

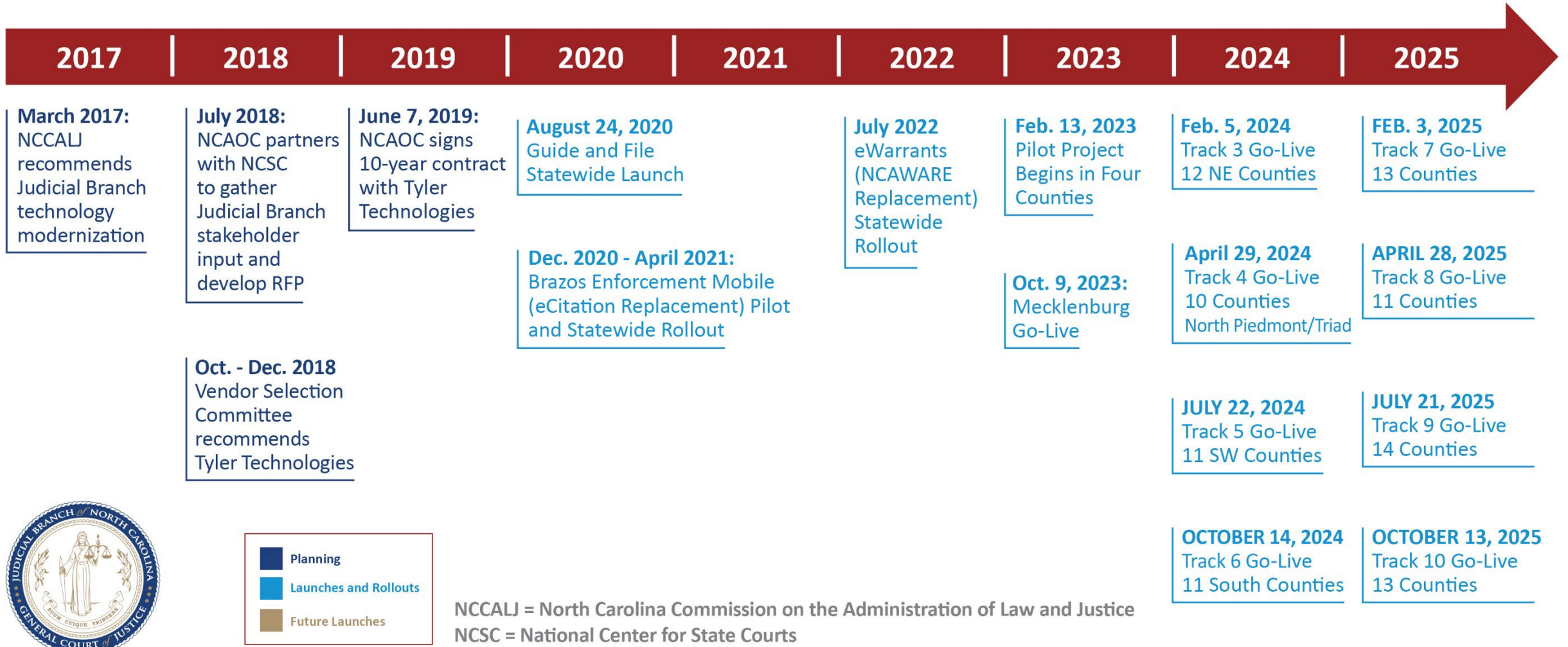
eCourts Update

Brad Fowler, Chief Business Officer

October 2025



ECOURTS TIMELINE





Empowers the public with electronic search and filing.

Electronic Filings Accepted:
6.3 million+



Saves countless trips to the courthouse.

Registered for Elevated Access:
16,268 Attorneys,
Law Enforcement,
DV Agencies



Integrates system applications and processes statewide

Criminal Processes Issued:
2.6 million+

eCitations Issued:
2.9 million+

eWarrants Registered Users:
47,694



Replaces paper records with online access to justice.

Sheets of Paper Saved:
24 million+



Delivers online access to case events and court dates.

Monthly Portal Searches:
5.5 million+



eCourts
Guide & File

Creating court filings is easier than ever with free step-by-step assistance from Guide & File.

Guided Filing Interviews Completed:
120,602

NCAOC

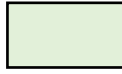
JUSTICE FOR ALL ACCESS FOR YOU

NORTH CAROLINA ADMINISTRATIVE OFFICE OF THE COURTS

Guide and File / Print

– Total Interviews

Year	2020	2021	2022	2023	2024	2025
Month	TOTAL Completed	TOTAL Completed	TOTAL Completed	TOTAL Completed	TOTAL Completed	TOTAL Completed
January		1,017	1,051	1,302	2,512	3,769
February		940	1,076	1,257	2,472	3,896
March		1,132	1,272	1,528	2,566	4,110
April		1,080	1,093	1,376	2,708	4,074
May		818	1,084	1,883	2,859	4,750
June		949	1,085	1,948	2,975	4,727
July		994	1,078	1,877	3,079	5,996
August	194	1,024	1,199	1,823	3,065	5,573
September	714	975	1,191	1,766	2,740	
October	691	958	1,250	2,207	3,195	
November	619	967	1,167	2,191	2,980	
December	752	989	1,088	1,836	3,115	
TOTAL per Year	2,970	11,843	13,634	20,994	34,266	35,595
TOTAL Completed	120,602					

