Addressing the legal and practical considerations of administering development regulations, this course covers inspections and enforcement, interpreting the ordinance, and other duties of the zoning officer. Additionally, this course covers liability, conflicts, and open governance obligations.

**WEEK 5**

**Monday, November 8, 2021**

(Live Zoom Session)

9:00-10:00  Welcome (NCAZO), Exam Overview  
*Adam Lovelady, UNC School of Government*

10:15-11:15  Administering the Ordinance  
*Jim Joyce, UNC School of Government*

11:30-12:30  Dealing with Difficult People (Part 1)  
*John Stephens, UNC School of Government*

**Tuesday, November 9, 2021**

(Advance Work)

**Wednesday, November 10, 2021**

(Live Zoom Session)

9:00-10:00  Dealing with Difficult People (Part 2)  
*John Stephens*

10:15-11:15  Land Use Enforcement  
*Jim Joyce*

11:30-12:30  Legal Limits of Inspections  
*Shea Denning, UNC School of Government*
WEEK 2

Monday, November 15, 2021

(Live Zoom Session)

9:00-10:00  Public Official Immunity  
Bob Hagemann, Poyner Spruill, LLP

10:15-11:15  Records Retention  
Mark Holland, NC State Archives

11:30-12:30  Thinking Fast and Thinking Slow  
Jim Drennan, UNC School of Government

Tuesday, November 16, 2021

(Advance Work)

Wednesday, November 17, 2021

(Live Zoom Session)

9:00-10:00  Break-Out Discussions (NCAZO)  
Adam Lovelady

10:15-11:15  Inspections Tools and Techniques  
Geoff Pearson, Code Enforcement Officer, Wake County

11:30-12:30  Interpreting the Ordinance  
Adam Lovelady

Thursday, November 18, 2021

(Live Zoom Session)

9:00-11:00am  Test Review

Friday, November 19, 2021

CZO Exam