

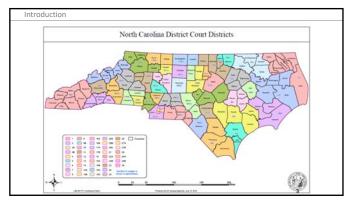
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Learning Objectives

As a result of attending this course, participants will:

- Explore the history of case management in the U.S. and North Carolina and its relevance to the judiciary.
- 2. Review and discuss the relevant principles and practices of case management for family cases.
- 3. Assess North Carolina family case outcomes and measures.
- 4. Identify best practices and their application to family financial cases.
- 5. Develop an action plan for my court's family cases.

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Agenda

1. History of Case Management
2. Principles And Practices
3. Family Financial Cases in North Carolina
4. Case and Docket Management
Action Plan

Introduction

Dissatisfaction with the administration of justice is as old as law. Not to go outside of our own legal system, discontent has an ancient and unbroken pedigree.

Roscoe Pound: "The Causes of Popular Dissatisfaction with the Administration of Justice," Presented at the annual convention of the American Bar Association in 1906

History of Case Management

Origins of Case Management

Pre 1970 in US Courts

- Disorganized
- Unprofessional
- Poorly managed
- Case scheduling left to attorneys
- Growing delays in handling of cases

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History of Case Management

Origins of Case Management

1970 to current day

- Operation as branch of government
- Chief Justice Warren Burger
- American Bar Association interest, research
- Court responsibility for managing cases
- Concept of procedural justice formalized
- Court performance standards and measures
- Accountability, accessibility, transparency

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History of Case Management

Case Management in North Carolina Family Courts

- 1994 NC Commission for the Future of Justice and the Courts
- 1996 Futures Commission Report Without Favor, Denial or Delay—A Court System for the 21st Century
- 1999 North Carolina Family Courts in Three Judicial Districts
- **2000** Family Court Advisory Committee Unified Family Court Program Model
- 2019 Family Court Advisory Commission (FCAC)

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Effective caseflow management ensures

Equal treatment of all litigants by the court;

Timely disposition consistent with the circumstances of the individual case;

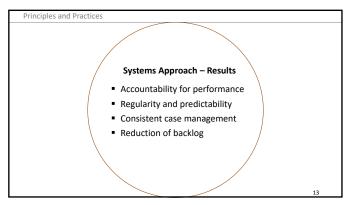
Enhancement of the quality of litigation; and

Public confidence in the court as an institution.

(David Steelman)

Principles and Practices Five Principles 1. Early control 2. Continuous control 3. On a short schedule 4. Be fair and neutral 5. Create the expectation and reality that events happen when scheduled







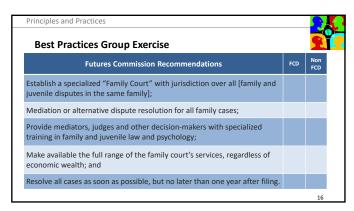
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Principles and Practices

Dispute Resolution Alternatives

- Litigation
- Mediation
- Settlement
- Special master
- Parent coordination
- Case/neutral evaluation
- Cooperative practice
- Facilitation
- Multi-door program
- Negotiation

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incip	ples and Practices					
Best Practices Group Exercise						
No	Best Practices	FCD	Non FCD			
1	Judicial Leadership					
2	One Judge (or Judge Team)/One Family					
3	New Local Rules					
4	Time Standards for Events in All Cases					
5	Active Case Management by the Court					
6	Maximum Use of Alternative Dispute Resolution (ADR)					
7	Focus on Customer Service					
8	Additional Court and Community Services					
9	Specially Trained Judges and Staff					
10	Collaborative Local Family Court Advisory Committee (FCAC)					

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Family Financial Cases in North Carolina

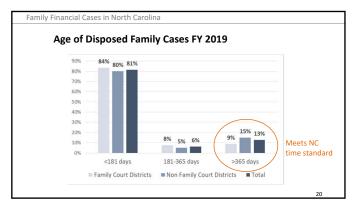
Case Types

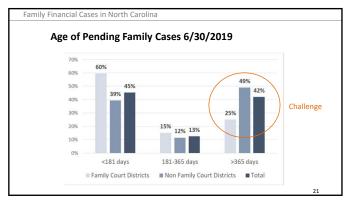
- Child support (non IV-D) cases
- Alimony
- Equitable distribution or contracts relating to support or property
- Guardianship and trusts

 $Which \ case \ types \ are \ composed \ of \ interlocutory \ orders \ and \ contested \ disputes? \ Which \ take \ the \ longest?$

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Districts	Filings	Ratio	Dispositions	Clearance Rate
Family Court Districts	55,875	39%	57,257	102%
Non Family Court Districts	89,143	61%	93,287	105%
Total Family Cases	145,018	100%	150,544	104%





Family Financial Cases in North Carolina

Family Case Filings and Dispositions – Median Age

Districts	Median Age Disposed FY 2019	Median Age Pending 6/30/19
Family Court Districts	56 days	118 days
Non Family Court Districts	49 days	347 days
Total Family Cases	52 days	229 days

Family cases over two (2) years old = 8% statewide

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Family Financial Cases in North Carolina

Tools and Techniques for Family Financial Cases

- Scheduling orders
- Interlocutory orders temporary resolution
- Alternative dispute resolution mediation
- Court and community services and programs (Do these help with family financial cases?)

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Family Financial Cases in North Carolina

Group Exercise – Application of Best Practices



Who are the judicial leaders in your court? What is their role?

2 One Judge/One Family

Is every court doing this? If not, is this an assignment/coordination problem?

3 New Local Rules

Are these really only needed, if best practice no. 2 is implemented? Would these help to establish court expectations for attorneys?

4 Time standards for events in all cases

Is this more than just time to disposition? If so, how can you make these events predictable and responsive to the needs of each case?

Family Financial Cases in North Carolina



Group Exercise – Application of Best Practices

- 5 Active case management by the court
 Elimination of backlog how does court tackle this?
 Early court intervention consider using scheduling orders?
 Continuous court calendaring what does this mean?
 Continuance policies what should these include?
 Date and time certain hearings and trials is this possible?
 Monitor docket do I get good information about my cases?
- 6 Maximum Use of Alternative Dispute Resolution
 Do you put a schedule on when mediation must be undertaken?

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Family Financial Cases in North Carolina



Group Exercise – Application of Best Practices

- 7 Focus on community service Is every court doing this? If not, is this an assignment/coordination problem?
- 8 New Local Rules
 Are these really only needed, if best practice no. 2 is implemented?
 Would these help to establish court expectations for attorneys?
- 9 Specially trained judges and staff
 How much training do you think is needed? Would your court benefit?
- 10 Local family court advisory committee (FCAC)
 What are the benefits? What role for the bar association?

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Family Financial Cases in North Carolina

Questions?

Fill out the action plan!