

TABLE XXVIII. ADMINISTRATIVE SUPPORT SPECIALISTS, OFFICE ASSISTANT, AND UTILITY CUSTOMER SERVICE REPRESENTATIVES

January 2014																					
County	Administrative Support Specialist				Senior Administrative Support				Office Assistant—Journey Level				Utility Customer Service Representative				Senior Utility Customer Service				
	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.	
Alamance		n/a				n/a			2	26,856	42,984	41,838		n/a				n/a			
Alexander		n/a				n/a				n/a				n/a				n/a			
Alleghany		n/a				n/a				n/a				n/a				n/a			
Anson	3	23,899	37,043	27,669		n/a				n/a			1	22,936	35,551	24,086	2	25,947	40,218	30,982	
Ashe		n/a				n/a				n/a				n/a				n/a			
Avery	1	25,977	36,226	26,497	5	28,097	39,182	30,164		n/a				n/a				n/a			
Beaufort	3	25,727	36,017	32,086	1	27,174	38,044	27,989	5	22,831	25,883	25,267		n/a			3	27,174	38,044	28,072	
Bertie		n/a				n/a			1	21,658	33,570	22,632	2	24,573	38,088	25,801	1	32,995	51,142	35,717	
Bladen	8			23,844	11			35,220	3			28,714	1	26,425	33,471	31,122	1	28,979	36,707	34,131	
Brunswick	12	34,962	55,940	40,323	12	38,832	62,131	45,146	13	25,286	40,459	24,868	6	29,157	46,651	32,088	3	31,092	49,747	35,532	
Buncombe	12	25,034	38,349	30,443	5	32,606	49,832	41,093	13	27,355	41,851	32,378		n/a				n/a			
Burke	4	24,376	37,785	27,863	5	25,596	39,674	30,906		n/a				n/a				n/a			
Cabarrus	9	29,777	45,981	32,963	7	32,824	50,690	45,855	2	part-time		\$11.81/hr.		n/a				n/a			
Caldwell		n/a				n/a				n/a				n/a				n/a			
Camden		27,612	41,418	27,612		n/a				n/a				27,612	41,418	27,612		28,992	43,488	28,992	
Carteret	1	21,118	34,809	22,000	9	26,480	38,972	29,128	10	21,588	31,680	24,480		n/a				n/a			
Caswell		n/a				n/a				n/a				n/a				n/a			
Catawba	25	24,430	37,915	30,098	20	31,198	48,400	36,991	33	28,285	43,894	33,488		n/a				n/a			
Chatham	10	26,961	41,789	29,365	9	29,725	46,073	31,183		n/a			1	26,961	41,789	29,811	1	37,986	58,801	43,792	
Cherokee		n/a			1	29,454	46,292	30,633	4	23,744	36,341	26,765		n/a				n/a			
Chowan		n/a				n/a				n/a			1	22,544	39,673	28,491		n/a			
Clay		n/a				n/a				n/a				n/a				n/a			
Cleveland	25	22,686	35,376	24,906	4	24,906	38,850	30,018	2	24,906	38,850	28,656		n/a				n/a			
Columbus		n/a				n/a				n/a			2	21,855	32,783	22,948	1	27,366	41,049	30,000	
Craven		n/a			1	35,581	71,890	61,025	3	IV	26,853	54,261	29,911	1	29,496	59,598	33,951	1	37,294	75,338	48,271
Cumberland	109	24,508	41,247	25,813	40	28,087	51,845	31,700	125	226,812	45,125	28,481		n/a				n/a			
Currituck		n/a				n/a				n/a			2	27,904	38,409	28,430	1	31,547	43,510	34,011	
Dare	20	24,998	39,996	29,492	8	30,267	58,640	42,820	13	24,998	44,010	37,747	5	26,221	50,801	37,699	1	44,380	71,006	57,770	
Davidson	42	23,493	35,241	23,493	6	28,633	42,949	31,316	6	28,633	42,949	31,316		n/a				n/a			
Davie	5	25,022	38,805	29,271	1	27,587	42,782	35,129	1	21,614	33,521	30,561	1	26,273	40,745	31,863	1	28,966	44,921	38,858	
Duplin	1	26,795	47,586	33,982	2	35,355	62,786	38,338	2	21,128	37,519	24,441	3	24,753	43,961	26,112	1	44,839	79,628	45,737	
Durham	32	23,732	36,472	27,017	5	34,714	59,763	45,044	6	23,732	40,261	32,718		n/a				n/a			
Edgecombe	5	21,951	38,039	22,965	5	25,411	44,035	25,415	9	19,910	34,503	22,699	1	21,951	38,039	21,951	1	23,048	39,941	32,782	
Forsyth	81	22,041	35,816	23,794	9	29,371	47,728	35,915	45	26,466	43,008	30,033		n/a				n/a			
Franklin	7	29,105	43,662	35,172	4	31,904	47,857	40,559	2	24,220	36,330	30,342	1	26,550	39,825	27,878		n/a			
Gaston	14	20,540	31,838	24,843	7	32,359	50,159	40,294	16	21,918	33,974	27,135		n/a				n/a			
Gates																					
Graham																					
Granville	2	25,890	45,668	40,756		n/a			3	22,356	39,437	29,398		n/a				n/a			
Greene		n/a				n/a				n/a			2	18,595	32,899	28,253	1	22,515	32,899	28,253	
Guilford	101	26,611	45,238	27,044	16	33,963	57,737	39,334	59	29,338	49,875	33,110		n/a				n/a			
Halifax		n/a				n/a			4	21,770	35,341	28,300		n/a			2	27,911	45,308	27,911	
Harnett	10	28,301	45,754	31,581	4	28,301	45,754		8	29,519	40,325	25,094	4	28,301	43,867	33,961	2	30,789	47,723	36,231	
Haywood	5	28,539	42,808	31,922	5	31,450	47,177	36,632	4	21,915	32,873	23,629		n/a				n/a			
Henderson		see office assistant			3	30,986	48,048	37,513	6	23,537	36,524	25,280		n/a				n/a			
Hertford		n/a			7	26,083	40,428	28,934	4	22,530	34,923	27,506	2	21,458	33,260	22,596		n/a			
Hoke		n/a			3	41,075	58,039	50,703	7	24,016	33,934	24,821	2	34,638	48,942	37,826	2	34,638	48,942	37,256	
Hyde		n/a				n/a			7	23,484	41,026	25,761	1	26,669	39,369	28,634	1	32,889	48,550	48,550	

