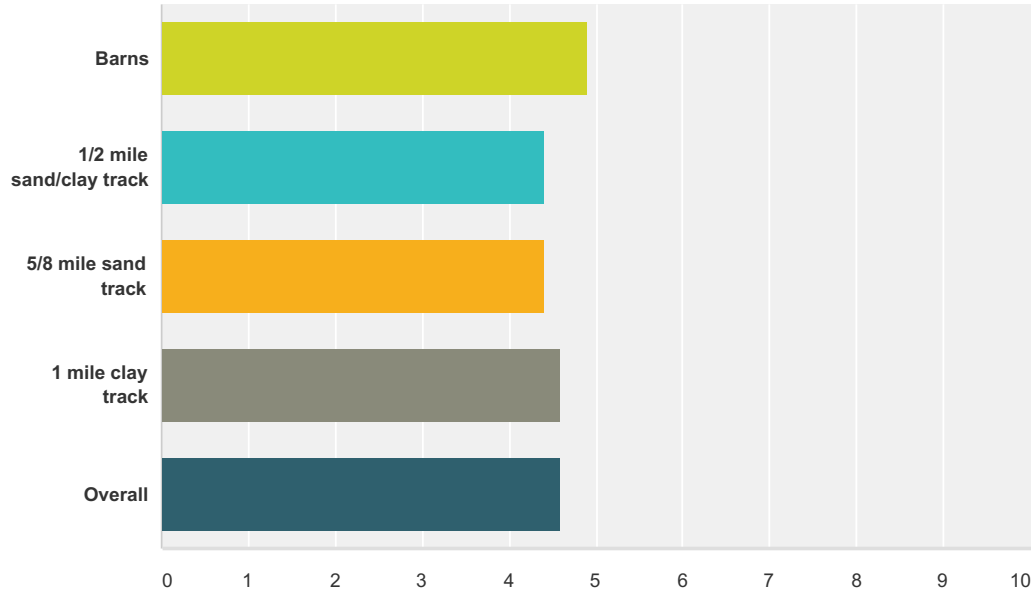


Q1 FACILITIES. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", please indicate how satisfied you are with the Harness Track facilities in the following areas:

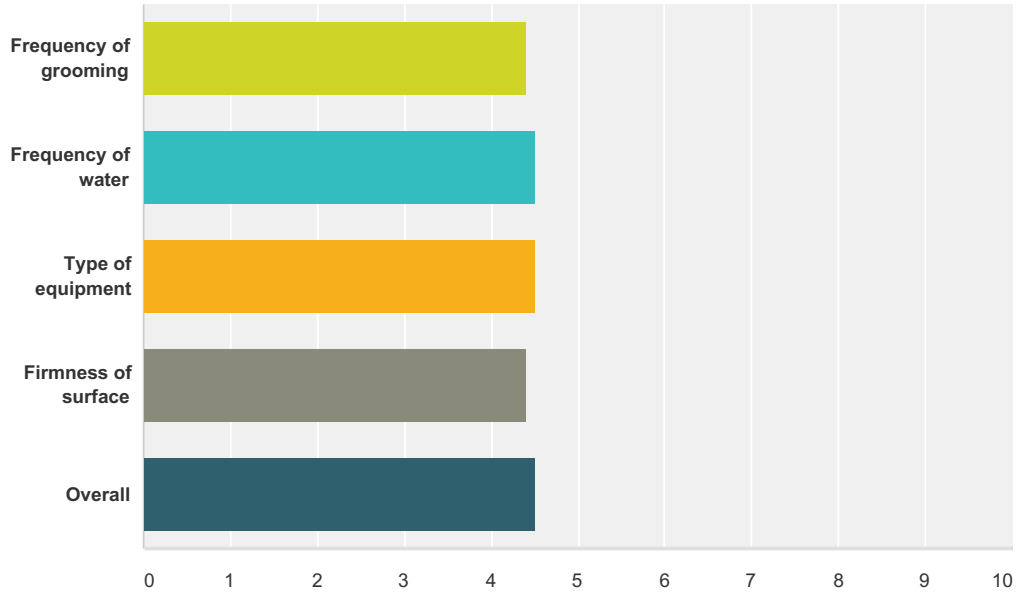
Answered: 10 Skipped: 0



| | Very satisfied | Satisfied | Neutral | Dissatisfied | Very dissatisfied | Don't Know | Total | Weighted Average |
|--------------------------|----------------|-------------|-------------|--------------|-------------------|------------|-------|------------------|
| Barns | 90.00% 9 | 10.00% 1 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 4.90 |
| 1/2 mile sand/clay track | 50.00% 5 | 40.00% 4 | 10.00% 1 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 4.40 |
| 5/8 mile sand track | 50.00% 5 | 40.00% 4 | 10.00% 1 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 4.40 |
| 1 mile clay track | 70.00% 7 | 20.00% 2 | 10.00% 1 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 4.60 |
| Overall | 60.00% 6 | 40.00% 4 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 4.60 |

