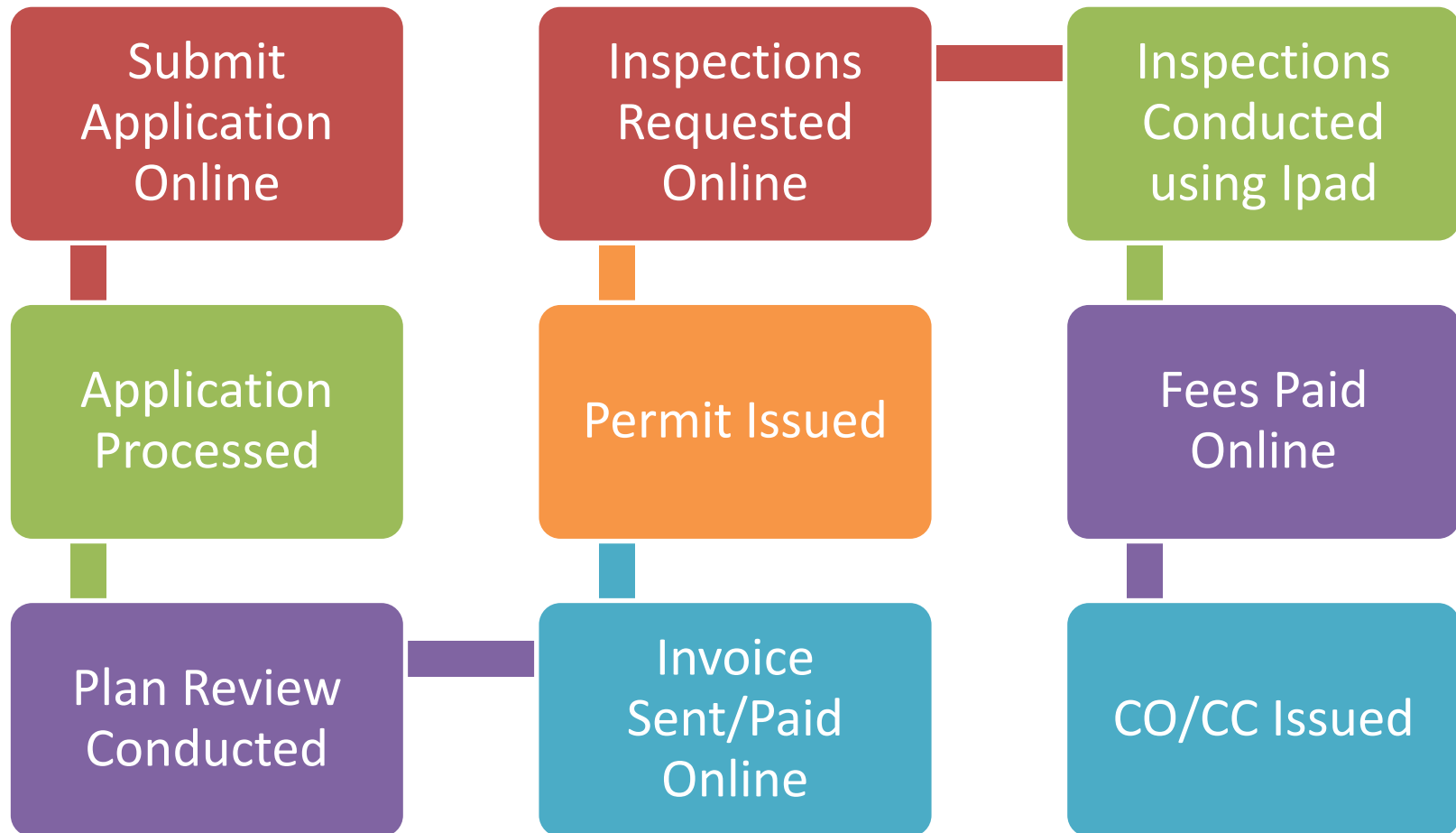


Online Permitting



Implementation

- Implementation team
- Process evaluation
- Commitment – 2 years
- System set up- you get out what you put in
- Testing
- Training- internal and external
- Go Live

Lessons Learned

- Adjustment of workload for set up and then Go Live
- Prioritize and document problems faced
- Limit changing your setup within the first 6 months
- Stakeholder input when testing
- Messaging to the public



Morrisville
Live connected. Live well.

Good Afternoon, [Shandy Padgett](#) ▾



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[Map](#)

[Report](#)

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[Calendar 6](#)

Note that *site plan, preliminary subdivision plat, construction plan, etc.* applications are now processed through Energov and this online portal. If you have any questions please contact the Planning Department at 919-463-6210.

Customer Self Service Online Portal



[Request Inspection](#)

Click here to request an inspection on an existing record.



[Apply](#)

This tool can be used to apply for a permit or plan.



[My Account](#)

Click here to access your account information.



[Pay Invoice](#)

Use this tool to pay for individual invoices.



[Search Public Records](#)

This tool can be used to search for existing permits, plans, inspections, code cases, and requests.



