Matrix of Key Components of Information Technology Capacity in Local Government Units

Note: All numbers represent the median or mode of the data set

Government Units	Number of PCs per Employee	Employee Access to PC	Employee Access to Email	Employee Access to Internet	Type of Internet Connection	Official Web Site	Operate and Host Web Site	Capacity of Web Site
Tier 1 Municipalities	0.4	75%	25%	25%	Modem	No	No	No Web Site
Tier 2 Municipalities	0.4	75%	25%	25%	Modem	No	No	No Web Site
Tier 1 Counties	0.6	75%	50%	50%	Both high speed and modem	Yes	No	Disseminate information
Tier 2 Counties	0.46	75%	50%	50%	Both high speed and modem	Yes	No	Disseminate information
Councils of Government	1.17	100%	100%	100%	High speed	Yes	No	Yes

Government Units	Electronic Transactions	Top ranked obstacle to e-government	Dedicated IT Department	Video Data Projector	Optical Scanners	Optical Readers	Digital Cameras	Removable/ archival storage
Tier 1 Municipalities	No	Funding	No	No	No	No	No	No
Tier 2 Municipalities	No	Funding	No	No	No	No	No	No
Tier 1 Counties	No	Funding	No	No	Yes	No	Yes	No
Tier 2 Counties	Planning for GIS	Funding	6 yes; 6 no	Yes	Yes	No	Yes	Plan to Buy
Councils of Government	Planning for GIS	Funding	No	Yes	Yes	No	Yes	Yes

Government Units	Uninterruptible power supply	Network	LAN	WAN	MAN	Web Server	Notes Server	Communication/ remote server
Tier 1 Municipalities	No	No	No	No	No	No	No	No
Tier 2 Municipalities	No	No	No	No	No	No	No	No
Tier 1 Counties	Yes	No	No	No	No	No	No	No
Tier 2 Counties	Yes	Yes	Yes	No	No	No	No	No
Councils of Government	Yes	Yes	Yes	No	No	Yes	No	No

Matrix of Key Components of Information Technology Capacity in Local Government Units

Note: All numbers represent the median or mode of the data set

Government Units	Database server	Email server	Fax server	File server	Media server	Print server	MS Office	Use state contract
Tier 1 Municipalities	No	No	No	No	No	No	Yes	No
Tier 2 Municipalities	No	No	No	No	No	No	Yes	No
Tier 1 Counties	No	No	No	No	No	No	Yes	No
Tier 2 Counties	Yes	6 yes; 6 no	No	Yes	No	No	Yes	Yes
Councils of Government	No	Yes	No	Yes	No	Yes	Yes	No

Government Units	Competitively bid contracts	Outsourcing	Replacement policy	IT plan tied to budget	IT capital investment plan	CBA/ROI/ TCO	Health Dept. online with physicians	HD connected to schools
Tier 1 Municipalities	No	No	No	No	No	No	NA	NA
Tier 2 Municipalities	Yes	No	No	No	No	No	NA	NA
Tier 1 Counties	Yes	No	No	No	No	No	No	No
Tier 2 Counties	Yes	No	No	No	No	No	No	No
Councils of Government	Yes	No	No	No	No	No	NA	NA

Government Units	HD connected to hospitals	HD connected to DHHS	HD has info. systems analyst	HD have LAN administrator	HD have separate IT budget
Tier 1 Municipalities	NA	NA	NA	NA	NA
Tier 2 Municipalities	NA	NA	NA	NA	NA
Tier 1 Counties	No	Yes	No	No	No
Tier 2 Counties	No	Yes	No	No	No
Councils of Government	NA	NA	NA	NA	NA