

# City of Fayetteville 2013 Resident Survey

## APPENDIX F: CROSSTABS BY GENDER AND RACE/ETHNICITY

Submitted to

The City of  
**Fayetteville,**  
**North Carolina**

ETC Institute  
725 W. Frontier Circle  
Olathe, KS  
66061

March 2013



**Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q1a. Overall quality of police protection</u>							
Very Satisfied	16.6%	18.7%	22.0%	16.7%	17.9%	15.6%	17.7%
Satisfied	46.1%	39.6%	34.1%	46.1%	42.4%	39.1%	42.8%
Neutral	23.7%	26.1%	28.0%	25.7%	22.7%	28.1%	24.9%
Dissatisfied	10.6%	10.6%	12.2%	8.7%	12.5%	7.8%	10.6%
Very Dissatisfied	3.0%	5.0%	3.7%	2.8%	4.5%	9.4%	4.1%

**Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q1b. Overall quality of fire protection and rescue services</u>							
Very Satisfied	36.3%	38.1%	39.2%	36.6%	39.6%	25.0%	37.2%
Satisfied	50.0%	46.9%	51.9%	47.2%	48.1%	55.0%	48.4%
Neutral	10.9%	12.8%	8.9%	13.4%	9.5%	16.7%	11.8%
Dissatisfied	1.6%	2.0%	0.0%	1.6%	2.2%	3.3%	1.8%
Very Dissatisfied	1.3%	0.3%	0.0%	1.3%	0.6%	0.0%	0.8%

**Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q1c. Overall maintenance of City streets</u>							
Very Satisfied	7.8%	7.5%	9.4%	10.1%	4.1%	12.3%	7.6%
Satisfied	34.2%	27.8%	28.2%	31.0%	31.6%	30.8%	30.9%
Neutral	27.1%	33.6%	34.1%	30.7%	30.7%	23.1%	30.5%
Dissatisfied	22.5%	21.7%	18.8%	19.1%	25.4%	24.6%	22.1%
Very Dissatisfied	8.3%	9.3%	9.4%	9.0%	8.2%	9.2%	8.8%

**Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q1d. Overall flow of traffic in the City</u>							
Very Satisfied	5.0%	4.6%	7.1%	6.7%	2.4%	4.9%	4.8%
Satisfied	26.6%	19.7%	25.9%	27.0%	21.1%	13.1%	23.1%
Neutral	24.6%	28.6%	20.0%	29.4%	24.9%	31.1%	26.6%
Dissatisfied	30.5%	27.6%	28.2%	24.8%	32.3%	32.8%	29.1%
Very Dissatisfied	13.4%	19.5%	18.8%	12.0%	19.3%	18.0%	16.5%

**Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q1e. Overall quality of the public transit system, the Fayetteville Area System of Transit (FAST)</u>							
Very Satisfied	10.6%	12.1%	4.0%	13.5%	11.3%	12.1%	11.3%
Satisfied	29.6%	23.2%	30.0%	32.5%	20.8%	18.2%	26.4%
Neutral	33.2%	39.7%	40.0%	32.5%	41.5%	30.3%	36.4%
Dissatisfied	16.8%	13.4%	16.0%	12.5%	17.6%	15.2%	15.1%
Very Dissatisfied	9.7%	11.6%	10.0%	9.0%	8.8%	24.2%	10.7%

**Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q1f. Overall quality of water and sewer utilities</u>							
Very Satisfied	20.8%	20.2%	15.9%	18.3%	22.8%	26.6%	20.5%
Satisfied	48.8%	50.5%	48.8%	50.5%	51.8%	35.9%	49.6%
Neutral	19.5%	19.5%	20.7%	19.9%	18.0%	25.0%	19.5%
Dissatisfied	7.3%	5.3%	11.0%	7.6%	3.3%	6.3%	6.3%
Very Dissatisfied	3.8%	4.6%	3.7%	3.7%	4.2%	6.3%	4.2%

**Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q1g. Overall enforcement of codes and ordinances</u>							
Very Satisfied	11.9%	13.4%	9.6%	13.1%	12.0%	18.2%	12.6%
Satisfied	34.3%	30.4%	27.4%	36.6%	33.2%	16.4%	32.4%
Neutral	31.5%	34.1%	46.6%	30.7%	30.1%	36.4%	32.8%
Dissatisfied	15.2%	15.6%	12.3%	14.5%	16.8%	18.2%	15.4%
Very Dissatisfied	7.2%	6.4%	4.1%	5.2%	7.9%	10.9%	6.8%



**Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q1h. Overall quality of customer service received from City employees</u>							
Very Satisfied	18.1%	18.2%	14.5%	19.3%	18.3%	18.0%	18.2%
Satisfied	43.5%	39.1%	40.8%	42.7%	40.7%	41.0%	41.2%
Neutral	29.2%	31.5%	34.2%	30.2%	30.4%	29.5%	30.4%
Dissatisfied	5.4%	8.1%	7.9%	5.8%	6.7%	4.9%	6.8%
Very Dissatisfied	3.8%	3.1%	2.6%	2.0%	3.8%	6.6%	3.4%

**Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q1i. Overall effectiveness of communication with the public</u>							
Very Satisfied	11.2%	9.8%	10.0%	12.9%	8.1%	12.9%	10.5%
Satisfied	38.6%	42.8%	42.5%	44.7%	38.1%	33.9%	40.7%
Neutral	34.2%	31.3%	37.5%	29.6%	34.1%	38.7%	32.7%
Dissatisfied	12.3%	12.5%	8.8%	10.6%	15.0%	8.1%	12.4%
Very Dissatisfied	3.7%	3.8%	1.3%	2.3%	4.7%	6.5%	3.7%

**Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q1j. Overall quality of Parks and Recreation facilities and programs</u>							
Very Satisfied	16.2%	18.3%	8.9%	18.3%	17.7%	20.4%	17.3%
Satisfied	41.3%	46.0%	51.9%	44.2%	41.0%	48.1%	43.8%
Neutral	24.6%	22.5%	25.3%	22.3%	25.3%	18.5%	23.5%
Dissatisfied	14.8%	9.3%	11.4%	12.0%	11.6%	11.1%	12.0%
Very Dissatisfied	3.1%	4.0%	2.5%	3.3%	4.4%	1.9%	3.5%

**Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q1k. Overall appearance of major entryways to the City</u>							
Very Satisfied	10.4%	10.7%	9.5%	13.2%	6.2%	23.4%	10.6%
Satisfied	34.8%	36.8%	44.0%	40.9%	30.8%	25.0%	35.8%
Neutral	27.4%	30.5%	31.0%	25.5%	32.5%	26.6%	29.0%
Dissatisfied	18.4%	14.3%	11.9%	14.5%	19.2%	15.6%	16.3%
Very Dissatisfied	9.0%	7.6%	3.6%	5.8%	11.2%	9.4%	8.3%

**Q2. Which THREE of the items listed above do you think should receive the most emphasis from City leaders over the next two years? (Top three)**

N=847	Q32. What is your gender?		Race/Ethnicity				Total
	Male	Female	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Sum of Top Three Choices</u>							
Overall quality of police protection	43.0%	44.6%	42.4%	42.1%	47.2%	40.0%	43.8%
Overall quality of fire protection and rescue services	9.7%	10.1%	4.7%	7.9%	14.2%	6.2%	9.9%
Overall maintenance of City streets	40.5%	39.5%	50.6%	36.3%	40.9%	38.5%	40.0%
Overall flow of traffic in the City	39.6%	40.2%	45.9%	36.0%	41.2%	40.0%	39.9%
Overall quality of the public transit system, the Fayetteville Area System of Transit (FAST)	11.9%	14.5%	14.1%	17.0%	8.7%	16.9%	13.2%
Overall quality of water & sewer utilities	10.2%	12.2%	11.8%	13.7%	7.8%	12.3%	11.2%
Overall enforcement of codes & ordinances	16.5%	14.7%	11.8%	14.3%	17.4%	20.0%	15.6%

**Q2. Which THREE of the items listed above do you think should receive the most emphasis from City leaders over the next two years? (Top three)**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Sum of Top Three Choices (Cont.)</u>							
Overall quality of customer service received from City employees	7.0%	9.0%	8.2%	6.7%	7.8%	10.8%	8.0%
Overall effectiveness of communication with the public	14.6%	17.2%	9.4%	15.2%	17.7%	16.9%	15.9%
Overall quality of Parks & Recreation facilities & programs	16.7%	18.2%	23.5%	16.4%	19.7%	4.6%	17.5%
Overall appearance of major entryways to the City	22.1%	20.0%	20.0%	18.7%	23.8%	20.0%	21.0%

**Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q3a. Overall quality of services provided by the City of Fayetteville</u>							
Very Satisfied	10.8%	11.3%	9.5%	12.0%	9.0%	20.6%	11.0%
Satisfied	51.5%	46.8%	47.6%	50.3%	50.6%	39.7%	49.1%
Neutral	26.8%	30.2%	33.3%	27.9%	28.7%	27.0%	28.5%
Dissatisfied	9.0%	8.4%	8.3%	7.7%	9.3%	6.3%	8.7%
Very Dissatisfied	2.0%	3.4%	1.2%	2.1%	2.4%	6.3%	2.7%

**Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q3b. Overall image and appearance of the City</u>							
Very Satisfied	8.4%	9.5%	9.6%	11.5%	5.0%	17.2%	8.9%
Satisfied	35.6%	35.9%	36.1%	40.2%	33.8%	26.6%	35.8%
Neutral	27.2%	31.2%	28.9%	29.9%	29.7%	25.0%	29.3%
Dissatisfied	23.8%	18.7%	21.7%	16.0%	24.1%	28.1%	21.2%
Very Dissatisfied	5.0%	4.7%	3.6%	2.4%	7.4%	3.1%	4.8%



**Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q3c. Overall police relationship with your community</u>							
Very Satisfied	13.6%	16.7%	14.6%	13.8%	16.4%	18.0%	15.2%
Satisfied	41.5%	35.2%	39.0%	40.6%	37.9%	27.9%	38.3%
Neutral	28.2%	27.4%	31.7%	27.5%	25.8%	34.4%	27.8%
Dissatisfied	11.8%	16.0%	11.0%	13.4%	15.5%	11.5%	14.0%
Very Dissatisfied	4.9%	4.6%	3.7%	4.7%	4.5%	8.2%	4.7%

**Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q3d. Overall preparedness to manage development and growth</u>							
Very Satisfied	6.9%	6.9%	7.6%	9.6%	3.6%	10.5%	6.9%
Satisfied	25.7%	24.6%	24.1%	30.7%	20.3%	24.6%	25.2%
Neutral	33.2%	36.2%	35.4%	35.0%	35.6%	31.6%	34.7%
Dissatisfied	23.3%	22.0%	24.1%	19.1%	24.5%	28.1%	22.6%
Very Dissatisfied	10.9%	10.3%	8.9%	5.6%	16.0%	5.3%	10.6%

**Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q3e. Overall quality of life in the City</u>							
Very Satisfied	8.9%	8.3%	11.9%	9.9%	6.8%	7.8%	8.6%
Satisfied	41.1%	42.0%	32.1%	43.3%	43.3%	35.9%	41.6%
Neutral	31.3%	28.4%	31.0%	32.2%	26.4%	35.9%	29.8%
Dissatisfied	13.1%	16.0%	22.6%	10.8%	15.7%	14.1%	14.5%
Very Dissatisfied	5.7%	5.3%	2.4%	3.7%	7.7%	6.3%	5.5%

**Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q3f. Overall quality of life in your neighborhood</u>							
Very Satisfied	18.2%	16.0%	19.3%	16.7%	17.6%	12.7%	17.1%
Satisfied	47.3%	42.1%	42.2%	46.6%	45.3%	38.1%	44.6%
Neutral	20.0%	24.5%	21.7%	22.7%	20.3%	31.7%	22.3%
Dissatisfied	9.4%	12.0%	10.8%	9.3%	11.5%	12.7%	10.7%
Very Dissatisfied	5.2%	5.4%	6.0%	4.8%	5.3%	4.8%	5.3%

**Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q3g. Overall availability of arts and cultural amenities</u>							
Very Satisfied	9.5%	14.4%	9.0%	10.7%	14.0%	14.5%	12.0%
Satisfied	34.1%	36.4%	30.8%	36.3%	35.1%	32.7%	35.3%
Neutral	36.6%	27.7%	35.9%	33.3%	31.5%	29.1%	32.1%
Dissatisfied	15.4%	17.0%	20.5%	15.7%	15.3%	18.2%	16.2%
Very Dissatisfied	4.3%	4.5%	3.8%	4.0%	4.2%	5.5%	4.4%

**Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q3h. Overall appearance of major corridors</u>							
Very Satisfied	5.6%	7.5%	5.0%	8.9%	4.3%	10.2%	6.6%
Satisfied	30.9%	33.9%	32.5%	35.1%	30.5%	27.1%	32.4%
Neutral	36.5%	34.4%	45.0%	35.1%	34.5%	32.2%	35.4%
Dissatisfied	18.4%	17.3%	12.5%	15.8%	20.9%	18.6%	17.8%
Very Dissatisfied	8.7%	6.8%	5.0%	5.1%	9.8%	11.9%	7.7%

**Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q3i. Overall Downtown Fayetteville experience</u>							
Very Satisfied	8.7%	14.0%	8.4%	11.4%	12.6%	10.9%	11.4%
Satisfied	44.7%	47.3%	48.2%	41.6%	50.2%	43.8%	46.0%
Neutral	29.8%	24.0%	22.9%	30.8%	23.4%	32.8%	26.9%
Dissatisfied	12.1%	10.5%	10.8%	13.0%	9.8%	7.8%	11.3%
Very Dissatisfied	4.6%	4.3%	9.6%	3.2%	4.0%	4.7%	4.4%

**Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q3j. Overall value you receive for your City taxes and fees</u>							
Very Satisfied	4.7%	5.9%	2.4%	8.1%	3.0%	7.8%	5.3%
Satisfied	24.8%	26.2%	27.7%	24.6%	26.0%	23.4%	25.5%
Neutral	30.3%	28.4%	31.3%	29.6%	27.8%	34.4%	29.3%
Dissatisfied	24.1%	24.0%	25.3%	24.0%	24.3%	21.9%	24.0%
Very Dissatisfied	16.1%	15.6%	13.3%	13.7%	18.9%	12.5%	15.9%



**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4a. Used a City recreation center</u>							
Yes	50.6%	49.9%	61.2%	57.6%	41.6%	43.1%	50.2%
No	49.4%	49.9%	37.6%	42.4%	58.4%	56.9%	49.6%
Don't know	0.0%	0.2%	1.2%	0.0%	0.0%	0.0%	0.1%

**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4b. Used the City swimming pool</u>							
Yes	9.2%	9.9%	12.9%	14.3%	3.8%	12.3%	9.6%
No	90.3%	90.1%	87.1%	85.7%	95.9%	86.2%	90.2%
Don't know	0.5%	0.0%	0.0%	0.0%	0.3%	1.5%	0.2%

**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4c. Participated in City athletic programs</u>							
Yes	20.0%	20.0%	28.2%	21.3%	16.6%	20.0%	20.0%
No	80.0%	79.8%	71.8%	78.7%	83.1%	80.0%	79.9%
Don't know	0.0%	0.2%	0.0%	0.0%	0.3%	0.0%	0.1%

**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4d. Participated in other City recreation programs</u>							
Yes	31.4%	30.8%	40.0%	37.7%	23.5%	24.6%	31.1%
No	68.6%	68.7%	60.0%	62.3%	75.9%	75.4%	68.7%
Don't know	0.0%	0.5%	0.0%	0.0%	0.6%	0.0%	0.2%

**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4e. Visited a neighborhood or City park</u>							
Yes	72.0%	70.1%	80.0%	69.9%	69.5%	75.4%	71.0%
No	28.0%	29.9%	20.0%	30.1%	30.5%	24.6%	29.0%

**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4f. Participated in a community watch program or crime meeting</u>							
Yes	43.7%	40.7%	34.1%	47.1%	37.7%	47.7%	42.1%
No	56.3%	59.1%	65.9%	52.9%	62.0%	52.3%	57.7%
Don't know	0.0%	0.2%	0.0%	0.0%	0.3%	0.0%	0.1%

**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4g. Participated in a public meeting of an appointed board or commission</u>							
Yes	22.9%	20.0%	10.6%	23.7%	20.9%	21.5%	21.4%
No	77.1%	80.0%	89.4%	76.3%	79.1%	78.5%	78.6%

**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4h. Attended or viewed a City Council meeting</u>							
Yes	31.4%	31.0%	24.7%	30.4%	34.0%	24.6%	31.2%
No	68.6%	69.0%	75.3%	69.6%	66.0%	75.4%	68.8%



**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4i. Ridden the FAST Bus System and/or FASTTRAC! ADA Van System</u>							
Yes	18.2%	16.6%	11.8%	23.7%	10.2%	26.2%	17.4%
No	81.0%	83.0%	88.2%	76.0%	89.0%	72.3%	82.0%
Don't know	0.7%	0.5%	0.0%	0.3%	0.9%	1.5%	0.6%

**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4j. Attended the Dogwood Festival</u>							
Yes	57.9%	60.0%	74.1%	55.3%	59.6%	58.5%	59.0%
No	41.8%	40.0%	24.7%	44.7%	40.4%	41.5%	40.9%
Don't know	0.2%	0.0%	1.2%	0.0%	0.0%	0.0%	0.1%

**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4k. Attended the International Folk Festival</u>							
Yes	50.9%	50.3%	64.7%	45.6%	49.1%	66.2%	50.6%
No	48.9%	49.7%	35.3%	54.1%	50.9%	33.8%	49.3%
Don't know	0.2%	0.0%	0.0%	0.3%	0.0%	0.0%	0.1%

**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q41. Visited the North Carolina Veterans Park</u>							
Yes	66.2%	62.8%	76.5%	59.1%	62.5%	87.7%	64.4%
No	33.6%	37.2%	23.5%	40.9%	37.2%	12.3%	35.5%
Don't know	0.2%	0.0%	0.0%	0.0%	0.3%	0.0%	0.1%

**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4m. Attended an event at, or visited, Festival Park</u>							
Yes	59.6%	60.7%	65.9%	55.6%	63.1%	63.1%	60.2%
No	40.4%	38.6%	34.1%	44.2%	36.9%	35.4%	39.5%
Don't know	0.0%	0.7%	0.0%	0.3%	0.0%	1.5%	0.4%

**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4n. Called Code Enforcement</u>							
Yes	29.4%	25.3%	32.9%	23.1%	29.4%	26.2%	27.3%
No	70.3%	73.1%	67.1%	76.3%	69.8%	69.2%	71.7%
Don't know	0.2%	1.6%	0.0%	0.6%	0.9%	4.6%	0.9%

**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4o. Called or visited the Police Department</u>							
Yes	56.1%	56.3%	58.8%	52.0%	56.8%	67.7%	56.2%
No	43.9%	43.7%	41.2%	48.0%	43.2%	32.3%	43.8%

**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4p. Visited Downtown Fayetteville</u>							
Yes	73.0%	75.9%	80.0%	71.9%	76.2%	70.8%	74.5%
No	27.0%	24.1%	20.0%	28.1%	23.8%	29.2%	25.5%



**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4q. Used the downtown parking deck</u>							
Yes	24.1%	18.9%	25.9%	21.3%	19.8%	23.1%	21.4%
No	75.9%	80.9%	72.9%	78.7%	80.2%	76.9%	78.5%
Don't know	0.0%	0.2%	1.2%	0.0%	0.0%	0.0%	0.1%

**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4r. Watched the City show, Kaleidoscope</u>							
Yes	21.9%	21.1%	24.7%	19.9%	23.3%	16.9%	21.5%
No	78.1%	78.6%	75.3%	80.1%	76.5%	83.1%	78.4%
Don't know	0.0%	0.2%	0.0%	0.0%	0.3%	0.0%	0.1%

**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4s. Used the Fayetteville Regional Airport</u>							
Yes	56.7%	52.2%	62.4%	51.5%	54.1%	58.5%	54.4%
No	43.3%	47.6%	37.6%	48.2%	45.9%	41.5%	45.5%
Don't know	0.0%	0.2%	0.0%	0.3%	0.0%	0.0%	0.1%

**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4t. Used Fire Department service</u>							
Yes	24.6%	27.1%	22.4%	30.4%	22.4%	21.5%	25.9%
No	75.4%	72.9%	77.6%	69.6%	77.6%	78.5%	74.1%

**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4u. Contacted the Fayetteville Call Center (433-1FAY)</u>							
Yes	17.3%	17.0%	14.1%	16.4%	16.3%	24.6%	17.1%
No	81.8%	82.8%	84.7%	83.6%	83.1%	72.3%	82.3%
Don't know	1.0%	0.2%	1.2%	0.0%	0.6%	3.1%	0.6%

**Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q4v. Visited the City's website or followed the City on Facebook or Twitter</u>							
Yes	41.8%	39.2%	43.5%	35.5%	42.2%	49.2%	40.5%
No	57.9%	60.8%	55.3%	64.5%	57.8%	50.8%	59.4%
Don't know	0.2%	0.0%	1.2%	0.0%	0.0%	0.0%	0.1%

**Q5. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q5a. City efforts to prevent crime</u>							
Very Satisfied	9.8%	10.8%	7.2%	11.2%	9.7%	13.8%	10.3%
Satisfied	37.5%	32.3%	43.4%	34.0%	34.1%	30.8%	34.8%
Neutral	28.3%	26.3%	26.5%	28.6%	26.6%	26.2%	27.3%
Dissatisfied	19.8%	21.8%	18.1%	20.7%	21.8%	18.5%	20.8%
Very Dissatisfied	4.8%	8.9%	4.8%	5.5%	7.9%	10.8%	6.8%

**Q5. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q5b. Enforcement of local traffic laws</u>							
Very Satisfied	9.2%	10.1%	9.6%	12.0%	6.9%	12.7%	9.6%
Satisfied	40.8%	34.4%	36.1%	41.7%	35.8%	30.2%	37.6%
Neutral	23.5%	27.0%	28.9%	24.1%	22.9%	36.5%	25.3%
Dissatisfied	19.3%	21.1%	18.1%	18.8%	24.1%	9.5%	20.2%
Very Dissatisfied	7.2%	7.4%	7.2%	3.4%	10.2%	11.1%	7.3%



**Q5. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q5c. How quickly police respond to emergencies</u>							
Very Satisfied	15.4%	15.8%	17.6%	20.1%	11.3%	14.5%	15.6%
Satisfied	38.1%	36.8%	37.8%	36.3%	38.5%	32.7%	37.5%
Neutral	27.2%	26.6%	27.0%	26.3%	26.5%	36.4%	26.9%
Dissatisfied	13.4%	12.7%	14.9%	13.1%	13.7%	5.5%	13.1%
Very Dissatisfied	5.9%	8.0%	2.7%	4.2%	10.0%	10.9%	7.0%

**Q5. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q5d. The frequency that police officers patrol your neighborhood</u>							
Very Satisfied	10.8%	11.9%	12.3%	13.2%	9.3%	11.3%	11.3%
Satisfied	30.7%	27.5%	24.7%	31.0%	29.3%	25.8%	29.1%
Neutral	27.4%	22.3%	25.9%	26.1%	21.9%	29.0%	24.8%
Dissatisfied	20.4%	24.5%	23.5%	20.9%	24.1%	22.6%	22.4%
Very Dissatisfied	10.8%	13.9%	13.6%	8.9%	15.4%	11.3%	12.3%

**Q5. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q5e. City efforts to prevent fires</u>							
Very Satisfied	20.9%	18.6%	12.5%	24.7%	16.7%	18.4%	19.8%
Satisfied	43.7%	47.3%	50.0%	40.1%	50.6%	44.9%	45.4%
Neutral	31.0%	29.0%	26.6%	29.7%	30.4%	30.6%	30.0%
Dissatisfied	2.4%	3.2%	6.3%	2.9%	1.2%	6.1%	2.7%
Very Dissatisfied	2.1%	1.9%	4.7%	2.5%	1.2%	0.0%	2.0%

**Q5. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q5f. Enforcement of fire code</u>							
Very Satisfied	18.2%	18.7%	11.5%	21.7%	17.5%	15.2%	18.5%
Satisfied	45.4%	44.5%	42.6%	41.8%	49.4%	45.7%	45.0%
Neutral	31.5%	30.0%	41.0%	28.5%	30.4%	28.3%	30.8%
Dissatisfied	3.4%	4.5%	1.6%	5.3%	1.9%	8.7%	3.9%
Very Dissatisfied	1.5%	2.3%	3.3%	2.7%	0.8%	2.2%	1.9%

**Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q6a. When walking alone in your neighborhood during the day</u>							
Very Safe	36.7%	30.7%	34.5%	34.6%	32.6%	31.7%	33.6%
Safe	44.9%	39.8%	40.5%	42.5%	42.9%	39.7%	42.3%
Neutral	9.2%	13.8%	13.1%	10.2%	11.8%	15.9%	11.6%
Unsafe	7.2%	11.5%	7.1%	10.2%	9.4%	7.9%	9.4%
Very Unsafe	2.0%	4.2%	4.8%	2.4%	3.2%	4.8%	3.1%

**Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q6b. When walking alone in your neighborhood at night</u>							
Very Safe	16.0%	7.4%	10.0%	13.0%	11.3%	8.1%	11.7%
Safe	33.5%	22.5%	22.5%	29.2%	27.2%	32.3%	28.0%
Neutral	19.1%	16.4%	28.8%	15.0%	16.8%	24.2%	17.7%
Unsafe	20.9%	28.9%	20.0%	26.2%	25.7%	17.7%	24.9%
Very Unsafe	10.6%	24.8%	18.8%	16.6%	19.0%	17.7%	17.7%

**Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")**

N=847

	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q6c. When walking alone in the park nearest to your home during the day</u>							
Very Safe	20.9%	18.3%	13.2%	20.9%	18.6%	24.1%	19.6%
Safe	38.3%	33.3%	38.2%	34.7%	37.1%	32.8%	35.8%
Neutral	24.6%	21.4%	21.1%	25.6%	21.6%	22.4%	23.0%
Unsafe	10.3%	19.4%	17.1%	12.3%	16.2%	17.2%	14.9%
Very Unsafe	6.0%	7.5%	10.5%	6.5%	6.5%	3.4%	6.8%

**Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q6d. When visiting recreation centers</u>							
Very Safe	23.8%	21.0%	15.7%	25.7%	20.5%	20.4%	22.4%
Safe	45.2%	45.9%	54.3%	45.0%	44.9%	44.9%	45.5%
Neutral	24.5%	24.6%	25.7%	23.2%	26.0%	24.5%	24.5%
Unsafe	4.6%	6.8%	4.3%	3.9%	7.1%	8.2%	5.7%
Very Unsafe	1.9%	1.8%	0.0%	2.1%	1.6%	2.0%	1.8%



**Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q6e. In Downtown Fayetteville</u>							
Very Safe	15.5%	17.2%	14.1%	18.6%	14.9%	13.6%	16.3%
Safe	50.4%	46.5%	46.2%	50.5%	46.7%	52.5%	48.4%
Neutral	22.7%	25.5%	21.8%	23.3%	25.4%	23.7%	24.1%
Unsafe	10.7%	8.1%	14.1%	6.3%	10.8%	10.2%	9.3%
Very Unsafe	0.8%	2.8%	3.8%	1.3%	2.2%	0.0%	1.8%

**Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q6f. Overall feeling of safety in Fayetteville</u>							
Very Safe	8.9%	8.4%	8.5%	10.4%	6.7%	9.4%	8.6%
Safe	42.9%	37.9%	37.8%	42.1%	38.7%	43.8%	40.3%
Neutral	29.0%	32.3%	30.5%	33.2%	29.3%	26.6%	30.7%
Unsafe	14.4%	17.2%	19.5%	10.4%	20.2%	14.1%	15.8%
Very Unsafe	4.7%	4.2%	3.7%	3.9%	5.0%	6.3%	4.4%

**Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q6g. When riding FAST buses</u>							
Very Safe	7.2%	10.7%	0.0%	13.6%	1.5%	10.5%	8.9%
Safe	28.8%	26.8%	12.5%	35.6%	16.4%	31.6%	27.8%
Neutral	53.6%	42.0%	75.0%	39.4%	59.7%	47.4%	48.1%
Unsafe	8.0%	12.5%	12.5%	6.8%	14.9%	5.3%	10.1%
Very Unsafe	2.4%	8.0%	0.0%	4.5%	7.5%	5.3%	5.1%

**Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q7a. Quality and condition of City parks and recreation facilities</u>							
Very Satisfied	15.8%	17.9%	8.9%	20.7%	15.8%	14.3%	16.9%
Satisfied	48.0%	49.6%	54.4%	47.6%	49.3%	46.4%	48.8%
Neutral	26.4%	24.0%	26.6%	22.8%	25.2%	35.7%	25.2%
Dissatisfied	7.5%	6.6%	7.6%	7.6%	7.2%	3.6%	7.0%
Very Dissatisfied	2.3%	1.9%	2.5%	1.4%	2.5%	0.0%	2.1%

**Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q7b. Quality and condition of greenways and trails in the City</u>							
Very Satisfied	13.6%	14.8%	10.8%	16.9%	12.6%	14.3%	14.2%
Satisfied	48.1%	47.2%	47.3%	42.6%	52.0%	51.0%	47.6%
Neutral	27.2%	28.9%	31.1%	29.7%	26.0%	28.6%	28.1%
Dissatisfied	8.9%	6.6%	6.8%	9.6%	6.7%	4.1%	7.7%
Very Dissatisfied	2.2%	2.5%	4.1%	1.2%	2.8%	2.0%	2.4%

**Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q7c. Diversity of City recreation opportunities</u>							
Very Satisfied	13.3%	13.9%	10.1%	18.6%	9.1%	16.7%	13.6%
Satisfied	37.2%	39.2%	35.4%	38.0%	38.9%	39.6%	38.2%
Neutral	33.1%	29.8%	36.7%	28.5%	33.2%	31.3%	31.4%
Dissatisfied	13.6%	13.9%	15.2%	13.3%	15.1%	8.3%	13.7%
Very Dissatisfied	2.8%	3.2%	2.5%	1.5%	3.8%	4.2%	3.0%

**Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Q7d. Overall quality of the City's recreation programs and services</u>							
Very Satisfied	12.4%	12.2%	6.9%	15.3%	9.3%	16.0%	12.3%
Satisfied	42.7%	46.2%	44.4%	44.5%	44.9%	44.0%	44.5%
Neutral	32.5%	29.4%	37.5%	27.4%	32.8%	34.0%	30.9%
Dissatisfied	11.5%	10.1%	9.7%	11.7%	11.3%	6.0%	10.8%
Very Dissatisfied	0.9%	2.1%	1.4%	1.1%	1.6%	0.0%	1.5%

**Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q7e. Cultural programming (events, concerts, festivals)</u>							
Very Satisfied	16.2%	19.0%	13.8%	17.8%	16.7%	25.4%	17.6%
Satisfied	44.0%	44.6%	42.5%	43.1%	48.5%	35.6%	44.3%
Neutral	27.8%	22.8%	25.0%	25.6%	25.6%	23.7%	25.3%
Dissatisfied	10.2%	11.4%	16.3%	11.4%	7.8%	13.6%	10.8%
Very Dissatisfied	1.7%	2.2%	2.5%	2.1%	1.4%	1.7%	1.9%



**Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q7f. Customer service provided by City's parks and recreation staff</u>							
Very Satisfied	14.9%	17.6%	9.4%	18.8%	13.8%	24.5%	16.3%
Satisfied	42.4%	48.6%	43.8%	45.3%	49.1%	34.7%	45.6%
Neutral	33.2%	28.1%	34.4%	28.5%	32.3%	32.7%	30.6%
Dissatisfied	7.5%	5.4%	10.9%	6.6%	3.9%	6.1%	6.4%
Very Dissatisfied	2.0%	0.3%	1.6%	0.8%	0.9%	2.0%	1.2%

**Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q7g. Availability of City parks</u>							
Very Satisfied	14.5%	18.1%	11.4%	18.0%	15.3%	18.3%	16.4%
Satisfied	44.2%	44.3%	46.8%	44.6%	44.9%	38.3%	44.2%
Neutral	27.6%	21.1%	24.1%	23.5%	24.7%	26.7%	24.3%
Dissatisfied	11.4%	13.0%	13.9%	12.1%	11.8%	13.3%	12.2%
Very Dissatisfied	2.3%	3.5%	3.8%	1.7%	3.1%	3.3%	2.9%

**Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q7h. Availability of biking trails</u>							
Very Satisfied	10.3%	11.2%	4.3%	13.2%	10.5%	8.5%	10.7%
Satisfied	32.5%	32.3%	26.1%	33.8%	33.8%	29.8%	32.4%
Neutral	35.6%	29.1%	39.1%	33.8%	29.1%	34.0%	32.4%
Dissatisfied	13.4%	18.6%	20.3%	11.4%	17.7%	21.3%	15.9%
Very Dissatisfied	8.2%	8.8%	10.1%	7.8%	8.9%	6.4%	8.5%

**Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q7i. Availability of swimming pools</u>							
Very Satisfied	6.3%	9.1%	1.6%	12.4%	4.9%	4.8%	7.7%
Satisfied	21.3%	21.0%	19.4%	24.0%	18.5%	21.4%	21.2%
Neutral	28.7%	20.3%	24.2%	22.7%	27.8%	19.0%	24.5%
Dissatisfied	23.9%	23.9%	29.0%	22.3%	22.9%	33.3%	23.9%
Very Dissatisfied	19.9%	25.7%	25.8%	18.5%	25.9%	21.4%	22.8%

**Q8. Which TWO of the Parks and Recreation items listed above do you think should receive the most emphasis from City leaders over the next TWO Years? (Top two)**

N=847	Q32. What is your gender?		Race/Ethnicity				Total
	Male	Female	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Sum of Top Two Choices</u>							
Quality & condition of City parks & recreation facilities	19.9%	19.5%	20.0%	20.2%	21.2%	9.2%	19.7%
Quality & condition of greenways & trails in the City	13.6%	9.9%	15.3%	7.9%	15.7%	7.7%	11.7%
Diversity of City recreation opportunities	15.3%	16.1%	18.8%	16.7%	14.2%	12.3%	15.7%
Overall quality of the City's recreation programs & services	11.7%	10.6%	11.8%	12.0%	10.4%	7.7%	11.1%
Cultural programming (events, concerts, festivals)	15.5%	15.6%	14.1%	16.7%	13.9%	18.5%	15.6%
Customer service provided by City's parks & recreation staff	7.0%	5.5%	10.6%	7.6%	4.1%	4.6%	6.3%
Availability of City parks	11.9%	11.3%	14.1%	9.4%	12.8%	15.4%	11.6%

**Q8. Which TWO of the Parks and Recreation items listed above do you think should receive the most emphasis from City leaders over the next TWO Years? (Top two)**

N=847

	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Sum of Top Two Choices (Cont.)</u>							
Availability of biking trails	14.6%	14.0%	21.2%	11.1%	15.1%	18.5%	14.3%
Availability of swimming pools	23.8%	27.6%	23.5%	26.0%	24.6%	32.3%	25.7%

**Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q9a. Overall quality of street maintenance and repair</u>							
Very Satisfied	6.4%	4.9%	8.3%	7.7%	2.1%	10.8%	5.7%
Satisfied	35.8%	26.1%	27.4%	30.1%	32.4%	32.3%	30.8%
Neutral	22.2%	29.6%	27.4%	28.9%	24.1%	18.5%	26.0%
Dissatisfied	26.2%	28.9%	23.8%	21.1%	34.2%	29.2%	27.6%
Very Dissatisfied	9.4%	10.6%	13.1%	12.2%	7.1%	9.2%	10.0%

**Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q9b. Condition of streets in your neighborhood</u>							
Very Satisfied	11.9%	10.9%	11.9%	13.0%	9.2%	13.8%	11.4%
Satisfied	45.7%	44.8%	45.2%	42.0%	50.7%	36.9%	45.2%
Neutral	13.9%	19.0%	13.1%	17.8%	15.4%	15.4%	16.5%
Dissatisfied	20.6%	15.1%	17.9%	17.2%	17.2%	24.6%	17.7%
Very Dissatisfied	7.9%	10.2%	11.9%	10.1%	7.4%	9.2%	9.1%



**Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q9c. Cleanliness of City streets</u>							
Very Satisfied	7.7%	8.2%	9.6%	9.6%	5.0%	13.8%	8.0%
Satisfied	40.1%	35.0%	34.9%	39.8%	37.1%	32.3%	37.5%
Neutral	25.4%	27.8%	27.7%	25.7%	27.6%	24.6%	26.7%
Dissatisfied	19.2%	20.3%	16.9%	17.4%	22.0%	23.1%	19.8%
Very Dissatisfied	7.5%	8.6%	10.8%	7.5%	8.3%	6.2%	8.1%

**Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q9d. Condition of street signs and traffic signals</u>							
Very Satisfied	12.9%	12.1%	9.6%	15.4%	9.8%	15.4%	12.5%
Satisfied	52.4%	53.2%	50.6%	50.0%	58.6%	46.2%	52.8%
Neutral	22.6%	23.6%	26.5%	20.8%	22.6%	29.2%	23.1%
Dissatisfied	9.7%	6.4%	7.2%	9.6%	6.3%	6.2%	8.0%
Very Dissatisfied	2.5%	4.7%	6.0%	4.2%	2.7%	3.1%	3.6%

**Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q9e. Cleanliness and appearance of medians and roadsides</u>							
Very Satisfied	7.4%	6.8%	8.3%	9.2%	3.9%	12.3%	7.1%
Satisfied	34.5%	36.1%	35.7%	39.9%	32.6%	29.2%	35.3%
Neutral	23.8%	28.4%	21.4%	23.8%	29.7%	24.6%	26.2%
Dissatisfied	26.6%	20.3%	25.0%	21.4%	24.0%	26.2%	23.3%
Very Dissatisfied	7.7%	8.4%	9.5%	5.7%	9.8%	7.7%	8.1%

**Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q9f. Condition of sidewalks</u>							
Very Satisfied	6.6%	6.3%	2.5%	9.8%	4.3%	5.0%	6.4%
Satisfied	36.5%	33.0%	40.7%	34.7%	33.8%	35.0%	34.7%
Neutral	28.6%	30.5%	24.7%	27.0%	32.8%	33.3%	29.6%
Dissatisfied	18.1%	16.6%	16.0%	16.9%	17.9%	16.7%	17.4%
Very Dissatisfied	10.2%	13.6%	16.0%	11.7%	11.3%	10.0%	12.0%

**Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Q9g. Condition of City parks</u>							
Very Satisfied	12.0%	12.2%	7.6%	13.4%	11.6%	12.7%	12.1%
Satisfied	46.9%	47.6%	49.4%	45.4%	49.5%	49.1%	47.3%
Neutral	30.0%	28.8%	31.6%	28.9%	30.3%	23.6%	29.4%
Dissatisfied	8.7%	7.9%	5.1%	8.6%	7.2%	14.5%	8.3%
Very Dissatisfied	2.3%	3.5%	6.3%	3.8%	1.4%	0.0%	3.0%

**Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q9h. Cleanliness of stormwater drains and creeks in your neighborhood</u>							
Very Satisfied	9.7%	8.3%	11.3%	8.8%	7.2%	16.1%	9.0%
Satisfied	38.8%	34.4%	41.3%	37.8%	35.3%	35.5%	36.6%
Neutral	26.5%	28.1%	23.8%	24.7%	31.0%	27.4%	27.3%
Dissatisfied	16.6%	18.5%	15.0%	17.8%	18.0%	12.9%	17.5%
Very Dissatisfied	8.4%	10.7%	8.8%	10.9%	8.5%	8.1%	9.5%

**Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q9i. How quickly street repairs are made</u>							
Very Satisfied	5.5%	3.8%	2.6%	6.1%	2.8%	9.3%	4.6%
Satisfied	31.9%	24.1%	33.8%	29.3%	27.1%	18.5%	28.0%
Neutral	24.5%	30.0%	16.9%	27.7%	28.5%	35.2%	27.3%
Dissatisfied	25.3%	27.6%	31.2%	24.2%	28.2%	20.4%	26.5%
Very Dissatisfied	12.9%	14.5%	15.6%	12.7%	13.4%	16.7%	13.7%

**Q10. Which THREE of the maintenance items listed above do you think should receive the most emphasis from City leaders over the next TWO Years? (Top three)**

N=847	Q32. What is your gender?		Race/Ethnicity				Total
	Male	Female	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Sum of Top Three Choices</u>							
Overall quality of street maintenance & repair	43.2%	46.4%	40.0%	43.9%	47.5%	40.0%	44.9%
Condition of streets in your neighborhood	19.2%	20.9%	20.0%	24.9%	15.9%	16.9%	20.1%
Cleanliness of City streets	25.2%	24.6%	20.0%	21.6%	29.0%	27.7%	24.9%
Condition of street signs & traffic signals	9.0%	11.3%	9.4%	10.8%	10.1%	4.6%	10.2%
Cleanliness & appearance of medians & roadsides	29.9%	24.8%	24.7%	22.8%	33.3%	23.1%	27.3%
Condition of sidewalks	20.9%	26.9%	29.4%	22.2%	22.3%	33.8%	24.0%
Condition of City parks	10.2%	10.8%	8.2%	11.7%	9.9%	9.2%	10.5%
Cleanliness of stormwater drains & creeks in your neighborhood	24.8%	25.7%	29.4%	23.7%	27.2%	16.9%	25.3%
How quickly street repairs are made	37.1%	39.1%	40.0%	39.2%	38.0%	29.2%	38.1%



