

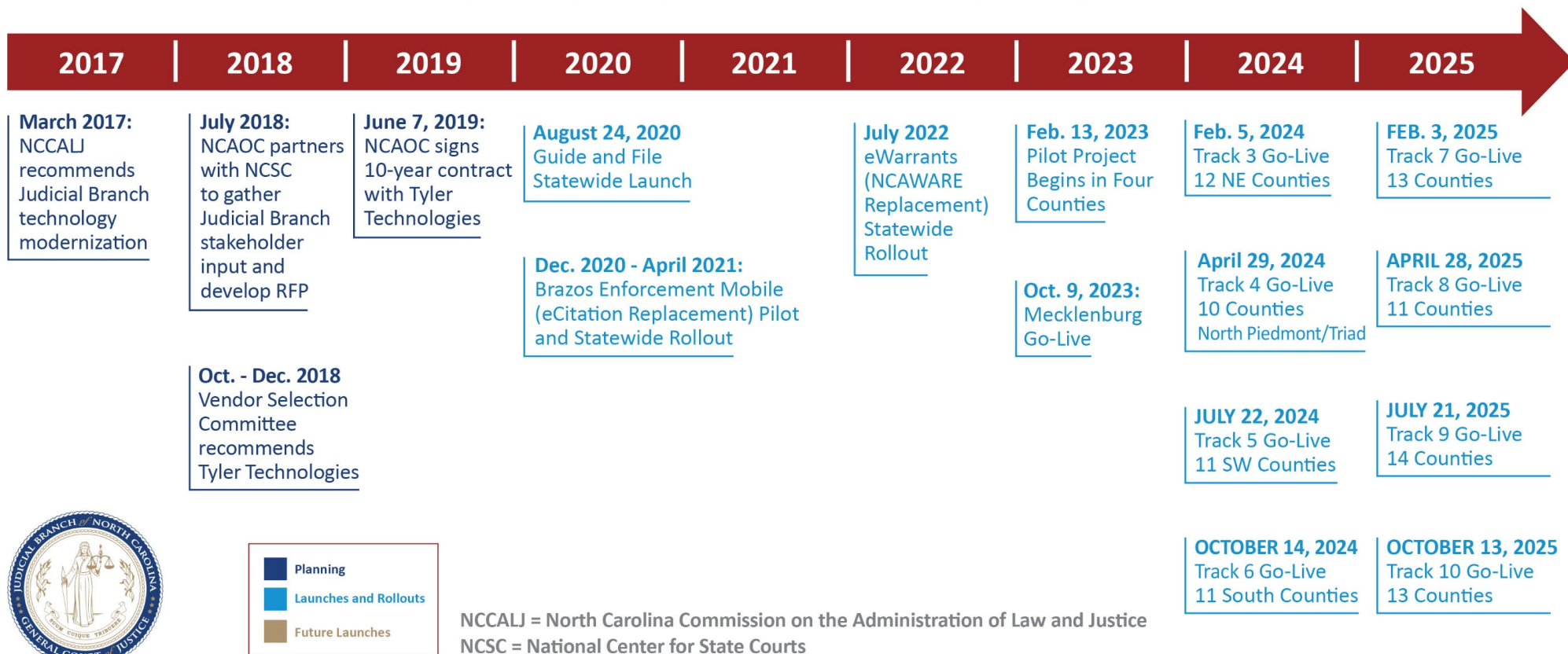
ECOURTS UPDATE

BRAD FOWLER, CHIEF BUSINESS OFFICER

JUNE 2026



ECOURTS TIMELINE





Empowers the public with electronic search and filing.

Electronic Filings Accepted:
10.9 million+



Saves countless trips to the courthouse.

Registered for Elevated Access:
19,388 Attorneys,
Law Enforcement,
DV Agencies



Integrates system applications and processes statewide

Criminal Processes Issued:
3.3 million+

eCitations Issued:
3.8 million+

eWarrants Registered Users:
50,340



Replaces paper records with online access to justice.

Sheets of Paper Saved:
38 million+



Delivers online access to case events and court dates.

Monthly Portal Searches:
6.4 million+



eCourts
Guide&File

Creating court filings is easier than ever with free step-by-step assistance from Guide & File.

