

THE NCSTM

The National Citizen SurveyTM

Morrisville, NC

Open Ended Responses

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The National Citizen Survey™
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The NCS™ is presented by NRC in collaboration with ICMA.

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Summary

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. This report includes the verbatim responses to an open-ended question included on The 2015 NCS survey for Morrisville, as well as responses written in as “Other, please specify” on questions 14 and 15. Additional reports and the technical appendices are available under separate cover.

Respondents were asked to record their opinions about priorities for the Town in the following question:

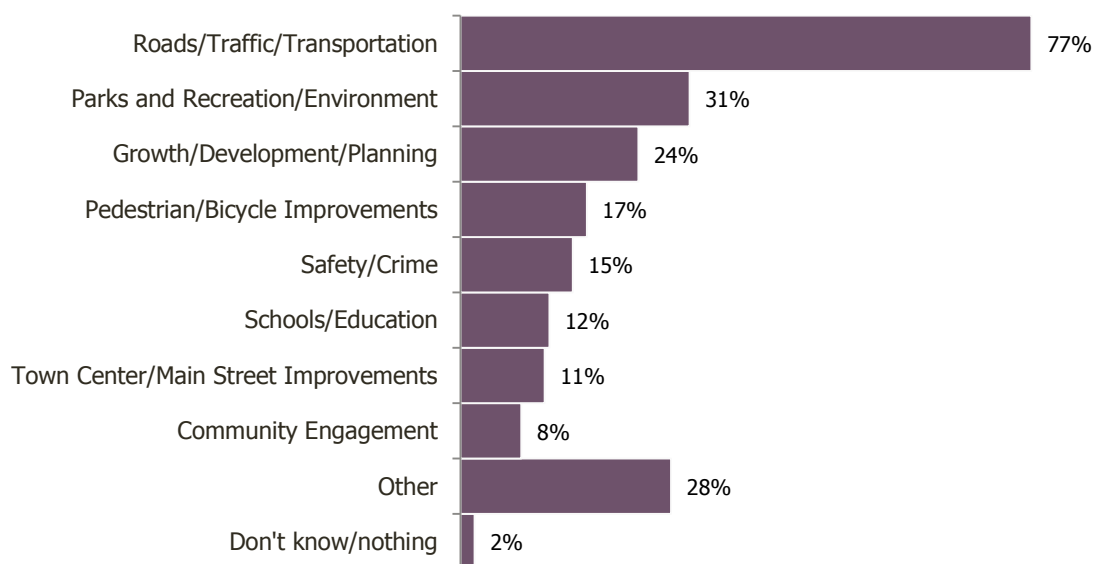
- What are the top three things you would like to see Morrisville do or accomplish in the next 5 years?

The verbatim responses were categorized by topic area and those topics are reported in the following chart with the percent of responses given in each category. Because some comments from residents covered more than a single topic, each topic mentioned by a resident was categorized and counted in the following chart. Verbatim comments that contain more than one topic appear only once (in the category of the first topic listed), however the analysis counts each of the topic areas given by all respondents regardless where those topics appeared in the comment.

Results from the open-ended question are best understood by reviewing the frequencies that summarize responses as well as the actual verbatim responses themselves. A total of 220 surveys were completed by Morrisville residents; of these, 158 respondents wrote in responses for the open-ended question. Together, road improvements, addressing traffic and public transportation comprised the biggest priority for the Town of Morrisville to accomplish in the next five years by over three-quarters of the residents. Nearly 3 in 10 respondents also reported that parks and recreation/environment was also a high priority, while only 1 in 10 citizens stated that improvements to schools/education, the downtown area, and community engagement should be on the Town’s agenda in the next few years.

Figure 1: Town Priorities

What are the top three things you would like to see Morrisville do or accomplish in the next 5 years?



Total may exceed 100% as respondents could select more than one option.

Verbatim Responses to Open Ended Question

The following pages contain the respondents' verbatim responses as they appeared on surveys and have not been edited for spelling or grammar. Responses have been organized by coded topic areas.

