



Effective Supervisory Management Program

November 12-16, 2018

Holiday Inn, Greenville

Monday, November 12

8:00 am	Check-in and light continental breakfast	
9:00 am	Introductions	
	Manager as Street-Level Leader	Lydian Altman
	Welcome to Supervising Others	Lydian Altman
12:00 pm	Lunch <i>(provided)</i>	
1:00 pm	Welcome to Supervising Others (cont.)	Lydian Altman
1:45 pm	Working with Multiple Generations	Mary Hemphill
5:00 pm	Recess	

Tuesday, November 13

8:30 am	Communication and Conflict Resolution	Mary Jane Nirdlinger
12:30 pm	Lunch <i>(provided)</i>	
1:30 pm	Communication and Conflict Resolution – Continued	Mary Jane Nirdlinger
3:00 pm	Decision Making	Mary Jane Nirdlinger
5:00 pm	Recess	

Wednesday, November 14

8:30 am	Decision-Making Case	Mary Jane Nirdlinger
10:00 am	Human Behavior	Becky Veazey
12:30 pm	Lunch <i>(provided)</i>	
1:30 pm	Human Behavior - continued	Becky Veazey
5:00 pm	Recess	

Thursday, November 15

8:30 am	Leadership	Dale Smith
12:30 pm	Lunch <i>(provided)</i>	
1:30 pm	Motivation	Dale Smith
5:00 pm	Recess	

Friday, November 16

8:30 am	Coaching and Feedback	Eleanor Green
12:00 pm	Evaluations and Graduation	
12:30 pm	Adjourn	