

NORTH CAROLINA ADMINISTRATIVE OFFICE OF THE COURTS

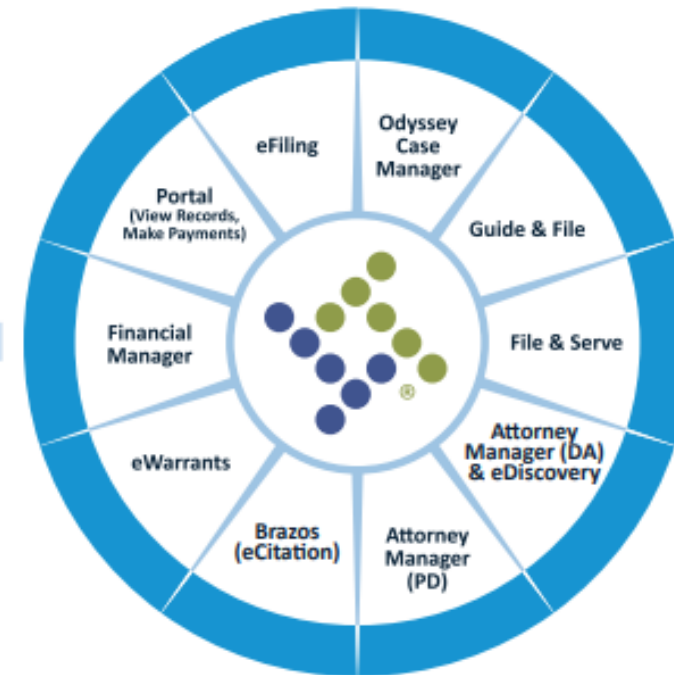
INTEGRATED CASE MANAGEMENT SYSTEM
(ICMS) FOR DSS ATTORNEYS



INTRODUCING ECOURTS TO NC

UPGRADING FROM 40+ APPLICATIONS TO AN INTEGRATED CASE MANAGEMENT SYSTEM

- Automated Criminal / Infractions System (ACIS)
- CaseWise, Estates, and Juvenile (JWise)
- Civil Case Processing System (VCAP)
- Criminal Court Information System for Clerks of Court (CCIS-CC)
- Criminal Court Information System for District Attorneys (CCIS-DA)
- Criminal Court Information System for Public Defenders (CCIS-PD)
- Court Information Public Records Search (CIPRS)
- Discovery Automation System (DAS)
- eCitation
- eFiling – Civil, Domestic Violence, Business Court
- Financial Management System (FMS) for Clerks of Court
- North Carolina Statewide Warrant Repository (NCAWARE)
- Online Services – Compliance and Dismissals, Payments, Requests for Reduction of Speeding
- Web Court Calendars



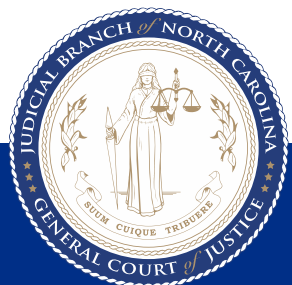
FROM in-house, NCAOC-built, multiple case management / index systems housed on mainframes **TO** vendor-provided and hosted integrated case management system hosted in the cloud with eFiling for all case types.