Question 14: Planning for large capital investment projects can represent a challenge in aligning resources effectively to the needs valued by the community. To better gauge community support to plan for capital spending, please indicate how important, if at all, each of the following projects and issues will be for the Town to address over the next five years:

Other

- More police protection in higher crime area like Prestonwood.
- Pot holes
- We have no downtown
- Light rail to Raleigh, Durham RTP.
- Fix chapel hill road
- Widen more carp RD
- traffic flow
- Involvement of Army engineering corps in storm water improvements.
- Community center like Dublin Ohio's
- Protection of the environment.
- Police follow-up on breaking.
- Traffic flow is Horrible.
- Need bus stops to Raleigh.
- Light Rail.
- Street/Road maint.
- Rec center
- Getting rid of abandoned buildings in poor repair -- eye sores that visitors and new prospective business investors see when they visit Morrisville >>> which negatively impact investment.
- Pedestrian Walkways

Question 15: The town operating budget does not have the capacity to pay for significant capital improvements without issuing debt. A tax rate increase is generally needed to pay debt service payments. Please indicate to what extent you would support or oppose a tax rate increase to fund each of the following capital investment projects:

Other

- Land Preservation
- Widening of chapel hill Rd
- More transportation for seniors.
- light rail
- School derelogmit - middle school
- Schools improvements red lights for safe crossing.
- Middle Schools actually in Morrisville
- Schools.
- Involvement Of Army engineerrg corps.
- Protection of the environment.
- No more taxes.
- Public dog park needed! Many ppl in condos/apts need one!

- Light Rail.
- Street/Road maint.
- What happened to the last tax increase?
- Measures to reduce property taxes
- left turn lane on davis into shopping before corner of McCrimmon heading towards RTP

Question 17: What are the top three things you would like to see Morrisville do or accomplish in the next 5 years?

Roads/Traffic/Transportation

- 1) Improve traffic congestion with mix of capital and public transportation 2) More organized adult recreation opportunities 3) Keep debt rates under 8% of operating budget and only issue G.O debt.
- Road improvement to make travel easier. More sidewalks & safe crosswalks that allow fix more people to walk &/ or ride bikes from neighborhoods to businesses.
- 1) Traffic improvements - Traffic flow 2) Slow growth to manageable 3) Stronger relationship with state to get priorities handled.
- 1) Church street to be expanded, there would be right turn lights implemented. Cedar fork should not be capped.
- #1- Fix traffic patterns between N(54 +church ST) #2- Keep good schools #3- Continue to develop nice neighborhood.
- Improve [?] streets . Slow down the expansion. Don't feel you have to compete with Cary
- Widen major roads , build more parks and recreation facilities, more than sponsored events
- 1-Improve roadways be repaving roads and completing current road project s. (Morrisville Pkwy construction) 2-Provide more transportation options for commuting to RTP. 3-Improve street lighting on roadways.
- Traffic on 64 Resolve issues w/yard waste
- Grade separation over/ under railroad, finalize town center plan, increase taxes.
- Roadways environment & jobs.
- Improve roads-improve traffic control - limit residential growth.
- Good roads, ease of transportation, no clogging natural beautification, education, controlled growth.
- Reduce rush hour traffic by widening main roads. Create a few more free dog parks. Recycling cans around the city.
- 1 Finish paving Louis Stephens and connect it to the new target center. 2 Put in the Breckenridge park. 3 Support Google fiber.
- We in Morrisville carpenter rd, Less housing going in roadways improve.
- 1 Take care of heavy traffic 2 Public transport 3 Take more interest in complaints and educate staff
- Widening of NC 54
- Reduce traffic load around rush hour, Make it safe to ride a bicycle, Preserve as much green space as possible.
- Connect roadways (mccrimmon from 55 to tipsy deal with NC 54)make access to shopping /restaurants from neighborhoods make pedestrian/ bicycle friendly
- Improve roads, Google access
- Widen Morrisville carpenter road from Sevanna sub to highway 54 repair roads after subdivision are completed
- Speed control improve roadway easement and scaling use of list serve to provide information to residents
- Deal with the need to improve traffic/roads with the increase in housing!
- 1 Help w/ traffic congestion 2 If in you control, stop allowing houses to be built so close together 3 Help get more schools in one town.
- 1 Fix traffic on 54 2 Improve pedestrian crossing on major road esp Davis drive at McCrimmon 3 Completion of sidewalks and street lighting on McCrimmon from town hall Dr to Davis drive
- 1)Improve traffic 2)Reducing further traffic congestionPy Not according new construction on aviation Parkway and NC J4
- Get traffic bottleneck solved Limit development to not create more congestion.
- Less traffic more park for kids & more activity more public transportation.
- (1) Have NC54 has to be wider. (2) Minimized number of rail-road crossing-build more bridges.

