

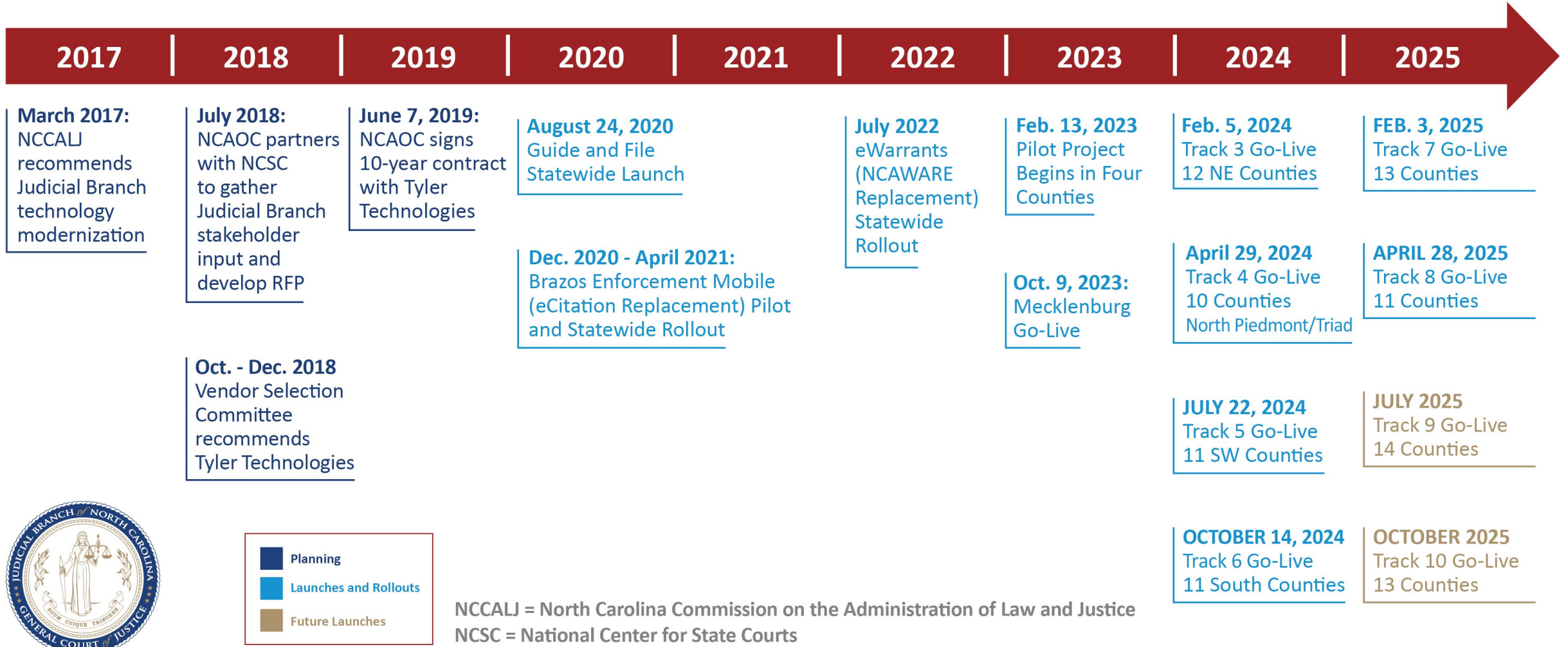
eCourts Update

Brad Fowler, Chief Business Officer

June 2025



ECOURTS TIMELINE





NCAOC

JUSTICE FOR ALL ACCESS FOR YOU

NORTH CAROLINA ADMINISTRATIVE OFFICE OF THE COURTS



Empowers the public with electronic search and filing.

Electronic Filings Accepted:
4.3 million+



Saves countless trips to the courthouse.

Registered for Elevated Access:
14,858 Attorneys,
Law Enforcement,
DV Agencies



Integrates system applications and processes statewide

Criminal Processes Issued:
2.4 million+

eCitations Issued:
3.2 million+

eWarrants Registered Users:
45,141



Replaces paper records with online access to justice.

Sheets of Paper Saved:
17 million+



Delivers online access to case events and court dates.

Monthly Portal Searches:
4 million+



eCourts
Guide & File

Creating court filings is easier than ever with free step-by-step assistance from Guide & File.