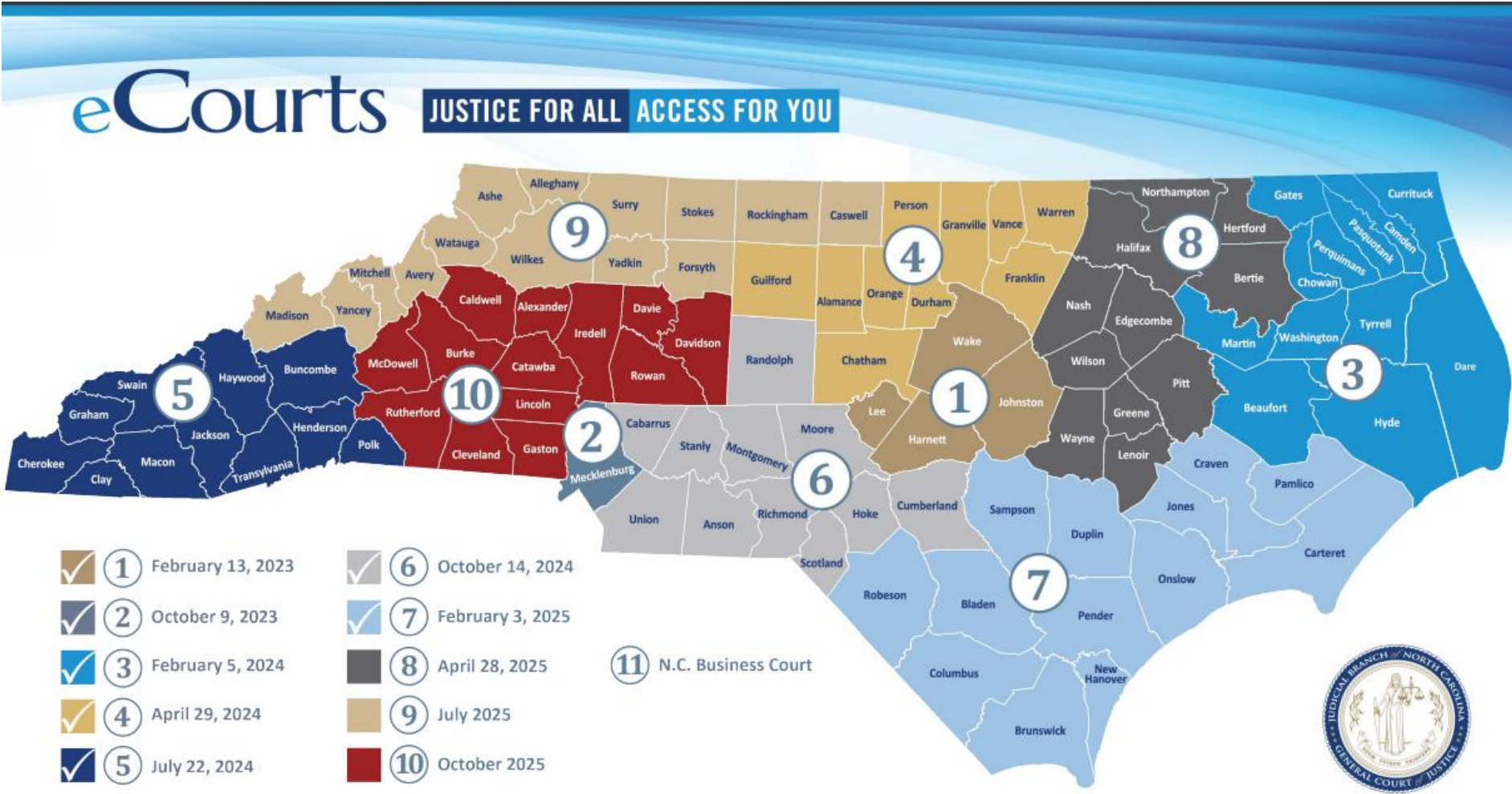
INTRODUCING eCOURTS TO NC

24/7 ELECTRONIC ACCESS BENEFITS ALL NORTH CAROLINIANS

- Provides 24/7 statewide service to judges, magistrates, district attorneys, clerks, law enforcement, attorneys, and the public — across rural and urban areas
- Small business owners (after-hours access)
- Law enforcement officers (remote appearances)
- Rural North Carolinians (reduced travel to courthouses)
- Victims of domestic violence (reduces the emotional trauma of in-person appearance)
- Sheriffs and corrections officers (inmates appearing virtually reduces security risks and transportation costs)
- Families (remote appearances for children and guardians ad litem in custody disputes)
- Doctors and expert witnesses (remote appearances means less time waiting in court and cost reduction)
- Attorneys (increased availability of records and ease of case management)
- Judicial officials (swifter administration of justice)

