

# 2015 City of Fayetteville Resident Survey *Appendix C – Open-Ended Comments*

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**Submitted to the City of Fayetteville, North Carolina**

**by:**

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## Overview

Residents of the City of Fayetteville were given the opportunity to provide comments to Questions 23-25, as well as any additional open-ended comments at the end of the survey. While the results in this Appendix are not statistically valid, they provide useful insights for interpreting the reasons behind citizens' survey responses. The results were recorded verbatim, so spelling and grammatical errors have not been corrected.

### ***Q23. What do you like BEST about living in the City of Fayetteville?***

- Friends.
- I love the cafes, coffee shops and Cameo Theater.
- The people.
- Diversity, ethnic restaurants.
- In a southern state.
- Good place to retire. Medical facilities next to Fort Bragg.
- Shopping facilities are close.
- We are a very giving community, many community civic events and festivals.
- Access to different stores/restaurants.
- Culture.
- Ft. Bragg and VA hospital.
- Veteran services.
- Beach, Raleigh, Charlotte - all near.
- Southern hospitality.
- Variety of stores, working with military.
- Diverse population.
- Not too big.
- My work and church and friends.
- The Auborne museum/Veteran's Park.
- Weather.
- Cost of living.
- Ease of driving around to get from point A to B, especially kids' activities.
- Small town feel.
- Living near a military facility.
- Location between mountains and coast. There are lots of things to do close to Fort Bragg.
- Military base and VA.
- I love the people. It's like the United Nations here.
- Ability to purchase a home.
- Family oriented.
- Locations between mountains, coast.
- Military structure and support.
- Home town.

- Ease of access to things.
- Well, I was born here and I had a good time back in the day.
- Hometown.
- Affordable housing, shopping centers are close to neighborhoods.
- The people.
- Military support.
- The people.
- Easy to coast/mountains.
- I grew up here. I love being close to Ft. Bragg.
- Where I work.
- The diversity and its location to most of what North Carolina has to offer.
- The people are wonderful but detached.
- Variety. Libraries, ease of getting around, parks and rec.
- Family and friends.
- Everything is handy.
- Ft. Bragg.
- Ease to Hwy 95, beaches and other states.
- Ease and speed of access to the places I frequent.
- Closer to Ft. Bragg.
- Going downtown.
- Because this is where I was born.
- Close to everything.
- Being able to afford a house even in poverty bracket.
- Cost of living, festivals and activities.
- My community.
- Senior rec. programs.
- Diversity.
- Restaurants.
- Family.
- It is home.
- My family is resting here.
- Quiet/family is here.
- Convenience of small town.
- Major shopping center.
- Slow pace.
- Fort Bragg.
- The businesses.
- Hometown, diversity.
- Easy to live in Fayetteville.
- It meets my needs.
- The Weather.
- Variety of areas to walk.

- Easy to get around.
- Lots of stores.
- Centrally located between beaches, mountains and larger cities.
- Diversity of the population.
- Slow pace.
- Somewhat quiet living.
- Proximity of stores, recreation facilities, theaters.
- Good place to raise children.
- Cost of living.
- Not crowded, police protection is good.
- Housing price, when we bought our house 20 years ago.
- Retirement: military and state.
- My area/the military.
- Proximity to 95.
- Apartments.
- Hospitality, safe environment.
- Slow pace.
- Jobs and veterans.
- It's home.
- Fort Bragg.
- People are friendly and weather.
- Fort Bragg.
- Small town, big city feel.
- Community activities and the people.
- Military community.
- Cost of living.
- The climate, military and cost of living.
- Ft. Bragg army base.
- The diversity in the population.
- Home town feel.
- Convenience to interstate and coastal region.
- Nothing.
- People.
- Cameo restaurants.
- I was born here.
- I like school is so close.
- Fairly easy to get around town.
- Location to Ft. Bragg.
- Lived here most of my life. I have family and friends here.
- I like where I live because this is my home.
- The weather.
- Culture.

- All the opportunities to engage in group fitness activities.
- Closeness of military post.
- Restaurants, shopping, colleges.
- Not a major large city.
- Ft. Bragg.
- I am here because of my job.
- This is where I was born, and the new growth of it.
- Peace and quietness.
- Safety.
- I am retired military, medical facilities are close by.
- Retirement.
- Work opportunities.
- Military economy.
- The diversity.
- Downtown, Fay Little Theater, parks.
- Neighborhood and proximity to shopping, restaurants and medical facilities.
- Diverse cultures.
- Retired near Ft. Bragg.
- It is close to my family and we are retired military, so facilities are here.
- Nothing, just born here and never moved.
- The availability to get things I need.
- Police and fire and EMS.
- Good medical care.
- Close to other business.
- Access to Ft. Bragg.
- Small town.
- The military community.
- Diversity amongst people.
- Military area.
- Friends and family.
- Church.
- Police and EMS.
- Medical care.
- My kids live here.
- Very friendly place to live.
- I like the weather.
- Cost of living.
- Different race of people.
- Military.
- Close to VA hospital.
- Always something to do.
- Stores, doctors, VA.

- My family is all here.
- I feel safe.
- Family is nearby.
- Diverse community. Variety of shopping areas and restaurants. Variety of recreational activities and close to Ft. Bragg.
- Haven't been anywhere else.
- Friendliness.
- Friends, my church.
- Overall community atmosphere is good.
- Opportunity for work.
- Weather.
- Military community.
- Owning my own home and feeling safe.
- Weather.
- People. The friendliness and diversity.
- Fort Bragg.
- Downtown events. There are good sales at the mall.
- People.
- The location; ease of travel to other cities.
- Ft. Bragg.
- Close to beach and Pinehurst.
- Hockey and access to many stores.
- Police protection.
- Cost of housing.
- Historical area.
- Using the facilities at Ft. Bragg.
- Lots to do.
- Cost of living for retired.
- Diversity.
- My neighbors.
- Hometown spirit, proximity of military, good churches/charities.
- Sense of community and things to do.
- The weather.
- A small community w/opportunities to participate in a variety of activities/decision-making.
- Peace and quiet can be obtained.
- Hospital and doctors are close to us.
- Lots of happenings here and Northwood Temple.
- Only place I've lived, there's no place like home.
- Less populated.
- Family.
- The people are your best asset.
- Downtown Special Ops museum.

- Our mayor cares about the city, Festival Park and Veteran's Park.
- Like my job, family and friends.
- The Military.
- My neighborhood.
- Nice city close to major cities and coast.
- Close to my job.
- Ft. Bragg facilities. Events at Festival Park.
- Convenience of travel throughout the state.
- Crime is low, the city is quiet.
- Cost of living is low, money goes far.
- Quality.
- My job is all that keeps me here.
- People.
- Mixed culture of people.
- I was born here.
- My church.
- Location on the east coast is close to everything (mtns, beach, n, s).
- People.
- Diversity.
- It's home, and its city inter structure is growing for the good.
- Family environment, military town and cost of living.
- It's my home. Everything is good.
- A good place to live.
- Great trash service and great customer service.
- Warmer weather than Vermont.
- Smaller size.
- I am a member of the Chamber and that's it.
- Accessibility of parks, shopping, restaurants.
- Weather, only place I've lived.
- Access to I-95.
- Ease of getting around.
- People.
- The diversity.
- The people.
- Close to Ft. Bragg.
- Connection with Ft. Bragg/Little Theater.
- Downtown festivals.
- The size.
- Activities.
- Fayetteville pride.
- Beauty, diversity and friendliness.
- Would like to relocate to Florida.

