



## PRACTICAL ANALYTIC TECHNIQUES AGENDA August 30, 2019

The aim behind analysis should be to provide insight to help shape the conversation and make decisions and not just to calculate the right numbers. In this class, we will cover a number of practical techniques suitable for use in local government to help elevate our analysis. Class will include both discussion of techniques but also demonstrations for how to use Excel to implement these analyses.

9:00-11:45am	1.	What's average?
(brook around 10.20)		a. Central Tendency – What is typical
(break around 10:30)	2	<ul> <li>b. Dispersion – What is the distribution?</li> <li>How do I understand variation?</li> </ul>
	۷.	a. The problem with common comparison strategies
		b. Understanding variation
		c. Plot the dots
		d. Process behavior charts for analysis
	3.	What if the assumptions or key variables change?
		a. Basic Sensitivity Analysis
		b. Excel What If Tools - Goal Seek, Data Tables, Scenarios
	4.	Is there a relationship that helps explain variation?
		a. Correlations and regression
	5.	Can I forecast what the future might look like?
		a. Straight line regressions for forecasting
	6.	What needs to be random?
11:45 am – 12:45pm	Lunch	
11:45 am – 12:45pm 12:45 – 4:00pm		Do we have the right amount of resources?
		Do we have the right amount of resources? a. Work standards
		-
12:45 – 4:00pm		a. Work standards
12:45 – 4:00pm		<ul><li>a. Work standards</li><li>b. Staffing factor calculations</li></ul>
12:45 – 4:00pm		<ul><li>a. Work standards</li><li>b. Staffing factor calculations</li><li>c. UHUs</li></ul>
12:45 – 4:00pm	7.	<ul> <li>a. Work standards</li> <li>b. Staffing factor calculations</li> <li>c. UHUs</li> <li>d. Demand analysis</li> </ul>
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9. Thinking Analytically