

Provider	Paid Service	Product Description & Use Cases	Platforms Able to Capture	Method of Capture	Notes
Actiance Socialite		Socialite provides products to assist in the backup and management of social media content.	Facebook, LinkedIn, Twitter, YouTube		
Aleph Archives		Web archiving service uses CAMA tool for regulatory compliance and e-discovery aimed at corporations to capture, store, and sort web content for e-discovery and regulatory compliance. Provides a number of service plans.	Facebook, Twitter, LinkedIn, YouTube, websites	Web crawlers regularly crawl and capture web sites as complete snapshots and displays the content in its original form (no URL re-writing, no JavaScript injection, etc.) They use the Web ARChive (WARC) format (ISO 28500:2009). Content can be stored with them or on own servers.	
Alfresco		Provides content management within the tool. It is unclear if it captures content with related metadata.	Facebook, Twitter, YouTube, websites,	Content management system captures social media content when it publishes to the platform.	
Archify		Archify captures and organizes social media streams and browser activity and makes it searchable and accessible across all devices.	Facebook, Twitter, LinkedIn		
ArchiveFacebook		Mozilla Firefox plug-in saves content from Facebook accounts directly to hard drives, including photos, info, messages, activity stream, friends list, notes, events and groups.	Facebook	Prototype called Facebook Archiver uses a modified version of ScrapBook to perform specific AJAX requests in order to capture each page of a Facebook account. Modifying the internal linkage of the captured pages will make the archived collection easier to browse.	
Archive-It		Subscription service from the Internet archive allows institutions to build, manage and search their own web archive.	Facebook, websites, Twitter	Harvest web content according to subscriber's frequency preference for each URL they are capturing, including "on demand" capture request, such as the case of a historic event.	
ArchiveSocial		Automatically captures and archives social media content for compliance, records management, and e-	Facebook, Twitter, LinkedIn, YouTube		No software installation required.

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Arkovi RegEd		discovery needs. Captures social media content to power your compliance and enable your marketing to expand.	Facebook, Twitter, LinkedIn, Google+, YouTube, RSS feeds	Arkovi accesses social networks directly through their APIs to capture content regardless of how it's created or published. They use RSS feeds to capture blogs and other social platforms that offer limited or no API access.	
Backup Buddy		Backup service for WordPress that allows users to create a backup of the entire installation and send to their server, Amazon S3, Rackspace Cloud, FTP, or e-mail. The backup can help users restore and migrate WordPress installations.	Wordpress	Backs up single or multipress Wordpress with widgets, themes, and plug-ins with scheduled backups.	
Backupify for Personal Apps		Pay as you go backup service with no contracts that provides fully-searchable automated backups of social media content and storage for the data.	Facebook, Twitter, Gmail, Google Drive, Google Calendar, Google Sites, Google Contacts, Flickr, Picasa and Blogger	Backupify queries the APIs of each online account to identify recently added and updated files and copies content to an encrypted archive in Amazon's high-availability storage cloud. It then makes copies available for download or restoration.	They do not capture Facebook Places, FML markup code, or Page Insights data. Backup is weekly for the free accounts and daily for paid accounts.
Convogence		A subscription service for continual capture and retention of social media content. It can be used for compliance with a records retention policy for data outside of a company's firewall.	Facebook, Twitter, blogs, RSS and ATOM Feeds, and Google Apps	Web crawler captures social media and subscribers can request an export of content at any time, but it is unclear what the formats are. They also provide an API for customers to build adapters to integrate with any legacy system.	
Downloadr		Windows app that allows users to download photos from Flickr to their computer.	Flickr	Writes EXIF and IPTC data so titles, tags and location are preserved. Can search by full text, user, tags, place, set, date, relevance, group, and favorites.	

