

JOHN ANTHONY QUINTERNO, JR.
CURRICULUM VITAE

Education

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| M.P.A. | The University of North Carolina at Chapel Hill
Public Administration / Concentration in Public Policy Analysis | 2002 |
| B.A. | University of Notre Dame
Government and International Studies / German Language and Literature
Summa cum Laude, Phi Beta Kappa | 1998 |

Professional Experience

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| South by North Strategies, Ltd. (Chapel Hill, NC)
Principal and Founder | 2009-present |
| Found and direct a research consultancy specializing in regional economic and social policy analysis; provide quantitative and qualitative research services to public, nongovernmental, and philanthropic organizations; author applied analytical reports, program evaluations, and needs assessments; develop and facilitate professional development courses for civic leaders and public administrators; write regular analyses of employment and labor market trends for general audiences; offer analysis and commentary for print and broadcasts journalists reporting on economic issues; oversee all daily business operations, including client development and financial management. | |
| North Carolina Budget and Tax Center (Raleigh, NC)
Research Associate | 2005-2009 |
| Directed applied policy research in the areas of economic policy, higher education, and workforce development; authored frequent analyses of employment trends, fiscal issues, and social insurance programs; co-founded the North Carolina Alliance for Workforce Competitiveness, an advocacy coalition; provided expert advice to elected and appointed public officials; served on public bodies responsible for the development of workforce and education policies; acted as a lead media spokesperson on economic issues. | |
| University of North Carolina Program on Public Life (Chapel Hill, NC)
Assistant Director | 2002-2004 |
| Edited <i>South Now</i> and <i>NC DataNet</i> , policy magazines that circulated to 2,500 regional leaders; authored op-ed pieces and journal review articles about political and policy trends in the American South; planned educational seminars for elected officials and political journalists. | |
| The HOPE Program (Brooklyn, NY)
Administrative Director | 1998-2000 |

Controlled the \$1-million annual budget of a social service agency; updated personnel policies; established a SIMPLE IRA company retirement plan; wrote grant proposals, including several for interagency collaborations; served on management team.

Academic Appointments

Sanford School of Public Policy, Duke University (Durham, NC) 2015-present
Visiting Professor of the Practice

Develop and teach academic courses related to regional economic and social policy topics for candidates for the master of public policy degree; advise graduate students in the preparation of a required yearlong master's project.

School of Government, University of North Carolina at Chapel Hill 2015-present
Adjunct Instructor

Develop and teach academic courses related to public-sector leadership for candidates for the master of public administration degree; serve on final examination committees responsible for reviewing the academic portfolios required for graduation.

Publications

Books

Quintero, John. 2014. *Running the Numbers: A Practical Guide to Regional Economic and Social Analysis*. New York: Routledge.

Policy Reports (Selected)

Quintero, John. 2020. "New Interest in an Old Problem: Faculty Pay at North Carolina's Community Colleges." Raleigh, NC: EducationNC.

Marks, Julie and **John Quintero.** 2020 (internal client report). "Building Community Wealth in Kansas City, MO: A Pathway for Learning." Kansas City, MO: Ewing Marion Kauffman Foundation.

Feldman, Maryann, Scott Langford, Julie Marks, Alyse Polly, and **John Quintero.** 2019 (internal client report). "Expanding Entrepreneurship in Greater Kansas City: Testing New Models." Kansas City, MO: Ewing Marion Kauffman Foundation.

Quintero, John. 2018. "Riffle Effects: How Community Action Works for North Carolinians and the State's Economy." Raleigh, NC: North Carolina Community Action Association.

Quintero, John. 2017 (internal client report). "A Portrait of the Triangle's Nonprofit Sector." Research Triangle Park, NC: Triangle Community Foundation.

Quintero, John. 2017. "North Carolina's Teacher Pipeline." Raleigh, NC: EducationNC

Rash, Mebane and **John Quintero**. 2017. "Making Cents of Education Funding." Raleigh, NC: EducationNC.

Quintero, John. 2016. "North Carolina County Data Snapshots." Winston-Salem, NC: Z. Smith Reynolds Foundation.

Quintero, John. 2016. "Few Signs of a 'Carolina Comeback': Insufficient GDP Growth." Raleigh, NC: Think North Carolina First.