- Weather.
- Know the area.
- School for my kids was great.
- Our downtown and living close to an army base.
- Size.
- Always been my home.
- It continues to grow in all areas.
- It's next to the military installation for my retired medical benefits.
- Small town.
- Over the years, the city has grown.
- A great place to retire and to raise children.
- Fayetteville is not too big or too small.
- People.
- Revitalized downtown.
- It's my home.
- Businesses are centrally located.
- Close to other great areas to visit, north and south.
- Fort Bragg is here.
- My son.
- Hometown.
- School board.
- City schools.
- Home of Airborne.
- Close to work.
- Festivals and activities.
- Ft. Bragg and the military.
- Next to Ft. Bragg.
- My neighborhood.
- Fort Bragg and affordable housing.
- I grew up here.
- I have a job.
- Downtown.
- Not living on top of each other.
- It's location, and its growing.
- Downtown, Festival Park, speedway.
- Fort Bragg, Cape Fear Walking Trail, I- 295 and cost of living.
- Military.
- People and the military base.
- Nice place to live.
- Closer to family members.
- Cameo.
- Hometown feeling.



- Having access to several local businesses.
- Shopping.
- Overall a good community.
- Property prices.
- Ft. Bragg.
- Convenience to certain locations.
- The appearance around Ft. Bragg.
- It is clean. A good place to raise children.
- Proximity to the coast, mountains, Ft. Bragg.
- The pace of living.
- People, residents.
- It's home and the people are friendly.
- My neighborhood is fairly quiet.
- Ft. Bragg and VA.
- The market house, water fountains, city business.
- Military base, Fort Bragg.
- It's home, things are changing, feel safe.
- Cost of living - family infrastructure - my church.
- Overall pace.
- This is a town for young active families, with emphasis on the military. Not much for the aging.
- Fort Bragg.
- Small city.
- Central location for travel north or south.
- Being next to a military post due to my military retirement.
- I was born here, have 2 boys and been in my home for 46 years.
- The many opportunities to start a business in Fayetteville, NC.
- There are a variety of shops and restaurants.
- Being close to beaches. Very close to a variety of places to eat and shop.
- Our diversity.
- It's home to me with lifelong friends and outdoor activities, 2 colleges, community college and downtown activities, Theatre Cape Fear.
- Easy living, close to I-95, southern city charm and friendliness.
- My neighborhood, our school.
- Haymount, historic city.
- It's a great place to live and have a family.
- It was a great place to raise young children; but does not offer anything for returning.
- Go to park and going to eat out and church.
- It's location within the state.
- Diversity of the citizens.
- Close to Fort Bragg.
- Recreational facilities in neighborhoods.
- Parks.

- Library.
- Military relations.
- People.
- Don't really like anything, was born here.
- I've made some really good friends.
- Close to Fort Bragg installations.
- Home.
- Fayetteville doesn't have as many crimes or devastating storms as other cities.
- I enjoy living in Fayetteville. We are central to everything.
- It's a very friendly city toward the military.
- Friendly people and weather.
- I live in a quiet, nice neighborhood with sidewalks.
- Central location in the state.
- Close to a lot of things.
- Close association with the military.
- Low housing price.
- The people are friendly.
- Climate and extended family lives here.
- Family and etc.
- Dollar stores.
- Friendly people.
- Shopping centers, city parks, my neighborhood - Konbow area.
- The diversity of people here. Wish it was celebrated more than just International Folk Fest!
- It is a very diverse city.
- Size - and the feel of being a smaller town.
- Retired military.
- Ft. Bragg.
- My location, ease of access to shopping, etc.
- Everything, I grew up here. Nice city, not crowded, good for retirement.
- My home town, cross between city and urban living.
- The military community.
- The people are very friendly and PWC is awesome.
- It's my home.
- Size.
- It is where I was born. We raised our children here. They are all successful, in good jobs. Love my hometown.
- Close to military facilities.
- The diversity and history of this city.
- Good people
- My friends, my church.
- Something for everyone.
- It's a small city, you can get around easily.

- I don't have to drive very far for anything.
- Military community
- Access to military entitlement.
- Military connection.
- Not too big, not too small.
- Being part of the military community.
- It has enough diversity of everything, food, entertainment, parks, etc. for everyone's taste.
- Working in Fayetteville.
- It is close to Fort Bragg.
- Quiet in our part of the city day and night.
- Small town.
- The energy and diversity of the community.
- Proximity to Ft. Bragg.
- Our home and neighborhood - downtown revival.
- Mixture of cultures.
- Diversity; it's home.
- The weather and slow pace of living.
- Military retired - hospital - retired friends.
- Proximity to everything - beaches, malls, mountains, airports.
- The friendly people.
- Friendly people.
- Close to stores.
- Living rate.
- Nothing. It's just a place to stay.
- Our neighborhood.
- Trees, Ft. Bragg, CFRT.
- Diversity - Ft. Bragg influence.
- Location.
- Nothing.
- Many family and diverse activities for all ethnic groups.
- I like it very much.
- The courteous treatment received from business community.
- Family and friends.
- Methodist University.
- Cost of living.
- The proximity to other cities and recreational activities throughout the state.
- Economic stability Ft. Bragg brings.
- The ability to get around by fast buses.
- Close to Ft. Bragg, mild weather.
- Fort Bragg, different cultures.
- Nearby national parks.
- Easy to get around.

- Exposure to the many cultural events.
- The people, good morals, good communities.
- The diversity of the people.
- People friendly - shopping – weather.
- Convenience, family.
- It's home.
- Schools.
- Location to Raleigh, Wilmington, Charlotte.
- There are nice people and I enjoy the environment.
- Not too big, not too small. Interesting city with a variety of things as well as affordable housing.
- Military base.
- It's near Ft. Bragg.
- Central location.
- Events like Dogwood Festival and concerts, education available.
- The continuous growth and expansion.

***Q24. What do you like LEAST about living in the City of Fayetteville?***

- Reputation of city.
- Difficult to find job in my field.
- Jobs.
- Lack of biking routes and lanes.
- Lack of traffic enforcement.
- Too much traffic.
- Electrical bills are high.
- Our crime rate, the plethora of red light runners.
- Trash service.
- Roads in my neighborhood.
- Busy roads.
- Crime.
- Crime, lack of arts and entertainment, shopping, roads.
- High crime.
- Police profiling.
- Nothing to do for single young professionals.
- Few sidewalks.
- Trash and abandoned properties, traffic, lack of trails.
- Traffic.
- Narrow streets.
- Court system.
- The schools and how far the interstate is from 28314.
- No traffic enforcement of illegal U-turns.
- Poor selection of culturally diverse activities. Too many chain/fast food restaurants.
- The distinction between army and civilians.
- Lack of enforcement. Have vehicles in neighborhood that haven't moved for ten years.
- Traffic, people who shouldn't be driving and crime.
- Lack of option of hospital choice.
- Crime.
- Lack of companies and jobs.
- Growth in residents.
- Traffic.
- When crime has happened in the neighborhood, the information never gets out to the public.
- Crime, dirty streets.
- Crime.
- There are too many killings, rapes and break-ins. It is very dangerous here now for me and my children.
- Crime.
- With growth, the amount of traffic in the city.
- The crime.

- Taxation.
- The condition of the roads (Grove St.).
- Not having more job opportunities for young families.
- The sanitation and yard trash rules and pick-ups.
- Work on cleaning up the bad areas of town.
- Feeling unsafe.
- I would say this city has a little going for it, because we have an older generation making the call on it becoming a real city, not a small country city for them.
- The crime, the traffic signal cameras, traffic pattern medians.
- Fayetteville is a cultural desert.
- Crime, traffic, traffic lights.
- Too much violent crime.
- Getting to those handy places by car.
- Crime.
- Crime.
- Not enough entertainment for teens.
- Crime and poor school education.
- The number of vacant houses and building for sale.
- There are homeless people and prostitutes everywhere.
- Nothing to do for teenagers.
- Streets are bad.
- The crime rates.
- Good jobs.
- The city is ugly, summer weather is horrible.
- Crime, but at the same time, paranoia of being stopped by the police for an unjust reason.
- Destruction of poor housing.
- Need a larger senior facility.
- Murchison Road.
- Taxes.
- Need improvement other than parks and pools.
- Too much killing.
- There is not enough to do, traffic and job pay.
- Safety concerns.
- Too much traffic.
- Lack of entertainment.
- Streets.
- Roadways.
- Wish we had underground wiring on streets.
- The condition of homes.
- Inability to access swimming pools.
- Road conditions.
- Never anything to do.

