Regional Office Staffing Needs Based Upon Programs and Functions

Program/ Regional Staffing	Child Welfare	Adult Services	Employment /Energy Programs	SNAP FNS	Medicaid/ SA	Child Care	Performance Management	Fiscal	Human Resources	DSS Director Dev.	Tech NC FAST
Supervisory Function											
Best Practice Dissemination	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Compliance Monitoring	√	√	✓	√	✓	✓	√	√	✓	√	✓
Conflict of Interest Management	√	√									
Fiscal Monitoring								√			
Integrated Recordkeeping											
Licensing											
Policy Guidance	√	√	✓	✓	√	√	√	✓	✓	√	✓
Resource Provision										✓	
Risk Assessment	√	√	✓	✓	✓	✓	\checkmark	√	✓	√	✓
Root Cause Analysis	√	√	✓	✓	✓	✓	√	√	√	✓	✓
Service Review	✓	✓	✓	√	✓	✓					
Training	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Workforce Development											

Potential Regional Positions:

Regional Director (Supervise Regional Staff, Mentor County DSS Directors, Advise Governing Boards)

Regional Consultants/Monitors (Informal Monitoring)

- Child Welfare
- Adult Services
- Employment Programs/Energy
- SNAP/FNS
- Medicaid/SA
- Child Care
- Performance Management (Dashboard, Data, CQI)
- Fiscal/Facility Compliance
- Human Resources
- NCFAST Consultant

^{** #} of Consultants Needed Per Program Area Depends Upon the Complexity of the Program and Number of Counties Assigned