Quintero, John. 2016. "Few Signs of a 'Carolina Comeback': Falling Household Incomes." Raleigh, NC: Think North Carolina First.

Quintero, John. 2016. "Few Signs of a 'Carolina Comeback': A Low-Wage, Low-Skill Recovery." Raleigh, NC: Think North Carolina First.

Quintero, John. 2016. "Few Signs of a 'Carolina Comeback': A Growing State with Too Few Jobs." Raleigh, NC: Think North Carolina First.

Quintero, John. 2016. "Unfolding the Full Story of the Triangle." Durham, NC: Triangle Community Foundation.

Quintero, John. 2015. "The Triangle Region of North Carolina: A Snapshot of Our Changing Communities." Durham, NC: Triangle Community Foundation.

Quintero, John. 2015 (internal client report). "Connecting Low-Income New Yorkers to Opportunity: Lessons from the Single Stop Experience." New York: Single Stop.

Quintero, John. 2015. "A Comeback Short of the Mark: Income Trends in North Carolina in the Wake of the 'Great Recession'." Raleigh, NC: Think North Carolina First.

Quintero, John. 2014. "Building Better State Policies for Low-Income Working Families." Chevy Chase, MD: The Working Poor Families Project.

Quintero, John. 2014 (internal client report). "Public Service Worker Pay: A Review of Pay Data for S-Scale Employees of the County of Fairfax, Virginia." Fairfax, VA: Service Employees International Union Virginia 512.

Quintero, John. 2013 (internal client report). "Community Economic Development in North Carolina: Growing Local Economies, Expanding Economic Opportunities." Raleigh, NC: The Support Center.

Quintero, John. 2013 (internal client report). "State Tax Expenditures for Employer-Provided Education and Training: Considerations for Low-Income Working Families." Chevy Chase, MD: Working Poor Families Project.

Quintero, John. 2013. "A Stronger Safety Net for America's Children." Washington, DC: First Focus.

Gitterman, Daniel, Peter Coclanis, and **John Quintero.** 2012. "Recession and Recovery in North Carolina: A Data Snapshot, 2007-12." Chapel Hill, NC: University of North Carolina Global Research Institute.

Lester, T. William and **John Quintero.** 2012 (internal client report). "Analysis of North Carolina's Manufacturing Sector, 1990-2010." Raleigh, NC: Institute for Emerging Issues.

Quintero, John. 2012. "The Employment Service in Rural North Carolina: Insights from the Great Recession." Washington, DC: United States Department of Labor.

Quintero, John. 2012. "The Great Cost Shift: How Higher Education Cuts Undermine the Middle Class." New York, NY: Dēmos.

Quintero, John. 2012 (internal client report). "Keeping North Carolina's Businesses Competitive: A Review of the Incumbent Workforce Development Program, Program Years 2005-2008." Raleigh, NC: North Carolina Commission on Workforce Development.

Quintero, John. 2012. "Making Performance Funding Work for All." Chevy Chase, MD: Working Poor Families Project.

Quintero, John. 2011. "Improving Access to Work Supports: Strengthening State Policies and Practices." Chevy Chase, MD: Working Poor Families Project.

Quintero, John. 2011 (internal client report). "Workforce Development in a 'Jobless' Recovery: Assessing the Performance of the Rural Community Mobilization Project." Raleigh, NC: North Carolina Rural Economic Development Center.

Quintero, John. 2010 (internal client report). "Demand-Driven Workforce Development Models: Background and Issues for the Rural Community Mobilization Project." Raleigh, NC: North Carolina Rural Economic Development Center.

Quintero, John. 2010. "The South's Difficult Decade." Winston-Salem, NC: Mary Reynolds Babcock Foundation.

Quintero, John. 2010. "Strengthening State Economic Development Systems: A Framework for Change." Chevy Chase, MD: Working Poor Families Project.

Quintero, John. 2010. "Widening the Doorways of Opportunity: Philanthropic Efforts to Strengthen Postsecondary Education and Skill Development Systems." Chevy Chase, MD: Working Poor Families Project.

Quintero, John. 2009. "Building a Foundation for Family Economic Success." Chevy Chase, MD: Working Poor Families Project.

Quintero, John. 2009. "Charting Pathways to Prosperity." New Bern, NC: Eastern Carolina Workforce Development Board.

