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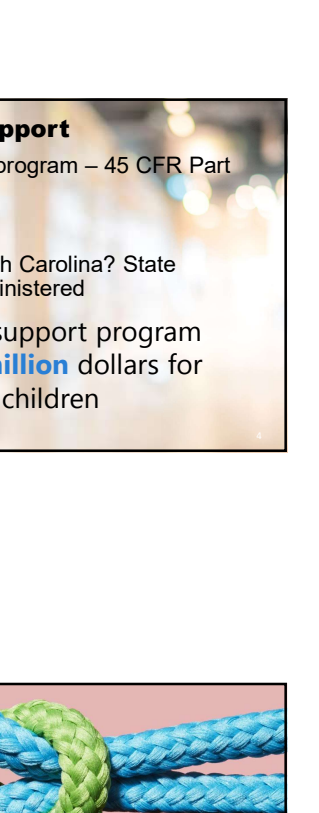
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### Understanding Child Support

- Federal laws that govern our program – 45 CFR Part 300
- How do we get our cases?
- What is our purpose?
- How are we structured in North Carolina? State supervised – county administered

In SFY 2021 the child support program collected over **\$711 million** dollars for over **383,000** children



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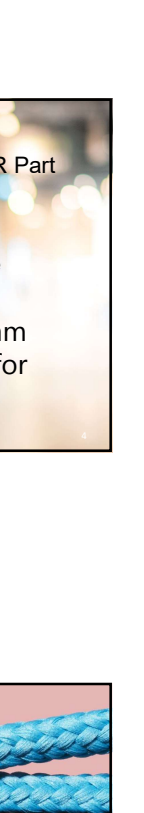
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### Quick explanation of ACTS

- Worklists drive action
- ACTS plays an important role in enforcement
- Non-compliance (how do we know if they are in arrears?)
- Before we go to court

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### ADMINISTRATIVE

- Tax offset
- Administrative offset
- Passport revocation
- Credit Bureau Reporting
- Financial Institution Data Match (FIDM)
- Bankruptcy

### JUDICIAL

- Contempt

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### Non IV-D vs IV-D

- Centralized Collections
- Administrative Office of the Courts
- Case Management

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### General payment information

- Payment proration
- Escheat
- Direct payments

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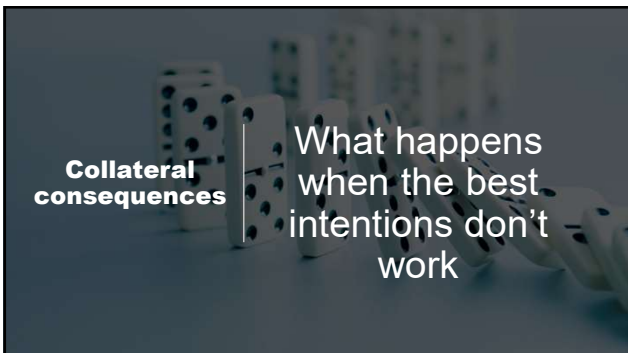
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### Collateral consequences

What happens when the best intentions don't work

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# The future of child support

- Modern system
- Easier access
- Fatherhood programming
- Education and Employment
- Perception of the program



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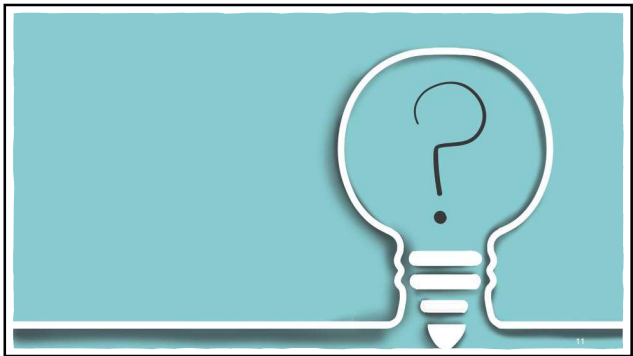
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Thank you

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