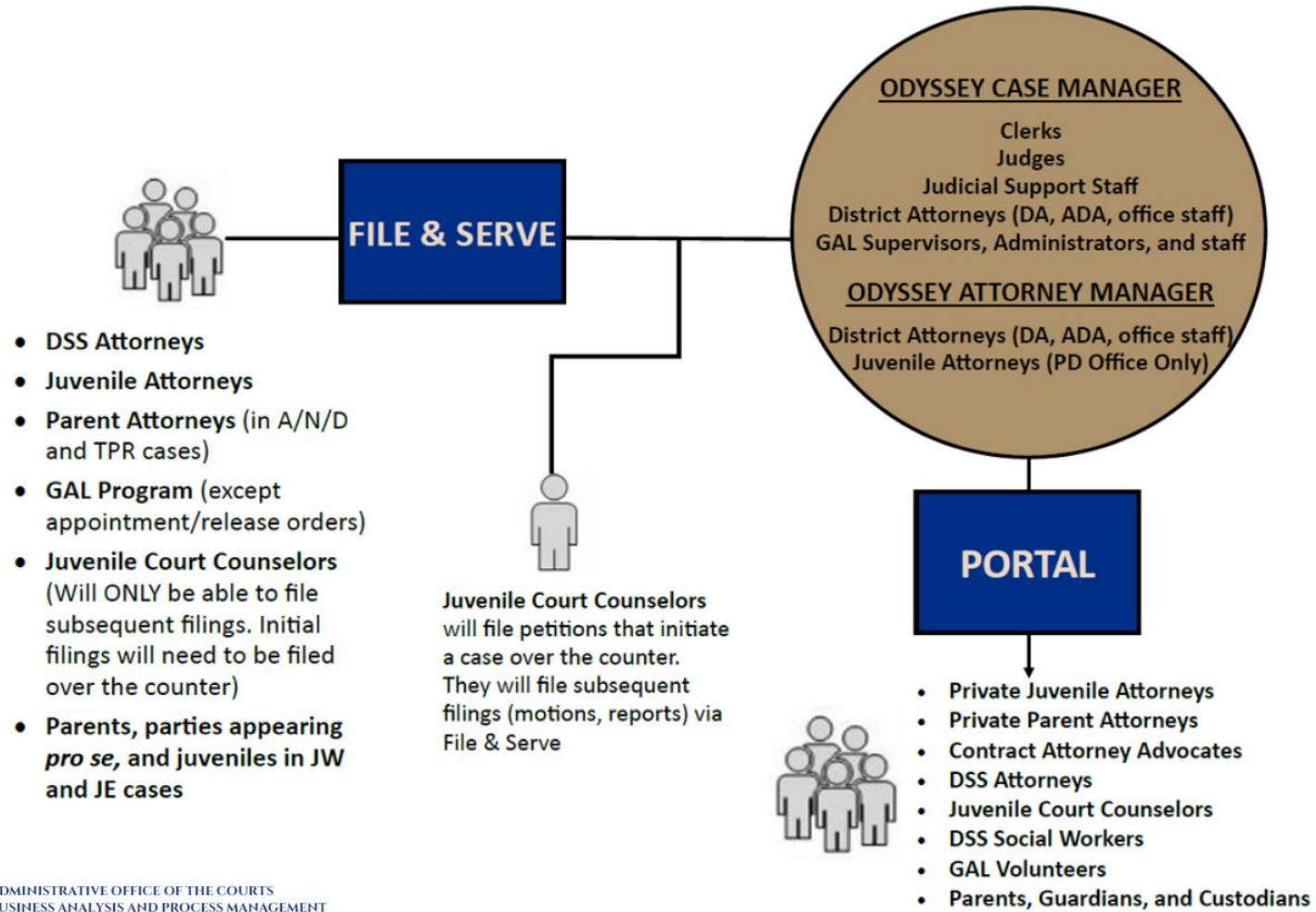


INTRODUCING eCOURTS TO NC



USER INTERACTION WITH THE SYSTEM

Juvenile File & Serve, Portal, and Odyssey User Workflow

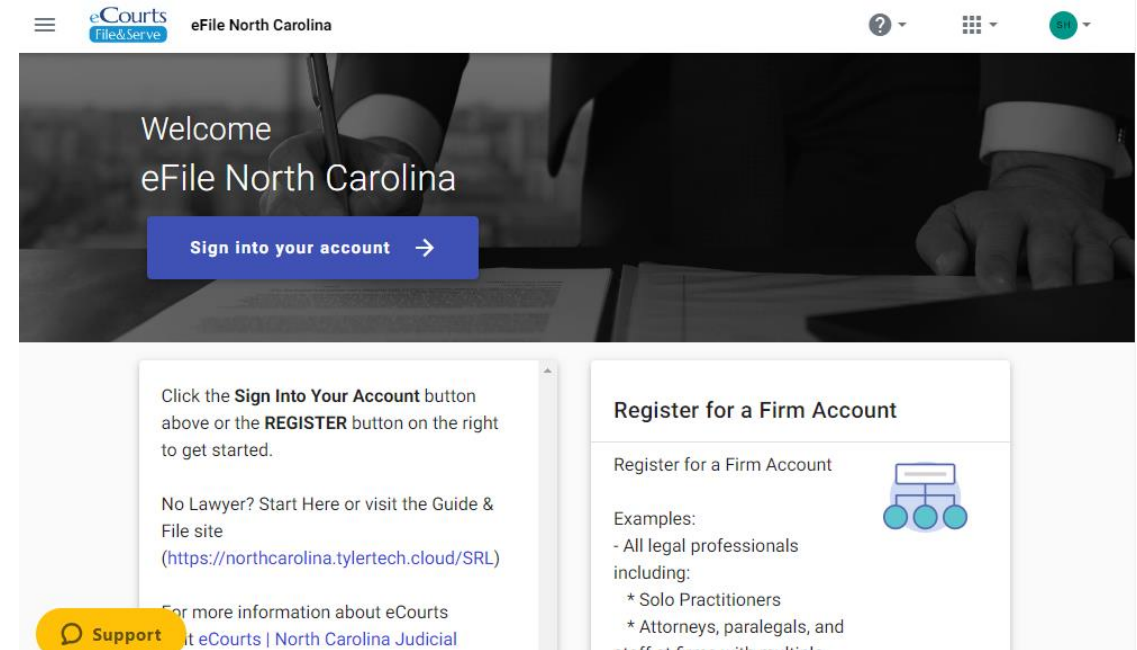


ADMINISTRATIVE OFFICE OF THE COURTS
BUSINESS ANALYSIS AND PROCESS MANAGEMENT

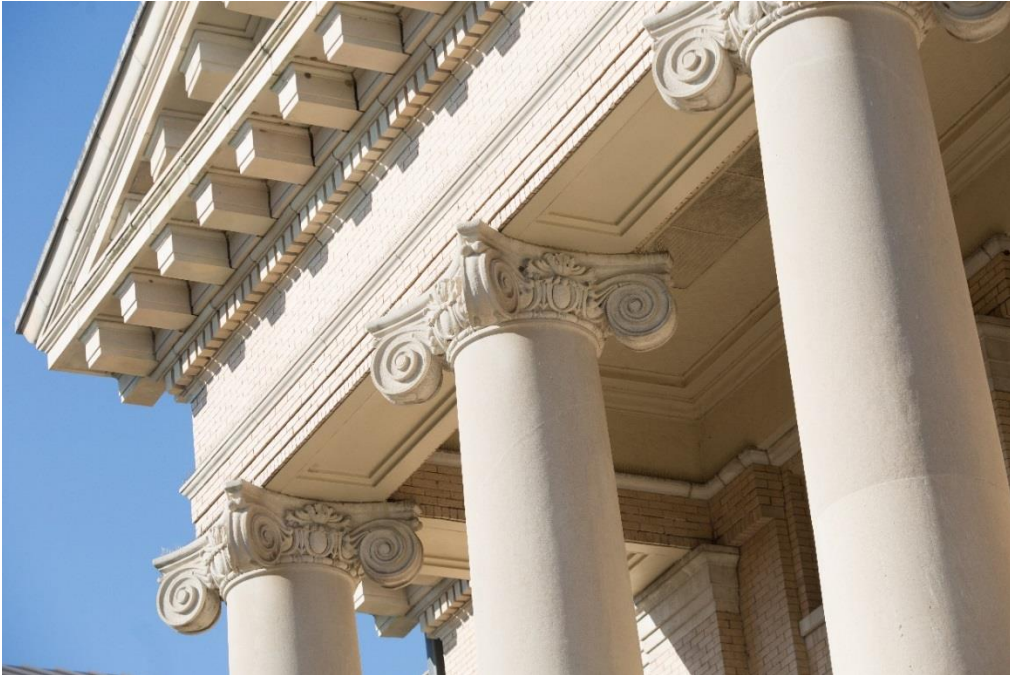


FILE AND SERVE (EFILING)

- Filing through a single, secure, centralized online location
- Submit court documents online to the clerk's office
- Pay filing fees that are automatically calculated when filing
- Receive a file-stamped copy upon clerk's acceptance
- Receive filing status updates via email
