



eCourts Update for Magistrates
March 2021

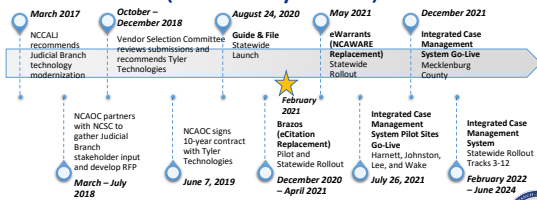
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Odyssey Rollout Plan



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eCourts Program Timeline
(February 2021)



NCCALI = North Carolina Commission on the Administration of Law and Justice
NCSC = National Center for State Courts
RFP = Request for Proposal

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Odyssey Rollout Plan (as of February 2021)

- Twelve tracks/phases for statewide rollout
 - “Big bang” rollouts of all case types at the same time
- Rollout Plan is for Odyssey and eFiling
- Brazos (eCitation replacement) rolling out statewide by April 2021
- eWarrants (NCAWARE replacement) statewide implementation in May 2021
- *When pilot counties go live, we all go live (at least for inquiry)*



Rollout Plan Considerations

- All counties in a district rollout at the same time
- Avoid coastal areas during peak hurricane season
- Avoid mountains during winter
- Provide ranges for go-live dates while retaining some flexibility
- Counties will get their targeted go-live date and will begin preparations 8 to 12 months before their track rollout



Odyssey Rollout Plan



Odyssey Opportunities

- One case
 - Consolidated for data entry and data storage
 - Similar practical outcomes reflected similarly in statistical reports
 - Allow for online and in-person resolution in compliance with *State v. Rieger*, 2019 COA
 - Does NOT hurt workload formula calculations, since they are based on defendants
- eCitation utilization
 - Allows for timely online resolution
 - Reduces burden on Clerk of Court for scanning and system for storage



eCourts

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eCourts Technology Update

Anthony Whitmore
Chief Technology Officer
eCourts Executive Sponsor, NCAOC

February 2021



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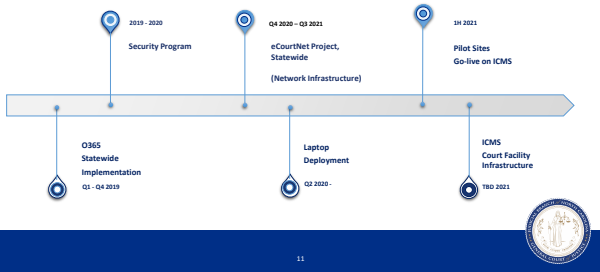
February 2021



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eCourts Foundational Technologies Timeline



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Laptop Deployment

Project Scope

- Address telework needs resulting from COVID
- Based on hiring authority input for telework capabilities
- Considered ICMS mobile court facility work capabilities – e.g.: courtroom clerk
- All NCAOC positions w/Desktops replaced, 50% Clerk of Court positions provided Laptops in 2020
- Remaining 50% clerk positions receive laptops 6 months prior to ICMS Go-Live



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Laptop Deployment

Status

- 1715 Laptop devices deployed April-July 2020
- 1200 Laptop devices deployed September – Dec 2020
- 200 Laptop devices to-be-deployed April – June 2021 (ICMS)



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eCourtNet: Network Project

Project Scope

- Prerequisite for ICMS
- Statewide rollout by county - November 2020 through October 2021
- Replaces infrastructure and provides new technologies
 - Hybrid Cloud Architecture
 - Improved Webex Capabilities – Security, IM, Breakout Rooms, Audio Recording
 - eFAX
- Foundational for court facility wireless expansion initiative
- Foundational for audio / video courtroom technology initiative



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eCourtNet: Network Project

Status

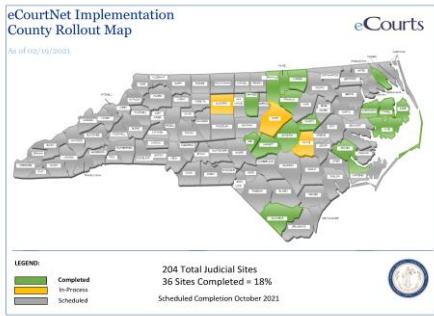
- Completed 36 of 204 sites
 - Feb = 8 counties and 17 sites – 8%
 - March = 11 counties and 19 sites – 27%
 - April = 14 counties and 28 sites – 41%
 - May = 7 counties and 12 sites – 47%
 - Includes 2 weeks for Mecklenburg County

Full Rollout Schedule: <https://juno.nccourts.org/resources/references/ecourtnet-network-infrastructure-improvement-project-training-resources-and-rollout>



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Courthouse Wireless

Project Scope

- Expansion of wireless access beyond the courtrooms and into judicial workspaces
- Wireless infrastructure acquired with 2020 COVID funds
- Acquiring budgetary cost for implementation

Status

- Conducted 2 courthouse site surveys
- Planning 8 additional site surveys April – May 2021



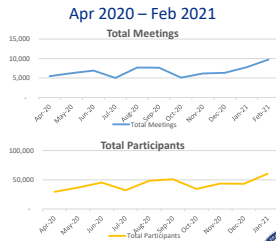
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Webex Meetings

Lessons Learned

- **Webex:**
 - Courtroom audio issues
 - Video latency on laptops
 - Inability to conduct breakout sessions
 - Video endpoint device incompatibility
- **Webex Teams:**
 - Audio/Video issues mitigated
 - Breakout sessions
 - Device compatible
 - Open technology allowing Judicial Partners to participate



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