little v. Omega Meats *I, Inc.*, 171 N.C. App. 583, 587, 615 S.E.2d 45, 48 (2005).
- 11. Fussell v. N. Carolina Farm Bureau Mut. Ins. Co., 364 N.C. 222, 226, 695 S.E.2d 437, 440 (2010).
- 12. See, e.g., Kinsey v. Spann, 139 N.C. App. 370, 533 S.E.2d 487 (2000) (alleged negligent selection claim based on negligence of a person cutting down trees).

13. See, e.g., Keith v. Health-Pro Home Care Servs., Inc., 381 N.C. 442, 450, 873 S.E.2d 567, 574 (2022); Little v. Omega Meats I, Inc., 171 N.C. App. 583, 587, 615 S.E.2d 45, 48 (2005); Medlin v. Bass, 327 N.C. 587, 591, 398 S.E.2d 460, 462 (1990).

- 14. Little v. Omega Meats I, Inc., 171 N.C. App. 583, 587, 615 S.E.2d 45, 48 (2005) (noting that a negligent hiring, supervision, and retention claim when the injury causing acts were intentional torts or criminal requires "a nexus between the employment relationship and the injury."). In Keith v. Health-Pro Home Care Servs., Inc., 381 N.C. 442, 450, 873 S.E.2d 567, 574 (2022), the North Carolina Supreme Court reiterated that "[e]mployers are in no way general insurers of acts committed by their employees, but as recognized by our precedent, an employer may owe a duty of care to a victim of an employee's intentional tort when there is a nexus between the employment relationship and the injury."
- 15. The Court of Appeals in *Little v. Omega Meats I, Inc.*, 171 N.C. App. 583, 587, 615 S.E.2d 45, 48 (2005) delineated some factors that may be considered by the factfinder when deciding whether the "nexus between the employment relationship and the injury" exists: (1) whether the employee and the plaintiff were in places where each had a right to be when the wrongful act occurred; (2) whether the plaintiff met the employee, when the wrongful act occurred, as a direct result of the employment; and (3) whether the employer received some benefit, even if only potential or indirect, from the meeting of the employee and the plaintiff that resulted in the plaintiff's injury. However, "[n]owhere in the *Little* opinion did it state that these factors must be alleged, proven, or shown . . . to establish an employer's duty to a third-party injured by an employee to exercise reasonable care in its hiring of employees." *Keith v. Health-Pro Home Care Servs., Inc.*, 381 N.C. 442, 454, 873 S.E.2d 567, 577 (2022). As a result, the *Little* factors are considerations, but in no way decisive or conclusive requirements for the jury when deciding whether a nexus between the employment relation and the plaintiff's injury exists.
- 16. See Walters v. Lumber Co., 163 N.C. 536, 541, 80 S.E. 49, 51 (1913) (An employer must exercise "reasonable care in selecting employees who are competent and fitted for the work in which they are engaged."); see also Page v. Sloan, 12 N.C. App. 433, 439, 183 S.E.2d 813, 817 (1971), aff'd, 281 N.C. 697, 190 S.E.2d 189 (1971) ("[A] condition prescribed to relieve an employer from liability for the negligent acts of an independent contractor employed by him is that he shall have exercised due care to secure a competent contractor for the work. Therefore, if . . . the contractor was not properly qualified to undertake the work, [the employer] may be held liable for the negligent acts of the contractor.").
- 17. Keith v. Health-Pro Home Care Servs., Inc., 381 N.C. 442, 466, 873 S.E.2d 567, 584 (2022) (noting that incompetence and unfitness for employment can include lack of physical capacity, natural mental gifts, skill, training, or experience needed for the job but that also "incompetence and unfitness can exist on account of the employee's disposition"); see also Walters v. Lumber Co., 163 N.C. 536, 542, 80 S.E. 49, 52 (1913) (noting that incompetency "extends to any kind of unfitness which 'renders the employment or retention of the servant dangerous to his fellow-servant," (citation omitted)); Lamb v. Littman, 128 N.C. 361, 38 S.E. 911, 912 (1901) (noting that the evidence showed a defendant was unfit and incompetent to perform the duties of supervising children by reason of his cruel nature and high temper, and thus his disposition, more than his lack of training and skillfulness, rendered him unfit and incompetent).
- 18. See Kinsey v. Spann, 139 N.C. App. 375, 377, 533 S.E.2d 487, 493 (2000) (the plaintiff must prove the agent "was incompetent at the time of hiring, as manifested either by inherent unfitness or previous specific acts of negligence"), Walters v. Lumber Co., 163 N.C. 536, 542, 80 S.E. 49 (the plaintiff must prove "incompetency, by inherent unfitness or previous specific acts of negligence, from which incompetency may be inferred"); B.B. Walker

Co. v. Burns International Security Services, 108 N.C. App. 562, 567, 424 S.E.2d 172, 175 (1993) (noting that a "plaintiff would have to prove . . . the incompetency of the [employees] to perform their duty, either by inherent unfitness for the job, or by showing such incompetence by previous conduct").

- 19. See Walters v. Lumber Co., 163 N.C. 536, 542, 80 S.E. 49, 51 (1913) (noting that incompetency "would include habits of carelessness or inattention in a kind of work where such habits or methods are not unlikely to result in injury").
- 20. See Walters v. Lumber Co., 163 N.C. 536, 542, 80 S.E. 49, 51 (1913) (stating that "specific acts of negligence or carelessness and inattention on the part of the [employee] should be received, not to show that there was negligence in the particular case . . . , but in so far as they may tend to establish the character of the incompetency and that the same was known to the [employer] or should have been in the exercise of the duties incumbent upon him as an employer of labor.").
- 21. Kinsey v. Spann, 139 N.C. App. 370, 377, 533 S.E.2d 487, 493 (2000) (noting that the third element of a negligent hiring, supervision, or retention claim is that "the employer had notice, either actual or constructive, of [the independent contractor's] incompetence.").
- 22. Smith v. Privette, 128 N.C. App. 490, 494–95, 495 S.E.2d 395, 398 (1998) ("To support a claim of negligent retention and supervision against an employer, the plaintiff must prove that 'the incompetent employee committed a tortious act resulting in injury to plaintiff and that prior to the act, the employer knew or had reason to know of the employee's incompetency." (emphasis added)). Though Smith is framed in terms of an employee's competence, subsequent cases concerning an employer's liability for the negligent hiring of its independent contractor have not distinguished this temporal requirement. See, e.g., Little v. Omega Meats I, Inc., 171 N.C. App. 583, 587, 615 S.E.2d 45, 48 (2005).
- 23. See Hogan v. Forsyth Country Club Co., 79 N.C. App. 483, 495, 340 S.E.2d 116, 124 (1986) (noting that "[t]he theory of liability is based on negligence, the employer being held to a standard of care that would have been exercised by ordinary, cautious and prudent employers under similar circumstances."); Page v. Sloan, 12 N.C. App. 433, 439, 183 S.E.2d 813, 817 (1971) (stating that "if it appears that the employer either knew, or by the exercise of reasonable care might have ascertained that the contractor was not properly qualified to undertake the work, he may be held liable for the negligent acts of the contractor").
- 24. See Medlin v. Bass, 327 N.C. 591, 591, 398 S.E.2d 460, 462 (1990) (The plaintiff must prove "either actual notice to the [employer] of such unfitness or bad habits, or constructive notice, by showing that the [employer] could have known the facts had he used ordinary care in 'oversight and supervision.'"); Barker v. Kimberly-Clark Corp., 136 N.C. App. 455, 464, 524 S.E.2d 821, 827–28 (2000) (summary judgment against plaintiff in a negligent supervision claim proper because "plaintiff's forecast of evidence was insufficient to show that [the] defendant . . . had actual or constructive knowledge of any tortious acts of [the employee] defendant").
- 25. The *Little* court noted that "it is axiomatic that proximate cause requires foreseeability." *Little v. Omega Meats I, Inc.*, 171 N.C. App. 583, 589–90, 615 S.E.2d 45, 50 (2005) (quoting *Johnson v. Skinner*, 99 N.C. 1, 7–8, 392 S.E.2d 634, 637 (1990)). The court further emphasized that "the foreseeability of a risk of harm is insufficient unless defendants' negligent hiring or retention of [the independent contractor] in some manner *actually* caused the injury in question" *Id*. (emphasis in original).