Quintero, John. 2009. "Connecting People to Opportunity." Hickory, NC: Appalachian State University Center at Hickory.

Quintero, John. 2009. "When Any Job Isn't Enough: Jobs-Centered Development in the American South." Winston-Salem, NC: Mary Reynolds Babcock Foundation.

Quintero, John. 2009. "A Tattered Safety Net: Work First Provides Little Help to Low-Income Families, Local Economies." Raleigh, NC: North Carolina Budget and Tax Center.

Quintero, John. 2009. "Rising Caseloads, Severe Recession Furls Dramatic Growth in the Food Stamp Program." Raleigh, NC: North Carolina Budget and Tax Center.

Quintero, John. 2009. "Slowing the Slide: Unemployment Insurance Payments Bolster Family Buying Power, Blunt Recession's Local Impacts."

Quintero, John. 2008 (internal client report). "New South, Old Problem: Low-Wage Work in the American South." Boston, MA: Oxfam America. Raleigh, NC: North Carolina Budget and Tax Center.

Quintero, John. 2008. "What Happened to the Jobs? A Tale of Two Economic Cycles." Raleigh, NC: North Carolina Budget and Tax Center.

Quintero, John. 2008. "Up, Up, and Away: Incomes of NC's Richest 5 Percent of Families Pull Apart from All Others." Raleigh, NC: North Carolina Budget and Tax Center.

Quintero, John, Meg Gray, and Jack Schofield. 2008. "Making Ends Meet on Low Wages: The 2008 North Carolina Living Income Standard." Raleigh, NC: North Carolina Budget and Tax Center.

Quintero, John. 2007. "Still Not Back: Six Years into an Economic Recovery, North Carolina's Labor Market Limp Along." Raleigh, NC: North Carolina Budget and Tax Center.

Quintero, John. 2007. "Buddy, Can You Spare a Dime? Putting North Carolina's Unemployment Insurance System Back to Work." Raleigh, NC: North Carolina Budget and Tax Center.

Quintero, John. 2006. "North Carolina's Unfinished Transformation." Raleigh, NC: North Carolina Budget and Tax Center.

Quintero, John. 2006. "Putting Work First: How Should NC Respond to TANF Reauthorization?" Raleigh, NC: North Carolina Budget and Tax Center.

Quintero, John. 2006. "Rethinking North Carolina's Worker Training Trust Fund." Raleigh, NC: North Carolina Budget and Tax Center.

Quintero, John. 2006. "The Wealth of Cities: Urban Families Richer, Less Apt to Be Poor, But Racial Disparities Exist." Raleigh, NC: North Carolina Budget and Tax Center.

Quintero, John. 2006. "Time for a Raise? Assessing the Impact of an Increase in North Carolina's Minimum Wage." Raleigh, NC: North Carolina Budget and Tax Center.

Quintero, John and Anna Cameron. 2006. "The Housing Trust Fund: Is State Support Adequate?" Raleigh, NC: North Carolina Budget and Tax Center.

Quintero, John. 2005. "Time to Start Climbing: New Census Data Show How Far NC Has Fallen." Raleigh, NC: North Carolina Budget and Tax Center.

Quintero, John. 2005. "Why Does It Matter? A Young Adult's Guide to the Budget," Washington, DC: 18-to-35.

Quintero, John. 2005. "A Young Adult's Guide to Social Security Reform." Washington, DC: 18-to-35.

Quintero, John and Elizabeth Jordan. 2005. "Failing Jobs, Falling Wages: The 2005 North Carolina Living Income Standard." Raleigh, NC: North Carolina Budget and Tax Center.

Stegman, Michael, Jennifer Lobenhofer, and **John Quintero.** 2002. "The State of Electronic Benefit Transfer." Chapel Hill, NC: University of North Carolina Center for Community Capital.

Policy Journal Articles

Quintero, John. 2015 (Winter). "The Public Price of Growing Old." *North Carolina Insight*.

Quintero, John. 2014 (unpublished manuscript). "North Carolina's Tax System: Basics and Background." *North Carolina Insight*.

Quintero, John. 2014 (unpublished manuscript). "North Carolina's Tax System: Problems and Possibilities." *North Carolina Insight*.

Quintero, John. 2013 (August). "An Analysis of the Mental Health Work Force in North Carolina." *North Carolina Insight*.

