Goals

- Consistent interpretation and application of laws, regulations, and rules
- Policy guidance – issuance of policies, technical assistance
- Clearly defined roles and responsibilities
- Timely and efficient responses, consistent with law and policy
- Productive and trusting relationships
- Successful innovation/problem-solving/conflict resolution/leadership
- Fair enforcement
- Accountability
- Supporting quality assurance and improvement, informed by data and practice
- Fiscal stewardship (control, efficiency, and accountability)
- Help agencies prioritize among the goals
- Transparency and accessibility for the counties and the public re: law, policy, and practice; feedback opportunities for the public and counties
- Effective technology tools and support