640.44 EMPLOYMENT RELATIONSHIP—LIABILITY OF EMPLOYER FOR NEGLIGENCE IN RETAINING¹ AN INDEPENDENT CONTRACTOR.

The (*state issue number*) reads: "Was the plaintiff [injured] [damaged] by the negligence of the defendant² in retaining (*state name of independent contractor*) as an independent contractor?"³

[You will answer this issue only if you have answered issue (*state issue number*) "Yes" in favor of the plaintiff.⁴] On this issue the burden of proof is on the plaintiff. This means that the plaintiff must prove, by the greater weight of the evidence, that the employer was negligent in retaining (*state name of independent contractor*) as an independent contractor. Negligence refers to a party's failure to follow a duty of conduct imposed by law. Negligence is not to be presumed from the mere fact of [injury] [damage].

To establish negligence on the part of the employer in retaining (*state name of independent contractor*), the plaintiff must prove, by the greater weight of the evidence, the following⁵: 1) that (*state name of independent contractor*) committed a [negligent] [wrongful]⁶ act; 2) that the employer owed the plaintiff a legal duty of care; 3) that (*state name of independent contractor*) was incompetent prior to the (*state name of independent contractor*)'s act resulting in [injury] [damage] to the plaintiff; 4) that the employer had either actual or constructive notice⁸ of this incompetence prior to (*state name of independent contractor*)'s act resulting in [injury] [damage] to the plaintiff; 5) that the defendant, upon actual or constructive notice of this incompetence, had a reasonable opportunity to discharge (*state name of independent contractor*)'s act resulting in [injury] [damage] to the plaintiff, but failed to do so; 10 and 6) that this incompetence was a proximate cause of the plaintiff's [injury] [damage]. 11

I will now discuss these things one at a time and explain the terms used.

<u>First</u>, the plaintiff must prove that the independent contractor committed a [negligent] [wrongful] act by (describe act).

NOTE WELL: In most cases, this element will have been met by an affirmative answer to the issue addressing the named defendant-independent contractor's negligent or wrongful act and need not be resubmitted here. If for some reason the issue of the independent contractor's negligent or wrongful act has not been submitted to the jury, it may be addressed in two different ways. If the independent contractor's act has been established by stipulation or admission, state the nature of the stipulation here. To craft an instruction based upon the parties' stipulation, see N.C.P.I.—Civil 101.41—Stipulations. In the absence of a stipulation or admission, define the negligent or wrongful act alleged and enumerate its elements, using the Pattern Jury Instruction for that act. If the issue of an individual employee's negligent or wrongful act is submitted, consider offering a limiting instruction as to what evidence may be considered by the jury in answering that issue. While evidence tending to show that the individual employee may have been careless or negligent in the past may be considered by the jury in determining whether the employer had knowledge of the employee's alleged incompetence, see element three, infra, such evidence may not be considered by the jury on the question of whether the individual employee acted negligently or wrongfully on the occasion in question.

Second, the plaintiff must prove that the employer owed the plaintiff a legal duty of care¹². Every employer is under a duty to use ordinary care in retaining an independent contractor in order to protect others from [injury] [damage]. Ordinary care means that degree of care which a reasonable and prudent employer would use under the same or similar circumstances to protect others from [injury] [damage].

No legal duty exists unless the injury to the plaintiff was foreseeable and avoidable through due care. An injury to the plaintiff is foreseeable if the employer could have foreseen that some injury would result from the employer's conduct in retaining its independent contractor or that

consequences of a generally injurious nature might be expected if the employer failed to exercise ordinary care under the circumstances.¹³

NOTE WELL: A negligent retention claim can be brought against an employer based on its independent contractor's negligence¹⁴ or based on its independent contractor's intentional tortious or criminal act.¹⁵ Where the plaintiff contends that the independent contractor was negligent, no further instruction on the second element is required. Where the plaintiff contends that the independent contractor committed an intentional tort or criminal act, use the following bracketed language:

[In this case, the plaintiff must also prove that there is a nexus between the employment relationship and the injury. 16 In determining whether there is a nexus between the employment relationship and the injury, you should consider the circumstances as you find them to have existed from the evidence, which may 17 include [whether the independent contractor and the plaintiff were in places where each had a right to be when the wrongful act occurred] [whether the plaintiff met the independent contractor, when the wrongful act occurred, as a direct result of the independent contractor relationship] [whether the employer received some benefit, even if only potential or indirect, from the meeting of the independent contractor and the plaintiff that resulted in the plaintiff's injury] [and such other circumstances that are supported by the evidence.]]

<u>Third</u>, the plaintiff must prove that (*state name of independent contractor*) was incompetent prior to (*state name of independent contractor*)'s act resulting in [injury] [damage] to the plaintiff.¹⁸ This means that (*state name of independent contractor*) was not fit for the work in which [he] [she] was engaged.¹⁹ Incompetence may be shown by inherent unfitness, such as [the lack of physical capacity or natural mental gifts] [the absence of [skill] [training] [experience]] [the independent contractor's disposition] [such other characteristics that are supported by the evidence].²⁰

[Incompetence may also be inferred [from previous specific acts of careless or negligent conduct by (state name of independent contractor)²¹]

[or] [from prior habits of carelessness or inattention on the part of (*state name of independent contractor*) in a kind of work where careless or inattentive conduct is likely to result in injury.]²² However, any evidence tending to show that (*state name of independent contractor*) may have been careless or negligent in the past may not be considered by you in any way on the question of whether (*state name of independent contractor*) acted [negligently] [wrongfully] on the occasion in question, but may only be considered by you in your determination of whether (*state name of independent contractor*) was

incompetent and whether such incompetence was known or should have been

known to the employer.²³]

Fourth, the plaintiff must prove that the employer had either actual or constructive notice of (*state name of independent contractor*)'s incompetence.²⁴ Actual notice means that prior to the alleged act of (*state name of independent contractor*) resulting in [injury] [damage] to the plaintiff,²⁵ the employer actually knew of (*state name of independent contractor*)'s incompetence.

Constructive notice means that the defendant, in the exercise of reasonable care, should have known of (*state name of independent contractor*)'s incompetence prior to the alleged act of (*state name of independent contractor*) resulting in [injury] [damage] to the plaintiff.²⁶ Reasonable care is that degree of care in the supervision and oversight of an independent contractor that a reasonably careful and prudent employer would have exercised in the same or similar circumstances.²⁷

<u>Fifth</u>, the plaintiff must prove that the employer, upon actual or constructive notice of (*state name of independent contractor*)'s incompetence, had a reasonable opportunity to discharge (*state name of independent contractor*) but failed to do so.²⁸ What constitutes a reasonable opportunity depends upon the circumstances. These circumstances may include the

Page 1 of 13

N.C.P.I.-Civil 640.44

EMPLOYMENT RELATIONSHIP—LIABILITY OF EMPLOYER FOR NEGLIGENCE IN RETAINING AN INDEPENDENT CONTRACTOR.

