

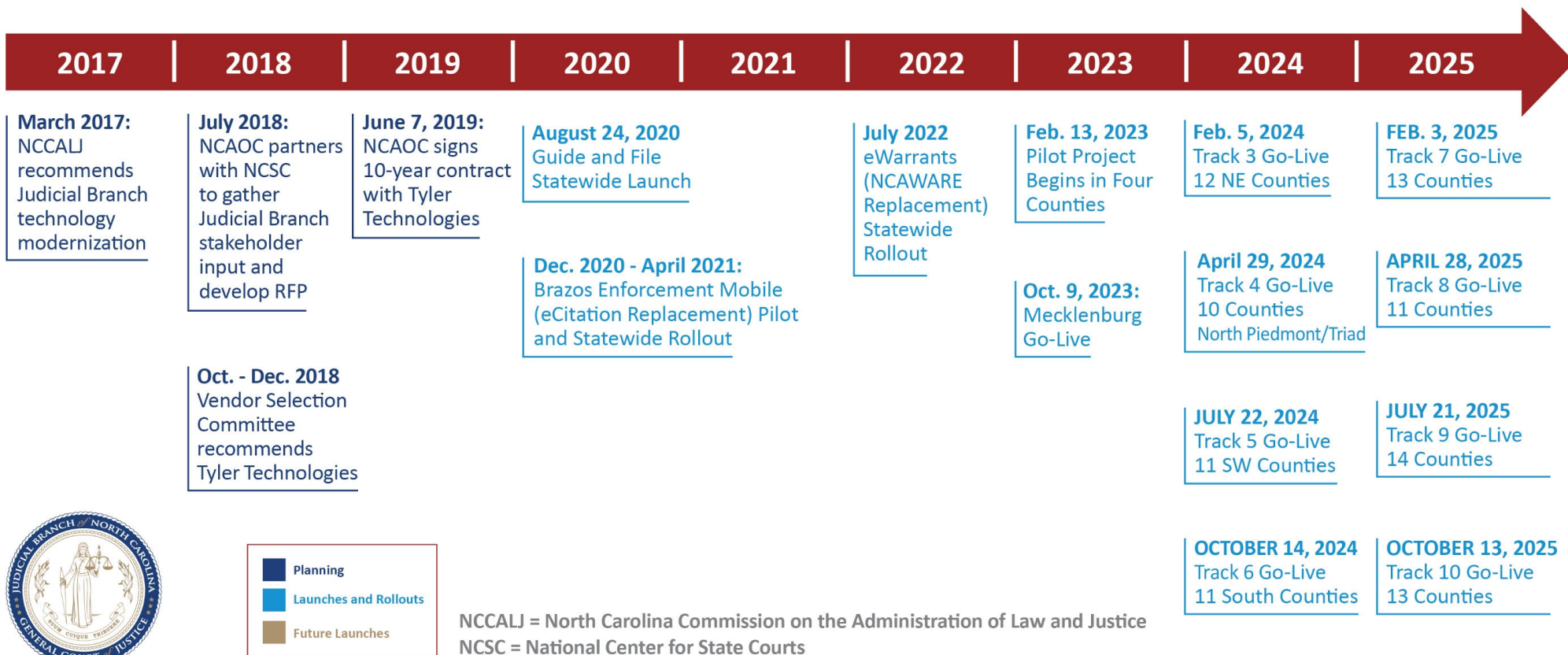
# ECOURTS UPDATE

BRAD FOWLER, CHIEF BUSINESS OFFICER

OCTOBER 2026



# ECOURTS TIMELINE





# NCAOC

JUSTICE FOR ALL ACCESS FOR YOU

NORTH CAROLINA ADMINISTRATIVE OFFICE OF THE COURTS



Empowers the public with electronic search and filing.

Electronic Filings Accepted:  
**12.4 million+**



Saves countless trips to the courthouse.

Registered for Elevated Access:  
**19,388** Attorneys,  
Law Enforcement,  
DV Agencies



Integrates system applications and processes statewide

Criminal Processes Issued:  
**3.5 million+**

eCitations Issued:  
**4.1 million+**

eWarrants Registered Users:  
**50,340**



Replaces paper records with online access to justice.

Sheets of Paper Saved:  
**44 million+**



Delivers online access to case events and court dates.

Monthly Portal Searches:  
**6.4 million+**



**eCourts**  
Guide&File

Creating court filings is easier than ever with free step-by-step assistance from Guide & File.