**Q11. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q11a. Overall quality of new residential development in the City</u>							
Very Satisfied	12.1%	11.6%	12.5%	16.8%	6.8%	9.3%	11.8%
Satisfied	38.4%	38.4%	33.8%	42.9%	35.7%	35.2%	38.4%
Neutral	30.7%	31.5%	38.8%	28.1%	33.2%	27.8%	31.1%
Dissatisfied	11.5%	11.6%	11.3%	8.9%	13.9%	11.1%	11.6%
Very Dissatisfied	7.4%	6.9%	3.8%	3.3%	10.4%	16.7%	7.2%

**Q11. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q11b. Overall quality of new commercial development (stores, restaurants, etc.)</u>							
Very Satisfied	11.1%	12.7%	9.8%	14.9%	9.1%	14.3%	11.9%
Satisfied	42.6%	38.2%	40.2%	43.8%	38.5%	33.9%	40.4%
Neutral	29.2%	30.4%	34.1%	27.0%	31.4%	32.1%	29.8%
Dissatisfied	11.9%	14.8%	11.0%	11.1%	16.2%	14.3%	13.3%
Very Dissatisfied	5.2%	3.9%	4.9%	3.2%	4.9%	5.4%	4.5%

**Q11. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q11c. How well the City is planning for growth</u>							
Very Satisfied	6.9%	8.9%	6.3%	11.3%	4.6%	9.4%	7.9%
Satisfied	27.5%	30.8%	34.2%	37.2%	21.1%	22.6%	29.2%
Neutral	32.0%	25.8%	24.1%	29.2%	30.0%	32.1%	28.9%
Dissatisfied	20.1%	21.1%	24.1%	14.0%	26.8%	17.0%	20.6%
Very Dissatisfied	13.5%	13.3%	11.4%	8.3%	17.5%	18.9%	13.4%

**Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q12a. Enforcement of junk and debris cleanup on private property</u>							
Very Satisfied	6.8%	7.2%	7.5%	8.2%	4.6%	13.1%	7.0%
Satisfied	29.7%	26.6%	28.8%	31.5%	25.5%	23.0%	28.1%
Neutral	22.8%	27.9%	36.3%	21.8%	27.2%	21.3%	25.4%
Dissatisfied	27.3%	23.8%	17.5%	24.3%	26.8%	32.8%	25.5%
Very Dissatisfied	13.4%	14.5%	10.0%	14.2%	15.9%	9.8%	13.9%

**Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q12b. Enforcement of mowing on private property</u>							
Very Satisfied	6.9%	7.7%	9.3%	8.5%	5.1%	10.5%	7.3%
Satisfied	32.2%	28.0%	33.3%	32.6%	26.4%	29.8%	30.1%
Neutral	33.3%	28.3%	29.3%	29.3%	34.2%	22.8%	30.8%
Dissatisfied	18.5%	24.0%	21.3%	19.2%	22.6%	24.6%	21.3%
Very Dissatisfied	9.1%	12.0%	6.7%	10.4%	11.6%	12.3%	10.6%

**Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q12c. Removal of abandoned or inoperative vehicles from private property</u>							
Very Satisfied	7.6%	6.8%	9.6%	9.6%	3.0%	13.0%	7.2%
Satisfied	27.0%	27.1%	30.1%	30.5%	24.4%	16.7%	27.1%
Neutral	29.3%	29.6%	31.5%	26.8%	31.5%	33.3%	29.5%
Dissatisfied	24.8%	22.2%	19.2%	20.2%	26.3%	29.6%	23.5%
Very Dissatisfied	11.3%	14.2%	9.6%	12.9%	14.8%	7.4%	12.7%

**Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q12d. Appearance of houses in your neighborhood</u>							
Very Satisfied	18.7%	17.0%	20.2%	18.7%	17.0%	12.5%	17.8%
Satisfied	42.0%	38.5%	38.1%	38.6%	42.2%	42.2%	40.2%
Neutral	22.0%	22.9%	23.8%	20.5%	23.1%	28.1%	22.5%
Dissatisfied	13.4%	14.4%	10.7%	15.1%	13.4%	15.6%	13.9%
Very Dissatisfied	3.8%	7.1%	7.1%	7.2%	4.3%	1.6%	5.5%

**Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Q12e. Graffiti removal</u>							
Very Satisfied	10.9%	16.1%	17.6%	15.4%	10.0%	15.2%	13.4%
Satisfied	35.9%	34.4%	36.8%	37.1%	32.5%	34.8%	35.2%
Neutral	38.4%	37.5%	35.3%	31.7%	45.4%	41.3%	38.0%
Dissatisfied	9.7%	7.7%	4.4%	10.4%	8.3%	4.3%	8.7%
Very Dissatisfied	5.0%	4.3%	5.9%	5.4%	3.8%	4.3%	4.7%



**Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q12f. Enforcement of the sign ordinance</u>							
Very Satisfied	7.0%	13.6%	14.1%	13.7%	5.2%	12.2%	10.2%
Satisfied	42.1%	35.1%	47.9%	38.1%	36.9%	36.7%	38.7%
Neutral	38.5%	38.3%	28.2%	36.7%	42.6%	40.8%	38.4%
Dissatisfied	8.5%	8.9%	7.0%	8.1%	9.6%	8.2%	8.7%
Very Dissatisfied	3.9%	4.1%	2.8%	3.3%	5.6%	2.0%	4.0%

**Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Q12g. Enforcement of illegal uses (e.g., property correctly zoned for intended use)</u>							
Very Satisfied	6.6%	11.1%	8.5%	12.7%	3.6%	13.6%	8.7%
Satisfied	39.0%	32.5%	44.1%	34.9%	36.6%	27.3%	35.9%
Neutral	42.3%	41.8%	37.3%	40.5%	45.1%	40.9%	42.1%
Dissatisfied	8.5%	8.9%	6.8%	7.1%	9.4%	15.9%	8.7%
Very Dissatisfied	3.6%	5.7%	3.4%	4.8%	5.4%	2.3%	4.6%

**Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q12h. Enforcement of ordinance preventing illegal development activity</u>							
Very Satisfied	9.2%	9.9%	12.7%	12.1%	5.2%	11.4%	9.5%
Satisfied	37.8%	30.8%	38.2%	35.1%	34.0%	29.5%	34.5%
Neutral	37.8%	38.7%	36.4%	37.2%	38.2%	40.9%	38.2%
Dissatisfied	10.6%	14.6%	10.9%	10.0%	15.7%	15.9%	12.5%
Very Dissatisfied	4.6%	5.9%	1.8%	5.4%	6.8%	2.3%	5.2%

**Q13. How responsive is the City to your code enforcement requests for service/complaints?**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	

Q13. How responsive is the City to your code enforcement requests for service/complaints?

Very much	14.8%	14.0%	15.3%	17.0%	11.3%	16.9%	14.4%
Somewhat	29.4%	34.7%	36.5%	34.5%	27.2%	38.5%	32.1%
Not at all	7.8%	5.7%	5.9%	7.0%	7.5%	3.1%	6.7%
Not applicable	48.1%	45.5%	42.4%	41.5%	53.9%	41.5%	46.8%

**Q13. How responsive is the City to your code enforcement requests for service/complaints? (excluding "not applicable")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	

Q13. How responsive is the City to your code enforcement requests for service/complaints?

Very much	28.5%	25.7%	26.5%	29.0%	24.5%	28.9%	27.1%
Somewhat	56.5%	63.7%	63.3%	59.0%	59.1%	65.8%	60.3%
Not at all	15.0%	10.5%	10.2%	12.0%	16.4%	5.3%	12.6%

**Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q14a. Solid waste collection services</u>							
Very Satisfied	28.7%	32.8%	25.0%	27.3%	34.5%	38.5%	30.8%
Satisfied	48.9%	42.4%	53.6%	44.5%	45.7%	41.5%	45.6%
Neutral	12.3%	14.2%	13.1%	15.0%	11.6%	13.8%	13.3%
Dissatisfied	7.8%	5.8%	6.0%	9.2%	4.9%	1.5%	6.8%
Very Dissatisfied	2.3%	4.8%	2.4%	4.0%	3.4%	4.6%	3.6%

**Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Q14b. Curbside recycling services</u>							
Very Satisfied	31.4%	33.4%	27.4%	28.2%	37.2%	38.1%	32.4%
Satisfied	47.6%	43.4%	47.6%	48.6%	43.5%	34.9%	45.5%
Neutral	10.7%	11.0%	10.7%	12.3%	9.4%	12.7%	10.9%
Dissatisfied	6.7%	9.1%	7.1%	8.4%	7.3%	7.9%	7.9%
Very Dissatisfied	3.5%	3.1%	7.1%	2.4%	2.7%	6.3%	3.3%

**Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q14c. Bulky item pick up/removal services (old furniture, appliances, etc.)</u>							
Very Satisfied	24.1%	28.0%	26.3%	24.7%	25.8%	35.7%	26.1%
Satisfied	43.2%	36.0%	42.5%	38.1%	41.5%	33.9%	39.6%
Neutral	16.8%	18.3%	15.0%	18.1%	17.6%	16.1%	17.5%
Dissatisfied	11.8%	10.8%	10.0%	12.2%	11.1%	8.9%	11.3%
Very Dissatisfied	4.2%	6.9%	6.3%	6.9%	3.9%	5.4%	5.6%

**Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q14d. Yard waste (leaves/tree limbs) collection services</u>							
Very Satisfied	24.2%	30.9%	26.5%	23.3%	29.8%	39.7%	27.6%
Satisfied	47.2%	38.9%	42.2%	45.7%	42.9%	34.9%	43.0%
Neutral	13.6%	15.8%	16.9%	16.3%	13.5%	11.1%	14.7%
Dissatisfied	10.4%	8.5%	7.2%	9.8%	8.6%	9.5%	9.4%
Very Dissatisfied	4.5%	5.8%	7.2%	4.9%	5.2%	4.8%	5.2%



**Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q14e. Quality of drinking water</u>							
Very Satisfied	24.1%	24.5%	14.1%	22.6%	28.5%	23.3%	24.3%
Satisfied	45.8%	39.6%	42.4%	42.1%	44.2%	40.0%	42.6%
Neutral	17.2%	20.4%	25.9%	18.9%	17.0%	20.0%	18.8%
Dissatisfied	10.4%	8.9%	12.9%	11.6%	5.8%	11.7%	9.6%
Very Dissatisfied	2.5%	6.7%	4.7%	4.9%	4.5%	5.0%	4.7%

**Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q14f. Sewer services</u>							
Very Satisfied	24.1%	24.2%	18.3%	21.2%	27.5%	30.5%	24.1%
Satisfied	50.8%	48.6%	54.9%	48.4%	52.2%	39.0%	49.7%
Neutral	17.9%	18.1%	22.0%	19.6%	14.4%	22.0%	18.0%
Dissatisfied	4.7%	4.5%	2.4%	7.0%	2.8%	1.7%	4.6%
Very Dissatisfied	2.6%	4.5%	2.4%	3.8%	3.1%	6.8%	3.6%

**Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q14g. Stream and lake (watershed) protection</u>							
Very Satisfied	14.6%	17.1%	9.2%	14.8%	18.5%	17.0%	15.8%
Satisfied	44.7%	40.8%	44.6%	43.2%	41.9%	42.6%	42.9%
Neutral	27.6%	30.7%	36.9%	27.6%	29.0%	25.5%	29.1%
Dissatisfied	9.9%	7.7%	3.1%	10.7%	8.1%	10.6%	8.9%
Very Dissatisfied	3.1%	3.8%	6.2%	3.7%	2.4%	4.3%	3.4%

**Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Q14h. Drainage of City streets</u>							
Very Satisfied	12.0%	11.4%	11.3%	12.9%	11.6%	8.2%	11.7%
Satisfied	44.0%	39.2%	46.3%	39.6%	41.3%	47.5%	41.6%
Neutral	24.9%	29.3%	31.3%	24.2%	28.1%	31.1%	27.1%
Dissatisfied	14.5%	13.6%	6.3%	16.3%	14.7%	9.8%	14.1%
Very Dissatisfied	4.6%	6.5%	5.0%	7.1%	4.4%	3.3%	5.5%

**Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q14i. Loose leaf collection</u>							
Very Satisfied	18.3%	22.0%	19.8%	19.6%	19.3%	30.0%	20.2%
Satisfied	42.3%	32.6%	42.0%	38.8%	36.8%	26.7%	37.3%
Neutral	15.7%	19.3%	12.3%	19.6%	17.1%	18.3%	17.5%
Dissatisfied	14.4%	15.8%	13.6%	13.9%	15.6%	20.0%	15.1%
Very Dissatisfied	9.4%	10.4%	12.3%	8.2%	11.2%	5.0%	9.9%

**Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Q15a. Adequacy of public parking in Downtown Fayetteville</u>							
Very Satisfied	8.6%	9.4%	3.8%	11.7%	7.3%	11.7%	9.0%
Satisfied	34.9%	32.6%	25.0%	32.5%	35.7%	40.0%	33.7%
Neutral	27.7%	26.4%	33.8%	27.2%	26.7%	23.3%	27.0%
Dissatisfied	18.6%	24.0%	28.8%	17.7%	24.7%	11.7%	21.3%
Very Dissatisfied	10.2%	7.5%	8.8%	11.0%	5.7%	13.3%	8.9%

**Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Q15b. Availability of public transportation services in FAST bus system</u>							
Very Satisfied	10.6%	12.4%	7.5%	14.9%	7.0%	16.7%	11.5%
Satisfied	32.4%	30.2%	22.5%	35.6%	28.7%	30.6%	31.3%
Neutral	35.2%	30.7%	30.0%	27.8%	42.0%	33.3%	33.0%
Dissatisfied	18.5%	15.3%	35.0%	14.9%	14.7%	13.9%	17.0%
Very Dissatisfied	3.2%	11.4%	5.0%	6.7%	7.7%	5.6%	7.2%

**Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q15c. Ease of travel by car in the City</u>							
Very Satisfied	10.7%	12.4%	8.4%	15.1%	8.4%	15.9%	11.6%
Satisfied	47.3%	42.5%	45.8%	45.7%	45.0%	38.1%	44.8%
Neutral	20.4%	26.7%	27.7%	23.5%	22.8%	25.4%	23.6%
Dissatisfied	18.1%	14.6%	16.9%	12.0%	19.8%	15.9%	16.3%
Very Dissatisfied	3.6%	3.8%	1.2%	3.7%	3.9%	4.8%	3.7%



**Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Q15d. Ease of walking in the City</u>							
Very Satisfied	9.6%	8.5%	2.6%	13.7%	4.6%	17.2%	9.0%
Satisfied	39.9%	34.4%	43.6%	39.2%	34.7%	31.0%	37.1%
Neutral	24.2%	26.2%	20.5%	27.8%	25.3%	17.2%	25.2%
Dissatisfied	16.9%	19.6%	15.4%	12.7%	24.2%	17.2%	18.2%
Very Dissatisfied	9.6%	11.3%	17.9%	6.5%	11.2%	17.2%	10.4%

**Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Q15e. Ease of biking in the City</u>							
Very Satisfied	4.3%	6.3%	0.0%	8.8%	2.8%	7.5%	5.3%
Satisfied	25.9%	20.3%	18.8%	30.0%	17.9%	22.5%	23.1%
Neutral	32.7%	27.7%	31.3%	33.0%	27.8%	22.5%	30.2%
Dissatisfied	22.3%	27.7%	28.1%	17.6%	32.5%	20.0%	25.0%
Very Dissatisfied	14.7%	18.1%	21.9%	10.6%	18.9%	27.5%	16.4%

**Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Q15f. Overall traffic safety</u>							
Very Satisfied	6.6%	5.6%	7.1%	8.8%	2.1%	12.9%	6.1%
Satisfied	37.5%	31.2%	34.5%	37.7%	33.1%	25.8%	34.3%
Neutral	26.5%	31.0%	31.0%	29.9%	28.3%	25.8%	28.8%
Dissatisfied	22.4%	22.5%	22.6%	18.6%	24.7%	24.2%	22.5%
Very Dissatisfied	6.9%	9.7%	4.8%	5.0%	11.7%	11.3%	8.3%

**Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Q15g. Timing of traffic signals</u>							
Very Satisfied	6.3%	6.1%	3.7%	8.2%	3.8%	12.5%	6.2%
Satisfied	38.3%	34.0%	40.2%	38.2%	33.6%	35.9%	36.0%
Neutral	22.3%	26.4%	28.0%	27.3%	21.2%	20.3%	24.4%
Dissatisfied	21.8%	22.2%	15.9%	19.4%	25.4%	23.4%	22.0%
Very Dissatisfied	11.5%	11.3%	12.2%	7.0%	15.9%	7.8%	11.4%

**Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Q15h. Condition and usability of the Fayetteville Regional Airport</u>							
Very Satisfied	17.7%	20.6%	20.8%	15.5%	22.0%	19.3%	19.1%
Satisfied	55.8%	48.4%	50.6%	52.4%	54.4%	43.9%	52.1%
Neutral	19.4%	22.6%	22.1%	23.2%	17.4%	28.1%	21.0%
Dissatisfied	4.6%	6.3%	6.5%	5.5%	5.2%	3.5%	5.4%
Very Dissatisfied	2.6%	2.0%	0.0%	3.3%	1.0%	5.3%	2.3%

**Q16. During the past year, have you or other members of your household contacted the City of Fayetteville to seek services, ask a question, or file a complaint?**

N=847	Q32. What is your gender?		Race/Ethnicity				Total
	Male	Female	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	

Q16. During the past year, have you or other members of your household contacted the City of Fayetteville to seek services, ask a question, or file a complaint?

Yes	44.2%	48.7%	43.5%	43.0%	48.1%	56.9%	46.5%
No	55.1%	51.3%	55.3%	56.7%	51.9%	41.5%	53.1%
Not provided	0.7%	0.0%	1.2%	0.3%	0.0%	1.5%	0.4%

**Q16a. If YES to Q16: Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (excluding "Don't Know")**

N=394	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q16a. How easy they were to contact</u>							
Very Satisfied	23.9%	17.1%	11.4%	24.8%	17.5%	24.3%	20.3%
Satisfied	43.9%	46.2%	31.4%	47.6%	49.4%	37.8%	45.1%
Neutral	16.1%	18.6%	28.6%	13.8%	15.1%	29.7%	17.4%
Dissatisfied	10.6%	12.4%	11.4%	11.0%	12.0%	8.1%	11.5%
Very Dissatisfied	5.6%	5.7%	17.1%	2.8%	6.0%	0.0%	5.6%

**Q16a. If YES to Q16: Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (excluding "Don't Know")**

N=394	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q16b. Courtesy of employees</u>							
Very Satisfied	33.7%	29.3%	20.0%	34.0%	30.7%	40.5%	31.3%
Satisfied	41.0%	45.2%	37.1%	46.5%	44.8%	32.4%	43.3%
Neutral	12.4%	15.4%	25.7%	9.7%	13.5%	18.9%	14.0%
Dissatisfied	7.3%	8.2%	8.6%	6.3%	8.0%	8.1%	7.8%
Very Dissatisfied	5.6%	1.9%	8.6%	3.5%	3.1%	0.0%	3.6%



**Q16a. If YES to Q16: Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (excluding "Don't Know")**

N=394	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q16c. Accuracy of the information and assistance you were given</u>							
Very Satisfied	24.4%	23.6%	11.4%	26.6%	23.5%	29.7%	24.0%
Satisfied	42.0%	44.2%	45.7%	44.8%	44.4%	32.4%	43.2%
Neutral	13.6%	14.9%	25.7%	11.2%	14.8%	13.5%	14.3%
Dissatisfied	11.9%	13.9%	8.6%	13.3%	11.7%	21.6%	13.0%
Very Dissatisfied	8.0%	3.4%	8.6%	4.2%	5.6%	2.7%	5.5%

**Q16a. If YES to Q16: Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (excluding "Don't Know")**

N=394	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q16d. Time it took for your request to be answered</u>							
Very Satisfied	18.4%	18.2%	5.7%	22.2%	16.4%	24.3%	18.3%
Satisfied	42.5%	35.9%	40.0%	39.6%	40.0%	35.1%	38.9%
Neutral	15.6%	21.1%	28.6%	18.1%	17.0%	18.9%	18.6%
Dissatisfied	12.3%	15.8%	14.3%	11.1%	16.4%	18.9%	14.2%
Very Dissatisfied	11.2%	9.1%	11.4%	9.0%	10.3%	2.7%	10.1%