Q2 MAINTENANCE. Using a scale of 1 to 5, where 5 means “Very Satisfied” and 1 means “Very Dissatisfied”, please indicate how satisfied you are with the track maintenance in the following areas:

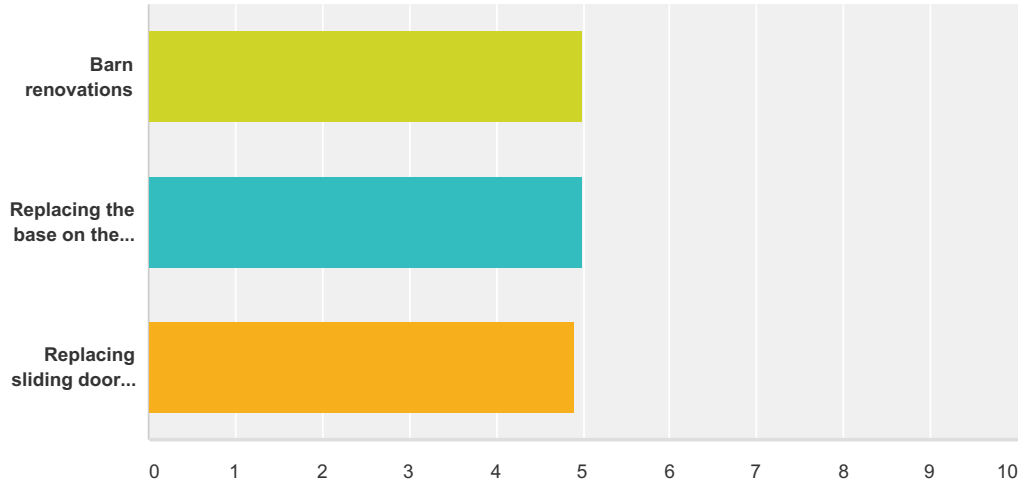
Answered: 10 Skipped: 0



| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very dissatisfied | Don't know | Total | Weighted Average |
|-----------------------|----------------|-------------|-------------|--------------|-------------------|------------|-------|------------------|
| Frequency of grooming | 50.00% 5 | 40.00% 4 | 10.00% 1 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 4.40 |
| Frequency of water | 50.00% 5 | 50.00% 5 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 4.50 |
| Type of equipment | 50.00% 5 | 50.00% 5 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 4.50 |
| Firmness of surface | 50.00% 5 | 40.00% 4 | 10.00% 1 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 4.40 |
| Overall | 50.00% 5 | 50.00% 5 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 4.50 |

Q3 PROJECTS. Using a scale of 1 to 5, where 5 means “Very Satisfied” and 1 means “Very Dissatisfied”, please indicate how satisfied you are with the following recent Harness Track projects:

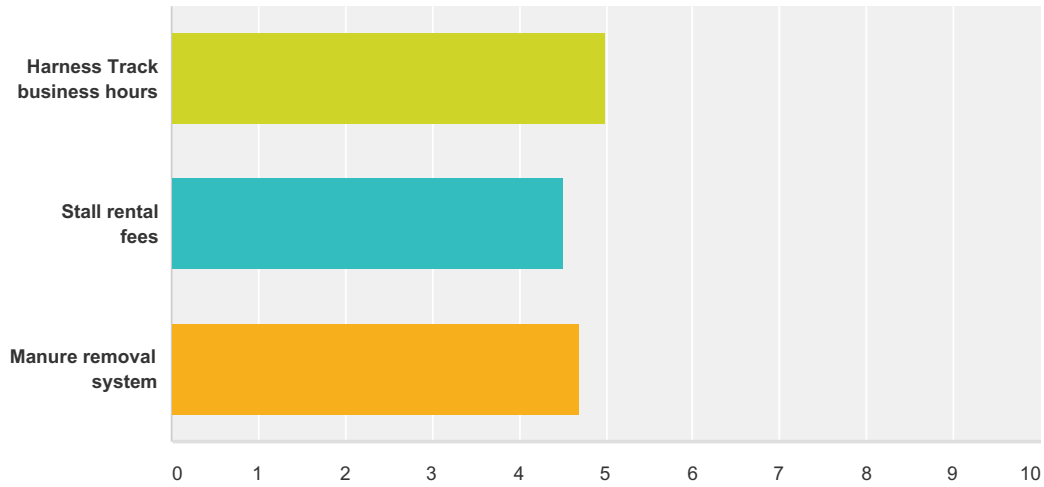
Answered: 10 Skipped: 0



| | Very satisfied | Satisfied | Neutral | Dissatisfied | Very dissatisfied | Total | Weighted Average |
|--------------------------------------|----------------|-------------|------------|--------------|-------------------|-------|------------------|
| Barn renovations | 100.00% 10 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 5.00 |
| Replacing the base on the mile track | 100.00% 10 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 5.00 |
| Replacing sliding doors for gates | 90.00% 9 | 10.00% 1 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 4.90 |

Q4 PERCEPTIONS OF THE HARNESS TRACK. Several items that may influence your perceptions of the Harness Track are listed below. Please rate each item on a scale of 1 to 5, where 5 means “Very Satisfied” and 1 means “Very Dissatisfied.”

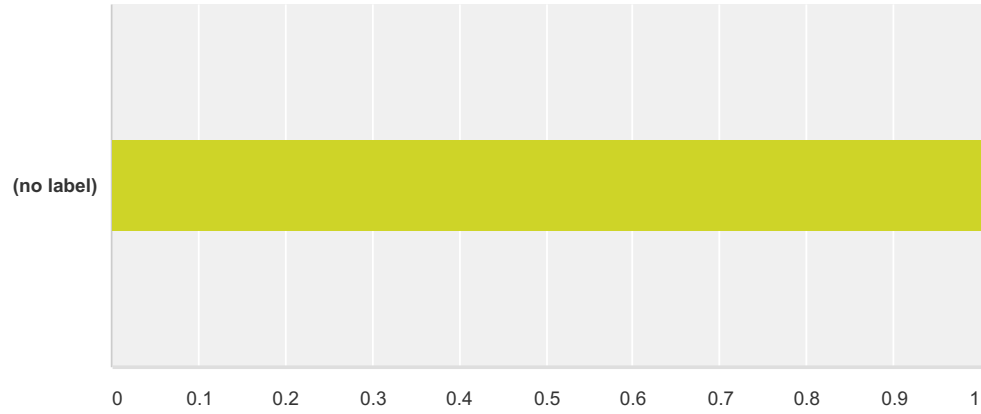
Answered: 10 Skipped: 0



| | Very satisfied | Satisfied | Neutral | Dissatisfied | Very dissatisfied | Don't know | Total | Weighted Average |
|------------------------------|----------------|-------------|-------------|--------------|-------------------|------------|-------|------------------|
| Harness Track business hours | 100.00% 10 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 5.00 |
| Stall rental fees | 60.00% 6 | 30.00% 3 | 10.00% 1 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 4.50 |
| Manure removal system | 70.00% 7 | 30.00% 3 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 4.70 |

Q5 Thinking generally about the Harness Track, how likely would you be to recommend the Harness Track to friends, family, and co-workers?

Answered: 10 Skipped: 0



| | Very likely | Likely | Somewhat likely | Not likely | Not likely at all | Don't know/unsure | Total | Weighted Average |
|------------|---------------|------------|-----------------|------------|-------------------|-------------------|-------|------------------|
| (no label) | 100.00% 10 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 1.00 |

Q6 What changes would you like to see at the Harness Track?

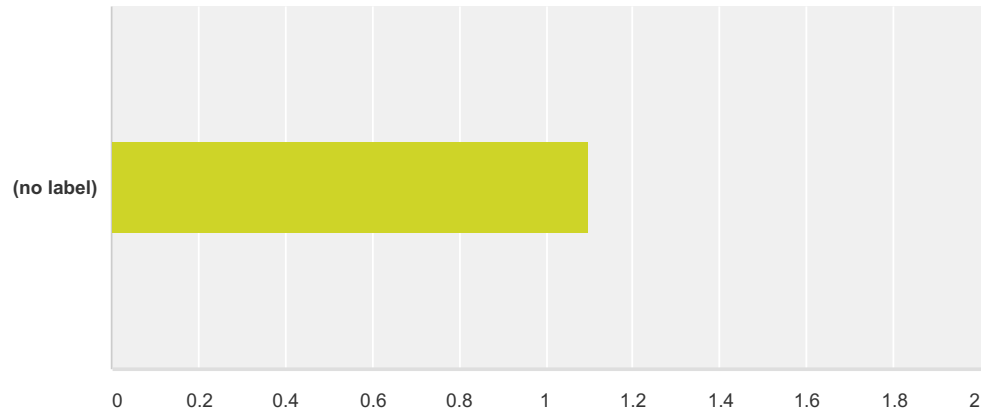
Answered: 5 Skipped: 5

Q7 What would you like to see remain the same at the Harness Track?