- (1) Better flow of traffic, so roadway/transport improvements which goes hand in hand with.(2) Bicycle pedestrian improvements while.(3) Maintaining environmental/storm water safety from large human growth.
- (1) Work on reducing traffic. (2) Sidewalks connecting all areas on Davis drive(3) Create and vibrant downtown area.
- Roads with less traffic congestion, on multiple lane safety & education facilities.
- Improve traffic flow, more natural environment less, residential projects.
- Improve roads (Specifically the thoroughfares (54/aviation), Complete the town hall to 147 Connection, Stop allowing houses to be built on top of each other.
- road maintain improvements Town Center.
- Reduce traffic bottle necks support schools to improve standards.
- Finish the crossing on morrisville road.
- Fix traffic problems on NC 54, increase # of parks & greenways, increase educational / recreational services.
- Traffic control, Traffic lights, Fresh air quality, Beautiful.
- Traffic improvement, sports fields & programs, more prevention of home break-ins.
- 1) Improve Traffic issues. 2) Improve the look of Church st and build Downtown. 3) We need a Library.
- Resolve the Morrisville - Carpenter bottleneck problem.
- Roads are Horrible - I will sell & move because this problem is not being fixed. Same roads for over 50 years.
- Extend Morrisville Carpenter to HW54; Built Downtown area, Increase safety.
- Increase maintenance services, on roads and parks, lower town tax.
- Roads, Public toilet improvements.
- You've got to fix the traffic issues.
- Improve traffic, limit residential construction (Mass type apartments, etc), Improve traffic!
- 1) Improve roadways ease of travel.
- Roads side walks parking.
- Add lanes to the roads to accommodate new housing development. A turning lane is not enough !! Hwy 54 needs 4 lanes and the extra stoplight at McCrimmon and Hwy 54 for the sheets C store was a terrible mistake.
- Improve roads , do not over build / allow too many zero lot line/ town homes with structure to support , continue to provide superior police / fire protection
- # 1 fix the (traffic transportation) woes - stop building unneeded parks
- Fix intersection of 54 & Morrisville Carpenter of tend greenways; implements trail signage.
- 1- Roadways / transportation improvements to address traffic congestion2- with town growing so fast, safety concerns are increasing . (eg: out of state expired license plates etc). public safety needs to keep up with the towns growth
- Expand Morrisville Carpenter road ease congestion.
- Wider Roads & avoid traffic jams. Public transportation, less expensive water.
- 1.We live in Breckenridge. please, how do we insist that the dirt gravel road gets paved? 2.The aforementioned traffic flows (roads in #16) needs to be addressed.
- 1.Roadway/Transportation improvements 2.Bicycle/Pedestrian improvements3.Environment/Storm water improvements
- Fix the roadway construction, continue to improve parks & Greenways work on the "down town" center area.
- 1-Expansion of roads/transportation improvements.2-Better welcoming of new comers.3-Clean up from center(Morrisville carpenters).
- 1-Roadways /transportation improvement2-Down town development3-New agnatics with hot tubs & more facilities.
- Improve access between 54 and church st! Stop development on church st. until traffic issues are resolved.
- Good roads (wide, Less Traffic). Good middle school. Great parks for kids.
- Better Roads/ especially on railway crossings.
- 1)Light rail to downtown Raleigh, Durham RTP 2)Disk golf course @ Morrisville park & tennis courts 3)competent police
- Public transport, parks & safety.
- public transportation system protection of environment and development K-12 magnet schools program.
- Facilities for public transportation, balance of environmental and development, k-12 schools (magnet program).

- Local train or bus line.

Parks and Recreation/Environment

- Accessible trails without traffic
- Traffic improvements NC. 54 Side walks
- 1. Complete construction of northwest park. 2. Address traffic safety concerns in Leonard Breckenridge. 3. Transportation planning to compliment growth of community.
- Parks & recreation, public safety, roadways.
- I need more recreational activities that are not funded by our taxes.
- Have a large designated area for all community activities not in the middle of neighborhood, like the koka park in Cary.
- More Greenways, Sidewalks, More traffic lights for walkers.
- Do some of what has been promised aquatic center improvements, park improvements downtown plan and start it ! what happened to the bond issue that was passed
- Storm water environments (Because the Chessington subdivision already suffered damage by the problem). Crime prevention in less than 2 years, of lease 3 break ins happen at Chessington community)
- I would like Morrisville to become more environmentally friendly and avoid too much construction of new commercial areas.
- Keep the trees, utilize old urban development over new development, Improve local transport.

