

Leading Change in Government Organizations – Yes You Can!

Friday, January 10, 2020

Cape Fear Community College

502 N. Front Street

Wilmington, NC 28401

Questions for Reflection (IN ADVANCE)

- What change are you leading or thinking about making?
- Who is involved with that change?
- What is driving that change?
- What challenges are you facing currently?

8:30am – 9:00am

Registration Opens

9:00am - 9:30am

Welcome, Introductions and Overview

- Course overview/agenda/logistics
- Introductions

9:30am – 10:30am

Why is Change so Hard?

- Context of government
- Challenges for leaders to making change

10:30am – 10:45am

Break

10:45am – 12:00pm

Theories and Models of Change

- William Bridges' Transition Model
- John Kotter's Leading Change: Eight Critical Success Factors

12:00pm – 12:45pm

Lunch

12:45pm – 1:45pm

Reconvene

- David Cooperrider's Appreciative Inquiry

1:45pm – 2:30pm

Learning Integration

2:30pm – 2:45pm

Break

2:45pm – 4:00pm

Leadership and Change

4:00pm

Evaluation and Adjourn