Building an Effective Economic Development Program

Jonathan Q. Morgan, Ph.D.

February 13, 2019 – Kernersville, NC

Community & Economic Development Program

© 2005 to Preser



Learning Objectives

- Identify the characteristics of a high performing ED program
- Discuss the core components of an ED program
- Define "success" and "effectiveness" in ED
- 4. Examine ways to maximize the return on investment in ED

Community & Economic Development Program



High Performing ED Programs

- Build analytical capacity to use incentives wisely
- Measure results
- Promote ED that benefits the most people and places
- Know when to collaborate and when to compete

Community & Economic Development Program

© 2005 to Preser



High Performing ED Programs

- Strive to be "business-friendly"
- Balance transparency with client needs for confidentiality
- Invest in local assets
 - People
 - Infrastructure
 - Amenities

Community & Economic Development Program



High Performing ED Programs

- Operate with a strong strategic plan
- Are customer-driven
- Innovate and take creative risks
- Build strong alliances and networks

Source: IEDC, High Performing Economic Dev. Organizations, 2011.

Community & Economic Development Program

© 2005 to Prese



Components of an Economic Dev. Program

- Visioning/Planning/Strategy
- Organizational Structure
- Leadership and Governance
- Funding
- Performance Measurement and Evaluation

Community & Economic Development Program



Visioning/Planning/Strategy

- Engage leaders and community
- Build consensus on priorities and how to achieve them
- Provide direction and purpose
- Target ED resources and programs
- Promote proactive, forward-thinking decision-making

Community & Economic Development Program

© 2005 to Preser



Strategic Thinking, Planning, and Doing

- Emphasizes *implementation*, not just goal setting and preparing a plan
- Identifies the community <u>assets</u> that provide a competitive edge
- Positions the community for change
- Balances the short-term and long-term

Community & Economic Development Program



Organizing the ED Program

What type of structure?

- Public
- Private
- Non-profit
- Public-private partnership

Community & Economic Development Program

n 2005 to Presen

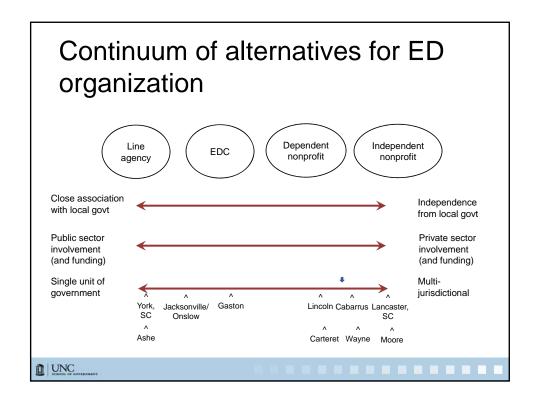


Alternatives for Organizing ED

- · Line agency within local govt.
 - With or without an advisory board
- Statutory economic development commission (EDC)
- Dependent non-profit
- Independent non-profit

Community & Economic Development Program





Line Agency for ED

Advantages

- Wide range of statutory authority for ED
- High level of policy coordination and budgetary control

Disadvantages

- Cannot guarantee private loans
- Low private sector involvement
- Less responsive and flexible
- Too much political influence

Community & Economic Development Program





Statutory ED Commission (EDC)

<u>Advantages</u>

- Creates some independence from elected board and manager
- More substantive role for private sector

Disadvantages

 Less formal authority than line agency for certain ED activities

Community & Economic Development Program

© 2005 to Presen



Dependent Nonprofit

Advantages

 Some freedom from governmental constraints while retaining a degree of formal control

Disadvantages

 Can essentially become a public agency with too many formal ties to local govt.

Community & Economic Development Program



Independent Nonprofit

<u>Advantages</u>

- Greater flexibility and responsiveness to private sector needs
- Highest level of private involvement

Disadvantages

- Policy coordination can be more difficult
- Accountability concerns

Community & Economic Development Program

© 2005 to Preser



Trends in ED Structure

- Public-private partnerships
- Formal collaboration across jurisdictions and sectors
- Specialization and "market" segmentation
- Greater role clarity

Community & Economic Development Program



Leadership and Governance

- Professional staff
- Elected officials
- Governing boards
- Private investors
- Advisory committees
- Stakeholders and allies

Community & Economic Development Program

2005 to Prese



ED Leadership Roles

- Catalyze
- Communicate
- Convene
- Connect
- Collaborate

Community & Economic Development Program



ED Leadership Traits

- Proactive
- Adaptable and Flexible
- Knowledgeable and Competent
- Innovative
- Entrepreneurial
- Results-oriented

Community & Economic Development Program

© 2005 to Preser



ED Leadership

- Team-building
- Strategic alliances and partnerships
- Investor relations

© 2005 to Present

Creating "shared value"

Community & Economic Development Program

III UNC

Funding the ED Program

- >90% of EDOs receive public funding from federal, state, or local govts.
- Less than 7% are <u>purely</u> privately funded.
- Local govt. is the most common ED funding source.