TABLE XXVIII. ADMINISTRATIVE SUPPORT SPECIALISTS, OFFICE ASSISTANT, AND UTILITY CUSTOMER SERVICE REPRESENTATIVES

January 2014																					
County	Administrative Support Specialist				Senior Administrative Support				Office Assistant—Journey Level				Utility Customer Service Representative				Senior Utility Customer Service				
	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.	
Iredell	2	26,011	40,343	32,195	5	28,459	44,140	30,889	12	27,207	42,199	30,097		n/a				n/a			
Jackson	11	22,645	44,399	17,024	10	30,346	59,499	38,607		n/a				n/a				n/a			
Johnston	9	25,851	40,064	27,331	28	28,231	43,751	32,593	1	23,671	36,686	24,856	3	28,231	43,751	30,129	0	29,498	45,720		
Jones		n/a				n/a				n/a				1	27,779	35,023	30,481		n/a		
Lee	2	27,712	38,798	29,194	2	39,712	55,596	41,598	2	25,329	35,460	30,577		n/a				n/a			
Lenoir		n/a				n/a				n/a					n/a				n/a		
Lincoln	6	25,251	38,501	28,215	9	27,872	42,515	33,239	4	24,024	36,650	24,612	6	25,251	38,501	27,778		n/a			
McDowell		n/a				n/a				n/a					n/a				n/a		
Macon																					
Madison	5			23,539	6			36,104	4			27,341		n/a				n/a			
Martin	6	24,961	39,904	26,226	1	31,098	49,711	35,184	4	20,038	32,032	21,546		n/a			1	22,837	36,507	23,409	
Mecklenburg		n/a			164	31,924	55,867	39,596	168	28,040	49,070	34,262		n/a				n/a			
Mitchell	10	28,605	40,863	32,136		n/a				n/a				n/a				n/a			
Montgomery	3	21,288	34,167	26,167	2	21,288	34,164	28,596		n/a			1	21,540	36,300	35,748	1	24,480	39,264	30,000	
Moore	15	27,723	44,832	35,483	9	39,009	63,082	47,808	15	23,948	38,726	28,925	3	23,948	38,726	29,742	1	29,110	47,074	34,508	
Nash		n/a			2	27,412	43,859	34,189	2	29,848	47,757	40,176	1	25,174	40,278	27,071	1	29,848	47,757	36,671	
New Hanover	75	30,098	46,238	33,737	24	33,010	50,690	41,298	6	27,248	41,728	28,664		n/a				n/a			
Northampton	2	30,087	53,092	33,747	2	33,171	58,534	45,036	13	22,451	39,618	26,841		n/a				n/a			
Onslow	11	28,480	45,569	36,000	11	30,804	49,287	41,575	3	21,643	34,629	25,477		n/a				n/a			
Orange	6	32,327	52,970	38,609	7	35,683	58,469	43,642	30	28,286	47,988	33,736		n/a				n/a			
Pamlico		n/a				n/a				n/a			2	24,490	38,220	26,738	1	24,392	45,916	33,497	
Pasquotank		n/a				n/a			10	21,521	33,745	27,638	3	21,521	35,553	27,067	1	26,686	37,361	37,202	
Pender		n/a				n/a				n/a			2	23,895	38,231	24,771	1	32,021	51,234	33,624	
Perquimans		n/a				n/a				n/a			2	23,713	35,913	28,504		n/a			
Person	4	27,207	42,171	31,365	6	29,484	45,700	32,982		n/a				n/a				n/a			
Pitt		n/a				n/a			4	26,671	42,155	30,905		n/a				n/a			