- Public transportation, not expanded to all communities.
- Access to some businesses.
- Employment.
- Break-ins.
- Job availability for teens and high tech jobs for adults.
- There's not enough business, recreation employment services.
- Hard to live a decent life here. People that hire you for jobs are rude and disrespectful. Honest people are the last to get help in the city.
- Mentality that development is the answer to all.
- Traffic signal length @ Skibo Rd and intersection.
- Jobs do not pay well.
- No sidewalks.
- It needs taller buildings so it will look like a city.
- Crime rate.
- Downtown.
- Crowded main streets at 5 to 7 pm.
- Adult recreation is lacking.
- Traffic.
- Flow of traffic.
- Crime.
- Nothing to do that doesn't cost a lot.
- Not much for all people to do.
- Taxes/annexation against our wishes.
- No sidewalks and trash on roads.
- No sidewalks.
- Cumberland County high taxes.
- Entertainment for 40 +.
- Limited services for the homeless and emotionally ill populations.
- Military community ran by civilians who do not like the military.
- Traffic.
- Job opportunities.
- Crime.
- Taxes.
- Poor home value.
- Need more cultural activities
- Paying for something that we do not have.
- Criminal activity.
- Crime.
- Homeless downtown.
- These young kids shooting up the town and each other.
- Tough to get a job.
- People running red lights.

- Pan handling.
- Dirty streets.
- The bad infrastructure.
- There is a problem of littering in the city.
- We just need more jobs. Raise the pay.
- Transportation, buses.
- Traffic.
- Crime and poor schools.
- Crime, drugs and Section 8 housing in my community.
- Sidewalks.
- Lack of youth activities.
- Yadkin Road driving.
- Crime.
- Crime.
- The crime/murders.
- FAST buses do not run long enough.
- Traffic around mall.
- Not many good jobs, crime, traffic.
- Too much attention to downtown and not Fay at large.
- Being annexed.
- Lack of enough police traffic enforcement and poor roads.
- Crime.
- Bragg Blvd, Murchison Rd, traffic.
- Crime.
- Everything is mediocre.
- Getting too crowded.
- Cleanliness – corridors.
- Drugs.
- Street litter.
- No White Castles.
- Same rules.
- Lack of social venues for mature adults.
- Traffic.
- Uncontrolled growth.
- Salary levels are very low.
- You have to have experience to get a job but gotta have a job to get experience.
- Red light runners, no professional sports.
- Crime rate.
- Not enough teachers.
- Activities for teens.
- Too dependent on military.
- Expense.



- Traffic patterns or flow.
- Roads/driving.
- Crime, poor activities for family fun.
- The job openings program.
- Taxes.
- Unsolved crime.
- Need more business on Hay St.
- Traffic.
- Not able to communicate with city management to get things done to residence.
- I'm concerned with the appearance of many of our sidewalks and the perception of care given to visitors.
- City is not always clean.
- Lack of stores like Trader Joe's, Whole Foods, Kroger.
- The violence that occurs so often.
- Transportation system.
- We don't have a fast food restaurant in our neighborhood.
- Poor city planning.
- You do not care about my streets. No speed bumps.
- Paying city tax for trash pickup.
- Not clean, crime and drugs.
- City transportation.
- No place to park tractor and trailer.
- Traffic.
- Crime.
- Taxes.
- Lack of transportation for children to travel around the city.
- Crime rate (Fayetteville and Durham always terrible news coverage). Also, businesses do not keep up their property like other towns (Raleigh, Charlotte).
- Overall appearance.
- Traffic.
- Homelessness.
- Fayetteville does not seem like a city to me.
- Homeless.
- No activities to do; have to travel to bigger cities to have fun.
- Crime and public safety issues. City council tries to limit city MSR's vision of making improvements to better this city.
- Skibo traffic and red light runners.
- City taxes.
- Trashiness of many of the city areas.
- Too much traffic.
- Excessive number of shootings.
- Traffic.

- Heavy traffic.
- Traffic.
- Good old boy mentality.
- Low wealth community.
- Crime.
- No job.
- Lack of quality of life activities/choices.
- Limited restaurants, retail, cultural events, quality of education.
- Traffic lights on Skibo.
- Military gets more everything than senior citizens
- Gangs, murders.
- Crime, thugs, chasing out potential jobs.
- Lack of jobs, entertainment.
- Traffic light timing.
- Crime, no night life and jobs.
- Trashy appearance.
- A city manager and council that doesn't care about the people. They just care about themselves.
- Jobs.
- Streets.
- Too much crime.
- Unsynchronized traffic lights.
- Bad drivers.
- Crime and drugs.
- The council makes us look like idiots.
- Not enough job opportunities other than food industry.
- Traffic and crazy drivers, crime.
- Crime levels.
- Traffic.
- Nothing to do in town without money.
- Limited mass transit.
- Doesn't enforce city ordinance; junk cars, law debris.
- Crime.
- Traffic.
- The chief makes me feel unsafe.
- City council inability to agree.
- Crime.
- Downtown area, old and empty buildings.
- The yellow light cameras give me anxiety every time I pass! Property taxes!
- Crime and public safety.
- Crime and traffic.
- Lack of affordable recreational activities for children and teens.
- High crime, too much litter.

- Pay scale of employment, cost of housing, utility rates.
- Lack of coverage at bus stops.
- Everything is working out good.
- Political squabbling.
- Recreational activities and businesses are limited.
- Heat and humidity in summer.
- Crime and traffic.
- Taxes are my least favorite. The amount that is taxed to live here is worse than California.
- Traffic.
- Crime.
- Too much traffic, too many gangsters.
- Broad based business development.
- Safety and violence.
- Light on street.
- That Fayetteville State is not UNC Fayetteville.
- Not a very attractive place to live.
- Lack of career opportunities.
- Lack of recreation for children.
- Heavy business codes. This discourages development and small businesses.
- Trash on roadways and empty buildings.
- Lack of groceries.
- Polluted lakes and streams.
- City does not support its main state university 100%.
- Crime, racial hatred and lack of manufacturing jobs.
- Cleanliness and economy.
- Overcrowding, speeding out of control and too much city government.
- Litter, crime and poor job market.
- Getting too crowded.
- Not enough to do. Too much traffic, people running lights.
- Farmers market too high in price.
- Crime.
- North side traffic.
- Rising crime.
- Crime.
- That recreation, movies and restaurants are all on Skibo area, not enough throughout the city.
- Fayetteville and the bickering council.
- Lack of swimming pools.
- The drugs in the community.
- More efforts to exterminate the gangs.
- Not anything for teens to do.
- Traffic.
- I just don't like it here. I'd rather go elsewhere.

- Traffic on Ralford Rd.
- Nothing to do for families.
- Water company and sewage company.
- No jobs.
- Importation of Section 8 recipients.
- No direct good highway to Raleigh.
- Crime.
- Crime.
- Taxes and forced annexation.
- Being nickled and dimed to death with taxes. My taxes since I moved here in 1981 have increased 5X. Like pouring water in a snake hole, it never gets full and nothing ever happens.
- Dirty lake, clogged streams.
- Urban sprawl, destruction of green spaces in city.
- Crime is out of control.
- People driving recklessly.
- There is not enough business in the city.
- There are no fun activities.
- Code enforcement and inspections department.
- Lack of good paying jobs.
- Crime, traffic and we need more shopping areas besides Skibo.
- Few industrial jobs, crime. newspaper not printing criminal court results.
- It is dirty. People are rude and lack social graces.
- Annexation.
- Traffic.
- Car insurance high because of accidents.
- Crime and useless cops.
- Military, confederate flags.
- Nothing to do - too many unused commercial buildings yet new commercial construction is constantly popping up.
- Traffic.
- Too much emphasis on downtown.
- Crime.
- Image issues.
- Dirty streets, rundown houses and potholes.
- School buses are not available.
- Lack of attention to minority neighborhoods.
- Inability to draw new business venues to increase the economy and jobs tailored beyond military, local and public employees.
- Taxes.
- Crime.
- Crime, public image - still hard to live down "Fayettenam."
- Traffic.