[Calendar](#)

Click here to find out about certain events like holidays and public hearings.



Morrisville

My Permits

Search for permit number, project, or address



Exact Match ☐

Display

All



Select Case Type

Export

Sort

Permit Number



Permit Number	Project	Address	Permit Type	Status	Attention Reason
BLDC-000100-2019		260 TOWN HALL DR Morrisville, NC	Building Permit - Construction Trailer	Attention, Pending	On Hold Failed Reviews
BLDC-000182-2020	Residence at Shiloh Crossing	1000 Dominion Ridge CIR Unit: Bldg 2 Morrisville, NC 27560	Building Permit - New Apartments	Active, Attention	Failed Inspections
BLDC-000205-2020	Alta Morrisville	1000 BLOOM RD Unit: BLDG A Morrisville, NC	Building Permit - New Apartments	Attention, Pending	Failed Reviews
BLDC-000223-2020	Alta Morrisville	4012 ORCHID ST Unit: BLDG C Morrisville, NC	Building Permit - New Apartments	Pending	
BLDC-000231-2020	Alta Morrisville	1109 MORRISVILLE CARPENTER RD Unit: Retaining Wall Morrisville, NC	Building Permit - New Commercial (GROUP U)	Pending	
BLDC-000244-2020	Bainbridge Aviation Crossing	4555 McCrimmon PKWY Unit: Leasing Office Morrisville, NC 27560	Building Permit - New Commercial	Active, Attention	Failed Inspections Resubmit File
BLDC-000250-2020	Bainbridge Aviation Crossing	4555 McCrimmon PKWY	Building Permit - New Apartments	Active, Attention	On Hold
BLDC-000481-2020	Residence at Shiloh Crossing	3000 DOMINION RIDGE CIR Unit: CLUBHOUSE MORRISVILLE, 27560	Building Permit - New Commercial	Active, Attention, Recent	Failed Inspections
BLDC-000638-2020	Wake Competition Center	111 Competition Center DR Unit: 100 Morrisville, NC	Building Permit - New Commercial	Active, Attention, Recent	Failed Inspections Failed Reviews Resubmit File

- Summary
- Locations
- Fees
- Reviews !
- Inspections !
- Attachments !
- Contacts
- Sub-Records
- Holds
- Meetings
- More Info

Progress

19%
Completed

Completed

In Progress

Not Started

Fees

\$0.00

View Details

Add to Cart

Workflow

✓

Issue Permit - Passed

✓

Issue Inspection Card - Passed

!

Inspection - Mechanical Rough-In - Re-inspection required : 03/28/2020

!

Bldg - Plumbing Rough-In Groundwork - C - Re-inspection required : 03/28/2020

!

Inspection - Plumbing Rough-In - Re-inspection required : 03/28/2020

✓

Inspection - Electrical Rough-In Groundwork - Passed : 03/28/2020

!

Inspection - Electrical Rough-In - Re-inspection required : 03/28/2020

Available Actions

!

Resubmit File

WCC Rink Repeater System Pla

Next Version: 3

Resubmit

!

Re-inspection required Inspe

Fire Sprinkler Rough-In (before

Reschedule

!

Re-inspection required Inspe

Plumbing Rough-In Walls - C

Reschedule

!

Re-inspection required Inspe

Bldg - Framing Rough-In C

Reschedule

!

Re-inspection required Inspe

Mechanical Rough-In- C

Reschedule

 0
CASES 

 0
IN REVIEW 

 0
UPCOMING DUE 

 0
OVERDUE 

Due Date

☐ Today

0

☐ Next 5 days

3

☐ Overdue

2

☐ Enter custom date

Task Type

☐ Review New Fil...

5

Parent Record Type

Find...

☐ Fire Operational

2

☐ Bldg. Commercial...

2

☐ PLAN - Minor Mo...

1

Showing 1 - 10 of 10 Inbox tasks

Review New Files (2) • FIRE-000919-2020				
Due	Type	Location	Project	Applied
05/06/2020	Fire Operational	1520 MORRISVILLE PKWY Morrisville, NC		05/04/2020
Review New Files (1) • BLDCE-000874-2020				
Due	Type	Location	Project	Applied
05/15/2020	Bldg. Commercial - Existing	1100 PERIMETER PARK DR Unit:108 Morrisville, NC		04/17/2020
Review New Files (2) • MINMOD-000206-2020				
Due	Type	Location	Project	Applied
05/20/2020	PLAN - Minor Modification	3034 CARRINGTON MILL BLVD Morrisville, NC		05/18/2020
Review New Files (9) • FIRE-000968-2020				
Due	Type	Location	Project	Applied
05/20/2020	Fire Operational	1006 AIRPORT BLVD Morrisville, NC		05/18/2020
Review New Files (3) • BLDCE-000970-2020				
Due	Type	Location	Project	Applied
05/20/2020	Bldg. Commercial - Existing	3900 PARAMOUNT PKWY Morrisville, NC		05/18/2020

Live Remote

- Conducted using variety of means
- DOI guidelines for LVR
- Inspector discretion
- Benefits
- Challenges

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