CONTRACT MANAGEMENT IN LOCAL GOVERNMENT COURSE AGENDA

UNC School of Government Knapp-Sanders Building Wednesday, May 14 – Friday, May 16, 2025

Pre-Recorded Material

Welcome to the Contract Management in Local Government in Padlet

- Pre-Recorded Introductions by Faculty (Required)
 Teshanee Williams, Ph.D. Assistant Professor of Public Administration and Government
 Crista Cuccaro, J.D. Teaching Assistant Professor of Public Law and Government
- Personal introduction by Participants in Padlet (Required)
- Pre-Recorded Lecture: Legal Requirements for Procurement (Recommended)

Live In-Person Sessions

Day 1: Wednesday, May 14, 2025 - Foundations of Contracting and Decision Making

8:00 a.m. – 8:55 a.m.	Breakfast & Networking
9:00 a.m. – 9:15 a.m.	Welcome & Course Overview
	Learning Objectives
	Course Structure
9:15 a.m. – 9:45 a.m.	Section 1: Introduction to Government Contracting
	History and Prevalence of Government Contracts
	New Public Management: Justification and Goals of
0.45	Contracting
9:45 a.m. – 10:00 a.m.	Break
10:00 a.m. - 10:30 a.m.	Section 2: Key Contracting Trends in Government
10:30 a.m. - 11:00 a.m.	Section 3: Make or Buy Decisions
	Determining When to Contract vs. In-House Services
	Decision-Making Frameworks
11:00 a.m. – 11:10 a.m.	Break
11:10 a.m. – 12:00 p.m.	Case Study: Make or Buy Decisions
	Breakout Groups: Examine real-world scenarios to
	determine the best approach
12:00 р.т. – 1:00 р.т.	Lunch
1:00 p.m. – 1:45 p.m.	Section 4: Managing the Challenges of Contracting
•	The Hollow State & Re-Municipalization
	Managing Performance Expectations
	Communication Strategies in Contracting
1:45 p.m. – 2:00 p.m.	Break
2:00 p.m. – 2:30 p.m.	Section 5: Handling Administration
	Managing Red Tape in Contracting
	Understanding Bureaucratic Hurdles
	Strategies for Streamlining the Process

2:30 p.m. - 3:00 p.m.	Case Study: Navigating Red Tape
	Breakout Groups: Examine a contract related challenge
	and propose solutions
3:00 p.m. – 3:15 p.m.	Break
3:15 p.m. – 4:15 pm	Guest Speaker: Green Tape
	Leisha Dehart Davis, PhD
	Professor of Public Administration and Government
	Director, Local Government Workplaces Initiative

Day 2: Thursday, May 15, 2025 – Legal Frameworks for Contracting and Contract Design

8:00 a.m. – 8:55 a.m.	Breakfast & Networking
9:00 a.m. – 9:45 a.m.	Section 6: Legal Foundations of Contracting
	Overview of Legal Frameworks Governing Contracts
	Risk Management in Government Contracts
9:45 a.m. – 10:30 a.m.	Section 7: Understanding Pricing Structures
	Payment Structures
10.20 10.45	Contract Types
10:30 a.m. – 10:45 a.m.	Break
10:45 a.m. – 11:15 a.m.	Section 8: Contract Terms & Drafting
	Key Contract Clauses and Legal Pitfalls
11:15 a.m. – 12:15 p.m.	Guest Speaker: Technology & Contract Design
	Julia Faircloth
	Assistant Deputy Chief Financial Officer
	Cape Fear Public Utility Authority
12:15 p.m. – 1:15 p.m.	Lunch
1:15 p.m. – 2:00 p.m.	Section 9: A Well-Designed Contract Depends on the Scope Defining Clear Scope & Performance Metrics
2.00	Writing a Strong Statement of Work (SOW)
2:00 p.m. – 2:10 p.m.	Break
2:10 p.m. - 3:00 p.m.	Case Study: Activity
2:10 p.m. – 3:00 p.m.	Case Study: Activity Breakout Groups: Writing a Strong Statement of Work
2:10 p.m. – 3:00 p.m. 3:00 p.m. – 3:15 p.m.	· · ·
	Breakout Groups: Writing a Strong Statement of Work
3:00 p.m. – 3:15 p.m.	Breakout Groups: Writing a Strong Statement of Work **Break**
3:00 p.m. – 3:15 p.m.	Breakout Groups: Writing a Strong Statement of Work Break Guest Panel: Procurement Professionals

Day 3: Friday, May 16, 2025-Contract Administration & Monitoring

8:00 a.m. – 8:55 a.m.	Breakfast & Networking
9:00 a.m. – 9:45 a.m.	Section 10: Contract Administration & Monitoring Key Responsibilities of Contract Administrators
9:45 a.m. – 10:00 a.m.	Workflow Process of Contract Administration Break
10:00 a.m. – 10:30 a.m.	Section 11: Tools for Managing Contracts Effectively
10:30 a.m. – 11:00 a.m.	Discussion Session: Resolution Strategies
11:00 a.m. – 11:15 a.m.	Break
11:15 a.m. – 12:15 p.m.	Guest Speaker: Best Practices in Contract Administration Rachel Kaplan Manager, Procurement Services City of Greensboro
12:15 p.m.	Course Wrap-Up,