

Brad Fowler, Chief Business Officer

### ECOURTS TIMELINE

2018 2019 2020 2021 2022 2023 2024 2025 2017 March 2017: July 2018: June 7, 2019: August 24, 2020 **July 2022** Feb. 13, 2023 Feb. 5, 2024 FEB. 3, 2025 NCCALI NCAOC partners NCAOC signs Guide and File Pilot Project Track 3 Go-Live Track 7 Go-Live **eWarrants** with NCSC recommends 10-year contract Statewide Launch 12 NE Counties 13 Counties (NCAWARE Begins in Four Judicial Branch to gather with Tyler Replacement) Counties technology Judicial Branch **Technologies** Statewide stakeholder modernization Rollout April 29, 2024 **APRIL 28, 2025** Dec. 2020 - April 2021: input and Track 4 Go-Live Track 8 Go-Live Brazos Enforcement Mobile Oct. 9, 2023: develop RFP 10 Counties 11 Counties (eCitation Replacement) Pilot Mecklenburg North Piedmont/Triad and Statewide Rollout Go-Live Oct. - Dec. 2018 Vendor Selection **JULY 21, 2025 JULY 22, 2024** Committee Track 9 Go-Live Track 5 Go-Live recommends 14 Counties 11 SW Counties Tyler Technologies **OCTOBER 14, 2024 OCTOBER 13, 2025** Planning Track 6 Go-Live Track 10 Go-Live 11 South Counties 13 Counties **Launches and Rollouts** NCCALJ = North Carolina Commission on the Administration of Law and Justice

NCSC = National Center for State Courts

**Future Launches** 





Empowers the public with electronic search and filing.

Electronic Filings Accepted: 6.3 million+



Saves countless trips to the courthouse.

Registered for Elevated Access: 16,268 Attorneys, Law Enforcement, DV Agencies



Integrates system applications and processes statewide

Criminal Processes Issued: **2.6 million+** 

eCitations Issued:
2.9 million+

eWarrants Registered Users: **47,694** 



Replaces paper records with online access to justice.

Sheets of Paper Saved: **24 million+** 



Delivers online access to case events and court dates.

Monthly Portal Searches: 5.5 million+



## eCourts Guide&File

Creating court filings is easier than ever with free step-by-step assistance from Guide & File.

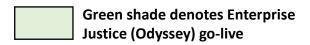
Guided Filing Interviews Completed: 120,602



#### Guide and File / Print

#### - Total Interviews

Year	2020	2021	2022	2023	2024	2025
Month	TOTAL Completed	TOTAL Completed	TOTAL Completed	TOTAL Completed	TOTAL Completed	TOTAL Completed
January		1,017	1,051	1,302	2,512	3,769
February		940	1,076	1,257	2,472	3,896
March		1,132	1,272	1,528	2,566	4,110
April		1,080	1,093	1,376	2,708	4,074
May		818	1,084	1,883	2,859	4,750
June		949	1,085	1,948	2,975	4,727
July		994	1,078	1,877	3,079	5996
August	194	1,024	1,199	1,823	3,065	5573
September	714	975	1,191	1,766	2,740	
October	691	958	1,250	2,207	3,195	
November	619	967	1,167	2,191	2,980	
December	752	989	1,088	1,836	3,115	
TOTAL per Year	2,970	11,843	13,634	20,994	34,266	35,595
TOTAL Completed	120,602					

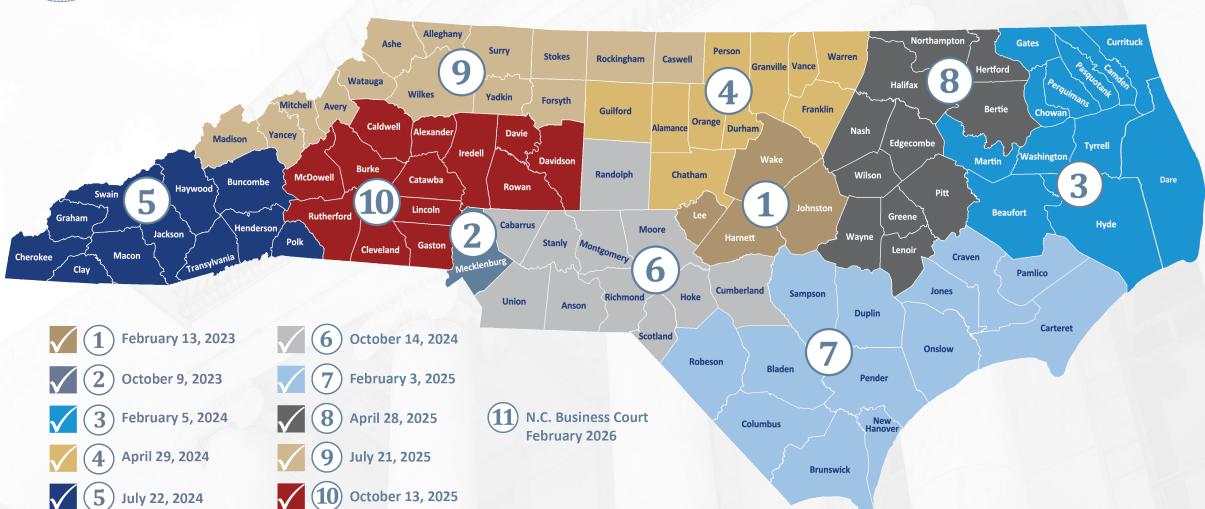


From G&F Implementation
Start
Feb 13, 2023 August 31, 2025













### Path Forward: Completed & Future Updates

- Clerk Edition "by and through"
  - New version for AOC-CR-500 (fine only judgment form)
  - Joins AOC-CR-224 (Order of Assignment or Denial of Counsel), AOC-CR-227 (Waiver of Counsel), AOC-CR-305 (Judgment/Other), and AOC-CR-630 (Conditions of Release for a Person Charged with a Crime of Domestic Violence)
- Additional options for court start/end time
- Allow more than 10 offenses on an OFA
- Auto-notification of case events (TBD)





# More than 100 Improvements/Refinements Since Pilot Go-Live

- Judge assignment for Clerks
- DA specific subpoenas
- eDiscovery file size increased to 150GB
- Magistrate access to Bond prohibition detail report
- DSS and DJJ "Clerk view only" option
- Mass enrollment process for Law Enforcement
- Ability to use preferred name in eW/EJ
- Streamlined several criminal workflows





#### Path Forward: Post -Implementation Support

- TSD/BAPM statewide resources
- "Elevate Your Expertise" refresher and best practice trainings for pilot and early track counties
- Align legacy training resources to focus on eCourts training
- Provide robust on-site support on regular schedules
- Transition legacy Help Desk resources to augment existing eCourts real time support: Press 2 for eCourts/BAPM
- New Enterprise Justice version (est. mid-2026)





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