GENERAL CIVIL VOLUME **REPLACEMENT MAY 2023**

gravity of the risk posed by (state name of independent contractor)'s incompetence; the employer's own ability to correct the situation; the difficulty, if any, of replacing (state name of independent contractor); the time needed to investigate the events in question; the employer's potential exposure to liability for breach of contract in the event the employer's discharge of (state name of independent contractor) was not justified; and the employer's reasonable reliance on (state name of independent contractor) ultimately fulfilling [his] [her] responsibilities.²⁹

These factors are to be considered by you along with all of the other evidence in determining whether the employer had a reasonable opportunity to discharge (state name of independent contractor), but failed to do so. The existence or nonexistence of one or more of these factors is not necessarily controlling.

Sixth, the plaintiff must prove that (state name of independent contractor)'s incompetence was a proximate cause of the plaintiff's [injury] [damage].

Proximate cause is a cause which in a natural and continuous sequence produces a person's [injury] [damage], and is a cause without which the [injury] [damage] would not have occurred, and one which a reasonable and prudent person could have foreseen would probably produce such [injury] [damage] or some similar injurious result.30

There may be more than one proximate cause of [an injury] [damage]. Therefore, the plaintiff need not prove that (state name of independent contractor)'s incompetence was the sole proximate cause of the plaintiff's [injury] [damage]. The plaintiff must prove only that (state name of independent contractor)'s incompetence was a proximate cause.

Finally, as to this (*state issue number*) issue on which the plaintiff has the burden proof, if you find by the greater weight of the evidence that (state name of independent contractor) committed a [negligent] [wrongful] act by (*describe act*); that the employer owed the plaintiff a duty of care; that (*state name of independent contractor*) was incompetent prior to (*state name of independent contractor*)'s act resulting in [injury] [damage] to the plaintiff; that the employer had either actual or constructive notice of this incompetence (prior to the (*state name of independent contractor*)'s act resulting in [injury] [damage] to the plaintiff); that the employer, upon actual or constructive notice of this incompetence, had a reasonable opportunity to discharge (*state name of independent contractor*) and failed to do so; and that this incompetence was a proximate cause of the plaintiff's [injury] [damage], then it would be your duty to answer this issue "Yes" in favor of the plaintiff.

If, on the other hand, you fail to so find, then it would be your duty to answer this issue "No" in favor of the defendant.

^{1.} NOTE WELL: Case law often appears to use the terms "hiring," "selecting" and "retaining" interchangeably, notwithstanding the implied chronological distinction between the first two terms on the one hand and the third term on the other. See, e.g., Little v. Omega Meats I, Inc., 171 N.C. App. 583, 585-89, 615 S.E.2d 45, 47-49 (2005) (describing the claim several times either as one for "negligent hiring" or as one for "negligent hiring and retention").

However, because Woodson v. Rowland, 329 N.C. 330, 358-60, 407 S.E.2d 222, 238-39 (1991), appears to treat claims of "negligent hiring or selection" and "negligent retention" of an independent contractor as separate and distinct, the Pattern Jury Civil Subcommittee upon careful consideration and deliberation, believes that each should be the subject of a separate instruction. Cf. N.C.P.I. Civil-640.43 Employment Relationship-Liability of Employer for Negligence in Hiring or Selecting an Independent Contractor.

In addition, despite the recitation of "incompetent at the time of hiring," Little v. Omega Meats I, Inc., 171 N.C. App. at 587, 615 S.E.2d at 48, as an element of "negligent hiring and retention claim," the Pattern Jury Instruction Civil Subcommittee, after careful consideration and deliberation, has concluded that inclusion of such an element would conflict with the "reasonable opportunity to discharge" element required by Woodson, 329 N.C. at 359, 407 S.E.2d at 240, and therefore, would be inappropriate in a negligent retention pattern instruction. The "incompetent at the time of hiring" language therefore has not been included in this instruction. Cf. N.C.P.I.—Civil 640.43 ("Employment Relationship—Liability of Employer for Negligence in Hiring or Selecting an Independent Contractor").

Whatever label may be placed upon an individual case by counsel, the burden rests upon the trial court, in selecting appropriate jury instructions, to consider carefully the evidence presented and to determine whether the factual circumstances constitute a claim for negligent hiring or selection, negligent retention, or both.

2. The general rule is that "one who employs an independent contractor is not liable for the independent contractor's negligence." *Woodson v. Rowland*, 329 N.C. 330, 350, 407 S.E.2d 222, 234 (1991).

However, "[i]n limited situations an employer may be held liable for the negligence of its independent contractor. Such a claim is not based upon vicarious liability [derived from agency law], but rather is a direct claim against the employer based upon the actionable negligence of the employer in negligently hiring a third party. *Little v. Omega Meats I, Inc.*, 171 N.C. App. 586, 615 S.E.2d 48 (2005). Thus, "[a] third party not contractually related to and injured by an incompetent or unqualified independent contractor may proceed against one who employed the independent contractor on the theory that the selection was negligently made." *Woodson*, 329 N.C. at 358, 407 S.E.2d at 239. However, an employee of an independent contractor may not recover from the employer who hired the independent contractor whom he or she worked for. *Dunleavy v. Yates Const. Co., Inc.*, 106 N.C. App. 146, 153, 416 S.E.2d 193, 197 (1992) (stating that North Carolina law "does not currently recognize claims of an injured employee of an incompetent or unqualified independent contractor against a party for its negligent selection or retention of the independent contractor."). Thus, after *Woodson* and *Dunleavy*, North Carolina law delineates the following:

- (1) An employee injured by the negligence of an incompetent fellow employee may recover against the employer of both on the theory of negligent hiring, selection, or retention. *Woodson*, 329 N.C. at 358. *See* N.C.P.I.—Civil-640.42—Employment Relationship—Liability of Employer for Negligence in Hiring, Selecting, or Retaining Employee.
- (2) A third party injured by an incompetent independent contractor may recover against the employer of that independent contractor on the theory of negligent hiring, selection, or retention. *Id. See* N.C.P.I.—Civil-640.43—Employment Relationship—Liability of Employer for Negligence in Hiring or Selecting Independent Contractor *and* N.C.P.I.—Civil—640.44—Employment Relationship-Liability of Employer for Negligence in Retention of Independent Contractor.
- (3) An employee of an independent contractor may <u>not</u> recover against the employer of that independent contractor on the theory of negligent hiring, selection, or retention. *Dunleavy*, 106 N.C. App. at 153.

In order to establish a claim for negligent retention of an independent contractor, "there must be a legal duty owed by the employer to the injured party." *Little*, 171 N.C. App. at 586-87, 615 S.E.2d at 48. "Once that duty is established then the plaintiff must prove four additional elements to prevail in a negligent hiring, selection, or retention case: '(1) the independent contractor acted negligently; (2) he was incompetent at the time of the hiring, as manifested either by inherent unfitness or previous specific acts of negligence; (3) the employer had notice, either actual or constructive, of this incompetence; and (4) the plaintiff's injury was the proximate result of this incompetence." *Id.* at 587, 615 S.E.2d at 48 (quoting *Kinsey v. Spann*, 139 N.C. App. 370, 374, 533 S.E.2d 487, 491 (2000)). As noted in n.1, a negligent retention claim involving an independent contractor is treated differently than a negligent hiring or selection claim. A negligent retention claim has an additional element—that the employer had "a reasonable opportunity to discharge" the independent contractor. *See Woodson*, 329 N.C. at 359, 407 S.E.2d at 240.

