



Building and Earning Trust

Course Agenda

April 29, 2025

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9:00-9:30am	Introduction
9:30-10:15am	Mindsets for Building Trust
10:15-10:35am	Break
10:35-11:25am	Trustworthy Behaviors
11:25am-12:15pm	Repairing Broken Trust
12:15-1:15pm	Lunch
1:15-2:15pm	Extending Trust to Others
2:15-2:30pm	Break
2:30-3:45pm	Embedding Trust in Your Work Culture
3:45-4:00pm	Wrap-Up and Action Plans