

# Effective Supervisory Management Program

February 17-21, 2020

Blockade Runner, Wrightsville Beach, NC

## Monday, February 17

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8:15 am Check-in and light continental breakfast

8:30 am Introductions

**Manager as Street-Level Leader**  
**Welcome to Supervising Others**

Donna Warner

12:30 pm Lunch (provided)

1:15 pm **Working with Multiple Generations**

Mary Hemphill

4:45pm Recess

## Tuesday, February 18

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8:30 am **Communication and Conflict Resolution**

Mary Jane Nirdlinger

12:30 pm Lunch (provided)

1:15 pm **Communication and Conflict Resolution** – Continued

Mary Jane Nirdlinger

3:00 pm **Decision Making**

Mary Jane Nirdlinger

4:45 pm Recess

## Wednesday, February 19

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8:30 am	<b>Decision-Making Case</b>	Mary Jane Nirdlinger
10:00 am	<b>Human Behavior</b>	Becky Veazey
12:30 pm	Lunch (provided)	
1:15 pm	<b>Human Behavior</b> - continued	Becky Veazey
4:45 pm	Recess	

## Thursday, February 20

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8:30 am	<b>Leadership</b>	Dale Smith
12:30 pm	Lunch (provided)	
1:15 pm	<b>Motivation</b>	Dale Smith
4:45 pm	Recess	

## Friday, February 21

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8:30 am	<b>Coaching and Feedback</b>	Eleanor Green
12:00 pm	Evaluations and Graduation	
12:30 pm	Adjourn	