Quintero, John. 2012 (December). "Serving Mental Health Patients in Crisis: A Review of the State's Program to Buy Beds and Build Capacity in Local Hospitals." *North Carolina Insight*.

Quintero, John. 2010 (internal client report). "North Carolina's Adult Education System." *North Carolina Insight*.

Quintero, John. 2009 (June). "The Demographics of Aging in North Carolina." *North Carolina Insight*.

Quintero, John. 2008 (April). "Community Colleges in North Carolina: What History Can Tell Us about Our Future." *North Carolina Insight*.

Quintero, John. 2008 (April). "Emerging Issues Facing the North Carolina Community College System." *North Carolina Insight*.

Quintero, John. 2007 (December). "Poverty: Challenges and Opportunities," in *The Triangle Speaks: Improving Health & Human Services in Our Region*, edited by Nathaniel Goetz. Research Triangle Park, NC: Triangle United Way.

Quintero, John. 2006 (February). "Eastern North Carolina at Work: What Are the Region's Economic Engines?" *North Carolina Insight*.

Dowling, Suzanne, Jeff Maxim, **John Quintero**, and Najeema Washington. 2002 (Winter). "Land, Lines, and Levies: A Study of Voluntary Annexations in High Point, North Carolina." *Carolina Planning*.

Newspaper and Magazine Commentaries (Selected)

Quintero, John. 2020. "North Carolina's Unemployment Insurance Benefits: How Low Can You Go?" WRAL.com, April 7.

Quintero, John. 2016. "What Carolina Comeback? NC a Poorer, More Unequal State." *The News & Observer* (Raleigh, NC), August 13.

Quintero, John. 2015. "A Child Population like None Before." Raleigh, NC: EducationNC.

Quintero, John. 2015. "Supply-Side Chapel Hill." *The Chapel Hill News* (Chapel Hill, NC), October.

Quintero, John. 2015. "The Fastest-Growing 'No-Growth' Town One May Ever See." *The Chapel Hill News* (Chapel Hill, NC), August 25.

Quintero, John. 2015. "Comeback Falls Short." *The Fayetteville Observer* (Fayetteville, NC), May 10.

Quintero, John. 2015. "Carolina Comeback Short of the Mark." *The News & Observer* (Raleigh, NC), April 17.

Baker, Dean and **John Quintero**. 2014. "Benefit Cuts Pushed People out of the Work Force." *The News & Observer* (Raleigh, NC), February 14.

Quintero, John. 2009. "Downturn Runs Too Deep for 'Cuts Only.'" *The News & Observer* (Raleigh, NC), June 17.

Baker, Dean and **John Quintero**. 2008. "Coming up Short in North Carolina." *The News & Observer* (Raleigh, NC), May 2.

Quintero, John. 2008. "What about NC's Workers?" *The Charlotte Observer* (Charlotte, NC), April 6.

Quintero, John. 2006. "NC's Working Poor Need Help." *The Charlotte Observer* (Charlotte, NC), August 14.

Quintero, John. 2006. "These Families Need Help." *The Charlotte Observer* (Charlotte, NC), April 16.

Quintero, John. 2006. "Talking It Over: The 2006 State of the Union Address." *The News & Record* (Greensboro, NC), February 5.

Quintero, John. 2005. "Squaring Views of the Triangle." *The News & Observer* (Raleigh, NC), June 1.

Quintero, John. "What's UNC?" *The News & Observer* (Raleigh, NC), October 25.

Quintero, John. 2004. "Southern Metros May Be a Base for Democrats." *The News & Record* (Greensboro, NC), July 25.

Quintero, John. 2004. "North Carolina Forgets its Roots, Loses Memory." *The Charlotte Observer* (Charlotte, NC), May 29.

Quintero, John. 2004 (April). "NC's Catholic Voters: Small but Significant." *NC DataNet*.

Quintero, John. 2003 (November). "The Demographic Structure of NC's Congressional Districts." *NC DataNet*.

Guillory, Ferrel and **John Quintero**. 2003 (September). "New Politics in a Metro South." *SouthNow*.

Quintero, John. 2003. "Values and the Democrats: Going beyond the Economy." *The News & Observer* (Raleigh, NC), October 24.

