



**NORTH CAROLINA
JUDICIAL BRANCH**
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New Judges Orientation
NCAOC Update
January 26, 2026

Director Ryan S. Boyce

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Background on the NCAOC

Judicial Branch Mission

- The mission of the North Carolina Judicial Branch is to protect and preserve the rights and liberties of all the people, as guaranteed by the Constitution and laws of the United States and North Carolina, by providing a fair, independent, and accessible forum for the just, timely, and economical resolution of their legal affairs.

Administrative Office of the Courts Mission

- The mission of the Administrative Office of the Courts is to assist and equip the General Court of Justice to fulfill its constitutional mandate timely dispensing equal justice under the law.

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Background on the NCAOC

Article IV, Section 15, of the North Carolina Constitution makes legal provision for the North Carolina Administrative Office of the Courts (NCAOC) to provide centralized administration and budgeting services for the state's courts.

NCAOC's centralized operations for courts include:

- Budgeting
- Payroll
- Human Resources
- General Counsel
- General Services (equipment and supplies)
- Technology Services
- Communications
- Research, Policy, and Planning
- Training and Development
- Legislative Affairs



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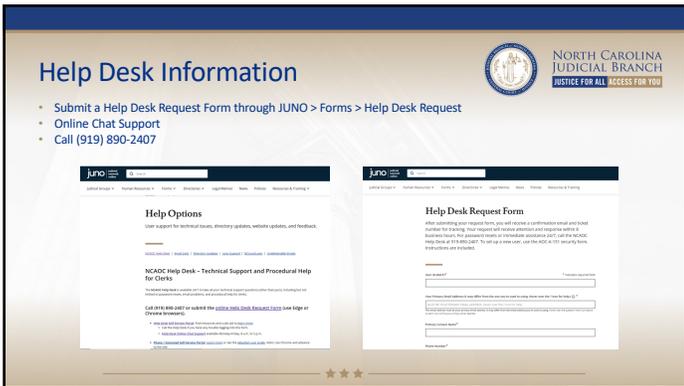
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Current Initiatives

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UPGRADING FROM 40+ APPLICATIONS TO AN INTEGRATED CASE MANAGEMENT SYSTEM

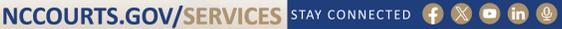



- Automated Criminal / Infractions System (ACIS)
- Discovery Automation System (DAS)
- CaseWise, Estates, and Juvenile (JWise)
- eCitation
- Civil Case Processing System (VCAP)
- eFiling – Civ, Domestic Violence, Business Court
- Criminal Court Information System for Clerks of Court (CCIS-CC)
- Financial Management System (FMS) for Clerks of Court
- Criminal Court Information System for District Attorneys (CCIS-DA)
- North Carolina Statewide Warrant Repository (NCAWARE)
- Criminal Court Information System for Public Defenders (CCIS-PD)
- Online Services – Compliance and Dismissals, Payments, Requests for Reduction of Speeding
- Court Information Public Records Search (CIPRS)
- Web Court Calendars

FROM in-house, NCAOC-built, multiple case management / index systems housed on mainframes TO vendor provided and hosted integrated case management system hosted in the cloud with eFiling for all case types.

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24/7 ELECTRONIC ACCESS Benefits All North Carolinians

- Provides 24/7 statewide service to judges, magistrates, district attorneys, clerks, law enforcement, attorneys, and the public – across rural and urban areas
- Sheriffs and corrections officers (inmates appearing virtually reduces security risks and transportation costs)
- Small business owners (after-hours access)
- Families (remote appearances for children and guardians ad litem in custody disputes)
- Law enforcement officers (remote appearances)
- Doctors and expert witnesses (remote appearances means less time waiting in court and cost reduction)
- Rural North Carolinians (reduced travel to courthouses)
- Attorneys (increased availability of records and ease of case management)
- Victims of domestic violence (reduces the emotional trauma of in-person appearance)
- Judicial officials (swifter administration of justice)

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Empowers the public with electronic search and filing.
Electronic Filings Accepted: **7.5 million+**

Saves countless trips to the courthouse.
Registered for Elevated Access: **19,132**

Integrates system applications and processes statewide.
Criminal Processes Issued: **2.9 million+**
eCitations Issued: **3.2 million+**
eWarrants Registered Users: **48,841**

Replaces paper records with online access to justice.
Sheets of Paper Saved: **29 million+**

Delivers online access to case events and court dates.
Monthly Portal Searches: **6.4 million+**

eCourts Guide & File
Creating court filings is easier than ever with free step-by-step assistance from Guide & File.
Guided Filing Interviews Completed: **142,457**

eCourts Metrics

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Data as 11/30/2025

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CRAVE: Courtroom Audio Visual Experience

- Enhance capabilities to hold remote proceedings
- Tech solution provides attorneys, inmates, and other witnesses capability to participate in court
- Allows any Webex supported internet connected device to participate in courtroom hearings virtually from any location
- Infrastructure includes cameras, microphones, and monitors
- Courthouse public kiosk connects with system, allowing self-represented litigants to make an appearance outside of a courtroom
- Reduces need for in-person appearances

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CRAVE Courtroom Audio Visual Experience Implementation Status

Legend:
■ Surveyed - Pending County Review / Installation
■ CRAVE in Production

Map of North Carolina counties with implementation status indicators.

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CJ's Remote Proceedings Task Force



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- Created in 2021 and co-chaired by Judge Marty McGee and NCSA VP Eddie Caldwell
- Deliverables
 - Remote Hearing Model Administrative Order
 - Motion/Objection and other model forms
 - Webex Scheduler to coordinate DAC inmate appearance times
 - Coordination with sheriffs' offices to provide connectivity within jails
 - Developed procedures with State Crime Lab for remote analyst testimony

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New Case Statistics Dashboard



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- Displays visualizations of filing, disposition, and pending case data based on user-selected criteria and filters
 - Five-year trends and month-to-month
 - Filing breakdown by case category
 - Disposition data by disposition type
 - Case aging statistics – pending and disposed
- Launched December 2025



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Recovery Courts



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- NC has 85 courts across 44 counties. Many courts serve multiple counties.
- NC has added 31 new courts since January 2021 including 12 new veteran treatment courts.
- Over 8,000 participants in past four years.

TREATMENT COURTS AVAILABLE IN NORTH CAROLINA (Effective as of August 2025)

85 COURTS - 44 COUNTIES



- Adult Treatment Court (35 Courts | 32 Counties)
- Family Treatment Court (14 Courts | 14 Counties)
- Mental Health Treatment Court (10 Courts | 9 Counties)
- DWI Treatment Court (6 Courts | 6 Counties)
- Veterans Treatment Court (15 Courts | 15 Counties)
- Youth Treatment Court (5 Courts | 3 Counties)

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Safe Babies Court



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- Specialty court program seeking to expedite permanence for children aged 0-3.
- Initial pilot launched in July 2024 comprising New Hanover, Mitchell, and Yancey counties.
- Pilot expanded to Avery, Brunswick, Durham, Madison, McDowell, and Rutherford counties.
- Currently serving 95 children among 59 families.
- Early data showing a reduction in time to permanent placement.



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Jury Improvements



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Juror Payment Cards

- Replace paper checks mailed via USPS.
- Jurors receive payment the same day after completing service.
- Funds can be transferred to a bank account.

Online Jury Excusal

- Secure online portal for jurors to submit excusal requests.
- Expedites response time from clerk and chief district court judge's office.

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