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Erado		Offers email, social media, and instant message archiving to comply with FINRA, SEC, Sarbanes-Oxley, Gramm-Leach-Bliley, FERC, NERC, and HIPAA.	LinkedIn, Facebook, Twitter, and blogs	Captures content either directly from social media platforms or using Erado's platform-specific tools. Content is converted into Erado format and either hosted or delivered to a customer-preferred platform.	
Facebook Download service		Facebook provides a backup of a user's profile, including content posted to timeline, photos and videos uploaded to account, friend lists, user-created Notes, RSVP'd events, sent and received messages, any comments made on timeline posts, photos, and other timeline content. Users can also request an enhanced archive that contains additional information.	Facebook	Facebook sends a ZIP file to the email address associated with a particular Facebook account.	Only content associated with user's account can be backed up and accessible.
Flickr API		Flickr provides an open Application Programming Interface (API) so Flickr can communicate with other software or tools. Flickr also provides RSS feeds of updates to content.	Flickr		
FlickrEdit		Previously FlickrBackup, this open-source, Java-based desktop app allows users to download, edit, or upload photos to and from Flickr.	Flickr		
Free YouTube Download		Software allows download of single YouTube videos or a batch of all of the videos of a selected YouTube user or channel.	YouTube	Saves content in original YouTube format or converts to AVI, MP4, and WMV formats.	
freezePAGE		Service preserves web snapshots and automatically logs the date page was saved, IP address of the person who saved it, page size and more. Requires login every 3 days for unregistered	Web sites	Captures a snapshot of webpages and saves on freezePAGE server when a user enters URL (manual capture). Includes main web page and embedded elements such as images, stylesheets, and script files.	Webpage must be less than 3MB (or 10 MB for premium user accounts) with less than 500 embedded elements and retriev-

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		users and 31 days for registered users or account and pages may be deleted.			able within 120 seconds.
Global Relay		Global Relay Archive captures electronic messages in real time and creates a copy of each message, which is then indexed, serialized and time/date stamped. Users can access and search archived content.	Facebook, Twitter, LinkedIn		
Hanzo Archives		Offers commercial web archiving services for regulatory compliance, litigation-support, and e-discovery. Subscribers can manage their web archives according to their RM policies with associated metadata.	Web sites, social media	Uses proprietary tools to capture content from complex websites, including rich-media and interactive content. Content can be searched, reviewed and exported. Subscribers can define their capture policy and have it captured and organized by time.	
Hearsay Social		Hearsay Social's compliance module provides workflow management, monitoring, and capture of social media from a central dashboard.	Facebook, Twitter, LinkedIn, Google+, Four-square	Using APIs, data is archived within context, catalogued, and searchable. Users can export data to existing enterprise systems, including SiteMinder, Websphere, Autonomy, and Symantec Enterprise Vault.	
Hootsuite		Provides a social media dashboard for managing multiple accounts. Users can spread messages across networks, monitor keyword mentions in streams, and track results with built-in click-through stats and integrated Google Analytics.	Twitter	Archived Messages is an optional add-on for the HootSuite Pro Plan. Twapperkeeper, now part of Hootsuite, archives tweets.	First 100 messages are archived for free and starting at \$10/month for additional levels. Available from GSA's Apps.gov
If this, then that		Users create ittt tasks by putting one channel's trigger together with another channel's action. Tasks are executed every 15 minutes and can be turned on or off and shared with others.	Twitter, Facebook, weather forecasts, email, etc.		Limited channels

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Iterasi		Subscription service to create web archives for the corporate, legal and government industries. It includes data available requiring authentication such as direct messages on Twitter and messages on Facebook.	Twitter, Facebook, LinkedIn	Web crawlers capture entire sites or individual pages on-demand or on a regular schedule. Can also capture contents of RSS feeds (e.g., blog feeds, Twitter). The “Page Notary Tool” captures any webpage, even those password or firewall protected.	
LiveOffice		Social Archives service offered by Symantec is part of the larger LiveOffice software package.	Twitter, Facebook, LinkedIn	Captures social media content in a centralized repository	Only available with LiveOffice AdvisorMail.
Memento		Memento, an LC-funded project run by Los Alamos National Laboratory and Old Dominion University, proposes a technical framework for integrating current and past Web.	Web sites	Firefox plug-in retrieves web captures from the Internet Archive from a specified date and time.	
Cloud Preservation by Nextpoint		Cloud Preservation is a subscription service that provides automated, cloud-based capture of web content for marketing, compliance, and litigation-related needs.	Websites, blogs Twitter, Facebook	Uses Amazon’s Web Services to crawl the Web and archive sites, blogs and social media posts. Web crawler set to capture HTTP source code and images at pre-determined intervals.	
Ohmygov		Social media monitoring and metrics service that allows users to track social media accounts and compare their news mentions and rankings against their peers.	Twitter, Facebook	Provides account tracking which captures the full content of tweets.	User’s comparisons are limited by which agencies the service tracks.
Ownbackup		Service that provides daily automated backups of social media with unlimited storage.	Facebook, Twitter, LinkedIn, Salesforce, Gmail	Provides daily snapshots of cloud data, encrypts data via AES 256-bit, and stores on Amazon's EBS.	
PageFreezer		A subscription service to archive, browse and search dynamic web content in compliance with records management laws and as legal evidence.		Uses web crawling software to take daily snapshots of websites. Only new web pages and changes to web pages are archived to save on storage. Subscribers can request a local copy of all their web content in their	