Growth/Development/Planning

- Better zoning and planning so some open areas and trees are preserved, the houses on the corner of Town Hall Drive and McCrimmon are way too close together !! Grrrr!
- Less apt/ home / condo complexes going up Local police & fire fundraising - what would we do without them.
- Stop the home building ! No more townhouses / condo. Too many people moving in to clog the roads!
- 1-Unified sense of development (not just chain stores) encourage local businesses 2-Connect Morrisville pkwy to Morrisville carpenter through crab tree crossing 3-Robust park system
- Better Urban Planning that incorporate balance better of growth (Slow Down) preservation of land and historic homes/sites. Please stop building - There are empty offices & apartments.
- Stop over building of housing development; Enough grocery stores, Make our streets safe by more lighting better police & guards at school crossings to protect our children.
- 1)Plan for population growth with especially a middle school and potentially another high school 2)Street traffic improvement 3)Walk ability of town
- Quit building. I didn't move to Morrisville to feel like I was in Raleigh.
- Limit new buildings/sprawl/limit new development Reduce tax Rates.
- 1) Encourage responsible development & protect our environment terrified of effects of nearby fracking. 2) Decrease construction traffic on Morrisville Pkwy. 3) Repair Morrisville Pkwy - Really torn up from construction / dump truck traffic.
- 1) Stop putting stores on every corner. 2) Plan better for traffic on Davis Drive & McCrimmon Parkway during rush hours. 3) Make Certain Store owners keep their exterior building area clean & neat.
- Affordable housing options for blue collar, Fix Morrisville Pkwy pot holes.
- 1) More homes that are more than 10 feet apart! looks bad. 2) Bike trails & protected lanes (to SAS) 3) Dog Park ! Lots of ppl moving into condos & apts. very needed.

Pedestrian/Bicycle Improvements

- (1) Connect entire town with sidewalks so you can bike/walk/run anywhere in Morrisville. (2) More youth sports. (3) More town classes available, like town of Cary.
- 1)Make bicycle commuting easier 2)Improve traffic at rate 548 Morrisville corporates 3)Better fitness facilities.
- 1) Improve sidewalks system to connect neighborhoods to businesses. 2) Add more community events / activities 3) Widen 2 lane roads to improve traffic flow.
- 1)Improve/Extras/connect Greenway trails and bike path 2)More community outreach 3)Improve traffic on chapel hill road
- Improve transportation system
- 1-Pedestrian walkways 2-Public transit 3-roadway improvements

- Connect Greenways & parks.

Safety/Crime

- Safety, good roads, good community sidewalks and roads.
- 1-Reduce crime 2- Widen chapel hill road
- Safety
- Public safety.Roadway improvements.
- Neighbourhood safety, Side roads traffic blocking downtown.
- increased security and road improvements , it gets very congested on these 2 lane roads
- Safety,cleaning and Improving parks.
- 1- Improve safety because burglary was increased in Morrisville in 2014 and 2015 2-Traffic in Morrisville center

Schools/Education

- Enhanced continuing ed classes, enhanced recycling,Morrisville equivalent of Cary creative center or scrap exchange in duration
- Build a middle school w/ middle school aged child care, fix the traffic issue on 54/Mccrimmon stop building residentially (It's too crowded!) (Need public transpo also).
- More schools/ less main rd to community rd connections like kit creek rd/ another public pool/
- Build more K-12 schools.
- community collage transportation & jobs.
- More public schools from elementary to high school.
- More Schools to prevent over crowding!

Town Center/Main Street Improvements

- Downtown area Connect greenways & sidewalks.
- China Town. Flee Market and Town Center.
- (1) More urban/main street with shopping.(2) More community/cultural events.(3) Parks recreational improvements.
- 1- Develop a town center to anchor morrisville & create a sense of community.2- Improve traffic flow, esp. in & out of RTP & 3- Prevent over-development of higher density housing communities.
- Establish a downtown / main street area Improve the intersections on Morrisville - Carpenter @ Church and at Town Hall Drive especially promote community events more.

Community Engagement

- 1-Increase belongingness to community 2-Don't make this a concrete jungle
- More culture events and bigger employers.

Other

- Library and sidewalks Public transportation.
- (1)Maintain or reduce current tax rate (2)Continue to keep Morrisville safe (3)Maintain existing recreation center a bicycle/pedestrian path.
- Accomplish projects faster and make improvements to traffic flows. Get people more involved. I have no idea what goes on in local politics.
- Give space In people w/ different facts to built township house (Mosque).
- Stop Islamic Culture Stop the Muslims, Change the leaders to Americans.
- Reduce taxes reduce taxes reduce taxes.
- Apply existing guidelines to improve air and water qualifying Morrisville. Not all of the hazards originate within Morrisville.
- 1-Make Morrisville an attractive beautiful place to live and visit, yet keep the small town charm .2-Build more easy to walk to public hang out ares (Indoor or outdoor) . where families can connect and mingle. 3- Bring high end quality restaurants and shops to Morrisville. Thank you!
- Work with state government to prioritize major road issues on state roads that feed RTP from 40