Quintero, John. 2003 (January). "Metropolitan Success Equals Election Success in North Carolina." *SouthNow*.

Book Reviews

Review of *Ending Poverty in America*, edited by John Edwards, Marion Crain, and Arne Kalleberg, *The News & Record* (Greensboro, NC), June 3, 2007.

Review of *End of the Line*, by Barry Lynn, *The News & Record* (Greensboro, NC), January 8, 2006.

Review of *University, Inc.*, by Jennifer Washburn, *The News & Record* (Greensboro, NC), October 2, 2005.

Review of *Master of the Senate*, by Robert Caro, *Southern Cultures*, Spring 2005.

Review of *Tar Heel Catholics*, by William Powers, *Southern Cultures*, Winter 2004.

Review of *Race and Place in Birmingham*, by Bobby Wilson, *Ethnic and Racial Studies*, July 2004.

Review of *The Rise of Southern Republicans*, by Earl Black and Merle Black, and *The Politics of Cultural Differences*, by David Leege, Kenneth Wald, Brian Krueger, and Paul Mueller, *Southern Cultures*, Spring 2004.

University Courses Taught

Duke University

Regional Economic & Social Analysis (PUBPOL 890). Sanford School of Public Policy.

Introductory course in regional economic and social analysis developed for candidates for the master of public policy degree. Covered topics include labor market analysis, demographic analysis, economic analysis, and income and poverty analysis. Students develop a familiarity not only with the topics, but also with key data sources generated by the US Census Bureau, the US Bureau of Labor Statistics, the US Bureau of Economic Analysis, and various state-level public statistical agencies. Versions of this course taught in full-semester and half-semester formats.

Communicating Data for Impact (PUBPOL 853). Sanford School of Public Policy.

Introductory course in data visualization developed for candidates for the master of public policy degree. Covered topics include developing clear messages, designing effective graphs, formatting written documents, and delivering engaging oral presentations. Students develop a familiarity with current insights into the effective communication of research findings and the medium of data visualization. Students hone those skills through the completion of a semester-long team project based on data from the US Census Bureau.

Master's Project I (PUBPOL 807). Sanford School of Public Policy.

Preparation course for second-year students undertaking a yearlong research project that leads to the completion of a master's paper required for graduation. Co-teach class with two

other instructors. Provide individual project counseling and guidance to a subset of 20 students writing on topics related to domestic social policy.

Policy Analysis II (PUBPOL 804). Sanford School of Public Policy.

Required course for first-year students in which student teams undertake a semester-long consulting project for governmental or nongovernmental organizations. Co-teach class with two other instructors. Provide individual project counseling and guidance to a subset of six student teams working on topics related to domestic social policy.

University of North Carolina at Chapel Hill

Master of Public Administration Portfolio (PUBA 746). School of Government.

Capstone course in public-sector leadership required for candidates for the master of public administration degree. Covered topics include reflections on the core competencies of leadership, ethics, communications, socio-economic analysis, research methods, legal analysis, financial management, and human resource management. During the course, students prepare all of the portfolio materials needed to sit for oral examinations. Versions of this course taught in online and residential formats.

Professional Work Experience (PUBA 745). School of Government.

Required reflection course for graduate students completing a professional work experience. The purpose of the course is to help students reflect systematically on their professional work experience and to draw connections to theoretical perspectives. Versions of this course taught in online and residential formats.

Communicating Data for Impact (PUBA 744). School of Government.

Developed and taught an immersion course for candidates for the master of public policy degree. A 2.5 day immersion experience in Chapel Hill was preceded by six weeks of online preparation. Covered topics include developing clear messages, designing effective graphs, formatting written documents, and delivering engaging oral presentations. Students develop a familiarity with current insights into the effective communication of research findings and the medium of data visualization. Students hone those skills through the completion of a team project based on data from the US Census Bureau.

Professional Development Courses Taught

Making Sense of the Census: Using Census Data to Guide Local Change. South by North Strategies, Ltd. (Research Triangle Park, NC)

One-day training course that provides individuals working in nonprofit, philanthropic, media, and governmental organizations with an overview of how to access and uses data from the US Census Bureau to analyze local economic and social conditions. Covered topics include the history and structure of the Decennial Census, the design of the American Community Survey, and the definitions of essential demographic and economic concepts.

