Rocky Mount Citizens Academy

- PURPOSE: Citizens Academy is an interactive educational program designed to enlighten citizens about the City's history and the governmental process; to improve and enhance communication with citizens; and to give citizens a "behind the scenes" look at City services and the employees who provide those services every day.
- GOAL: To give citizens an awareness of how City government works and how it impacts their daily lives and to groom informed and knowledgeable Ambassadors for the City who will be able to:
 - ✓ Utilize the knowledge they gain in their everyday lives and interactions with neighbors and/or business associates and customers.
 - ✓ Become an informed neighborhood leader with the ability to answer questions about City services and who to call.
 - ✓ Utilize the knowledge gained to become more involved in the community; to prepare for appointment to a City Board or Commission; or, to run for elected office.
- Get a commitment from city staff that they want to participate in the Academy, understand what the purpose is and how citizens will benefit.
- Select a date and time that is convenient for all participants (We meet on Thursdays - from 6:00-9:00 for 10 weeks. We have dinner at 5:30 each time).
- Prepare the schedule and share with presenters three months in advance (see attachment)
- RECRUIT/RECRUIT/RECRUIT from everywhere! Have a Selection Committee review the applications and recommend the participants. Select a well-rounded group of participants from various wards, age groups, ethnicities, etc. We have no more than 25 in each session with ages running from 17 and over. Our youngest has been 17 years old and our oldest 87. (See sample application)
- Each participant will receive a notebook to include general information about the City as well as tabs for each weekly presentation. All participants will receive the PowerPoint presentations for each presentation. Bios of each presenter are included.
- Prepare evaluations for each session (see attachment)
- Feed them this is a must since several of them come directly from work see meal list.
- Have an ample budget to cover all cost (food, printing, tee shirts, special gifts, name tags, graduation, etc.)
- We have two sessions per year, Fall (September November) and Spring (March May).

Citizens Academy Timeline Spring 2017

Dates	Activities	Person(s) Responsible
December 12, 2016	Presenters notified	Citizens Academy Coordinator
February 10	Deadline for applications	Recruiters
February 17	Applications reviewed and participants selected	Citizens Academy Coordinator
February 20	Materials for notebooks due	Session Presenters/Administrative Assistants
February 21	Letters mailed to applicants	Citizens Academy Coordinator
February 27	Deadline for participants to respond	Academy Participants
February 27	Deadline for presenters to submit additional material for notebooks	Session Presenters/Administrative Assistants
February 28	Materials prepared for Spring Session (notebooks, meal plans, supplies, etc.)	Citizens Academy Coordinator
March 2	Spring Session begins	
May 4	Spring Session ends	
May 11	Graduation	Citizens Academy Coordinator

CITIZENS ACADEMY Spring 2017

Schedule of Sessions

Session I March 2 Tour of City Facilities (5:30)

Dinner (6:45) Introductions

History of the City of Rocky Mount (7:15) Council Chamber

Session II March 9 City Manager, Public Affairs, City Clerk, Finance, Budget,

Committee Room

Session III March 16 Police

Police Training Room

Session IV March 23 Water, Wastewater, Stormwater

Sunset Avenue Water Treatment Plant

Session V March 30 Transportation and Environment

Environmental Services Training Room

Session VI April 6 Development and Economic Development

Chamber of Commerce Board Room - Train

Station

Session VII April 13 Energy Resources

Energy Resource Center

Session VIII April 20 Parks and Recreation

Imperial Center

Session IX April 27 Fire

Fire Station #1

Session X May 4 Human Resources/Human Relations/Evaluation

Human Resources Conference Room

Session XI May 11 Graduation

Booker T Theatre

CITIZENS ACADEMY DEPARTMENT PRESENTATIONS

(Sent to each presenter prior to their sessions)

REVIEW OUTLINE – IS IT WHAT YOU WANT? ARE
DATES CONFIRMED FOR ALL PRESENTERS?