- Lack of nice parks and pools, aquatic center for year-round activities for non-military families.
- Crime.
- Crazy drivers, signal lights cause backups along Skibo Rd.
- The traffic is too heavy, not enough excitement.
- Public school (common core) annexation, eminent domain, the public transportation.
- Traffic.
- Lack of employment opportunities.
- Limited parks and rec activities (free) to neighborhood children.
- Constant emphasis on internally and externally on negative aspects.
- Accessible locations for handicapped, housing for seniors that is affordable.
- Racing, red light runners, shootings, taxes.
- Excess, high tax rates, traffic jams.
- Not feeling safe when out at night.
- The flooding of streets during heavy rains.
- Ease of moving around the city. There doesn't seem to be a straight route to anywhere.
- Job opportunity.
- Crime.
- Not knowing what's available to public and high prices.
- Homeless people (too many).
- Not feeling safe.
- Crime rate and number of homeless not being served.
- Not enough restaurants with reservations; need a bigger mall, more culture events.
- Driving - people speed and drive dangerously.
- Poverty, minimal job opportunities, too spread out with blighted areas in between.
- How poorly events (recreational) are advertised - advanced notice.
- Police and the road.
- The city lack of involvement in certain subdivisions.
- Unattractive - poor taste and upkeep of homes and buildings – dirty.
- Backward - out of reach citizens.
- No sidewalks, bike paths and poor public transit.
- Housing, entertainment, sports, job sources.
- We could use an art museum.
- Expansion of building without getting a say in it. Already been agreed by the city council and property owner lawyer.
- The people I like being around.
- Crime rate is high.
- All the crime.
- Crime, demographics, education.
- Lack of jobs with adequate salaries.
- Not enough job opportunities, more crime and homeless people living on the streets.
- The bad reputation the city has i.e. “Fayettenam.”
- The flashing yellow traffic lights are very dangerous!

- Crime - drug dealers – break-in's - home - car – business.
- Driving down Cliffdale Road is very dark in spots.
- General atmosphere in terms of crime and upkeep.
- Traffic, not enough jobs, military driving up prices.
- Run down high crime areas.
- Low wage jobs. High crime dope rings.
- Having neighbors renting near your property and owner won't keep area up!
- Large population of low income people.
- Fixing the road too much.
- Too much traffic.
- Crime, cars speeding in city limits.
- The traffic and overall lack of driver awareness; no art museum - poor art and culture scene.
- No bike trails and parks are dark and/or small. Lack of diverse museums in general.
- Also, the adopted streets should be more regulated as many of those roads are quite dirty.
- I do not like to see piles of trash, old furniture, etc. beside the streets in low income neighborhoods for very long periods of time.
- The reputation among other cities.
- Driving.
- The abundance of criminals, thugs.
- Employment.
- Employment opportunities.
- Traffic, air quality, water quality, pest control in warmer months.
- Beautification of the city does not seem to be a priority and our public schools seem to be suffering.
- Crime.
- Traffic, the by-pass needs by-pass surgery.
- Evening traffic jams everywhere.
- Crowded streets around 4:30-6:00pm.
- Property tax is too much. It should be less.
- Traffic flow - need interstate through city; code enforcement issues.
- PWC, that annexation ordeal was awful to tell senior citizens they have to pay \$4,000 and for what, so PWC made billions of dollars. It was a downright disgrace to seniors with very limited income.
- (Lack of) ease in getting around in downtown Fayetteville.
- People throw a lot of garbage in the streets. Usually the back roads. It's a shame since we were an all American city.
- Lack of sidewalks.
- Underdeveloped downtown.
- Lack of jobs for our youth.
- Nothing to do.
- Lack of readily available cultural events and variety of them. Not suited for the entertainment of last minute out of town guests.

- Hiring, rehiring, hiring of outside asst. to study this and that and sending out collections agencies to other cities.
- Security
- Not a good place to get a job.
- Crime.
- Trash and high crime.
- Crime.
- Politics.
- Inept municipal government.
- Too many Wal-Mart's!
- Roads, many not paved and many in need of repair.
- Crime, poor perception of us by outsiders.
- Crime.
- Chicago, Atlanta, New York residents moving here.
- Traffic conditions, ground tremors.
- Transportation growth.
- Crime - people on every corner asking for something.
- Greystone Farm and Fairfield Farms need a traffic light on Ramsey Street. The city won't help.
- Street people begging.
- (Cost of living) min. wage is too low?
- You don't offer free things for senior citizens on a budget.
- There is no way to navigate around bad areas. My youth children have been negatively affected by this.
- Too many visible power lines.
- Urban sprawl and ugly areas, gateways.
- Mentality of school and the way they treat the student body.
- Need more lighting in neighborhoods at night.
- The unattractiveness.
- Prejudice and divisive agendas.
- Too many chain restaurants.
- No good jobs.
- Traffic and congestion.
- Few good jobs, racial issues and low paying jobs
- How many homeless people that's in Fayetteville.
- High property taxes, low employment opportunities, low wages
- Would love to have sidewalks in my neighborhood.
- Crimes rates, people not obeying traffic laws!
- Traffic flow - the gun blasts that shake our house
- Limited jobs, rate of pay, there isn't any 2nd chance programs
- All the crime.
- Getting the city to do their jobs.
- Crime.

- Crime.
- Not enough 24 hour restaurants, attractions (water, picnic, fishing, shows) employment, jobs.
- Lack of healthy eating choices, quality of education.
- The violence of young people, all people.
- Lack of quick access to main interstates.
- Police profiling.
- Crime rate, lack of jobs, PWC's attitude to Fayetteville.
- Few job opportunities, lack of cultural events.
- The taxes and the traffic signal timing.
- Don't have enough for youths.
- Reactionary public and government - we've tried change, didn't work, still a racial divide; too political vs. let's move.
- Not enough financial opportunities.
- DWB - driving while black.



***Q25. What is the main issue you think the City of Fayetteville will face over the next five years?***

- Developers influence in city council decisions.
- Employment.
- Ability to keep this city clean.
- More traffic.
- Need to build up our city.
- Our crime rate, outsiders' pre-conceived views of Fayetteville.
- Crime.
- Overcrowding.
- PWC confrontation.
- Crime.
- Cost of living.
- Proper and useful development.
- Traffic.
- Income inequality.
- Crime.
- Flooding.
- We need more police. Too much new construction.
- Police safety and recreational activities for 18 to 25 year olds.
- Better streets.
- Economy.
- Attracting businesses.
- Poor school ratings and rise in homeless people.
- Leadership.
- Maintaining a more permanent working population.
- Trying to keep up with larger cities downtown activities.
- Industry.
- Overcrowding/overwhelming services, roads, fire and police.
- Open pits storm water drainage.
- Traffic congestion and crime.
- Crimes.
- Security.
- Infrastructure growing pains.
- Crime rate increase and employment growth.
- Crime.
- Preventing crime.
- Stopping the gangs, stopping bullies, stopping people from hanging outside of stores and clean up all the old houses and buildings.
- The ability to maintain an adequate police force with all the present day issues.
- Homelessness.

- More business growth.
- Growth.
- Increased traffic.
- The population. The people keep coming, but nowhere for them to go.
- Anything to do with money.
- Crime.
- Crime and controversy over traffic cameras.
- New Yorker article described the hopelessness accurately.
- Crime, jobs.
- Lack of jobs with new local industry/plants.
- Jobs.
- Crime.
- Traffic.
- Housing issues.
- Growth and job development.
- How crime impacts business relocation to and from the city.
- Planned development with possible reductions at Ft. Bragg.
- Criminals/crime.
- Growth.
- Homelessness.
- More crime.
- Ft. Bragg building retail businesses on base so military and families will not go off base. City not open to supporting local people/businesses and thinking they have to go outside city/state for businesses.
- Career availability.
- Street maintenance.
- It needs swimming pools.
- Crime, cleaning up certain areas.
- Excessive spending.
- Money issues.
- Crime, more population and less jobs.
- Increasing crime.
- More lights.
- Traffic.
- Roads.
- Law enforcement.
- Population increase.
- Littering.
- Increased unemployment that will increase homeless population.
- Traffic flow and traffic bottlenecks.
- Crime.
- Road conditions - over crowded.