Source: IEDC, New Realities for Funding Economic Dev. Orgs., 2013.

Community & Economic Development Program

© 2005 to Preser



Local Govt. Funding Streams for ED

Type of Funding % of EDOs

General Fund 72.6%

Sales Tax 18.3%

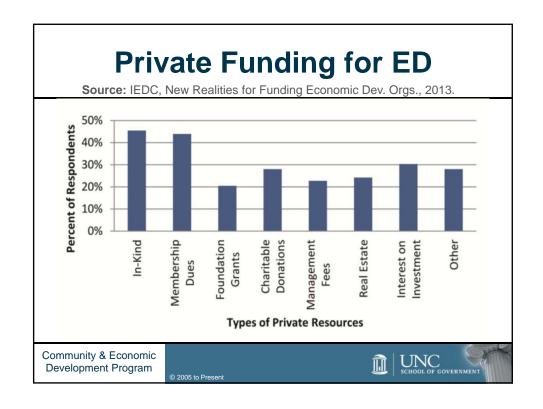
Taxing District 14.2%

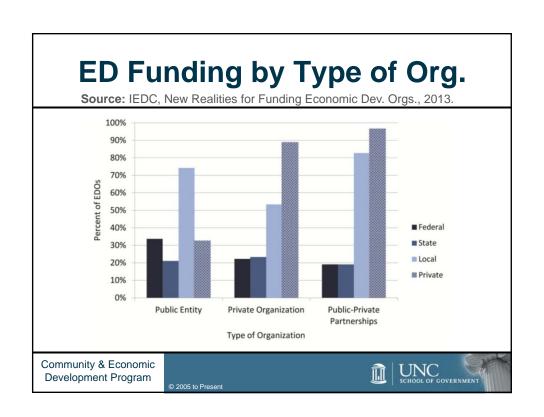
Other 29.4%

Source: IEDC, New Realities for Funding Economic Dev. Orgs., 2013.

Community & Economic Development Program







Trends in ED Funding

- Decline in public funding streams
- Pressure to diversify funding sources
 - More private dollars
- Limit dependence on public dollars
- Fee-for-service models
- Non-traditional funding sources

Community & Economic Development Program

2005 to Preser



Measuring Results in ED

- What does "success" look like?
- What does it mean to be "effective" in ED?

(See Ammons and Morgan article)

Community & Economic Development Program



Performance Metrics

Outputs/Activities

- No. of business inquiries
- No. of companies assisted
- No. of existing industry calls and visits

Outcomes

- No. and quality of jobs
- Amount of investment
- Increase in tax base
- Increase in average wage levels

Community & Economic Development Program

© 2005 to Preser



Measuring Results

- New metrics that capture results and outcomes; not just effort.
- Metrics not fully within the control of ED program
- New economy and QOL metrics
- Capacity-building measures

Community & Economic Development Program



An Investment Approach

- 1. Strategy (Asset-driven)
- 2. Partnership and Collaboration
- 3. Accountability
- 4. Monitoring and Evaluation
- 5. Confident Negotiation

Community & Economic Development Program

© 2005 to Preser



Implementing An Investment Approach

- Tie incentives to strategic planning
- Measure results and outcomes
 - Economic and fiscal impact analysis
 - Return-on-investment
- Know the bottom-line on a given project
- Performance-based contracts with clawback provisions

Community & Economic Development Program



Reality Check

To what extent does your jurisdiction have a high-performing economic development program?

Community & Economic Development Program

© 2005 to Preser



Contact Information

Jonathan Q. Morgan, Ph.D.

UNC School of Government CB# 3330, Knapp-Sanders Bldg. Chapel Hill, NC 27599 919-843-0972 morgan@sog.unc.edu

Community & Economic Development Program