- □ IF NOT, WHAT CHANGES SHOULD BE MADE?
- □ WHO WILL MAKE PRESENTATIONS?
- □ WE NEED BIOS FOR EACH PRESENTER
- □ MATERIALS WE NEED POWER POINT INFORMATION BY ______(Date)
- □ IF ADDITIONAL HANDOUTS (BROCHURES, ETC.) WILL BE USED, WE NEED THOSE AS WELL.
- □ EQUIPMENT EACH PRESENTER IS RESPONSIBLE FOR SETTING UP THEIR OWN EQUIPMENT.
- IF PRESENTATION IS NOT AT CITY HALL, SUBMIT DIRECTIONS TO LOCATION.
- SET UP TABLE FOR REFRESHMENTS.
- MAKE SURE BATHROOM IS CLEAN.

2017 Spring Citizens Academy Meals

Week	Date	Restaurant	Meal	Drink		
Week 1	March 2	Subway (Sutters Creek Location)	Ham and turkey sub trays, chips and cookies from Fred's Club	2 gallons sweet tea, 1 gallon unsweetened tea		
Week 2	March 9	Chick-Fil-A	Box Lunches (includes chicken sandwich and cole slaw, chips and cookies from Fred's Club	2 gallons sweet tea, 1 gallon unsweetened tea		
Week 3	March 16	Honey Baked Ham	Boxed lunches (includes combination of ham, turkey and roast beef sandwiches, pickle, potato salad and a cookie) 2 gallons sweet to 1 gallon unsweetened tea			
Week 4	March 23	Pizza Inn	3 Baked spaghetti trays which includes 10 breadsticks per tray w/ add'l 8 breadsticks; cater salad tray and a variety of cookies from Fred's Club	4 – ½ gallons Sweet tea; 2 – ½ unsweetened tea		
Week 5	March 30	Subway (Sutters Creek Location)	Ham and turkey sub trays, chips and cookies from Fred's Club	2 gallons sweet tea, 1 gallon unsweetened tea		
Week 6	April 6	Pizza Inn	8 large pizzas (2-pepperoni; 2-sausage; 2-beef; 2-cheese) 4- 20 piece hot wings	$4 - \frac{1}{2}$ sweet tea; $2 - \frac{1}{2}$ unsweetened tea		
Week 7	April 13	Jersey Mike's Pay on pick up	Boxed lunches (includes ham/cheese, turkey/cheese or ham/turkey/bacon sub, 2 - ½ gallon tea; 2 - ½ gallon tea;			
Week 8	April 20	Pizza Inn	assorted chips and a cookie) 3 Baked spaghetti trays which includes 10 breadsticks per tray w/ add'1 8 breadsticks; cater salad tray and a variety of cookies from Fred's Club unsweetened t 2 - ½ sweet te 2 - ½ unsweet tea			
Week 9	April 27	Zaxby's Pay on pick up	Wings -N- Things Boxed Lunch (includes 5 wings, 3 strips, fries and toast)	2 gallons Sweet tea; 1 gallon unsweetened tea		
Week 10	May 4	Sam's Club Pay on pick up	Grapes, cheese tray, party mix, cake loaf 2 gallons sweete tea, 1 gallon unsweetened			
Week 11	May 11	Select a caterer	Select an appropriate menu	Sweet/unsweetened tea and lemonade		

NOTE: All Fred's Club items will be purchased by Citizens Academy Coordinator

CITIZENS ACADEMY EVALUATION TOUR/MAYOR/HISTORY OF ROCKY MOUNT

Place a check in each space that indicates your assessment of the overall session.	Excellent	Good	Average	Fair	Poor				
Content: relevance, timeline									
Presenters: qualifications, communications skills									
Value: applicability and usefulness of information									
Participation: opportunity for discussion, interaction and questions									
Facilities: suitability and convenience									
Please share your comments regarding the following:									
Presenters:									

Please share your comments regarding the following:

Presenters:

Time:

Location:

Was the tour beneficial? Yes____ No_____. Were there other places that you wanted to visit? Yes____ No____. If so, where?

Identify additional topics that you are interested in.

Check the role that best describes you:

____Neighborhood Leader/President ____City Employee ____Member of a City Board or Commission Other (Please Specify)