- Congestion on public roads.
- Economic growth/unemployment.
- Employment.
- People are leaving.
- Lack of recreational/cultural activities. unplanned growth.
- Growth.
- Crime.
- Jobs, student finishing schools.
- Growth and street repair.
- Loss of military.
- Traffic.
- Economy.
- Traffic.
- Economy with military downsizing.
- Traffic.
- Traffic.
- Crime.
- Keeping up with expansions and services.
- Jobs.
- Crime and sidewalks.
- Traffic.
- Crime.
- Unemployment.
- Sustaining economic status.
- You need to bring in big industry.
- City services.
- Crime.
- Overpopulated.
- Raise taxes.
- Continuing to raise property tax instead of cutting waste.
- Crime.
- Roads.
- Crime, gang violence and lack of economic growth.
- Crime rate.
- Relationship of trust between races.
- Growth and infrastructure.
- Getting more businesses downtown.
- Traffic.
- Losing business.
- Crowding.
- Expansion.
- Increased vehicle traffic.

- Jobs and crime. We need more things for young people.
- Transportation buses.
- Overcrowdedness.
- Cleaning up areas of crime to make citizens feel safer.
- Crime prevention and traffic flow through main corridors.
- Public transportation.
- Repair to roadways.
- Crime.
- Crime.
- Reputation.
- Crime and the protection of its citizens.
- Population growth.
- Crime.
- Growth.
- Lack of quality employment opportunities.
- Racial tension.
- Crime.
- Jobs.
- Traffic.
- Not enough roads for growing population.
- Crowding.
- The school system; there needs to be more funds and support to the school system. There needs to be more staff in a classroom to help educate our future adults.
- Police protection.
- Drugs.
- Jobs.
- Reducing unemployment.
- Potential loss of income/jobs from Ft. Bragg.
- Keeping a small town mindset which hinders growth.
- Employment.
- Traffic, crime and recreation.
- Crime.
- Prejudice.
- Economic development.
- Crime.
- Road congestion as Ft. Bragg population increases.
- Sustainability.
- Too many housing developments and not enough schools.
- Crime.
- Crime, the deterioration of neighborhood and cost of living going up.
- Growth.
- Crime and unemployment.

- Traffic.
- Traffic.
- Flooding, stormwater issues.
- City appearance.
- Job opportunities.
- Traffic.
- Overcrowded streets.
- Economy and direction of leisure living.
- Crime.
- Poor city planning.
- City transportation
- Affordable housing.
- Growth.
- Traffic because of new housing.
- Employment opportunities.
- Crime.
- Ft. Bragg closing Bragg Blvd.
- Crime increase.
- Homeless.
- Safety; teen violence.
- Jobs that pay good money.
- Retention of highly trained military separating from Fort Bragg. No jobs here to keep a quality work force.
- Cost of treating city water.
- Unemployment and transportation.
- Crime.
- Maintenance of roads and streets and rising energy costs.
- Traffic.
- Traffic crowding.
- Crime.
- Educational and economic opportunities to keep our good people here.
- Crime.
- Crime.
- Lack of jobs and new economic development.
- Crazy military people and thug wanna be's moving in.
- I think they should stop focusing on parks and focus on crime and jobs.
- Overspending by the city, no savings; higher taxes.
- Get a city council that prefers new jobs (more) and less spending for the poor neighborhoods and unfairly giving to them only.
- Increase of crime/lack of jobs.
- Crime, economic development.
- Overcrowded.

- We need jobs and a cleaner, safer community.
- Expansion, safety, infrastructure and taxes.
- Traffic.
- City government.
- Growth.
- Too much dependence on military.
- Crime and drugs.
- Military draw down means empty houses and decreased tax base.
- More jobs, more people, more traffic, better signage.
- Crime - robberies and shootings.
- Attracting new industry.
- Adjustments to changes with the military.
- Adequate employment opportunities.
- Increase in traffic and the lack of parking spaces.
- Traffic.
- Economic, now military based growth.
- Higher taxes.
- Afternoon traffic.
- Jobs.
- Maintenance on everything. Seems stuff all around is falling apart.
- More jobs and higher pay.
- Lack of schools verses growth. There are large class sizes.
- Traffic flow.
- Increased crime.
- Drugs.
- Crime.
- Loss of electrical utility and rising costs of repairing sanitary sewer infrastructure.
- Crime.
- The flow of traffic because of the lights.
- Gang crimes.
- Taxes and crime.
- Loss of taxpayers.
- Not enough jobs.
- Inability for roads to keep up with increasing traffic.
- Overcoming the reputation and making the city overall attractive.
- Crime by teenagers.
- Education of public school. We need a vocational school.
- Retaining teachers.
- Crime.
- Road work.
- Complete roads downtown.
- Market house.

- Jobs, lack of taxes for city services.
- How to spend our tax dollars.
- Crime, poverty and overpopulation.
- Economic growth and development.
- Traffic, too much growth for roadways.
- Bypass coming.
- Crime.
- Population growth, affordable housing.
- Economy.
- Crime.
- Fayetteville can't get over itself and work together for a common goal. The rich get richer and poor pay.
- Overall enough police for the city.
- Crime and homelessness increase.
- Traffic and congestion.
- Bad reputation Fayetteville has – crime.
- Professional jobs, businesses, education.
- Growth that is faster than they can keep up with.
- Traffic issues.
- Jobs.
- If Fort Bragg moves out.
- Gang violence.
- Dope related crime.
- Filling in dead spaces, too many wooded overgrown lots within city.
- Rise in crime.
- Unemployment.
- Employment opportunities; abandoned properties; homeless people.
- Only app'x 50% of residents pay taxes (property). 100% of residents vote on all this expensive stuff - not fair.
- Not planning for open space/green space. Haphazard building in the name of economic growth.
- Crime.
- High tax low pay.
- City transportation.
- Neighbors taking more pride in their property.
- Traffic.
- Need for jobs.
- Crime.
- Cyber-attacks.
- Traffic.
- Crime.
- Traffic flow.
- Keeping up with growth; attracting major commercial retail.

- Growth.
- Unable to maintain streets.
- Lower tax revenue as homes lose value.
- Management and council ability to govern effectively.
- Crime.
- Jobs, shelter, mental health.
- Economic infrastructure to sustain improvements and expansion that'll draw businesses and families to Cumberland County.
- Crime.
- Growth, expansion.
- Downsizing of military.
- Reduction of military and business closings.
- Downtown Fayetteville needs to be like New York.
- All of your improvements spread ghetto throughout the city. Builders run this city.
- Traffic.
- Live in present, remember the pass, make things better.
- Citizen service and economic development.
- More baby boomers retiring need 55+ communities and assisted living.
- Crime prevention.
- Crime, safety, better roads.
- Economic growth.
- Parking w/o paying downtown, need more parking decks.
- Expanded too fast - still not providing services to those annexed years ago!
- Attracting job opportunities.
- Crime - traffic enforcement.
- Downtown looks improved and updated. Cleaner now!!
- Homeless people increasing.
- Increasing crime rate.
- Homeless, lack of jobs, crime rate.
- Overcrowding, traffic issues, more public schools needed.
- Affordable housing and traffic control.
- Crime, affecting blighted areas.
- Bringing jobs of the caliber that the habitants will support.
- Jobs.
- Increase in crime.
- Jobs.
- Image of city.
- Lack of public transit.
- Population leading to traffic jams.
- Taxes, transportation, road expanding, and jobs.
- Traffic, need to complete the loop around the city.
- I don't really know. I hope black and white can get along better.



