Surface device sanitization

Customers can sanitize Microsoft Surface devices using one of our recommended solutions—PDI Sani-Cloth Plus, CaviWipes, Covidien Alcohol Prep Pads, any similar wipes with IPA (Isopropyl Alcohol) solution under 70%, Total Solutions Full Spectrum Disinfectant Wipes, or Clorox Healthcare Bleach Germicidal Wipes—without risk of damaging the device. Users should not douse the items with solution, but rather use pre-moistened wipes or apply IPA to application cloth and use the cloth on the unit.

We test with the following medical wipes to make sure there are no negative impacts to the product:

- PDI Sani-Cloth Plus
- Covidien Alcohol Prep Pads
- Cavi Wipes
- Clorox Wipe: Bleach Germicidal
- Total Solutions Wipe

From our test results for Surface Laptop 2, we can recommend the following:

- All 5 sanitization wipes can be used safely on all colors of fabric, keyboard, and trackpad.
- All 5 sanitization wipes can be used safely on Silver and Graphite Gold aluminum enclosures.
- Only Total Solutions wipe can be used safely on Burgundy and Cobalt Blue aluminum enclosures.