**Q16a. If YES to Q16: Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (excluding "Don't Know")**

N=394	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q16e. How well your issue was handled</u>							
Very Satisfied	20.6%	20.6%	8.6%	26.2%	17.6%	27.0%	20.6%
Satisfied	38.3%	38.3%	31.4%	38.6%	41.8%	32.4%	38.3%
Neutral	17.2%	18.2%	28.6%	17.9%	15.8%	16.2%	17.7%
Dissatisfied	10.0%	12.0%	20.0%	8.3%	10.3%	16.2%	11.1%
Very Dissatisfied	13.9%	11.0%	11.4%	9.0%	14.5%	8.1%	12.3%

**Q16a. If YES to Q16: Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (excluding "Don't Know")**

N=394	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q16f. The resolution to your issue/concern</u>							
Very Satisfied	18.3%	22.6%	11.1%	25.7%	18.3%	24.3%	20.6%
Satisfied	42.2%	38.0%	41.7%	38.2%	43.3%	35.1%	39.9%
Neutral	15.6%	15.9%	13.9%	19.4%	13.4%	13.5%	15.7%
Dissatisfied	10.0%	11.5%	11.1%	9.0%	11.6%	13.5%	10.8%
Very Dissatisfied	13.9%	12.0%	22.2%	7.6%	13.4%	13.5%	12.9%

**Q17. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Q17a. Availability of information about City programs and services</u>							
Very Satisfied	13.9%	15.3%	12.7%	16.3%	13.7%	13.3%	14.6%
Satisfied	47.3%	44.8%	38.0%	48.0%	47.5%	43.3%	46.0%
Neutral	24.2%	26.4%	31.6%	25.5%	23.7%	23.3%	25.3%
Dissatisfied	10.1%	11.1%	13.9%	5.9%	12.7%	18.3%	10.6%
Very Dissatisfied	4.6%	2.3%	3.8%	4.2%	2.3%	1.7%	3.4%

**Q17. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q17b. City efforts to keep you informed about local issues</u>							
Very Satisfied	11.9%	13.1%	12.0%	15.4%	9.8%	13.6%	12.5%
Satisfied	39.8%	42.6%	32.5%	42.4%	44.8%	30.5%	41.2%
Neutral	28.0%	26.4%	33.7%	28.0%	25.2%	23.7%	27.2%
Dissatisfied	13.7%	13.3%	15.7%	8.7%	15.0%	27.1%	13.5%
Very Dissatisfied	6.6%	4.6%	6.0%	5.5%	5.2%	5.1%	5.6%

**Q17. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q17c. Level of public involvement in local decisions</u>							
Very Satisfied	6.6%	5.6%	5.7%	8.7%	2.9%	10.9%	6.1%
Satisfied	30.5%	32.5%	28.6%	34.4%	31.4%	25.5%	31.5%
Neutral	32.5%	38.7%	40.0%	36.1%	34.6%	32.7%	35.6%
Dissatisfied	21.0%	16.9%	21.4%	13.5%	21.4%	25.5%	18.9%
Very Dissatisfied	9.5%	6.2%	4.3%	7.3%	9.6%	5.5%	7.8%

**Q17. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q17d. Usefulness of information available on the City's website</u>							
Very Satisfied	13.7%	11.4%	8.3%	17.4%	8.2%	16.3%	12.6%
Satisfied	42.3%	44.1%	45.0%	39.8%	48.5%	36.7%	43.2%
Neutral	32.6%	35.4%	33.3%	32.6%	33.5%	40.8%	34.0%
Dissatisfied	8.2%	6.1%	13.3%	5.9%	6.9%	6.1%	7.1%
Very Dissatisfied	3.1%	3.0%	0.0%	4.2%	3.0%	0.0%	3.1%



**Q18. Which of the following methods do you use to get information about the City of Fayetteville?**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
City Manager's Weekly Report	3.4%	3.4%	2.4%	4.7%	2.6%	3.1%	3.4%
City representatives at events or meetings	9.2%	8.0%	4.7%	12.0%	6.7%	7.7%	8.6%
City produced printed brochures, flyers, posters, postcards, letters, etc.	28.6%	34.5%	31.8%	30.1%	32.8%	36.9%	31.6%
City's social media: Facebook, Twitter, or YouTube	12.4%	14.7%	15.3%	13.7%	12.5%	18.5%	13.6%
The Police Department's social media: Facebook, Twitter, YouTube, or Nixle	11.4%	10.1%	14.1%	7.3%	12.5%	13.8%	10.7%
The City's Kaleidoscope program	6.6%	4.8%	7.1%	7.0%	4.3%	4.6%	5.7%
Live televised City Council meetings	18.0%	21.1%	14.1%	23.4%	17.1%	21.5%	19.6%

**Q18. Which of the following methods do you use to get information about the City of Fayetteville?**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	Male	Female	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Q18. Which of the following methods do you use to get information about the City of Fayetteville? (Cont.)</u>							
1-FAY Call Center (433-1FAY)	9.5%	9.0%	8.2%	8.2%	9.9%	10.8%	9.2%
City website (www.ci.fayetteville.nc.us), including all sub-websites	37.9%	41.8%	45.9%	33.0%	43.2%	49.2%	39.9%
Fayetteville's citizen E-news	3.9%	4.6%	3.5%	5.3%	3.8%	3.1%	4.3%
Local newspapers	66.0%	67.1%	56.5%	58.5%	75.9%	72.3%	66.6%
Community Access Channel 7	21.8%	26.0%	17.6%	31.9%	18.0%	21.5%	24.0%
Local radio news	32.5%	31.5%	23.5%	29.8%	34.2%	43.1%	32.0%
Local television news	54.6%	54.5%	45.9%	58.8%	53.0%	53.8%	54.5%
Community blogs or list serves	3.6%	3.0%	2.4%	3.8%	2.6%	4.6%	3.3%
Paid advertising in local media outlets	20.1%	19.3%	12.9%	17.8%	20.9%	32.3%	19.7%
Other websites	7.3%	8.0%	5.9%	7.6%	7.8%	9.2%	7.7%

**Q19. Which THREE sources of information listed in #18 are your preferred methods to get information about the City of Fayetteville? (Top three)**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Sum of Top Three Choices</u>							
City Manager's Weekly Report	2.4%	2.3%	3.5%	2.0%	2.3%	3.1%	2.4%
City representatives at events or meetings	3.9%	1.6%	2.4%	4.1%	1.7%	1.5%	2.7%
City produced printed brochures, flyers, posters, postcards, letters, etc.	13.6%	19.8%	16.5%	16.7%	18.3%	10.8%	16.8%
City's social media: Facebook, Twitter, or YouTube	5.8%	5.7%	9.4%	5.6%	5.2%	6.2%	5.8%
The Police Department's social media: Facebook, Twitter, YouTube, or Nixle	5.1%	4.4%	7.1%	4.1%	4.6%	4.6%	4.7%
The City's Kaleidoscope program	1.5%	0.5%	2.4%	0.9%	0.6%	1.5%	0.9%
Live televised City Council meetings	4.9%	7.8%	3.5%	9.9%	4.1%	4.6%	6.4%

**Q19. Which THREE sources of information listed in #18 are your preferred methods to get information about the City of Fayetteville? (Top three)**

N=847	Q32. What is your gender?		Race/Ethnicity				Total
	Male	Female	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<b><u>Sum of Top Three Choices (Cont.)</u></b>							
1-FAY Call Center (433-1FAY)	3.2%	2.8%	1.2%	2.6%	3.5%	3.1%	3.0%
City website (www.ci.fayetteville.nc.us), including all sub-websites	27.9%	28.3%	34.1%	21.3%	32.5%	29.2%	28.1%
Fayetteville's citizen E-news	1.5%	1.6%	0.0%	2.0%	1.2%	1.5%	1.5%
Local newspapers	52.4%	54.7%	41.2%	42.4%	66.4%	61.5%	53.6%
Community Access Channel 7	9.0%	10.6%	9.4%	12.9%	7.0%	9.2%	9.8%
Local radio news	20.4%	18.6%	12.9%	16.4%	23.8%	23.1%	19.5%
Local television news	41.7%	43.0%	32.9%	47.4%	40.0%	44.6%	42.4%
Community blogs or list serves	1.5%	0.5%	1.2%	1.5%	0.6%	0.0%	0.9%
Paid advertising in local media outlets	6.3%	7.6%	5.9%	6.7%	6.1%	13.8%	7.0%
Other websites	3.2%	2.8%	1.2%	2.3%	3.5%	6.2%	3.0%

**Q20. Do you think the level of public involvement in the City of Fayetteville is:**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
Too high--too many opportunities for public involvement	1.2%	0.9%	2.4%	1.2%	0.9%	0.0%	1.1%
About right	36.7%	39.5%	30.6%	39.5%	38.6%	40.0%	38.1%
Too low--not enough opportunities for public involvement	50.7%	48.0%	56.5%	46.5%	49.0%	53.8%	49.4%
Not provided	11.4%	11.5%	10.6%	12.9%	11.6%	6.2%	11.5%

**Q21. Have you heard about the City's Strategic Plan?**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q21. Have you heard about the City's Strategic Plan?</u>							
Yes	19.7%	19.3%	12.9%	18.4%	23.5%	9.2%	19.5%
No	77.4%	75.2%	85.9%	76.0%	72.5%	87.7%	76.3%
Not provided	2.9%	5.5%	1.2%	5.6%	4.1%	3.1%	4.3%

**Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q22a. As a place to live</u>							
Excellent	12.2%	16.3%	12.5%	18.5%	10.5%	16.9%	14.3%
Good	48.4%	42.9%	40.0%	50.1%	44.9%	36.9%	45.6%
Neutral	23.7%	22.9%	28.8%	22.7%	21.3%	27.7%	23.3%
Below Average	12.0%	12.5%	16.3%	6.6%	16.6%	10.8%	12.2%
Poor	3.7%	5.4%	2.5%	2.1%	6.7%	7.7%	4.6%

**Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q22b. As a place to raise children</u>							
Excellent	10.6%	15.3%	15.0%	17.4%	8.5%	12.7%	13.0%
Good	45.2%	37.6%	36.3%	46.3%	39.2%	34.9%	41.4%
Neutral	22.9%	21.6%	23.8%	23.8%	20.4%	20.6%	22.2%
Below Average	16.3%	16.3%	18.8%	8.5%	22.2%	22.2%	16.3%
Poor	5.0%	9.2%	6.3%	4.0%	9.7%	9.5%	7.2%



**Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q22c. As a place to play</u>							
Excellent	7.8%	11.8%	11.5%	13.4%	6.6%	8.1%	9.8%
Good	37.9%	31.9%	30.8%	39.8%	31.7%	32.3%	34.9%
Neutral	28.0%	26.3%	25.6%	26.4%	29.6%	22.6%	27.1%
Below Average	19.4%	20.1%	21.8%	14.6%	23.3%	24.2%	19.8%
Poor	6.8%	9.8%	10.3%	5.9%	8.8%	12.9%	8.3%

**Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q22d. As a place to work</u>							
Excellent	11.8%	12.8%	8.8%	12.9%	11.8%	16.7%	12.3%
Good	40.6%	37.8%	32.5%	36.9%	44.1%	38.3%	39.2%
Neutral	24.8%	24.3%	27.5%	26.2%	23.3%	21.7%	24.6%
Below Average	14.8%	17.9%	25.0%	16.3%	13.6%	15.0%	16.4%
Poor	8.0%	7.1%	6.3%	7.7%	7.3%	8.3%	7.6%

**Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q22e. As a place to retire</u>							
Excellent	15.9%	15.0%	11.7%	20.4%	13.0%	8.1%	15.5%
Good	40.1%	36.4%	31.2%	43.2%	35.5%	37.1%	38.2%
Neutral	21.7%	23.1%	29.9%	21.9%	19.9%	32.3%	22.4%
Below Average	13.9%	13.6%	13.0%	8.2%	17.8%	17.7%	13.7%
Poor	8.6%	11.9%	14.3%	6.4%	13.9%	4.8%	10.3%

**Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q22f. As a place to visit</u>							
Excellent	13.5%	15.6%	13.9%	18.5%	10.1%	20.6%	14.6%
Good	39.2%	36.5%	30.4%	41.4%	37.8%	30.2%	37.8%
Neutral	23.2%	22.3%	24.1%	21.7%	23.2%	23.8%	22.7%
Below Average	16.0%	16.6%	25.3%	13.7%	17.0%	17.5%	16.3%
Poor	8.2%	9.0%	6.3%	4.8%	11.9%	7.9%	8.6%

**Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q22g. As a place with a lively downtown</u>							
Excellent	9.2%	11.6%	11.5%	11.7%	8.7%	12.9%	10.4%
Good	26.2%	34.0%	28.2%	25.6%	35.4%	27.4%	30.2%
Neutral	32.8%	24.9%	24.4%	31.8%	27.3%	29.0%	28.8%
Below Average	19.7%	20.9%	16.7%	21.4%	19.9%	22.6%	20.3%
Poor	12.1%	8.6%	19.2%	9.4%	8.7%	8.1%	10.3%

**Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Q22h. As a partner with its citizens</u>							
Excellent	6.2%	8.5%	3.9%	9.0%	6.5%	10.0%	7.4%
Good	28.7%	30.3%	28.9%	34.0%	25.5%	30.0%	29.5%
Neutral	34.7%	33.7%	36.8%	34.3%	34.8%	30.0%	34.2%
Below Average	21.1%	18.9%	19.7%	15.7%	22.9%	23.3%	20.0%
Poor	9.2%	8.5%	10.5%	7.0%	10.3%	6.7%	8.9%

**Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q22i. As a sustainable community</u>							
Excellent	8.1%	10.9%	5.3%	12.5%	6.6%	14.5%	9.5%
Good	36.6%	35.1%	31.6%	39.6%	34.5%	32.3%	35.8%
Neutral	32.5%	32.1%	38.2%	31.8%	32.0%	32.3%	32.3%
Below Average	16.4%	15.7%	13.2%	11.8%	19.7%	17.7%	16.0%
Poor	6.5%	6.2%	11.8%	4.4%	7.2%	3.2%	6.4%

**Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q22j. As a City that is moving in the right direction</u>							
Excellent	9.5%	13.4%	8.8%	14.2%	9.2%	13.1%	11.5%
Good	38.6%	35.2%	40.0%	40.9%	34.5%	27.9%	36.9%
Neutral	27.4%	29.8%	26.3%	29.6%	27.4%	32.8%	28.6%
Below Average	16.4%	13.6%	13.8%	10.4%	19.4%	16.4%	15.0%
Poor	8.2%	7.9%	11.3%	5.0%	9.5%	9.8%	8.1%



**Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q25a. Increase police facilities and services</u>							
Very Willing	24.0%	25.9%	26.5%	21.7%	27.3%	28.6%	25.0%
Willing	40.7%	38.9%	32.5%	41.3%	41.1%	33.3%	39.8%
Not Sure	24.0%	24.1%	31.3%	26.5%	19.6%	23.8%	24.0%
Not Willing At All	11.4%	11.1%	9.6%	10.5%	12.0%	14.3%	11.2%

**Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q25b. Increase investment in the public transit system (FAST)</u>							
Very Willing	13.8%	13.0%	15.7%	18.1%	7.6%	15.9%	13.4%
Willing	26.9%	24.5%	24.1%	32.5%	20.2%	23.8%	25.7%
Not Sure	34.1%	37.5%	39.8%	37.0%	34.6%	34.9%	35.8%
Not Willing At All	25.2%	25.0%	20.5%	12.3%	37.5%	25.4%	25.1%

**Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q25c. Increase and upgrade parks and recreation facilities</u>							
Very Willing	21.0%	24.5%	32.5%	24.4%	19.6%	17.5%	22.8%
Willing	39.0%	35.8%	33.7%	44.0%	31.7%	39.7%	37.4%
Not Sure	23.7%	25.7%	24.1%	22.9%	27.6%	23.8%	24.7%
Not Willing At All	16.3%	13.9%	9.6%	8.7%	21.1%	19.0%	15.1%

**Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q25d. Increase construction and maintenance of sidewalks</u>							
Very Willing	25.2%	27.6%	36.1%	27.1%	22.0%	33.3%	26.4%
Willing	41.0%	33.0%	28.9%	40.7%	36.4%	28.6%	36.9%
Not Sure	23.2%	26.4%	26.5%	25.0%	24.9%	23.8%	24.8%
Not Willing At All	10.6%	13.0%	8.4%	7.2%	16.7%	14.3%	11.8%

**Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:**

N=847

	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q25e. Investments in the City's transportation network (i.e., improvements to corridors, roads, bridges)</u>							
Very Willing	23.0%	20.5%	30.1%	21.7%	19.1%	23.8%	21.7%
Willing	43.0%	36.1%	31.3%	39.5%	40.2%	41.3%	39.4%
Not Sure	25.7%	33.3%	28.9%	32.2%	29.3%	22.2%	29.6%
Not Willing At All	8.4%	10.1%	9.6%	6.6%	11.4%	12.7%	9.3%

**Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:**

N=847

	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q25f. Increase enforcement of City codes</u>							
Very Willing	14.8%	19.3%	19.3%	18.4%	15.0%	17.5%	17.1%
Willing	41.7%	33.0%	30.1%	38.0%	38.7%	38.1%	37.3%
Not Sure	30.9%	34.2%	37.3%	34.6%	29.9%	28.6%	32.6%
Not Willing At All	12.6%	13.4%	13.3%	9.0%	16.4%	15.9%	13.0%

**Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:**

N=847

	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q25g. Increase citizen engagement opportunities</u>							
Very Willing	19.0%	18.9%	18.1%	22.0%	14.4%	27.0%	18.9%
Willing	43.0%	39.2%	38.6%	43.7%	41.6%	28.6%	41.0%
Not Sure	26.7%	31.6%	31.3%	28.0%	29.9%	31.7%	29.2%
Not Willing At All	11.4%	10.4%	12.0%	6.3%	14.1%	12.7%	10.9%

**Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:**

N=847

	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q25h. Development of incentive programs for beautification efforts (i.e. landscaping, green spaces)</u>							
Very Willing	25.2%	21.2%	25.3%	22.1%	24.3%	22.2%	23.2%
Willing	39.4%	36.6%	38.6%	40.2%	34.3%	41.3%	37.9%
Not Sure	24.3%	29.0%	27.7%	28.7%	25.8%	23.8%	26.7%
Not Willing At All	11.1%	13.2%	8.4%	9.1%	15.5%	12.7%	12.2%



**Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	Hispanic, Latino, Other Spanish Ancestry	Black/African American	White	Other	
<u>Q25i. Increase stormwater infrastructure to address flooding concerns</u>							
Very Willing	19.3%	22.0%	20.7%	21.5%	19.1%	22.2%	20.7%
Willing	43.6%	36.9%	35.4%	44.7%	38.1%	34.9%	40.1%
Not Sure	27.0%	31.0%	30.5%	27.2%	30.8%	28.6%	29.0%
Not Willing At All	10.1%	10.2%	13.4%	6.6%	12.0%	14.3%	10.2%

**Q30. Using a scale of 0 to 3, where a 0 means "Never" and a 3 means "25 Times or More" please indicate how many times within the past twelve months you have done the following: (excluding "Not provided")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q30a. Worked on a community project</u>							
Never	63.1%	61.3%	62.4%	68.3%	58.3%	53.8%	62.2%
1-10 Times	27.7%	30.9%	29.4%	24.0%	32.5%	40.0%	29.3%
11-24 Times	4.6%	3.2%	4.7%	3.8%	3.5%	3.1%	3.9%
25 Times or More	4.6%	4.6%	3.5%	3.8%	5.8%	3.1%	4.6%

**Q30. Using a scale of 0 to 3, where a 0 means "Never" and a 3 means "25 Times or More" please indicate how many times within the past twelve months you have done the following: (excluding "Not provided")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q30b. Attended a public meeting (i.e. City, County, or school meeting)</u>							
Never	47.1%	52.9%	51.8%	50.3%	49.9%	49.2%	50.1%
1-10 Times	40.5%	37.5%	40.0%	38.3%	39.4%	36.9%	39.0%
11-24 Times	8.5%	5.1%	3.5%	7.0%	6.7%	10.8%	6.7%
25 Times or More	3.9%	4.6%	4.7%	4.4%	4.1%	3.1%	4.3%

**Q30. Using a scale of 0 to 3, where a 0 means "Never" and a 3 means "25 Times or More" please indicate how many times within the past twelve months you have done the following: (excluding "Not provided")**

N=847	<u>Q32. What is your gender?</u>		<u>Race/Ethnicity</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hispanic, Latino, Other Spanish Ancestry</u>	<u>Black/African American</u>	<u>White</u>	<u>Other</u>	
<u>Q30c. Attended a club or organization's meeting</u>							
Never	49.4%	49.3%	54.1%	55.8%	43.8%	38.1%	49.3%
1-10 Times	31.4%	33.4%	31.8%	28.4%	35.9%	38.1%	32.4%
11-24 Times	11.7%	9.9%	9.4%	10.8%	10.1%	14.3%	10.8%
25 Times or More	7.5%	7.4%	4.7%	5.0%	10.1%	9.5%	7.5%