- Homelessness and crime rate.
- I think drug and crime.
- The quality of life within its community.
- Money.
- Gangs.
- Drugs.
- More people needing financial assistance to survive.
- Police being able to do their job and crime.
- Criminal activity.
- No teacher to teacher.
- Increased uncertainty regarding military employment security and the trickle down economic effects of that uncertainty.
- Jobs/economy.
- Gang, dope rings, jobs, old abandoned housing.
- Traffic.
- Attracting employers.
- Development along the Cape Fear River.
- Crime.
- Jobs, employment, bring in some industry.
- Housing and city planning issues as more troops move here and Ft. Bragg expands.
- I feel that your employment opportunities will continue to decrease if you do not increase the number of businesses to employ a large number of people. No jobs for the people, increased crime.
- Jobs.
- Containing the crime.
- Employment.
- Housing.
- Crime and safety.
- Job losses.
- Crime and employment.
- Equality for all residents. Low income families.
- Keeping up with the growth.
- Employment opportunity.
- Working opportunities as the federal government decreases its military.
- Traffic.
- Security of common people. Crime is increasing every day.
- Traffic - city needs to accommodate population due to military.
- Crime.
- Growth and traffic flow.
- Traffic.
- Crime.
- Higher taxes.

- Jobs.
- Populations moving to other communities and aging residents.
- Taxes and crime prevention.
- Crime.
- Crime.
- Jobs.
- Jobs I think. Better jobs, too many food service jobs.
- Investment in new facilities - pools, parks, sports.
- Infrastructure.
- Municipal government efficiency.
- Planned growth.
- How to best handle aging properties in city limits (especially mobile/manufactured homes).
- Increasing the tax base - economic development.
- Crime.
- Too, too, many northern people moving to Fayetteville.
- Traffic congestion. Too many drivers not enough lanes.
- Overgrowth and transportation overgrowth.
- Putting traffic lights and sidewalks and city buses, on Ramsey Street near good year plant.
- Need more taxpayers, as city is buying land and evicting current taxpayers.
- Building more homes and taking care of homeless.
- Growth.
- Labor cost.
- That mkt place removal issue? We respect history. The reminders help us avoid it in today and our future.
- People don't want to move here because of lack of good jobs and dearth of parks, swimming pools, nice restaurants, etc.
- Street repair.
- Economic growth and meaningful growth.
- Economic growth and unemployment.
- Traffic congestion and crime escalation.
- Polarization.
- Trying to support diversify its local food scene.
- Crime and traffic.
- Overcrowding.
- Attracting businesses large enough to employ thousands of people.
- The growth of homeless people.
- Bringing new businesses to Fayetteville.
- Flooding of drainage systems – growth.
- Crime.
- Establishing good paying jobs, employment.
- Growth.
- Bringing more businesses and establishing more jobs.

- More jobs for people with records. Kids training, safeguard crime training police against profiling based on race, being civil servants.
- Keeping up with their annex program and paying for it.
- Traffic flow – crime.
- Crime, jobs.
- Low employment, loss of population.
- City streets not well organized.
- Overcrowding.
- Gangs.
- Economic growth.
- Facing the 21st century before it's over!!!
- Jobs.
- Employment of citizens including veterans.

***If you have other comments about ways to improve the quality of City services, please write your comments below. Your responses will remain completely confidential.***

- Fayetteville does not deserve the bad reputation that it has.
- Drop city property taxes 5 percent. Remove troublemakers from the streets.
- Please retain the current city seal!
- Beautification for all neighborhoods.
- I find that Fayetteville is not business friendly.
- I wish the city would concentrate more on cleaning up what we have and not building new ball park. There is too much trash and abandoned properties that need addressing to make the city look better to people thinking of moving here. Many main streets are truly embarrassing with trash. We need more trash cans all over, it would create a new job or two.
- Please encourage Fayetteville State University to adopt a baseball program. Also please expose the youth to minor league sports and hockey.
- Vandalism and break-ins by younger folks are not punished in the court system. It is at best a catch and release program. The new medians are detrimental to businesses and safety.
- Hay street shops and restaurants need help developing sustainable custom base. Our out of town guests marvel that there is nothing to see or do downtown.
- Fayetteville is a city with big city possibilities. However, historically speaking, our leadership has been too small town. Maybe we could be more like Raleigh if our elected officials were less like Mayberry.
- I think the city sweep trucks and the trash trucks need to have better planning. They usually come on the same day. The streets cannot get cleaned with trash cans in the road.
- Fayetteville needs to attract and keep some major industry/companies. Make the city more pedestrian/bicycle friendly. Stop building fast food restaurants. Invite/build more upper level shopping. No more car dealerships.
- Had a pumping station built next to my property. No consideration for property owners with the constant noise. They plant a few bushes that died. I had to complain constantly to get any reaction.
- Streamline 911; operators ask too many questions.
- Higher job pay and less medians. Add sidewalks and add a Busters Restaurant.
- More community events. More programs to keep the kids off the streets.
- There is nothing about if you are retired military on this survey.
- Provide a police presence at rec games to prevent parents from trying to start fights and scare the children.
- People that have moved to Fayetteville from all over the world have really did a lot of damage to our town with gangs. They need a place for people to learn how to love and not kill each other. Maybe consider building a center to recruit them and show them that they are loved too and they should not commit crimes.
- I think when you have a service that operates 24 hours a day, you should be able to get a person at some point other than the automated line, especially police. I recently tried to contact Fayetteville PD in reference to a traffic signal malfunction at one of the Cliffdale Rd intersections. All I got

was voicemail to call back on Monday. It was a hazardous situation. I hoped no one had an accident and moved on.

- I wish I had words for what is wrong here. Life is not easy here.
- Make amendments to current zoning laws for homeless accommodations. They need to keep safety in mind.
- Please fix the roads. Grove St and Ramsey St.
- We have issues with our trash. I come home and the recycle bin is on the ground with all my recyclables all over the road. Most of the time I can't get into my driveway because they drop the cans wherever they feel like and not back on the side of my driveway where I put them.
- I would say on 4th Friday's downtown should be open at least until midnight. Maybe bring a well-known department store downtown. Building half-million dollar condos was a waste. This city thrives off the Army's money. Bring more activities to enjoy at the Park and just do more for the city, tax dollars are not seen here at all.
- Fayetteville is a great city, while there are many challenges there is much potential. Prayfully we will work together to provide a great city for now and for the future.
- At my age I do not expect miracles, but it should be a goal to remove Fayetteville as a source of ridicule for the entire state of NC. We seem in decline from the glory days.
- Have the city council take back control of PWC, which has dictatorial authority and a large ego. Reign PWC in and property control it.
- We have got to get good paying jobs in this area. We seem to be afraid to try and attract jobs other than retail or food service. We do not take advantage of the knowledge of our retired military who have traveled the world. Serious waste of talent.
- Inform community more about housing and job opportunities. More things for teens to do will keep them off the streets.
- Get crime under control, improve public education.
- If there was a way to allow more jobs in the area, maybe the crime rate would come down. It would be nice to offer the homeless some assistance. I'm tired of having to rush to my car because the homeless swarm you as you enter or exit a store.
- Sales tax should be collected from internet sales. Business zoning almost as big as Raleigh. Empty store fronts downtown. Funding stopped at FTCC for seniors taking classes. Solar home development by homeowners. Indoor Farmers' Market not even to use the parking structure.
- Highways, roadways and bridge upkeep create jobs. Traffic signal tests will save lives. Expansion of Riley Rd is overdue. City sewer and water for Southgate is overdue.
- More bus services in neighborhoods.
- High school students need apprenticeship programs to learn valuable skills. More programs for youth.
- Please improve rec center with new employees and better choices for kids. We will not use ours because it is sorry.
- Give seniors a better break in taxes. Income scale is too out dated compared to the cost of living. I am on social security and present scale has my income too high for tax breaks on city county tax program.
- More lights on my street, Jennings Farm Rd.