- 3. If there is a factual dispute as to the named individual defendant-independent contractor's status, then N.C.P.I.—Civil 640.00 ("Employment Relationship—Status of Person as Employee") should be submitted first. A "Yes" answer to that issue would preclude submission of this issue; however, N.C.P.I.—Civil 640.42 ("Employment Relationship—Liability of Employer for Negligence in Hiring, Supervision or Retention of an Employee") might then be appropriate.
 - 4. See first Note Well on page 2.
- 5. Smith v. Privette, 128 N.C. App. 490, 494–95, 495 S.E.2d 395, 398 (1998) ("To support a claim of negligent retention and supervision against an employer, the plaintiff must prove that 'the incompetent employee committed a tortious act resulting in injury to plaintiff and that prior to the act, the employer knew or had reason to know of the employee's incompetency.""); Medlin v. Bass, 327 N.C. 587, 591, 398 S.E.2d 460, 462 (1990) (noting same elements); Hogan v. Forsyth Country Club Co., 79 N.C. App. 483, 495, 340 S.E.2d 116, 124, disc. review denied, 317 N.C. 334, 346 S.E.2d 140 (1986) (the plaintiff must demonstrate that "the incompetent employee committed a tortious act resulting in injury to plaintiff and that prior to the act, the employer knew or had reason to know of the employee's incompetency.").
- 6. For purposes of this instruction, "wrongful" refers to an intentionally tortious or criminal act. See Note Well on page 3.
 - 7. See n.1 supra.
- 8. Kinsey v. Spann, 139 N.C. App. 370, 377, 533 S.E.2d 487, 493 (2000) (noting that the third element of this claim is that "the employer had notice, either actual or constructive, of [the independent contractor's] incompetence").
 - 9. See n.1 and n.5 supra.
- 10. See n.1 supra; see also Woodson v. Rowland, 329 N.C. 330, 359, 407 S.E.2d 222, 294 (1991) ("Once a contractee knows or should know that an independent contractor is incompetent or unqualified to do the work for which he was hired, the contractee, in order to be found liable on the theory that he negligently retained the independent contractor, must have had a reasonable opportunity to discharge the independent contractor.").
- 11. NOTE WELL: Appellate case law is not definitive on the precise language which should be employed with respect to proximate cause. Compare Little v. Omega Meats, 171 N.C. App. 583, 587, 615 S.E.2d 45, 48 (2005) (noting that the plaintiff's injury must be "the" proximate cause of the employee's incompetence); Kinsey v. Spann, 139 N.C. App. 375, 377, 533 S.E.2d 487, 493 (2000) (same); with Deitz v. Jackson, 57 N.C. App. 275, 278, 291 S.E.2d 282, 285 (1982) (noting that the plaintiff's injury must be "a" proximate cause of the employee's incompetence) and Medlin v. Bass, 327 N.C. 587, 591, 398 S.E.2d 460, 462 (1990) (speaking of proximate cause in less exclusive language as "that the injury complained of resulted from the incompetency proved"); White v. Consolidated Planning, 166 N.C. App. 283, 292, 603 S.E.2d 147, 154 (2004) (similar); Pleasants v. Barnes, 221 N.C. 173, 177, 19 S.E.2d 627, 629 (1942) (similar).
- 12. Keith v. Health-Pro Home Care Servs., Inc., 381 N.C. 442, 450, 873 S.E.2d 567, 574 (2022) (recognizing the Little case as setting forth a duty owed by an employer with respect to the hiring or selecting of independent contractors); see also Little v. Omega Meats I, Inc., 171 N.C. App. 583, 587, 615 S.E.2d 45, 48 (2005).
- 13. Fussell v. N. Carolina Farm Bureau Mut. Ins. Co., 364 N.C. 222, 226, 695 S.E.2d 437, 440 (2010).

- 14. See, e.g., Kinsey v. Spann, 139 N.C. App. 370, 533 S.E.2d 487 (2000) (alleged negligent retention claim based on negligence of a person cutting down trees).
- 15. See, e.g., Keith v. Health-Pro Home Care Servs., Inc., 381 N.C. 442, 450, 873 S.E.2d 567, 574 (2022); Little v. Omega Meats I, Inc., 171 N.C. App. 583, 587, 615 S.E.2d 45, 48 (2005); Medlin v. Bass, 327 N.C. 587, 591, 398 S.E.2d 460, 462 (1990).
- 16. Little v. Omega Meats I, Inc., 171 N.C. App. 583, 587, 615 S.E.2d 45, 48 (2005) (noting that a negligent hiring, supervision, and retention claim when the injury causing acts were intentional torts or criminal requires "a nexus between the employment relationship and the injury."). In Keith v. Health-Pro Home Care Servs., Inc., 381 N.C. 442, 450, 873 S.E.2d 567, 574 (2022), the North Carolina Supreme Court reiterated that "[e]mployers are in no way general insurers of acts committed by their employees, but as recognized by our precedent, an employer may owe a duty of care to a victim of an employee's intentional tort when there is a nexus between the employment relationship and the injury."
- 17. The Court of Appeals in *Little v. Omega Meats I, Inc.*, 171 N.C. App. 583, 587, 615 S.E.2d 45, 48 (2005) delineated some factors that may be considered by the factfinder when deciding whether the "nexus between the employment relationship and the injury" exists: (1) whether the employee and the plaintiff were in places where each had a right to be when the wrongful act occurred; (2) whether the plaintiff met the employee, when the wrongful act occurred, as a direct result of the employment; and (3) whether the employer received some benefit, even if only potential or indirect, from the meeting of the employee and the plaintiff that resulted in the plaintiff's injury. However, "[n]owhere in the *Little* opinion did it state that these factors must be alleged, proven, or shown . . . to establish an employer's duty to a third-party injured by an employee to exercise reasonable care in its hiring of employees." *Keith v. Health-Pro Home Care Servs., Inc.*, 381 N.C. 442, 454, 873 S.E.2d 567, 577 (2022). As a result, the *Little* factors are considerations, but in no way decisive or conclusive requirements for the jury when deciding whether a nexus between the employment relation and the plaintiff's injury exists.
 - 18. See n.1, n.5 supra.
- 19. See Walters v. Lumber Co., 163 N.C. 536, 541, 80 S.E. 49, 51 (1913) (An employer must exercise "reasonable care in selecting employees who are competent and fitted for the work in which they are engaged."); see also Page v. Sloan, 12 N.C. App. 433, 439, 183 S.E.2d 813, 817 (1971), aff'd, 281 N.C. 697, 190 S.E.2d 189 (1971) ("[A] condition prescribed to relieve an employer from liability for the negligent acts of an independent contractor employed by him is that he shall have exercised due care to secure a competent contractor for the work. Therefore, if . . . the contractor was not properly qualified to undertake the work, [the employer] may be held liable for the negligent acts of the contractor.").
- 20. Keith v. Health-Pro Home Care Servs., Inc., 381 N.C. 442, 466, 873 S.E.2d 567, 584 (2022) (noting that incompetence and unfitness for employment can include lack of physical capacity, natural mental gifts, skill, training, or experience needed for the job but that also "incompetence and unfitness can exist on account of the employee's disposition"); see also Walters v. Lumber Co., 163 N.C. 536, 542, 80 S.E. 49, 52 (1913) (noting that incompetency "extends to any kind of unfitness which 'renders the employment or retention of the servant dangerous to his fellow-servant," (citation omitted)); Lamb v. Littman, 128 N.C. 361, 38 S.E. 911, 912 (1901) (noting that the evidence showed a defendant was unfit and incompetent to perform the duties of supervising children by reason of his cruel nature and high temper, and thus his disposition, more than his lack of training and skillfulness, rendered him unfit and incompetent).

