

Fundamental Supervisory Practices

September 2020 Instructors

PEG CARLSON

Professor of the Practice in Public Leadership and Organizational Development

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Peg Carlson rejoined the School of Government in September 2015, after serving on the faculty from 1992–2000. Prior to her return to the School, she was an executive consultant with Roger Schwarz & Associates and worked with a wide variety of public, private, and nonprofit organizations as a facilitator, trainer, coach, and consultant to help them build effective leadership teams. She has published articles on developing effective groups, assessing the chief executive's performance, and multi-rater feedback and is co-author of *The Skilled Facilitator Fieldbook: Tips, Tools, and Tested Methods for Consultants, Facilitators, Managers, Trainers, and Coaches* (Jossey-Bass, 2005). Carlson received a BA in psychology from the University of Minnesota and an AM and PhD in organizational psychology from the University of Michigan.

Fields of Expertise

Board Development, Collaboration in Groups, Group Facilitation, Leadership Development, Organizational Change and Development, Public Management, Strategic Planning and Visioning

ELEANOR GREEN

Adjunct Instructor

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Eleanor Green is a retired local government Human Resources Director with a passion for training and organizational development. Eleanor received a BA in psychology and political science from UNC-Chapel Hill and a MPA and Ed.D. from NC State University. Her experience includes working with in-tact workgroups to improve working relationships and training supervisors on a variety of topics to include emotional intelligence, coaching and feedback, conflict resolution, effectively navigating HR issues and making the right hire. Eleanor has extensive training in group facilitation and experience facilitating leadership and staff retreats and is certified to administer the EQi 2.0, EQi 360, the Myer-Briggs Type Indicator, and TILT 365 profile.

RICK L. ROCCHETTI

Adjunct Instructor

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Rick is an independent consultant whose work focuses on change, leader development, executive coaching, strategy, culture and teams.

Rick has led strategic change efforts around culture change, leadership development, and software programs. He has delivered and is known for his custom-designed programs, which are designed to be engaging and results-driven. He is certified in many assessments including, EQi, Birkman, Team Advantage and Polarity Thinking. Rick's academic background includes undergraduate degrees in Management and Marketing from Bluefield State College, dual master's degrees in Religious Education (Adult Education) from Fordham University and Organization Development (AU/NTL) from The American University. He graduated in August of 2016 from North Carolina State University with his Business Coaching Certificate and he has his PCC level credential through the International Coaching Federation