- City does too much outside consulting from other areas. Seems decisions for our city cannot be solved internally. Loose leaf pick up is a joke.
- Enforce codes - shut down operation of a garage on Sunset St. which is a residential neighborhood. Complaints have not resulted in changes.
- Funding to increase better life for the homeless, especially the veterans.
- Please enforce codes on clean up and pets.
- The city should have better programs to assist unemployed. If you allow employers to terminate at will, someone should investigate those employers.
- Sidewalks should be built throughout the city. Especially along both sides of Reilly Road; that is a very busy and dangerous thoroughfare, and for walkers such as myself building sidewalks is of the utmost importance to me.
- The school bus system needs work. no sidewalks and young children having to go blocks from home is unsafe
- Need more social things to do in Fayetteville.
- You lost Sanderson Farms.
- More jobs.
- We need the fast bus to run in our neighborhood because it is too far to walk up the hill to Ramsey Street to catch the bus.
- This city needs more industry, a convention complex, outlets, theme parks, and better transportation that runs on Sunday and evenings. Better pay for government employees.
- I don't like the city. We have no park out here, no sidewalks, tall grass, trash in the ditches on Amanda Circle.
- Leave public works commission as it is. Increase police traffic concerning speeding and aggressive driving. Put taxes on other than property owners.
- We need tennis complex and senior activity center.
- Police and firemen need raises.
- Would be great if there were a solution to road side and street side littering.
- Street maintenance, police patrol community more effectively and police more proactive than reactive.
- Great place to live, not enough jobs for people with a college degree.
- Widen Yadkin Road.
- Improve hours of public transports and enforce laws and rules to everyone. Put some more bus stops where they are needed. Add more routes to fast system. look out for the elderly and disabled better.
- There are a lot of kids in my neighborhood and the street I live on, people speed all the time. Would like to see something done about the speeding before someone gets hits.
- Too much concern and money spent on looking good while infrastructure crumbles and crime increases. Also, code enforcement inspectors often act too rough on small things.
- We need more info on elections and issues in the community.
- More green spaces inside the city so people can bike and walk everywhere. I would turn the downtown area into a place of international restaurants and cool shops.
- I think the red light run cameras should be placed equally all over family. We have two on Reilly Road.

- Our classrooms need more support.
- I don't think we need more parks or tennis courts, focus on what we already have and use to fullest. Advertise more amenities for elderly, chances to mingle with others, respect our police and EMS people. No new taxes. Improve education.
- Please bring down the old Slave Market. It's offensive.
- Revitalize the old river front - have concerts at river front, boat rides, etc. Young children and families can't find things to do in Fayetteville so they go to Raleigh. We are losing revenue! Enforce taking your trash cans in from road - if you live in Haymont and have a driveway you need to park in it! Not on street or cul-de-sac!
- Have each church volunteer to police a certain area and switch up every year. This would show the love of our city working together.
- Need to do a better job cleaning up the streets around the city.
- City needs to have a good manager.
- Follow ups. Too concerned citizens.
- Traffic is beginning to be a problem.
- We live by Social Services and there is no fast food.
- I'd like to have speed bumps on my street, South King. You guys won't send a cop to catch a speeder, if something is not done, I will put them on the street myself cause one of my kids get hit, I will hold Fayetteville responsible and will make it known I am even taking a picture of this survey.
- Planning/zoning has gone through major issues in personnel, regulation, follow up, etc. If new business is to be attracted, they need to have a system of getting here with mountains of friction and resistance removed. So much so, two of my last real estate purchases have been outside of Fayetteville/Cumberland Co. in the last 14 months.
- I like the coffee with a cop effort and would like to see it expanded somehow to include recreation programs/day care or head start programs. Boys and Girls clubs and the great oaks program. I think it's the best idea I've heard of in a long time.
- Serious attention and commitment to grow economy.
- I would like to see something done at the mall. The parking lot is a disgrace. It is full of large cracks and pot holes. It is the worst parking for a mall that I have ever seen.
- More rec. events for adults. Picking up old TV's for recycling or having a neighborhood pick up day for everything at once.
- Codes are not enforced in lower income areas. Decisions about changes should not be done because of political power.
- Not everyone is military, it is irritating that all discounts are for the military. We all work for our money, many non-military families need incentives also.
- Health care improvements - people need to feel confident about their hospital and not leave to go to Moore County or Wake County.
- Storm water needs to be managed at the source - don't just build bigger culverts. Developers need to accept more responsibility.
- Placement of a recreation center with indoor pool, basketball, volleyball, etc. around Haymount area (could improve on current Honeycutt Center). Don't just put these facilities in poor parts of town.

- To let the public be aware and informed. We need more outgoing information so people can attend and be included.
- There are too many parks, which causes crime to go up. There are too few police here.
- More jobs needed. Stop chasing businesses away.
- Stop the unfair spending in poor neighborhoods only without cleaning up the homes, crimes, streets, etc. but doing nothing in good neighborhoods. You're so unfair!
- Enforce laws, we have a bad reputation because of lawlessness. Clean up, have jobs, quality job opportunity will produce better residents.
- Work on bringing in more jobs and take care of the gang problem.
- Law enforcement need to get out of their cars and learn the community and the people who live there. Walk in the area that way they can be trusted because people will know who they are.
- Need to develop the Cape Fear River.
- Like to see a concrete skateboard park. This is a very highly skilled sport that can be done by yourself. Encourages self-discipline and would keep skaters out of illegal skate areas.
- Traffic light at Fisher and Strickland Bridge. Quit building pools and fix Starbrook Dr. and Applecross Dr. They are awful.
- I usually didn't do these surveys, but I have been reminded it matters. So keep on bringing more industry jobs for the future not restaurants, ok?
- Make contractors used by the city responsible for cleaning up after themselves. The area on Morganton near Riley Rd where now sidewalks were installed are loaded with left over trash from the work!!!
- My main dissatisfaction w/the city are unoperational cars parked on lawn, pine needles and not being removed from lawn (in my case, it just rake into a pile). Tree branches extended out into flow of traffic. Next, the availability of parking spaces, traffic flow, speed violation and motor cycles.
- Better pay for police officers.
- Leave pur to do business and stop using it as a revenue source to avoid raising taxes. We have excellent service at reasonable rates.
- Need more motels in west Fayetteville. Need street light on Cliffdale Rd, Reaford Rd, District 8 area. Need cop to walk the beat in subdivision so we can feel safe. Traffic congestion. Need another big mall, grocery store downtown. Mayor needs to get more business from Raleigh so we don't have to go to them.
- We need the police to keep a watch on our neighborhood. Sometimes we don't see them for weeks.
- I just love Fayetteville, NC.
- I think if the city can expand the bus routes and hours and daily operations, it will help a lot of people without transportation to be able to stay employed and save money for other expenses that they pay to commute.
- I would really like to see more programs/jobs for people with felonies. Often times, there is a lack of jobs and an increase in crime. We are pleased with the mayor but not the chief of police.
- Resolve issue with PWC. Keep utility to help pay for sewer repairs in upcoming years. Purchase aqua water to provide better service to those residents. Let residents use on bill financing to



improve energy efficiency in homes to include net metering of solar power and Tesla power packs.