 Green shade denotes Enterprise Justice (Odyssey) go-live

From G&F Implementation Start
Feb 13, 2023 – August 31, 2025

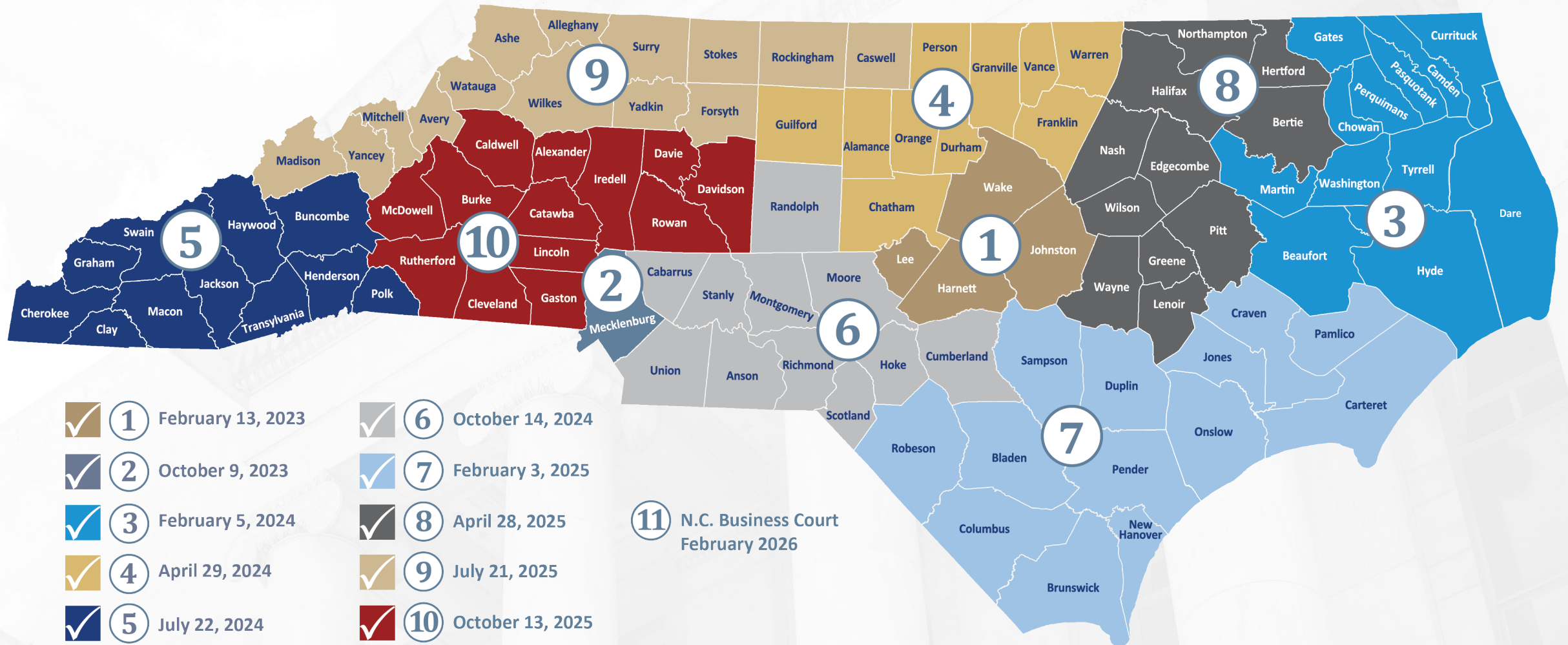




NCAOC

JUSTICE FOR ALL ACCESS FOR YOU

NORTH CAROLINA ADMINISTRATIVE OFFICE OF THE COURTS





Path Forward: Completed & Future Updates

- Clerk Edition “by and through”
 - New version for AOC-CR-500 (fine only judgment form)
 - Joins AOC-CR-224 (Order of Assignment or Denial of Counsel), AOC-CR-227 (Waiver of Counsel), AOC-CR-305 (Judgment/Other), and AOC-CR-630 (Conditions of Release for a Person Charged with a Crime of Domestic Violence)
- Additional options for court start/end time
- Allow more than 10 offenses on an OFA
- Auto-notification of case events (TBD)



More than 100 Improvements/Refinements Since Pilot Go-Live

- Judge assignment for Clerks
- DA specific subpoenas
- eDiscovery file size increased to 150GB
- Magistrate access to Bond prohibition detail report
- DSS and DJJ “Clerk view only” option
- Mass enrollment process for Law Enforcement
- Ability to use preferred name in eW/EJ
- Streamlined several criminal workflows



Path Forward: Post -Implementation Support

- TSD/BAPM statewide resources
- “Elevate Your Expertise” refresher and best practice trainings for pilot and early track counties
- Align legacy training resources to focus on eCourts training
- Provide robust on-site support on regular schedules
- Transition legacy Help Desk resources to augment existing eCourts real-time support: Press 2 for eCourts/BAPM
- New Enterprise Justice version (est. mid-2026)



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