- 21. See Kinsey v. Spann, 139 N.C. App. 375, 377, 533 S.E.2d 487, 493 (2000) (the plaintiff must prove the agent "was incompetent at the time of hiring, as manifested either by inherent unfitness or previous specific acts of negligence"), Walters v. Lumber Co., 163 N.C. 536, 542, 80 S.E. 49 (the plaintiff must prove "incompetency, by inherent unfitness or previous specific acts of negligence, from which incompetency may be inferred"); B.B. Walker Co. v. Burns International Security Services, 108 N.C. App. 562, 567, 424 S.E.2d 172, 175 (1993) (noting that a "plaintiff would have to prove . . . the incompetency of the [employees] to perform their duty, either by inherent unfitness for the job, or by showing such incompetence by previous conduct").
- 22. See Walters v. Lumber Co., 163 N.C. 536, 542, 80 S.E. 49, 51 (1913) (noting that incompetency "would include habits of carelessness or inattention in a kind of work where such habits or methods are not unlikely to result in injury").
- 23. See Walters v. Lumber Co., 163 N.C. 536, 542, 80 S.E. 49, 51 (1913) (stating that "specific acts of negligence or carelessness and inattention on the part of the [employee] should be received, not to show that there was negligence in the particular case . . . , but in so far as they may tend to establish the character of the incompetency and that the same was known to the [employer] or should have been in the exercise of the duties incumbent upon him as an employer of labor.").
- 24. Kinsey v. Spann, 139 N.C. App. 370, 377, 533 S.E.2d 487, 493 (2000) (noting that the third element of a negligent hiring, supervision, or retention claim is that "the employer had notice, either actual or constructive, of [the independent contractor's] incompetence.").
- 25. Smith v. Privette, 128 N.C. App. 490, 494–95, 495 S.E.2d 395, 398 (1998) ("To support a claim of negligent retention and supervision against an employer, the plaintiff must prove that 'the incompetent employee committed a tortious act resulting in injury to plaintiff and that prior to the act, the employer knew or had reason to know of the employee's incompetency." (emphasis added)). Though Smith is framed in terms of an employee's competence, subsequent cases concerning an employer's liability for the negligent retention of its independent contractor have not distinguished this temporal requirement. See, e.g., Little v. Omega Meats I, Inc., 171 N.C. App. 583, 587, 615 S.E.2d 45, 48 (2005).
- 26. See Hogan v. Forsyth Country Club Co., 79 N.C. App. 483, 495, 340 S.E.2d 116, 124 (1986) (noting that "[t]he theory of liability is based on negligence, the employer being held to a standard of care that would have been exercised by ordinary, cautious and prudent employers under similar circumstances."); Page v. Sloan, 12 N.C. App. 433, 439, 183 S.E.2d 813, 817 (1971) (stating that "if it appears that the employer either knew, or by the exercise of reasonable care might have ascertained that the contractor was not properly qualified to undertake the work, he may be held liable for the negligent acts of the contractor").
- 27. See Medlin v. Bass, 327 N.C. 591, 591, 398 S.E.2d 460, 462 (1990) (The plaintiff must prove "either actual notice to the [employer] of such unfitness or bad habits, or constructive notice, by showing that the [employer] could have known the facts had he used ordinary care in 'oversight and supervision.'"); Barker v. Kimberly-Clark Corp., 136 N.C. App. 455, 464, 524 S.E.2d 821, 827–28 (2000) (summary judgment against plaintiff in a negligent supervision claim proper because "plaintiff's forecast of evidence was insufficient to show that [the] defendant . . . had actual or constructive knowledge of any tortious acts of [the employee] defendant").
 - 28. Woodson v. Rowland, 329 N.C. 330, 359, 407 S.E.2d 222, 240 (1991).
- 29. See Woodson v. Rowland, 329 N.C. 330, 359-60, 407 S.E.2d 222, 240 (1991) (stating that "[w]hat constitutes a reasonable opportunity depends upon the circumstances.

They include the gravity of the risk posed, the contractee's own ability to correct the situation, the difficulty, if any, of replacing the independent contractor, the time needed to investigate the events in question, the contractee's potential exposure to liability for breach of contract in the event the discharge is not justified, and the contractee's reasonable reliance on the independent contractor ultimately fulfilling his responsibilities.").

30. The *Little* court noted that "it is axiomatic that proximate cause requires foreseeability." *Little v. Omega Meats I, Inc.*, 171 N.C. App. 583, 589–90, 615 S.E.2d 45, 50 (2005) (quoting *Johnson v. Skinner*, 99 N.C. 1, 7–8, 392 S.E.2d 634, 637 (1990)). The court further emphasized that "the foreseeability of a risk of harm is insufficient unless defendants' negligent hiring or retention of [the independent contractor] in some manner *actually* caused the injury in question" *Id.* (emphasis in original).

Page 1 of 2 N.C.P.I.—Civil 800.03 DEFINITION OF FIDUCIARY; EXPLANATION OF FIDUCIARY RELATIONSHIP. GENERAL CIVIL VOLUME FEBRUARY 2023

800.03 DEFINITION OF FIDUCIARY¹; EXPLANATION OF FIDUCIARY RELATIONSHIP.

A fiduciary is a person who is required to act honestly, in good faith and in the best interests of another person because a fiduciary relationship exists between them.²

NOTE WELL: Where the relationship is such that a fiduciary duty arises as a matter of law, use the following bracketed paragraph.

[By law, a fiduciary relationship exists between

[attorneys and their clients]³

[principal and agent, including, e.g., principal operating under power of attorney]⁴

[trustee and beneficiary]⁵

[Less frequently encountered fiduciary relationships are listed in end note 6.]]⁶

NOTE WELL: For other relationships where it is alleged that a fiduciary relationship exists, use the following bracketed paragraphs.

[A fiduciary relationship may exist in a variety of circumstances.⁷ It is not necessary that a fiduciary relationship be a technical or legal relationship,⁸ and even where a fiduciary relationship does not normally exist, one may be created by conduct.⁹

A fiduciary relationship exists when a person undertakes to act for the benefit of another, thus causing the other to place special faith, confidence, and trust in the person undertaking to act in the other's best interest.¹⁰]

^{1.} May be of particular use with instructions on Fraud, Breach of Fiduciary Duty, Constructive Fraud, and Negligent Misrepresentation (N.C.P.I.—Civil 800.00 *et seq.*) and Parol Trusts (N.C.P.I.—Civil 850.00 *et seq.*).

Page 2 of 2 N.C.P.I.—Civil 800.03 DEFINITION OF FIDUCIARY; EXPLANATION OF FIDUCIARY RELATIONSHIP. GENERAL CIVIL VOLUME FEBRUARY 2023