Running the Numbers: Understanding and Using Regional Labor Market Information. North Carolina Workforce Development Training Center (Raleigh, NC)

Seven-hour introductory course for front-line service personnel in local workforce development agencies developed and delivered for the North Carolina Workforce Development Training Center, a unit of the North Carolina Department of Commerce. Course includes modules on “Labor Market Information in Context,” “Labor Market Information in Detail,” “Accessing Labor Market Information,” and “Talking about Labor Market Information.” Course taught to groups in Boone, NC; Hickory, NC; and Raleigh, NC.

An Overview of Labor Market Information. North Carolina Workforce Development Training Center (Raleigh, NC)

90-minute online training course for workforce development professionals developed for the North Carolina Workforce Development Training Center. The webinar consists of two 45-minute training modules. The first module introduces essential labor force concepts and measures, and the second module provides an orientation to key data sources.

Professional Education Training Sessions

“Running in Place: North Carolina’s Economy since 2008.” State and Local Tax Conference, North Carolina Association of Certified Public Accountants (Greensboro, NC), December 2019.

“Running in Place: North Carolina’s Economy after the ‘Great Recession’.” Healthcare Industry Summit, North Carolina Association of Certified Public Accountants (Cary, NC) September 2019.

“Up, Down, or Sideways? Poverty in North Carolina after the ‘Great Recession’.” Office of Economic Opportunity, North Carolina Department of Health and Human Services (Cary, NC), October 2016.

“A Guide to Local Deprivation, Poverty, and Hardship Data.” Office of Economic Opportunity, North Carolina Department of Health and Human Services (Cary, NC), October 2016.

“North Carolina’s Labor Market after the ‘Great Recession,’ 2007-Today.” Facing the Future Fourth Conference, Office of Congressman David E. Price (Research Triangle Park, NC), January 2016.

“North Carolina’s Research Triangle: Three Decades of Change.” Donors Forum, Triangle Community Foundation (Research Triangle Park, NC), November 2015.

“The Changing Landscape of Economic Opportunity and Hardship in North Carolina, 2007-Today.” Office of Economic Opportunity, North Carolina Department of Health and Human Services (Cary, NC), October 2015.

“State and Local Labor Market Trends after the ‘Great Recession’.” Alamance County Human Resources Association / Society of Human Resource Management (Burlington, NC), April 2015.

“An Orientation to Labor Market Information for Workforce and Economic Development Professionals.” Southeastern Employment and Training Association Spring Conference (Greensboro, NC), March 2015.

“North Carolina’s Changing Triangle, 1980-Today.” Community Engagement Committee, Triangle Community Foundation (Durham, NC), February 2015.

“Understanding Public Statistical Data: What Community Foundations Need to Know.” Triangle Community Foundation (Durham, NC), November 2014.

“North Carolina’s Rural Labor Market and the Great Recession,” North Carolina Rural Assembly, North Carolina Rural Economic Development Center (Raleigh, NC), October 2014.

“How to Communicate Economic and Social Data to Regional Leaders.” North Carolina Workforce Development Partnership Conference (Greensboro, NC), October 2014.

“What Front-line Workforce Professional Need to Know about Economic and Social Data.” North Carolina Workforce Development Partnership Conference (Greensboro, NC), October 2014.

“Running the Numbers: What County Commissioners Need to Know about Economic and Social Data.” North Carolina Association of County Commissioners annual conference (Asheville, NC), August 2014.

Invited Presentations

“What is the Economic Impact of COVID-19?,” NCGrowth, Kenan Institute of Private Enterprise, University of North Carolina at Chapel Hill (Chapel Hill, NC). June 2020.

“An Orientation to North Carolina’s Incomplete Recovery,” Economic Transformation Council, University of North Carolina (Chapel Hill, NC), July 2017.

“North Carolina’s Labor Market and the ‘Great Recession’,” Faculty of Economics, Università del Salento (Lecce, Italy), May 2017.

“Up, Down, or Sideways? North Carolina’s Labor Market after the ‘Great Recession’,” Department of City and Regional Planning, University of North Carolina at Chapel Hill (Chapel Hill, NC), September 2016.

“A Portrait of a Changing Chapel Hill, 1990-Today,” Chapel Hill Alliance for a Livable Town (Chapel Hill, NC), October 2015.