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Parallel-Flickr		Open-source tool for backing up Flickr photos and generating a database-backed website that matches the viewing permissions the user has chosen on Flickr.	Flickr	native formats (HTML, PDF, TXT, MS Office, OpenOffice, XML, CSS, Flash) Downloads and stores a local copy of original photos and their "640x" versions along with the information retrieved via the API as a JSON file. It stores enough data about each photo in a database so that it can reconstruct your photostream and with a webpage for each photo. It uses the Flickr API as a single sign-on and validation service, which means that the site can retrieve and store your contact list and the relationship which each person in it.	Described as a work in progress.
Patrina		Captures, indexes, and consolidates social media feeds into a hosted archive as WORM optical, format.	Facebook, Twitter, LinkedIn, blogs		
Recollect		Backs up users pictures, tweets, and check-ins from multiple social media accounts.	Twitter, Flickr, Instagram, Foursquare		Users have the ability to download their data.
Reed Archives		Captures social media content on demand or on a schedule through social media APIs. Items can be tagged and searched. Users can also implement retention schedules on archived content.	Facebook, Twitter and LinkedIn, Web sites, RSS feeds		Users can export archives individually as PDFs or create bulk exports of entire websites and social media accounts into native format, eDRM XML and PDF.
Site Replay		Subscription service provides daily captures of screenshots with digital watermarks and signatures.	Websites	Captures screenshots of webpages and provides access to them on their secure server. Stored screenshots can be viewed online or downloaded monthly.	
SiteSucker for Mac OS X		SiteSucker is a Macintosh application that automatically downloads web	Web sites	Asynchronously copies a site's webpages, images, backgrounds, movies, and other files	

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		sites from the Internet.		to a local hard drive. Users enter a URL, press return, and SiteSucker downloads the web site.	
Smarsh		Subscription service provides cloud-hosted social media archiving with no installation. Content is captured, preserved and indexed in a Smarsh archive where posts can be searched and retrieved.	LinkedIn, Facebook, Twitter and Chatter	Social media activity is captured via proxy or through APIs in real-time and each archived page and object is time stamped, hashed and stored in native format. Service package includes a monthly copy of client data via encrypted DVD. Users control updates and deletion schedules and can export content in its native format.	Each archive is read-only with 3 copies stored across two physical locations. Content retains its original usability and live links.
SMC4 by Integritie		SMC4 enables automated capture, control, communication and compliance of social media. SMC4 workflow has all the features of standard with advanced case management.	Facebook, Twitter, LinkedIn, Google+, email		
SocialSafe		A downloadable application which will automatically download content when requested and store it locally on the user's hard drive. No additional storage of content is available elsewhere.	Facebook, Twitter, Instagram, LinkedIn, Google+, Viadeo	Saves all tweets (not just latest 3200) as a ZIP file for photos and CSV for Twitter.	
Socialware		The software platform provides a centralized access point for managing and capturing social media in compliance with organizational and legal policies.	Facebook, Twitter, LinkedIn		
Sonian		IM Archive claims that it is easy to deploy, requires no maintenance, and adapts to the evolving IM, SMS, and social media technology landscape.	Social media		