- 2. Moore v. Bryson, 11 N.C. App. 260, 181 S.E.2d 113 (1971); Vail v. Vail, 233 N.C. 109, 63 S.E.2d 202 (1951); Abbitt v. Gregory, 201 N.C. 577, 160 S.E. 896 (1931).
- 3. "A fiduciary relationship can exist as a matter of fact in those circumstances in which there is confidence reposed on one side, and resulting domination and influence on the other." Hewitt v. Hewitt, 252 N.C. App. 437, 442, 798 S.E.2d 796, 800 (2017) (citing Abbitt v. Gregory, 201 N.C. 577, 598, 160 S.E. 896, 906 (1931)).
 - 4. Abbitt v. Gregory, 201 N.C. 577, 598, 160 S.E. 896, 906 (1931).
- 5. N.C.G.S. §§ 36C-8-801-818 (2021); see also Fox v. Fox, 283 N.C. App. 336, 873 S.E.2d 653, 660 (2022).
 - 6. A fiduciary relationship exists as a matter of law between
 - executor or administrator and heir, legatee or devisee, *Abbitt*, 201 N.C. 577, 598, 160 S.E. 896, 906 (1931);
 - guardians and their wards, id.;
 - broker and principal, id.;
 - physician and patient, Hewitt v. Hewitt, 252 N.C. App. 437, 442, 798 S.E.2d 796, 800 (2017) (citing King v. Bryant, 369 N.C. 451, 464, 795 S.E.2d 340, 349 (2017));
 - partners to a partnership, id.;
 - spouses, Eubanks v. Eubanks, 273 N.C. 189, 195, 159 S.E.2d 562, 567 (1968);
 and
 - officers and board members of condominium associations and condominium unit owners, *Ironman Medical Properties*, *LLC v. Chodri*, 268 N.C. App. 502, 510, 836 S.E.2d 682, 690 (2019).
- 7. Where the existence of a fiduciary relationship is not established by the evidence as a matter of law, it is proper for the trial court to define "fiduciary relationship" but leave to the jury to determine as a matter of fact whether such a relationship has arisen. *Will of Baitschora*, 207 N.C. App. 174, 189-91, 700 S.E. 2d 50, 60-62 (2010); *see also Abbitt v. Gregory*, 201 N.C. 577, 598, 160 S.E. 896, 906 (1931).
 - 8. Moore v. Bryson, 11 N.C. App. 260, 265, 181 S.E.2d 113, 116 (1971).
- 9. See Dallaire v. Bank of Am., 376 N.C. 363, 368, 760 S.E.2d 263, 267 (2014) (citing Branch Bank & Trust Co. v. Thompson, 107 N.C. App. 53, 61, 418 S.E.2d 694, 699 (1992), for the principle that "given the proper circumstances" even a bank-customer transaction could give rise to fiduciary relationship); see also Moore v. Bryson, 11 N.C. App. 260, 265, 181 S.E.2d 113, 116 (1971).
- 10. See Moore v. Bryson, 11 N.C. App. 260, 265, 181 S.E.2d 113, 116 (1971) (tenant occupied a fiduciary relationship with his co-tenants where he "undertook to manage" land for their benefit, "causing them to repose special faith, confidence and trust in him to represent their best interest . . .").

Page 1 of 2 N.C.P.I.—Civil 800.04 BREACH OF FIDUCIARY DUTY. GENERAL CIVIL VOLUME FEBRUARY 2023

800.04 BREACH OF FIDUCIARY DUTY.

The (state number) issue reads:

"Did the defendant take advantage of a position of trust and confidence to bring about (*identify transaction*)?"

On this issue the burden of proof is on the plaintiff. This means that the plaintiff must prove, by the greater weight of the evidence, two things:¹

<u>First</u>, that a relationship of trust and confidence existed between the plaintiff and the defendant such that the defendant had a duty to act in good faith and with due regard for the plaintiff's interests.

[(Use where a fiduciary relationship exists as a matter of law; for a list of such relationships, see N.C.P.I.—Civil 800.03—Definition of Fiduciary; Explanation of Fiduciary Relationship.) In this case, members of the jury, the plaintiff and the defendant had a relationship of (name fiduciary relationship, e.g., attorney and client, trustee and beneficiary, guardian and ward, agent and principal, etc.). You are instructed that, under such circumstances, (name fiduciary relationship) is a relationship of trust and confidence.]

[(Use for other relationships where it is alleged that a fiduciary relationship² exists.) Such a relationship may exist in a variety of circumstances. It is not necessary that this relationship be a technical or legal relationship and it may be created by the parties' conduct. Such a relationship exists between the plaintiff and the defendant when the defendant undertakes to act for the benefit of the plaintiff, thus causing the plaintiff to place special faith, confidence, and trust in the defendant undertaking to act in the plaintiff's best interest.]

<u>Second</u>, that the defendant breached this duty to act in good faith and with due regard for the plaintiff's interests by using this position of trust and confidence to bring about (*identify transaction*) to the detriment of the plaintiff.³

Page 2 of 2 N.C.P.I.—Civil 800.04 BREACH OF FIDUCIARY DUTY. GENERAL CIVIL VOLUME FEBRUARY 2023

Finally, as to the (*state number*) issue on which the plaintiff has the burden of proof, if you find, by the greater weight of the evidence, that there was a relationship of trust and confidence between the plaintiff and the defendant such that the defendant had a duty to act in good faith and with due regard for the plaintiff's interests and that the defendant breached this duty by bringing about (*identify transaction*) to the detriment of the plaintiff, then it would be your duty to answer this issue "Yes" in favor of the plaintiff.

If, on the other hand, you fail to so find, then it would be your duty to answer this issue "No" in favor of the defendant.

^{1.} White v. Consol. Plan., Inc., 166 N.C. App. 283, 294, 603 S.E.2d 147, 156 (2004). A breach of fiduciary duty claim does not require a finding that the defendant sought to benefit wrongfully from the transaction. Indeed, that is the key distinction between a claim for breach of fiduciary duty and a claim for constructive fraud. Id. ("The primary difference between pleading a claim for constructive fraud and one for breach of fiduciary duty is the constructive fraud requirement that the defendant benefit himself.").

^{2.} Some appellate decisions have phrased this first element as requiring the defendant to owe the plaintiff a fiduciary duty, see, e.g., Bryant v. Wake Forest Univ. Baptist Med. Ctr., 281 N.C. App. 630, 637, 870 S.E.2d 269, 274 (2022), while other appellate decisions have phrased this element as requiring that there be a confidential or fiduciary relationship between the parties, see, e.g., Azure Dolphin, LLC v. Barton, 371 N.C. 579, 599, 821 S.E.2d 711, 725 (2018). Regardless of how it is phrased, this first element generally has been "described as arising when there has been a special confidence reposed in one who in equity and good conscience is bound to act in good faith and with due regard to the interests of the one reposing confidence. A fiduciary relationship may exist in law or in fact. For that reason, even when a fiduciary relationship does not arise as a matter of law, that is, due to the legal relations between two parties, it may yet exist as a matter of fact in such instances when there is confidence reposed on one side, and the resulting superiority and influence on the other." Fox v. Fox, 283 N.C. App. 336, 873 S.E.2d 653, 661 (2022).

^{3.} White v. Consol. Plan., Inc., 166 N.C. App. 283, 294, 603 S.E.2d 147, 156 (2004).

Page 1 of 3 N.C.P.I.—Civil 800.05 CONSTRUCTIVE FRAUD. GENERAL CIVIL VOLUME REPLACEMENT FEBRUARY 2023

800.05 CONSTRUCTIVE FRAUD.

The (state number) issue reads:

"Did the defendant engage in constructive fraud to bring about (*identify* transaction)?"

On this issue the burden of proof is on the plaintiff. This means that the plaintiff must prove, by the greater weight of the evidence, three things:

<u>First</u>, that a relationship of trust and confidence existed between the plaintiff and the defendant such that the defendant had a duty to act in good faith and with due regard for the plaintiff's interests.

[(Use where a fiduciary relationship exists as a matter of law; for a list of such relationships, see N.C.P.I.—Civil 800.03—Definition of Fiduciary Duty; Explanation of Fiduciary.) In this case, members of the jury, the plaintiff and the defendant had a relationship of (name fiduciary relationship, e.g., attorney and client, trustee and beneficiary, guardian and ward, agent and principal, etc.). You are instructed that, under such circumstances, (name fiduciary relationship) is a relationship of trust and confidence.]

[(Use for other relationships where it is alleged that a fiduciary relationship² exists.) Such a relationship may exist in a variety of circumstances. It is not necessary that this relationship be a technical or legal relationship and it may be created by the parties' conduct. Such a relationship exists between the plaintiff and the defendant when the defendant undertakes to act for the benefit of the plaintiff, thus causing the plaintiff to place special faith, confidence, and trust in the defendant undertaking to act in the plaintiff's best interest.]

