

Assignment #2

Identify strategies to improve local governance and oversight of social services prior to the State assuming control of administration pursuant to G.S. 108A-74. These opportunities to strengthen local governance and oversight can lie anywhere along this procedural timeline (from agency formation to state assumption of administration). The table highlights the role of the BOCC at each stage because that is SSWG’s specific charge. But the proposed strategies may involve any of the stakeholders involved in local oversight and governance (director, DSS board, county manager, etc.)

	Description	Current BOCC Role	Strategies
Agency Formation	<ul style="list-style-type: none"> Choose agency type Choose governing board Choose personnel system Hire/Supervise director 	<ul style="list-style-type: none"> BOCC chooses agency type (single county, regional, CHSA) BOCC choose governing board (DSS board, CHS board, BOCC) If CHSA, BOCC election re: SHRA If BOCC governing board, hire/supervise director May require some integration of functions under county manager (such as HR, IT, finance) 	
Ongoing Oversight of Agency	<ul style="list-style-type: none"> Annual written agreement between state and county 	<ul style="list-style-type: none"> County manager signs contract; monitors performance with DSS director If BOCC governing board, active role in oversight (monthly meetings, director reviews, performance measures, etc.) If not governing board, budget oversight 	

	Description	Current BOCC Role	Strategies
Initial Non-Compliance	<ul style="list-style-type: none"> Dashboard, monitoring, or other data identify non-compliance (less than 3 consecutive months; 5 of 12 months) 	<ul style="list-style-type: none"> None 	
Extended Non-Compliance or Urgent Situation	<ul style="list-style-type: none"> Dashboard, monitoring, or other data identify extended period of non-compliance (3 consecutive months; or 5 out of 12 consecutive months) OR urgent situation arises State required to work with county DSS to develop joint corrective action plan 	<ul style="list-style-type: none"> If BOCC governing board, receive regular updates on progress 	
Failure of corrective action plan	<ul style="list-style-type: none"> State required to assume administration 	<ul style="list-style-type: none"> Notice to BOCC, DSS board, manager 30 days in advance Updates on progress Notice when administration restored 	

