

EFFECTIVE SUPERVISORY MANAGEMENT PROGRAM

DAY THREE

Instructor: Mary Jane Nirdlinger

- DECISION MAKING (POWERPOINT)

Instructor: Becky Veazey

- HUMAN BEHAVIOR

SESSION TITLE: HUMAN BEHAVIOR

Session Goals:

- To provide a conceptual framework for understanding your behavior and the behavior of others.
- To define effective help.
- To help you identify behaviors that interfere with effective supervision.
- To help you identify and monitor internal states of mind.
- To identify effective approaches to supervision.

Questions to Consider:

- What do employees do that is most likely to upset you?
- What do you consider your major strengths and weaknesses as a supervisor?
- Describe your style of management in three sentences or less.
- When employees want you to do something for them that they should be doing themselves, what do they do or say that leads you to do it for them?

The materials for this session will be provided for you in class on Wednesday.