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Spredfast		Customers use the Social Media Management System to monitor, coordinate, and measure social media content.	Twitter, Facebook, Facebook applications, LinkedIn, YouTube, Flickr, SlideShare, blogs	Captures detailed records in the Enterprise Repository of every post made across each social media platform. It also captures an audit trail, internal comments and classifications, and all public engagement from a post.	
ThinkUp		An open source web application that captures activity on social networks.	Twitter, Facebook, Google+	Captures posts made to selected social networks (at the time of this writing, Twitter, Facebook and Google+). Provides a metrics dashboard and the ability to export posts made to those networks as a CSV files and a set of associated metrics.	
Total Discovery		Software supporting litigation, digital investigations and electronic policy consulting now includes data collection capabilities for social media.	Twitter, Facebook		Archives services are tied to e-Discovery services, not stand alone.
Tweet Archivist		Windows application that helps users archive tweets for later data-mining and analysis.	Twitter		
Tweetbook		Creates a PDF ebook of most recent tweets, replies, and favorites at user's request.	Twitter	Up to 3200 most recent tweets included due to Twitter API limitation. Allows an option for a backup file in XML.	
Tweet Library (Mac)		Creates a local and searchable archive of tweets, favorites, and retweets. Creates collections so that users can create timelines.	Twitter	Exports the archive, timeline, or collections to a text file for saving to your Mac or PC.	Downloads up to 3200 tweets on the first launch. Users can upload the .zip archive from Twitter for their complete tweet history.
Tweet Nest		Installs on web server to provide a backup of tweets that users can store, browse, and search. Users can also	Twitter		Users can follow creator Andy Graulund (@graulund) for script up-

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		customize the display.			dates.
Tweetstream		TweetStream provides simple Ruby access to Twitter's Streaming API using open authorization.	Twitter	Uses em-twitter, an EventMachine-based ruby client for the Twitter Streaming API, to connect to Twitter.	
TwInbox		Twitter add-on for Outlook email with searching and grouping capabilities as well as graphs of usage statistics.	Twitter	Downloaded to Outlook.	
Twitter API through manual backup		By submitting queries to the Twitter API, users can backup their data manually, including the data of all the people followed and user tweets.	Twitter	Users can save their tweets, the people they follow and their followers as XML files by manually saving each page.	With an active Twitter account, the manual backup can be a lengthy process.
Twitter Archive Download		Users can request a copy of their Twitter Archive from Twitter. The ZIP file includes user tweets and retweets.	Twitter		
Twitter Archiving Google Spreadsheet (TAGS)		Script that allows users to pull data from Twitter's API and save it in a Google Spreadsheet.	Twitter		The updated version of Twitter Archiving Google Spreadsheet (TAGS) works with the new Twitter API and authenticates access.
Twitter Backup		Downloadable software that captures all tweets and provides them in XML. Uses a document type identical to Twitter's API.	Twitter		
Twitterscribe		Provides a daily backup of user's last 200 tweets along with some metadata in the Twitterscribe database. Users can browse tweet by month and search by keyword, username, hashtag, or URL.	Twitter	When user's first sign up, they capture up to 3200 tweets (the limit of the Twitter API). Requests user's last 200 tweets from Twitter daily. Users can then login and export their tweets from Twitterscribe to CSV or PDF files.	Only captures tweets and retweets.
WARCreate		Google Chrome extension that allows users to create a Web ARChive (WARC) file from any browseable	Websites		WARCreate allows multiple archiving sessions to exist in a single WARC file

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		webpage.			automatically and integrate with Memento .
WP-DB Manager		WordPress plug-in allows users to optimize, repair, backup, restore, or delete a backup database, drop/empty tables and run selected queries. Supports automatic scheduling.	WordPress	WP-DB Manager uses mysqldump application to generate the backup and mysql application to restore them via shell while WP-DB-Backup uses PHP to generate the backup.	
X1 Social Discovery		X1 Social Discovery collects, authenticates, searches, reviews and produces content. MD5 hash values are calculated upon capture and maintained in native format. Content can be tagged, sorted and exported.	Facebook, Twitter, YouTube, LinkedIn	Data is collected and indexed from social media streams, linked content and websites through APIs and direct web navigation, aggregating data in real time. Metadata is captured through APIs provided by the sites.	
YTD Video Downloader		Software allows download of videos from YouTube, including HD and HQ videos.	Video from YouTube, Facebook, Google Video, Yahoo Video	Downloads and converts videos to MOV, MP4, 3GP, WMV, AVI, or MP3 files. Videos are played in Flash.	