Guided Filing Interviews Completed:
100,000+

Guide and File / Print

– Total Interviews

Year	2020	2021	2022	2023	2024	2025
Month	TOTAL Completed	TOTAL Completed	TOTAL Completed	TOTAL Completed	TOTAL Completed	TOTAL Completed
January		1,017	1,051	1,302	2,512	3,769
February		940	1,076	1,257	2,472	3,896
March		1,132	1,272	1,528	2,566	4,110
April		1,080	1,093	1,376	2,708	4,074
May		818	1,084	1,883	2,859	
June		949	1,085	1,948	2,975	
July		994	1,078	1,877	3,079	
August	194	1,024	1,199	1,823	3,065	
September	714	975	1,191	1,766	2,740	
October	691	958	1,250	2,207	3,195	
November	619	967	1,167	2,191	2,980	
December	752	989	1,088	1,836	3,115	
TOTAL per Year	2,970	11,843	13,634	20,994	34,266	15,849
TOTAL Completed	99,556					

 Green shade denotes Enterprise Justice (Odyssey) go-live

From G&F Implementation Start
Feb 13, 2023 – Apr 30, 2025





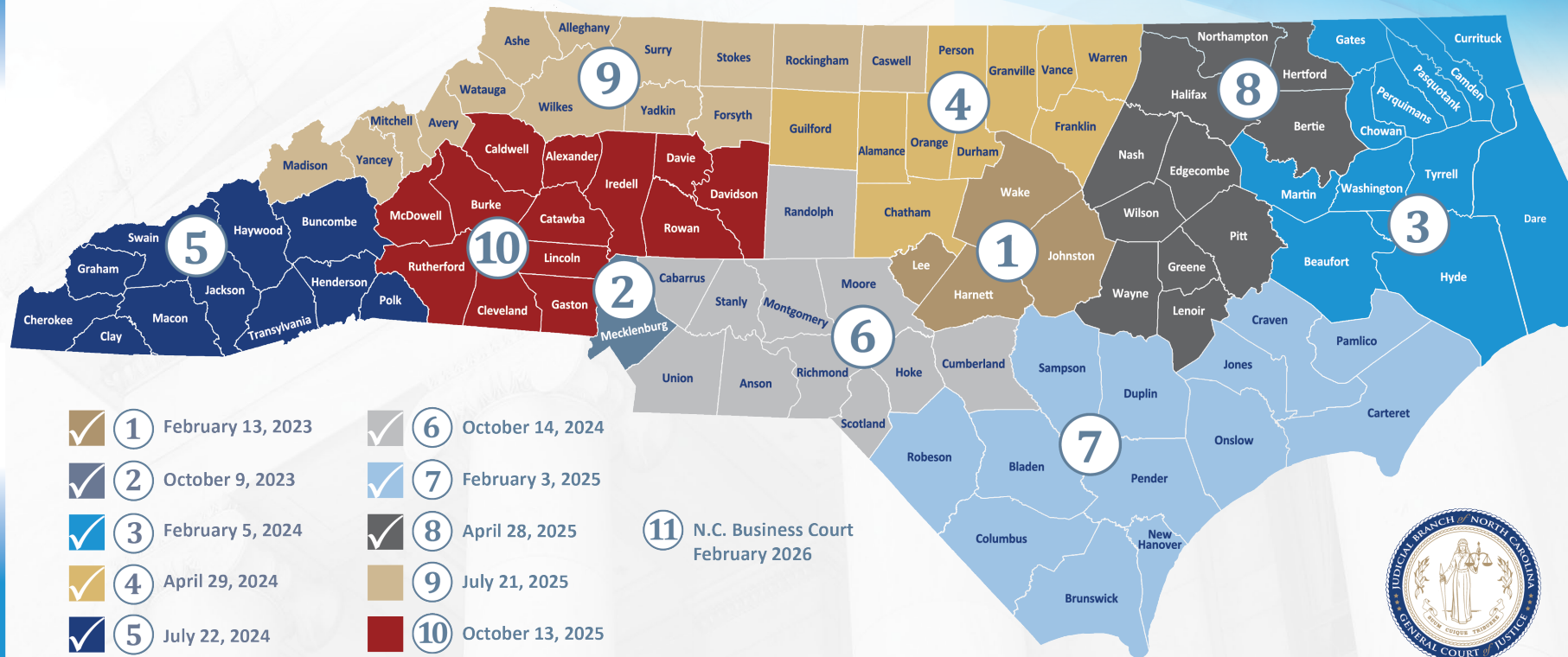
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eCourts

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Track 9 & 10 Training Dates

Track 9: June 2 – June 27, 2025

Track 10: August 25 – September 26, 2025

Two weeks before training starts, any remaining seats become available to anyone statewide.



Path Forward: Completed & Future Updates

- Clerk Edition “by and through”
 - New version for AOC-CR-500 (fine only judgment form)
 - Joins AOC-CR-224 (Order of Assignment or Denial of Counsel), AOC-CR-227 (Waiver of Counsel), AOC-CR-305 (Judgment/Other), and AOC-CR-630 (Conditions of Release for a Person Charged with a Crime of Domestic Violence)
- Additional options for court start/end time
- Auto-cancellation of future hearings in certain closed cases (TBD 2026)
- Auto-notification of case events (TBD)



Path Forward: Post -Implementation Support

- TSD/BAPM statewide resources
- “Elevate Your Expertise” refresher and best practice trainings for pilot and early track counties
- Coordinate with Clerk Training Committee to transition legacy training resources to focus on eCourts training
- Provide robust on-site support on regular schedules
- Transition legacy Help Desk resources to augment existing eCourts real-time support: Press 2 for eCourts/BAPM
- New Enterprise Justice version (est. mid-2026)



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