Polk	3	20,932	34,932	26,572	6	28,050	45,963	35,140		n/a				n/a				n/a			
Randolph	6	22,568	34,757	24,886	7	28,808	44,366	31,772	14	24,898	38,334	29,187		n/a				n/a			
Richmond	9	21,860	40,260	32,293	2	28,996	42,200	38,501		n/a			2	21,860	31,844	28,656		n/a			
Robeson		n/a				n/a				n/a			5	25,532	31,660	28,392	1	47,724	59,178	57,269	
Rockingham		n/a				n/a				n/a				n/a				n/a			
Rowan	34	22,039	34,969	24,960	10	26,818	42,571	35,047	19	24,305	38,580	28,365		n/a				n/a			
Rutherford		n/a				n/a			7	28,014	42,209			n/a				n/a			
Sampson	8	22,308	33,480	26,273	3	26,820	40,248	26,908	12	21,312	31,968	23,987	1	23,388	35,052	30,112		n/a			
Scotland	4	25,044	38,712	27,510	4	31,356	48,480	35,790	8	21,888	37,008	24,975		n/a				n/a			
Stanly	2	24,173	36,258	32,065	2	28,937	43,405	40,677		n/a			1	24,173	36,258	32,008	1	27,664	41,496	37,451	
Stokes																					
Surry	1	21,612	34,776	23,976	5	25,500	41,352	28,313	24	23,544	37,872	26,852		n/a				n/a			
Swain																					
Transylvania	7	11.18	16.77	12.73	3	14.27	21.40	16.88	4	15.73	23.59	18.05		n/a				n/a			
Tyrrell		n/a				n/a				n/a				n/a				n/a			
Union	3	28,113	42,171	36,218	5	33,622	55,142	45,319	10	30,759	46,138	37,822	5	29,409	44,144	34,219	2	29,409	44,114	32,840	
Vance	1	23,244	37,188	26,544	6	25,380	40,608	28,796	5	21,288	37,188	25,476		n/a				n/a			
Wake	27	25,500	43,100	31,168	13	28,900	49,000	41,270	131	23,050	38,950	31,067		n/a				n/a			
Warren	14	19,938	31,994	21,754	7	24,234	38,889	24,344	7	21,982	36,273	25,827	3	24,234	38,889	24,234		n/a			
Washington		n/a				n/a			2	20,352	29,448	27,462	1	20,532	29,448	23,592	1	27,804	40,236	39,540	
Watauga		n/a			7	30,602	47,433	35,486		n/a				n/a				n/a			
Wayne	9	20,705	32,292	25,857	12	27,746	34,651	43,275	19	22,827	28,508	35,802		n/a				n/a			

TABLE XXVIII. ADMINISTRATIVE SUPPORT SPECIALISTS, OFFICE ASSISTANT, AND UTILITY CUSTOMER SERVICE REPRESENTATIVES																				
January 2014																				
County	Administrative Support Specialist				Senior Administrative Support				Office Assistant—Journey Level				Utility Customer Service Representative				Senior Utility Customer Service			
	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.
Wilkes	1	23,178	35,926	29,460	5	25,117	38,931	29,273	1	21,388	34,511	22,795								
Wilson	1	17,808	30,072	20,000	3	24,696	41,772	24,896	3	24,696	41,772	24,896								
Yadkin	3	28581	42873	31812	3	29,925	44,888	39,772	1	21,577	32,365	26,410								
Yancey		n/a				n/a				n/a										