Guided Filing Interviews Completed:
149,519



GUIDE AND FILE – TOTAL INTERVIEWS

Year	2020	2021	2022	2023	2024	2025	2026
Month	TOTAL Completed	TOTAL Completed	TOTAL Completed	TOTAL Completed	TOTAL Completed	TOTAL Completed	TOTAL Completed
January		1,017	1,051	1,302	2,512	3,769	4,987
February		940	1,076	1,257	2,472	3,896	4,420
March		1,132	1,272	1,528	2,566	4,110	5,020
April		1,080	1,093	1,376	2,708	4,074	5,097
May		818	1,084	1,883	2,859	4,750	4,848
June		949	1,085	1,948	2,975	4,727	
July		994	1,078	1,877	3,079	5,696	
August	194	1,024	1,199	1,823	3,065	5,573	
September	714	975	1,191	1,766	2,740	5,453	
October	691	958	1,250	2,207	3,195	5,458	
November	619	967	1,167	2,191	2,980	4,472	
December	752	989	1,088	1,836	3,115	4,427	
TOTAL per Year	2,970	11,843	13,634	20,994	34,266	56,405	24,372
TOTAL Completed	149,519						

Green shade denotes Enterprise Justice (Odyssey) go-live

From G&F Implementation Start

Feb 13, 2023 – May 28, 2026



PATH FORWARD: COMPLETED & FUTURE UPDATES

- Clerk Edition “by and through”
 - In Clerk Edition: New version for AOC-CR-500 (fine only judgment form)
 - AOC-CR-500 (fine only judgment form), AOC-CR-224 (Order of Assignment or Denial of Counsel), AOC-CR-227 (Waiver of Counsel), AOC-CR-305 (Judgment/Other), and AOC-CR-630 (Conditions of Release for a Person Charged with a Crime of Domestic Violence)
 - In eWarrants:
 - AOC-CR-200 Conditions of Release and Release Order and AOC-CR-217 Order for Arrest
- Approval by AOC Director of QRG: *By & Through Reference Guide*
 - Page 10 include information on review by judicial official



2026 IS THE YEAR OF PROCESS BUILDER!

- ✓ Once implementation was completed, NC was utilizing over 2,100 active process builders
 - ✓ In 2026 we have added over 600 process builders across the state and counting
 - ✓ By the end of the year, we aim to have over 6,000 processes activated
- ✓ There is something for everyone! Our processes touch Clerks, Judges, Magistrates, District Attorneys, Public Defenders, and GAL staff.



UNLOCKING EFFICIENCY WITH ENTPRISE JUSTICE PROCESS BUILDER

- **Hundreds of thousands of clicks eliminated annually per county**
Streamlines workflows, removes unnecessary steps, reduces errors
- **Hundreds of work hours saved every year**
Frees staff to focus on more critical tasks
- **Eliminates duplicate work**
Provides a clear, direct path for completing tasks
- **Real time streamlining**
Accelerates processing and improves turn around speed



DISCOVER WHAT **PROCESS BUILDER** CAN DO FOR YOU...

Return to Sender

We have got something just for you!

Return to Sender – Courtroom

Streamline tasks in the courtroom!

Process Builder Catalog

Several options that will meet your needs!

Juno Page

Resources at your fingertips!

Have a Process Builder idea?

Submit a Help Desk ticket and our team will be happy to assist!



IN THE COMING MONTHS

- **Additional Process Builders Rollout Continues**
 - Already live in: Pitt, Wake, Carteret, Pamlico, Craven, Wayne, Greene, Lenior
 - Cumberland on June 25
 - Rowan, Harnett, and Lee on June 30
- re:Research to replace Portal in phases
- Enterprise Justice version 2026 upgrade