- Electronically serve other parties with filings that are file-stamped
- Attorneys filing in eCourts counties are required to use File and Serve; individuals are optional



FILE AND SERVE

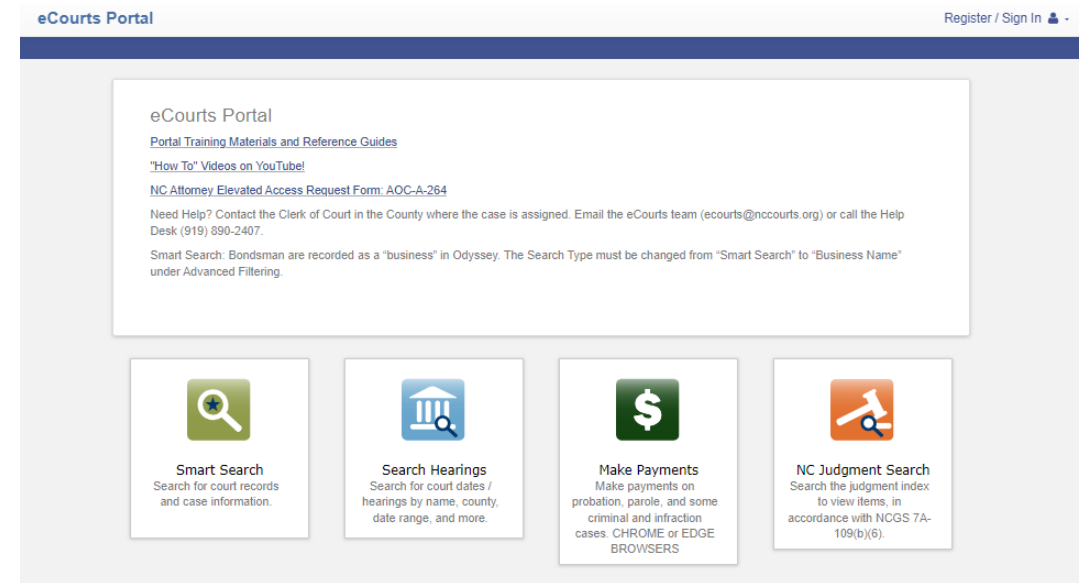


- **Common Juvenile Errors**
 - Case Numbers
 - Filing Codes
 - Proposed Orders/Fee Applications
 - Document Security
- **Did You Know?**
 - Bookmarking Cases
 - Filing with Templates
 - Filing Statistics



PORTAL

- Statewide access from a personal computer, tablet, smartphone, or court kiosk
- View case information
- Search for judgments
- Search for court records and case information
- Search for court dates/hearings by county, name and date range
- Make payments on tickets and court collections



PORTAL

- **Common Juvenile Errors**
 - Elevated Access Status
 - Party Status
 - Document Security
 - Sharing Computers/Browser Cache
- **Did You Know?**
 - Single log-in for DSS CPS/Child Support
 - DSS Access to DVPOs
 - Attorney Cases of Record
 - Search Hearings- Juvenile Calendars



PROCEDURAL UPDATES



- Juvenile File Number Sequencing
- Juvenile Case Creation per Petition
- Security applied to Report-Juvenile Filings



QUESTIONS AND COMMENTS





THANK YOU