Answered: 5 Skipped: 5

Q8 CUSTOMER SERVICE AND COMMUNICATION. Overall, how would you rate the Harness Track customer service? Would you say it is:

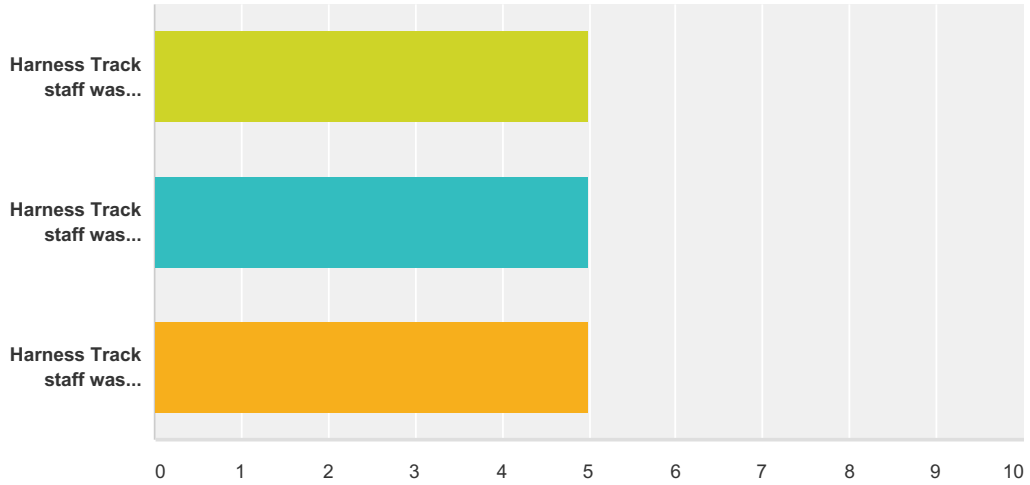
Answered: 10 Skipped: 0



| | Very good | Good | Poor | Very poor | Don't know/unsure | Total | Weighted Average |
|------------|-------------|-------------|------------|------------|-------------------|-------|------------------|
| (no label) | 90.00% 9 | 10.00% 1 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 1.10 |

Q9 Thinking about your most recent contact with Harness Track staff, please rate your experience on the following scale of 1 to 5, where 5 means “Strongly Agree” and 1 means “Strongly Disagree.”

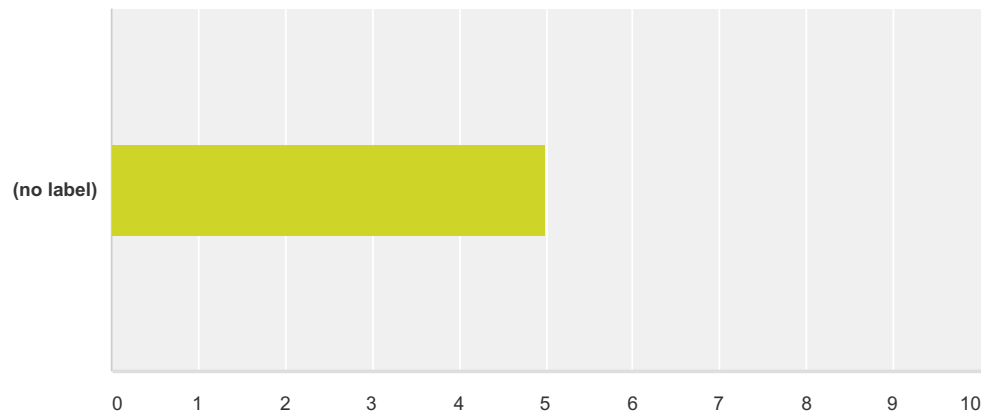
Answered: 10 Skipped: 0



| | Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree | Don't know | Total | Weighted Average |
|--|----------------|------------|------------|------------|-------------------|------------|-------|------------------|
| Harness Track staff was responsive to my needs | 100.00% 10 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 5.00 |
| Harness Track staff was competent and professional | 100.00% 10 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 5.00 |
| Harness Track staff was courteous | 100.00% 10 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 10 | 5.00 |

Q10 How did you hear about the Harness Track?

Answered: 7 Skipped: 3



| | Newspaper | Radio | Television | Brochures | Other | Total | Weighted Average |
|------------|------------|------------|------------|------------|--------------|-------|------------------|
| (no label) | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 100.00% 7 | 7 | 5.00 |