

Key Stakeholder Identification Template

Example: The development of the Center for Public Technology

Stakeholder	Values, Interests, Expectations
Local Governments	How can access affect citizens? What are the benefits to citizens, communities, and agencies? What are the lessons learned from the project?
Agency Employees	What does access mean for agency processes? Is it more or less work? What systems must be redesigned to take advantage of the new technology?
Citizens	How can access help citizens in their daily lives? Will it save time? What kinds of tasks can it improve? What kind of training is required to use the system?
Partner organizations	Is the model viable for other entities? Is the model generalizable to other entities? How must existing training be modified? What technical specifications are the best? What are the issues of sustainability?
Other communities, cities, and states	Is the model replicable? What are the lessons learned? Is it a viable way to improve community capacity?