Guided Filing Interviews Completed:  
**165,555**



## GUIDE AND FILE – TOTAL INTERVIEWS

| Year                   | 2020            | 2021            | 2022            | 2023            | 2024            | 2025            | 2026            |
|------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Month                  | TOTAL Completed | TOTAL Completed | TOTAL Completed | TOTAL Completed | TOTAL Completed | TOTAL Completed | TOTAL Completed |
| January                |                 | 1,017           | 1,051           | 1,302           | 2,512           | 3,769           | 4,987           |
| February               |                 | 940             | 1,076           | 1,257           | 2,472           | 3,896           | 4,420           |
| March                  |                 | 1,132           | 1,272           | 1,528           | 2,566           | 4,110           | 5,020           |
| April                  |                 | 1,080           | 1,093           | 1,376           | 2,708           | 4,074           | 5,097           |
| May                    |                 | 818             | 1,084           | 1,883           | 2,859           | 4,750           | 5,069           |
| June                   |                 | 949             | 1,085           | 1,948           | 2,975           | 4,727           | 5,233           |
| July                   |                 | 994             | 1,078           | 1,877           | 3,079           | 5,696           | 5,734           |
| August                 | 194             | 1,024           | 1,199           | 1,823           | 3,065           | 5,573           |                 |
| September              | 714             | 975             | 1,191           | 1,766           | 2,740           | 5,453           |                 |
| October                | 691             | 958             | 1,250           | 2,207           | 3,195           | 5,458           |                 |
| November               | 619             | 967             | 1,167           | 2,191           | 2,980           | 4,472           |                 |
| December               | 752             | 989             | 1,088           | 1,836           | 3,115           | 4,427           |                 |
| <b>TOTAL per Year</b>  | <b>2,970</b>    | <b>11,843</b>   | <b>13,634</b>   | <b>20,994</b>   | <b>34,266</b>   | <b>56,405</b>   | <b>25,443</b>   |
| <b>TOTAL Completed</b> | <b>165,555</b>  |                 |                 |                 |                 |                 |                 |

Green shade denotes Enterprise Justice (Odyssey) go-live

From G&F Implementation Start

Feb 13, 2023 –  
July 31, 2026



## PATH FORWARD: COMPLETED & FUTURE UPDATES

- Clerk Edition “by and through”
  - In Clerk Edition: New version for AOC-CR-500 (fine only judgment form)
    - AOC-CR-500 (fine only judgment form), AOC-CR-224 (Order of Assignment or Denial of Counsel), AOC-CR-227 (Waiver of Counsel), AOC-CR-305 (Judgment/Other), and AOC-CR-630 (Conditions of Release for a Person Charged with a Crime of Domestic Violence)
  - In eWarrants:
    - AOC-CR-200 Conditions of Release and Release Order and AOC-CR-217 Order for Arrest
- Approval by AOC Director of QRG: *By & Through Reference Guide*
  - Page 10 include information on review by judicial official



## 2026 IS THE YEAR OF PROCESS BUILDER!

- ✓ Once implementation was completed, NC was utilizing over 2,100 active process builders
- ✓ In 2026 we have added over 600 process builders across the state and counting
  - ✓ By the end of the year, we aim to have over 6,000 processes activated
- ✓ There is something for everyone! Our processes touch Clerks, Judges, Magistrates, District Attorneys, Public Defenders, and GAL staff.



## UNLOCKING EFFICIENCY WITH ENTPRISE JUSTICE PROCESS BUILDER

- **Process Builders deployed January – July 2026 will save more than 1,000,000 clicks per year**  
Streamlines workflows, removes unnecessary steps, reduces errors
- **Hundreds of work hours saved every year**  
Frees staff to focus on more critical tasks
- **Eliminates duplicate work**  
Provides a clear, direct path for completing tasks
- **Real time streamlining**  
Accelerates processing and improves turn around speed



# DISCOVER WHAT **PROCESS BUILDER** CAN DO FOR YOU...

## Return to Sender

**We have got something just for you!**

## Return to Sender – Courtroom

**Streamline tasks in the courtroom!**

## Process Builder Catalog

**Several options that will meet your needs!**

## Juno Page

**Resources at your fingertips!**

## Have a Process Builder idea?

**Submit a Help Desk ticket and our team will be happy to assist!**



## IN THE COMING MONTHS

- Additional Process Builders Rollout Continues
  - End of July, already live in: Pitt, Wake, Carteret, Pamlico, Craven, Wayne, Greene, Lenior, Cumberland, Rowan, Harnett, Lee, Union, Beaufort, Hyde, Martin, Tyrell, Bertie, Halifax, Hertford, Northampton, Washington, Forsyth, Cleveland
  - August and September go-lives set:
    - Duplin, Jones, Onslow, Sampson – August 10
    - Burke, Caldwell, Catawba – September 3
    - Alamance – September 14
    - Person, Granville, Vance, Warren, Franklin – October 1
    - Other counties have deployed some manually triggered Process Builders
- re:Research to replace Portal in phases
- Enterprise Justice version 2026 upgrade



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