“A Comeback Short of the Mark: Income Trends in North Carolina in the Wake of the Great Recession,” Working Group on Economic Development, Global Research Institute, University of North Carolina at Chapel Hill (Chapel Hill, NC), October 2015.

“North Carolina’s Labor Market after the Great Recession,” Department of City and Regional Planning, University of North Carolina at Chapel Hill (Chapel Hill, NC), September 2015.

“The Changing Profile of Chapel Hill, 1990-Present,” Chapel Hill Alliance for a Livable Town (Chapel Hill, NC), July 2015.

“College Costs and the Middle Class: Irreconcilable Differences?” College Board Higher Ed Colloquium (Delray Beach, FL), January 2015.

“Innovating for Inclusion” (with Terri Givens, Niombo Lomba, Armgard von Reden, and Hans-Jürgen Schmitt). Marshall Seminar Berlin: Leading toward an Inclusive Economy and Workforce (Berlin, Germany), December 2014.

“Keeping Postsecondary Education Affordable: Why the ‘Great Cost Shift’ Matters to Low-Income Workers and Nontraditional Students—and What to Do about It” (with Peter Rurak and Deborah Povich). Economic Analysis and Research Network annual conference (Philadelphia, PA), October 2013.

“Labor Market Trends in North Carolina, 2007-2012,” State Journalists Roundtable, School of Journalism and Mass Communication, University of North Carolina at Chapel Hill (Chapel Hill, NC), January 2013.

“North Carolina and the Great Recession: An Overview,” Honors Carolina Program, University of North Carolina at Chapel Hill (Chapel Hill, NC), November 2012.

“The Great Cost Shift,” Working Group on Globalization, the Economic Crisis, and the Future of North Carolina, Global Research Institute, University of North Carolina at Chapel Hill (Chapel Hill, NC), April 2012.

“North Carolina and the Great Recession,” Presentation to Marshall Memorial Fellows, German Marshall Fund of the United States (Chapel Hill, NC), March 2012.

“The Employment Service in Rural North Carolina,” Working Group on Globalization, the Economic Crisis, and the Future of North Carolina, Global Research Institute, University of North Carolina at Chapel Hill (Chapel Hill, NC), February 2012.

“Regional Divisions in Italy, Belgium, Germany, and the United States” (with Mark Fisher, Mia Doornaert, and Piero Gastaldo). Marshall Forum on Transatlantic Affairs (Turin, Italy), June 2011.

“The Employment Service in Rural North Carolina: Insights from the Great Recession,” Employment and Training Administration, United States Department of Labor (Washington, DC), May 2011.

“How are We Doing? Workforce Development in a Jobless Recovery,” Rural Community Mobilization Project Stakeholders Group, North Carolina Rural Economic Development Center (Raleigh, NC), April 2011.

“North Carolina and the Great Recession: An Overview,” Working Group on Globalization, the Economic Crisis, and the Future of North Carolina, Global Research Institute, University of North Carolina at Chapel Hill (Chapel Hill, NC), February 2011.

“North Carolina and the Great Recession,” Leadership Conference, Employment Security Commission of North Carolina (Research Triangle Park, NC), November 2010.

“North Carolina’s Changing Labor Force, Changing Families,” Joint Select Committee on Work and Family Balance, North Carolina General Assembly (Raleigh, NC), January 2010.

“Connecting People to Prosperity,” Community Research Forum, Appalachian State University Center at Hickory (Hickory, NC), March 2009.

“New South, Old Problem: Low-Wage Work in Today’s South,” Project Working Group, Oxfam America (Boston, MA), June 2008.

“Charting Our Next Steps: Removing Obstacles to Change,” (with Melody Barnes, Mary Beth Maxwell, Michael Selmi, and Michael Zweig). Conference on Wealth Inequality and the Eroding Middle Class, Center on Poverty Work, and Opportunity, University of North Carolina at Chapel Hill (Chapel Hill, NC), November 2007.

