

Broadband Survey for Greater Pink Hill - Complete if you live or work within a 18 mile radius of Pink Hill. Radius means "as the crow flies." Hard copies of this survey are available at Pink Hill Pharmacy, Town Hall, etc.

1. Please provide your street address & zip code to help us locate areas which need service or better service. This is critical so we can identify un-served & under-served areas. Info will only be used to locate and map pockets of demand for increased service options.

2. Type of user at above address

- Residence
- Residence & Business

Other (Business, Institution, etc. please specify)

3. Do you currently have Internet service at the above address?

- Yes (if you answered "yes"), please skip to question 5

No

4. What is the main reason you do not have internet service at the address listed above?

I can't afford it

I don't need/want it

No internet company will serve my address

Other (please specify below)

Other (please specify)

5. Are there any students in your household? If yes, what is their current grade level? Can they access the internet to do their homework? Do they experience any internet problems such as pages loading slowly, computer not connecting, etc. If yes, please explain.

Yes

No

Other (please specify the problems you have)

6. What type of Internet Service do you have? If more than one, please indicate your most used type of service.

- Dial-up
- Cable (such as Time Warner)
- DSL/Phone Company (such as CenturyLink)
- Satellite

Other (please specify)

7. Are you satisfied with your internet service?

- Yes (skip to question 10)
- No

8. If you are dissatisfied with your internet service, please check the reasons. Check all that apply.

- Cost
- Reliability
- Speed

Other (please specify)

9. If you are dissatisfied with your internet service, which of the following types of activities do you find your internet connection to be too slow? Check all that apply?

- Email
- Browsing ("surfing") the internet
- Loading web pages you frequently need to use
- School-aged children in your home being able to do their homework on a iPad
- Working fromhome
- Operating a home-based business
- Streaming movies or videos
- None-my internet speed is satisfactory for everything my household needs to do

Other (please specify)

10. If you could have access to an internet connection that would allow you to stream videos without buffering and/or allow you to download music and /or work from home, how much would you pay for such service?

- I am satisfied with my service and don't need to pay more to improve my service
- Unaffordable
- Up to \$50. per month
- Up to \$75 per moht
- Up to \$100 per month for even faster speed
- Other (please specify)

Done

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