<u>Second</u>, that the defendant breached this duty by using this position of trust and confidence to bring about (*identify transaction*) to the detriment of the plaintiff.³

And Third, that the defendant sought to benefit [himself] [herself] [itself] in (identify transaction).⁴

Page 2 of 3 N.C.P.I.—Civil 800.05 CONSTRUCTIVE FRAUD. GENERAL CIVIL VOLUME REPLACEMENT FEBRUARY 2023

Finally, as to the (*state number*) issue on which the plaintiff has the burden of proof, if you find, by the greater weight of the evidence, that there was a relationship of trust and confidence between the plaintiff and the defendant such that the defendant had a duty to act in good faith and with due regard for the plaintiff's interests, that the defendant breached this duty by bringing about (*identify transaction*) to the detriment of the plaintiff, and that the defendant sought to benefit [himself] [herself] [itself], then it would be your duty to answer this issue "Yes" in favor of the plaintiff.

If, on the other hand, you fail to so find, then it would be your duty to answer this issue "No" in favor of the defendant.

^{1.} Bryant v. Wake Forest Univ. Baptist Med. Ctr., 281 N.C. App. 630, 637, 870 S.E.2d 269, 274 (2022) ("In order to prove constructive fraud, Plaintiff must allege and prove: '(1) that the defendant owes the plaintiff a fiduciary duty; (2) that the defendant breached that duty; and (3) that the defendant sought to benefit himself in the transaction." (quoting Ironman Med. Props., LLC v. Chodri, 268 N.C. App. 502, 513, 836 S.E.2d 682, 691 (2019)).

^{2.} Some appellate decisions have phrased this first element as requiring the defendant to owe the plaintiff a fiduciary duty, see, e.g., Bryant v. Wake Forest Univ. Baptist Med. Ctr., 281 N.C. App. 630, 637, 870 S.E.2d 269, 274 (2022), while other appellate decisions have phrased this element as requiring that there be a confidential or fiduciary relationship between the parties, see, e.g., Azure Dolphin, LLC v. Barton, 371 N.C. 579, 599, 821 S.E.2d 711, 725 (2018). Regardless of how it is phrased, this first element has been generally "described as arising when there has been a special confidence reposed in one who in equity and good conscience is bound to act in good faith and with due regard to the interests of the one reposing confidence. A fiduciary relationship may exist in law or in fact. For that reason, even when a fiduciary relationship does not arise as a matter of law, that is, due to the legal relations between two parties, it may yet exist as a matter of fact in such instances when there is confidence reposed on one side, and the resulting superiority and influence on the other." Fox v. Fox, 283 N.C. App. 336, 345, 873 S.E.2d 653, 661 (2022).

^{3.} Bryant v. Wake Forest Univ. Baptist Med. Ctr., 281 N.C. App. 630, 637, 870 S.E.2d 269, 275 (2022).

^{4. &}quot;The primary difference between pleading a claim for constructive fraud and one for breach of fiduciary duty is the intent and showing that the defendant benefitted from his breach of duty. This element requires a plaintiff to allege and prove that the defendant took advantage of his position of trust to the hurt of plaintiff and sought his own advantage in the transaction." *Ironman Med. Props., LLC v. Chodri*, 268 N.C. App. 502, 513, 836 S.E.2d 682, 691 (2019). In *Barger v. McCoy Hillard & Parks*, 346 N.C. 650, 666, 488 S.E.2d 215, 224 (1997), the Supreme Court wrote that "implicit in the requirement that a defendant '[take] advantage of his position of trust to the hurt of plaintiff' is the notion that the defendant must

Page 3 of 3 N.C.P.I.—Civil 800.05 CONSTRUCTIVE FRAUD. GENERAL CIVIL VOLUME REPLACEMENT FEBRUARY 2023

seek his own advantage in the transaction." Since *Barger*, North Carolina appellate courts have "continued to require a showing of benefit for constructive fraud." *Bryant v. Wake Forest Univ. Baptist Med. Ctr.*, 281 N.C. App. 630, 638, 870 S.E.2d 269, 275 (2022).

In establishing this third element, a plaintiff must show "that the benefit sought was more than a continued relationship with the plaintiff' or 'payment of a fee to a defendant for work' it actually performed." *Ironman Med. Properties, LLC v. Chodri*, 268 N.C. App. 502, 513, 836 S.E.2d 682, 691 (2019) (quoting *Sterner v. Penn*, 159 N.C. App. 626, 631-32, 583 S.E.2d 670, 674 (2003)).

Page 1 of 3 N.C.P.I.—Civil 805.26 PRIVATE NUISANCE—NUISANCE BY WATERFLOW. GENERAL CIVIL VOLUME

MAY 2023

805.26 PRIVATE NUISANCE—NUISANCE BY WATERFLOW.

The (state number) issue reads:

"Did the defendant cause substantial damage to or interference with the plaintiff's use and enjoyment of the plaintiff's property by unreasonably altering the flow of surface water on the defendant's property?"

North Carolina law allows every landowner to make a reasonable use of the owner's land, even if that reasonable use alters the flow of surface water and causes harm to others. A landowner incurs liability under the law only when the owner's harmful interference with the flow of surface water is unreasonable and causes substantial damage to another.¹

On this issue the burden of proof is on the plaintiff. This means that the plaintiff must prove, by the greater weight of the evidence, two things:

First, that the defendant's action(s) in altering the flow of surface water [was] [were] unreasonable.² The reasonableness of the defendant's action(s) should be determined by weighing the gravity of the harm to the plaintiff against the utility of the conduct of the defendant. A defendant's action(s) [is] [are] unreasonable if a person of ordinary prudence and discretion would consider those actions excessive or inappropriate after giving due consideration to the interests of the plaintiff, the interests of the defendant, and the interests of the community.

In evaluating the gravity of the harm to the plaintiff, you may consider:

[the extent and character of the harm to the plaintiff]

[the social value which the law attaches to the type of use which is invaded]

[the suitability of the locality to that use]

Page 2 of 3 N.C.P.I.—Civil 805.26 PRIVATE NUISANCE—NUISANCE BY WATERFLOW. GENERAL CIVIL VOLUME MAY 2023

[the burden on the plaintiff to minimize the harm] [and]

[state any other factor arising from the evidence]

In evaluating the utility of the conduct of the defendant, you may consider:

[the purpose of the defendant's conduct]

[the social value which the law attaches to that purpose]

[the suitability of the locality for the use the defendant makes of the property] [and]

[state any other factor arising from the evidence].3

Even when the alteration of the flow of surface water is reasonable in the sense that the social utility arising from the change outweighs the harm to the plaintiff, you may still find that the defendant's action(s) [is] [were] unreasonable if the resulting interference to the plaintiff's use and enjoyment of [his] [her] property is greater than it is reasonable to require the plaintiff to bear under these circumstances.

Second, that the defendant's alteration of the flow of surface water caused substantial damage to the plaintiff's property or substantially interfered with the plaintiff's use and enjoyment of the plaintiff's property.⁴ Such damage or interference is substantial when it results in significant annoyance, material physical discomfort, or injury to a person's health or property. Minor harms, slight inconveniences, or petty annoyances are not substantial damage or interference.⁵

Finally, as to this issue on which the plaintiff has the burden of proof, if you find by the greater weight of the evidence that the defendant's action(s) in altering the flow of surface water [is] [was] unreasonable and the

Page 3 of 3 N.C.P.I.—Civil 805.26 PRIVATE NUISANCE—NUISANCE BY WATERFLOW. GENERAL CIVIL VOLUME MAY 2023

defendant's alteration of the flow of surface water caused damage to the plaintiff's property or substantially interfered with the plaintiff's use and enjoyment of the plaintiff's property, then it would be your duty to answer this issue "Yes" in favor of the plaintiff.

If, on the other hand, you fail to so find, then it would be your duty to answer this issue "No" in favor of the defendant.