Media Appearances (Selected)

Print

The Associated Press; *Bloomberg Businessweek*; *Asheville (NC) Citizen Times*; *Bergen (NJ) Record*; *Business Journal of the Greater Triad (Greensboro, NC)*; *Charlotte (NC) Business Journal*; *Business North Carolina*; *The Chapel Hill (NC) News*; *Charlotte (NC) Observer*; *The Daily Tar Heel (Chapel Hill, NC)*; *Durham (NC) Herald-Sun*; *Fayetteville (NC) Observer*; *Greensboro (NC) News & Record*; *Greenville (NC) Daily Reflector*; *The Guardian*; *Hickory (NC) Daily Record*; *High Point (NC) Enterprise*; *(Durham, NC) Indy Week*; *Louisville (KY) Courier-Journal*; *(Raleigh, NC) News & Observer*; *New Bern (NC) Sun Journal*; *New York Daily News*; *New York Post*; *Rocky Mount (NC) Telegram*; *The Salisbury (NC) Post*; *Triangle (Raleigh, NC) Business Journal*; *USA Today*; *US News & World Report*; *(Norfolk, VA) Virginian-Pilot*; *The Wall Street Journal*; *The Washington Examiner*; *Wilmington (NC) Star-News*; *Winston-Salem (NC) Journal*; *(Greensboro, NC) Yes! Weekly*

Broadcast

Marketplace Radio (nationally syndicated); National Public Radio (nationally syndicated); News 14 Carolina (statewide syndication); News & Views with Chris Fitzsimon (syndicated)

in North Carolina); State Government Radio (syndicated in North Carolina); WAAV Radio (Wilmington, NC); WBT Radio (Charlotte, NC); WCHL Radio (Chapel Hill, NC); WFAE Radio (Charlotte, NC); WFDD Radio (Winston-Salem, NC); WJNC Radio (Jacksonville, NC); WNCU Radio (Durham, NC); WPTF Radio (Raleigh, NC); WRAL Radio (Raleigh, NC); WRAL Television (Raleigh, NC); WTVD Television (Durham, NC); WUNC Radio (Chapel Hill, NC)

International Experience

German Marshall Fund of the United States (Washington, DC) 2010

Marshall Memorial Fellow

Participated in a 24-day professional group exchange program that involved visits to governmental, nongovernmental, and private organizations in Brussels, Belgium; Hamburg, Germany; Athens, Greece; Zagreb, Croatia; and Bucharest, Romania.

Rotary International (Evanston, IL) 2006

Group Study Exchange

Participated in a one-month exchange of young professionals that involved visits to governmental, nongovernmental, and private organizations in the State of São Paulo, Brazil.

University of Innsbruck (Innsbruck, Austria) 1995-1996

University of Notre Dame Study Abroad Program

Spent the 1995-1996 academic year at the University of Innsbruck (Austria) as part of the University of Notre Dame Study Abroad Program. Completed 36 undergraduate credit hours in courses in the humanities, social sciences, and German language.

Community Service

Current

Chair, Weatherstone Unit Ownership Association (Chapel Hill, NC); Master of Public Policy Mentoring Program, Sanford School of Public Policy, Duke University (Durham, NC)

Past Service

Short-Term Rental Task Force, Town of Chapel Hill (Chapel Hill, NC); Academic Advisory Board, NCGrowth, Frank Hawkins Kenan Institute of Private Enterprise (Chapel Hill, NC); Director, International Affairs Council (Raleigh, NC); Steering Committee, Triangle Gives Back Initiative, Triangle Community Foundation (Durham, NC); Strategic Planning Committee, Research Triangle Regional Partnership (Research Triangle Park, NC); Leadership Council, National Skills Coalition (Washington, DC); Sector Planning Team, Office of the North Carolina Governor (Raleigh, NC); Higher Education Working Group, North Carolina State University Institute for Emerging Issues (Raleigh, NC); Director, Emerging Tar Heel Leaders Network (Raleigh, NC); Member, Data Profile Committee, Triangle United Way (Research Triangle Park, NC)

Honors

Academic

The University of North Carolina at Chapel Hill

University Merit Research Assistantship, 2000-2001

University of Notre Dame

Phi Beta Kappa Honor Society, Epsilon of Indiana, 1998; Pi Sigma Alpha National Political Science Honor Society, Gamma Delta Chapter, 1998; Delta Phi Alpha National German Honorary Society, Zeta Phi Chapter, 1998; Andrews Service Scholarship, 1997-1998; Dean's List (eight semesters, 1994-1998)

Nonacademic

Eagle Scout, Boy Scouts of America