NCAOC
JUSTICE FOR ALL ACCESS FOR YOU
NORTH CAROLINA ADMINISTRATIVE OFFICE OF THE COURTS

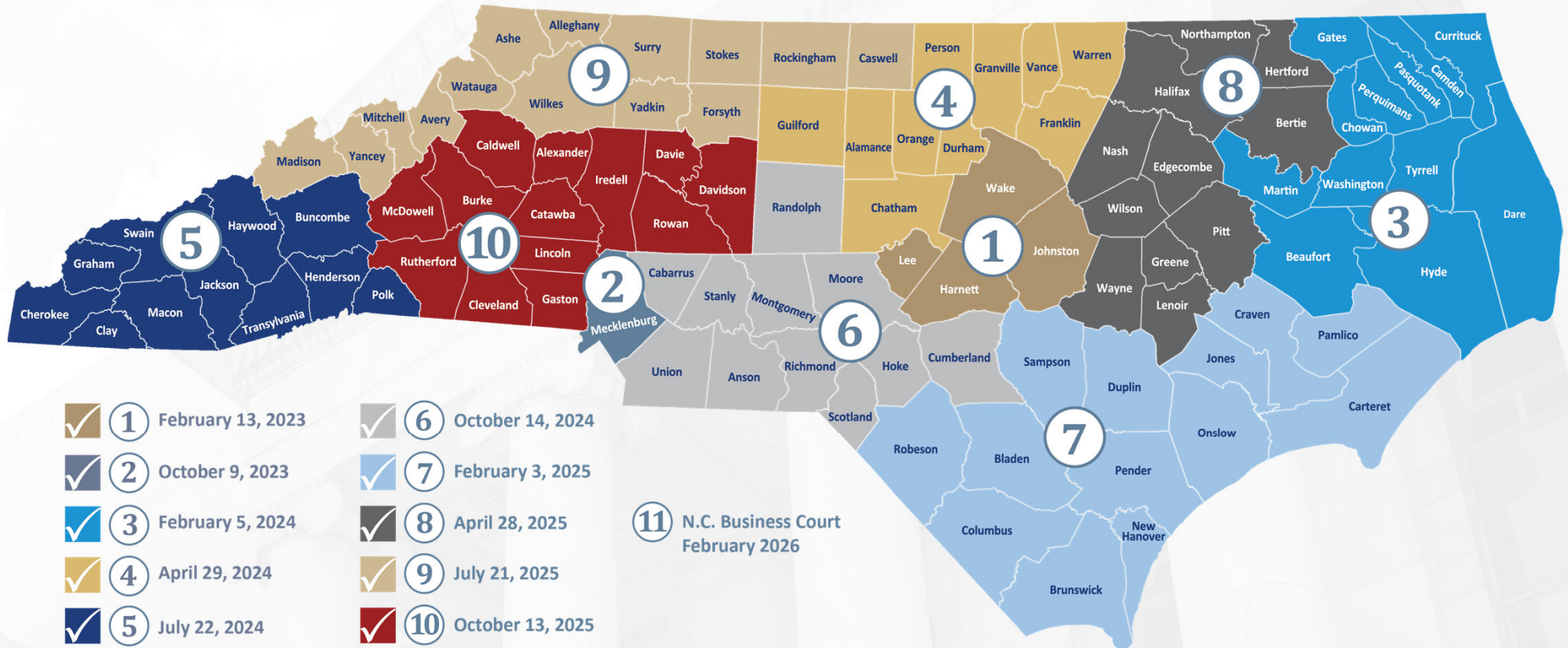
Brad Fowler
Brad.D.Fowler@nccourts.org



NCAOC

JUSTICE FOR ALL ACCESS FOR YOU

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MORE THAN 100 IMPROVEMENTS/REFINEMENTS SINCE PILOT GO-LIVE

- Judge assignment for Clerks
- DA specific subpoenas
- eDiscovery file size increased to 150GB
- Magistrate access to Bond prohibition detail report
- DSS and DJJ “Clerk view only” option
- Mass enrollment process for Law Enforcement
- Ability to use preferred name in eW/EJ
- Streamlined several criminal workflows



PATH FORWARD: POST-IMPLEMENTATION SUPPORT

- TSD/BAPM statewide resources
- “Elevate Your Expertise” refresher and best practice trainings for pilot and early track counties
- Align legacy training resources to focus on eCourts training
- Provide robust on-site support on regular schedules
- Transition legacy Help Desk resources to augment existing eCourts real - time support: Press 2 for eCourts/BAPM
- New Enterprise Justice version (est. mid-2026)