As stated in *Pendergrast*, "most nuisances of this kind are intentional, usually in the sense that 'the defendant has created or continued the condition causing the nuisance with full knowledge that the harm to the plaintiff's interests is substantially certain to follow." *Pendergrast*, 293 N.C. at 216, 236 S.E.2d at 796. However, a nuisance by water flow may also exist where the defendant acts negligently or recklessly or in the course of an abnormally dangerous activity. *Id.* at 217, 236 S.E.2d at 796. "Regardless of the category into which the defendant's actions fall, the reasonable use rule explicitly, as in the case of intentional acts, or implicitly, as in the case of negligent acts, requires a finding that the conduct of the defendant was unreasonable. This is the essential inquiry in any nuisance action." *Pendergrast*, 293 N.C. at 217, 236 S.E.2d at 797.

- 3. Pendergrast v. Aiken, 293 N.C. 201, 217, 236 S.E.2d 787, 797 (1977).
- 4. Pendergrast v. Aiken, 293 N.C. 201, 221, 236 S.E.2d 787, 799 (1977) ("The jury could not find that a nuisance existed at all without a finding of substantial damage to plaintiffs.").
 - 5. Pendergrast v. Aiken, 293 N.C. 201, 221, 236 S.E.2d 787, 799 (1977).

^{1.} Pendergrast v. Aiken, 293 N.C. 201, 216, 236 S.E.2d 787, 796 (1977); see also Brown v. Lattimore Living Tr., 264 N.C. App. 682, 689, 826 S.E.2d 827, 831 (2019) (summarizing Pendergrast); Board of Transp. v. Terminal Warehouse Corp., 300 N.C. 700, 268 S.E.2d 180 (1980) (same).

^{2.} Rainey v. St. Lawrence Homes, Inc., 174 N.C. App. 611, 613, 621 S.E.2d 217, 220 (2005); Pendergrast v. Aiken, 293 N.C. 201, 216, 236 S.E.2d 787, 796 (1977).

Page 1 of 1
N.C.P.I.-Civil 810.62
PROPERTY DAMAGES—DIMINUTION IN MARKET VALUE.
GENERAL CIVIL VOLUME
REPLACEMENT MARCH 2023

810.62 PROPERTY DAMAGES—DIMINUTION IN MARKET VALUE.

The plaintiff's actual property damages are equal to the difference between the fair market value of the property immediately before it was damaged and its fair market value immediately after it was damaged. The fair market value of any property is the amount which would be agreed upon as a fair price by an owner who wishes to sell, but is not compelled to do so, and a buyer who wishes to buy, but is not compelled to do so.

(If evidence is introduced regarding the actual or estimated cost of repair, the following paragraph should be used: Evidence of [estimates of the cost to repair] [the actual cost of repairing] the damage to the plaintiff's property may be considered by you in determining the difference in fair market value¹ immediately before and immediately after the damage occurred.)²

^{1.} If no evidence of fair market value of the damaged property is introduced, then plaintiff may recover only nominal damages. *Heaton-Sides v. Snipes*, 233 N.C. App. 1, 6, 755 S.E.2d 648, 652 (2014); *Cockman v. White*, 76 N.C. App. 387, 391, 333 S.E.2d 54, 56 (1985).

^{2.} Smith v. White, 213 N.C. App. 189, 192, 712 S.E.2d 717, 719 (2011) (citing U.S. Fidelity & Guaranty Co. v. P. & F. Motor Express, Inc., 220 N.C. 721, 18 S.E.2d 116 (1942)). Both evidence of actual costs to repair and estimates of the cost to repair are competent evidence. As the Court notes in Smith, whether evidence of an estimate of the cost of repairs is as persuasive as evidence of the cost of the actual repairs is a question related to weight rather than its competency. Id. at 193, 712 S.E.2d 717.

Page 1 of 2 N.C.P.I.-Civil 845.20 SUMMARY EJECTMENT—DAMAGES. GENERAL CIVIL VOLUME REPLACEMENT JANUARY 2023

845.20 SUMMARY EJECTMENT—DAMAGES.¹

NOTE WELL: The issue of mitigation of damages may arise in a summary ejectment case. If so, give N.C.P.I.—Civil 503.90—Defense (Offset) For Failure to Mitigate.
This (state number) issue reads:

"What amount of damages, if any, is the landlord entitled to recover?"

You will answer this issue only if you have answered the (*state number(s) issue(s)*) in favor of the landlord.

On this issue the burden of proof is on the landlord. This means that the landlord must prove, by the greater weight of the evidence the amount of damages sustained as a result of [unpaid rent] [occupancy after the end of the term] [physical damage to the premises].

[Damages for unpaid rent may include the amount of rent which the tenant agreed to pay the landlord but did not.²]

[Damages for occupancy after the end of the term may include the fair rental value of the premises from the time the term ended until the tenant vacates the premises. Fair rental value is an amount which would be agreed upon as a fair rent by a landlord who wishes to rent, but is not compelled to do so, and a tenant who wishes to rent, but is not compelled to do so. (The contract rate of rent agreed upon by the landlord and tenant may be taken as some evidence of the fair rental value.)]

[Damages for physical injury to the premises may be recovered if the premises are not in substantially the same condition as originally delivered to the tenant, normal wear and tear excepted, because of the tenant's negligent or intentional conduct or the negligent or intentional conduct of the tenant's family or guest(s). (A tenant is not responsible for an act of God.) The landlord is entitled to recover the difference between the fair market value of the property immediately before it was damaged and its fair market value

Page 2 of 3 N.C.P.I.-Civil 845.20 SUMMARY EJECTMENT--DAMAGES. GENERAL CIVIL VOLUME January 2023

immediately after it was damaged.³ The fair market value of any property is the amount which would be agreed upon as a fair price by an owner who wishes to sell, but is not compelled to do so, and a buyer who wishes to buy, but is not compelled to do so.

(If evidence is introduced regarding the actual or estimated cost of repair, the following paragraph should be used: Evidence of [estimates of the cost to repair] [the actual cost of repairing] the damage to the plaintiff's property may be considered by you in determining the difference in fair market value⁴ immediately before and immediately after the damage occurred.⁵)

Finally, as to this (*state number*) issue on which the landlord has the burden of proof, if you find, by the greater weight of the evidence, that the landlord was damaged, then it would be your duty to write that amount in the blank space provided.

If, on the other hand, you fail to so find, then it would be your duty to write a nominal amount such as "One Dollar" in the blank space provided.

^{1.} North Carolina General Statute \S 42-46 authorizes certain fees, costs, and expenses with respect to residential rental agreements.

^{2.} All party's damages resulting from a single wrong must be recovered in one action, including landlord's damages for future rents under contract. *Chrisalis Properties v. Separate Quarters, Inc.*, 101 N.C. App. 81, 88, 398 S.E.2d 628, 633 (1990).

^{3.} Paris v. Carolina Portable Aggregates, 271 N.C. 471, 484, 157 S.E. 2d 131, 141 (1967) (damages by blasting).

^{4.} If no evidence of fair market value of the damaged property is introduced, then plaintiff may recover only nominal damages. *Heaton-Sides v. Snipes*, 233 N.C. App. 1, 6, 755 S.E.2d 648, 652 (2014); *Cockman v. White*, 76 N.C. App. 387, 391, 333 S.E.2d 54, 56 (1985).

^{5.} Smith v. White, 213 N.C. App. 189, 192, 712 S.E.2d 717, 719 (2011) (citing U.S. Fidelity and Guaranty Co. v. P. and F. Motor Express, Inc., 220 N.C. 721, 18 S.E.2d 116 (1942)). Both evidence of actual costs to repair and estimates of the cost to repair are competent evidence. As the Court notes in Smith, whether evidence of an estimate of the cost of repairs is as persuasive as evidence of the cost of the actual repairs is a question related to weight rather than its competency. Id. at 193, 712 S.E.2d 717.