- Gang activity in neighborhoods are a concern. Theft, break-ins, vandalism, drugs.
- The city should have more control over PWC.
- There needs to be neighborhood swimming pool opportunities throughout the city. There needs to be investment in public schools to provide students with technology. The current building codes are excessive. The big box stores carry limited selections.
- Keep all sidewalks clear of grass overgrowth on to curbs.
- Prejudice on both sides of races.
- It would be of great help if, when contacting the police department, you could speak with a live human being. I have had instances when I needed a real person to speak with, but nobody was available. I know they are short staffed, but some calls need a real live response. Police need to stop stereotyping.
- There seems to be less and less activities going on at the Coliseum. What's going on with the lottery that is supposed to support schools, maintain, build - etc? Schools are too overcrowded.
- The fee for dumping construction material at landfill is too high. We need to charge by weight.
- City appearance is poor, litter and landscaping. speeders are everywhere, more speed bumps especially on Oakridge Ave. Crime prevention.
- Police stakeouts should be in subdivisions for set periods of time, not just drive through to prevent and get rid of drugs.
- Get rid of drug boys in all neighborhoods. Make the city feel safe. Hire extra police officers. Cut down on loud music in neighborhoods playing after 11:00pm.
- Do a better job of telling the public what is going on around town. There is a lot to do here but people do not know it because it is not publicized well.
- I would like to see a skateboard park and splash pad (not another pool). I would like to see more tech businesses to help encourage our young professionals to stay in the area. I think we have an outstanding police dept. We just need more officers.
- We have fantastic police and fire departments. Give them whatever they need to continue to do their jobs and do them well.
- There should be sidewalks along every major road in Fayetteville.
- The water company charges too much for water services. The sewer company charges too much for water treatment. Recycle bin empty on time.
- Let's try getting jobs here.
- We need more police presence, I think if you do, the crime and you get caught, you should pay for what you have done.
- There needs to be a direct route connecting Morganton and Cliffdale Road bounce to Bananza. A better route from Raeford Road to the Ektaw area. Improve Shaw Mill roads, direct to Ramsey Street.
- Law enforcement has increased appx 300% in the last 30 years - we don't need two agencies. Combine sheriff and city police depts. also!!! To stop red light runners - put in physical barriers, large concrete slabs that jump up from roadway when light turns red. Stop pushing the rope - try pulling it.

- Enforce animal ordinances particularly stop the back yard breeding and selling of dogs in parking lots. Support Dr. Lauby and animal services in every way possible.
- Need bus service from Hope Mills to Fayetteville. There isn't much for teens to do. We need more animal shelters. We also need harsher punishments for animal abusers.
- Stop taxing the working people to death, make some of these at home lazy folks work. Stop giving them food, shelter, phones. They eat better than me and have less stress. Why are we paying for programs for at home mothers? Make them do volunteer hours. Everyone needs to work like me.
- Need more good paying jobs and equal opportunity for all races. They need a good job training program. They need to have more internship opportunities while one is attending school.
- We need to attract more industry and put people back to work. We have enough retail stores. We need more than one leaf pickup. This will also help keep storm drains cleaner.
- City needs to work with PWC to help people with their bills.
- Take a census and ask the public what they would like to see. We don't need another Wal-Mart! A Whole Foods, Trader Joe's, Dave and Busters, amusement park - things like that would be nice. Get tired of traveling out of town to Raleigh, Cary, etc. every weekend because certain businesses aren't brought into Fayetteville.
- City taxpayers should not be sole source of funding for services, e.g., parks and rec, that benefit whole county. I also don't understand city/county sharing costs since it means I get to contribute twice.
- Stop the speeders on Rim Rd/Gooden Dr. It is like a raceway. Put new and more activities in Lake Rim Park and do some upgrades.
- Going in wrong direction as a city.
- Council should set policy and charge city manager to carry out. This seems to be out of kilter presently.
- Specialized channel advertising events, community updates some families and soldiers don't have cable.
- As a non-military family, we find ourselves having to go to Raleigh or Durham for entertainment, museums, and educational opportunities. Fort Bragg offers more to the military families and therefore the city overlooks the non-military.
- I have called several times about recycling truck drivers harassing me by moving my recycling bin 2 doors down instead of putting it back where they picked it up. They finally stopped but only because I moved the can to the middle of my front yard. I never heard from the manager despite several phone calls and email requests. Poor communication and management!
- I think the city of Fayetteville should have neon lights, parking meters, tall, high buildings and plenty of action in downtown Fayetteville.
- Chief Medlock is the best thing to happen to Fayetteville since I have lived here. Now if he could only get the corruption out of city and county council and get the liberal courts to enforce the laws.
- Fayetteville and Cumberland County Public Schools need to partner and make available and accessible more extended tutoring and academic programming for students in STEM (science, technology, engineering and math). Perhaps this will increase technical jobs for our city.

## City of Fayetteville 2015 Resident Survey: Appendix C - Open-Ended Comments

- We are signed up for back door garbage service but are missed a lot of the time. Never see police unless there is a problem. There are a lot of homes vacant and yards not being maintained and old cars sitting around.
- Taxing my project car by suggesting the norm is not correct, having a license plate does not mean the project is complete!
- Better leaf pick up or code enforced on those leaving leaves or debris out months ahead in the street and city refuses to pick up due to scheduled leaf collection. People do not cover the leaves and they blow back in streets or in my clean yard. Need more patrol cars in all our neighborhoods. Safety in my home and in public are big concerns. Too many hold ups, robberies, home invasions. City tax rate is way too high!!
- Need more parking decks downtown for shopping and restaurant, keep corridors nice and neat by cutting grass, more flowers need to be planted.
- People should be able to report those that litter! People or kids are always throwing bottles, cans and papers in my yard. Keep hookers off the streets along with drug paraphernalia.
- Improve mental health services.
- Put work training in high school to assist students in obtaining jobs after school and help prevent dropout rates, limit the amount of children born to unmarried women, require fathers to accept responsibility and assist them in getting jobs.
- Safe activities for youth - not just sports, more performing arts.
- Improvements for the homeless population.
- Sidewalks.
- Bike paths.
- When building a housing development, stop cutting down all of the trees.
- Multi-faceted community fitness centers, encourage/partner with YMCA to expand/update fitness centers. Build alternative corridors through the city to highlight nicer areas (Fay state/N Ramsey) need for city pools, attract/host races, all American marathon is great. Continue to host events at Festival Park.
- The city should hire landscape architects to plan public areas - not novice within the city. Landscaping is so poorly done and maintained. Enforce recycling. Need tree ordinance. Leaders more educated.
- The PWC is too high. The economy is just too much. We don't have a lot to do in Fayetteville like other states have. No excitement for people to see from other states.
- I am very dissatisfied about the way the city totally ignores the blighted neighborhoods. Property owners don't call city to pick up debris. A street in my mom's neighborhood has streets partly covered with leaves mixed with other debris. Someone needs to just pick it up. No one seems to care - rental places. Emily Street's curbside needs to be cleaned up. There's also rubbish on Brewer Street.
- We need to encourage business to create jobs.
- Create programs to help young single mothers. Create more jobs, create more homes for the homeless. Take care of senior citizens of Fayetteville.
- Don't like to talk to machines when calling places. I need help or information. (Social Security) they never answer phone calls.
- We need more sidewalks. A lot of people walk these days.

- Focus on automating city admin services through web-based platforms to increase service responsiveness and decrease city overhead and shift those resources towards policing efforts. Partner with real estate developers and business to encourage positive growth and rehabilitation of depressed zones.
- Please keep all city streets and lots clean.
- I feel our police chief is doing a great job.
- There is a large gap to fill in the arts scene for Fayetteville compared to other cities in North Carolina. More inviting public outdoor spaces would be an amazing addition to the town. More attention to downtown and cultural events and developing our city's art scene would surely make this city an even better place - a more inviting and desirable place to live and visit.
- I am a black, retired educator and I am concerned about our schools providing a highly qualified education for all students so that they can further their education beyond high school or get a decent paying job, especially for black males. There are not enough jobs available for them to make a living and support their families. This creates crime. Also, if residents do not call for their bulky items to be picked up, pick them up anyway, just like you pick up the limbs.
- Enforce speed limit and running red lights.
- The city should stick with basic services such as police, fire and roads. Expanding parks and recreation facilities is not my choice, baseball stadiums either. All the new stuff is always built in the ghetto, no one that actually pays property taxes will ever utilize these facilities.
- Thank you for the use of this survey to obtain our thoughts and opinions of its citizens.
- Need more improvement in city/county police force. Robberies are common now a days. Take some concrete steps to reduce or solve this problem.
- City needs more business for employment due to population increase because of military. Traffic overflow - city needs to bring interstate highway to loop throughout the city for growth increase due to military.
- I'm going to retire in November, with a very limited fixed income, but there are not any available places for seniors to get any help, i.e. groceries, electricity. There is for a lot of young people who say why should I work, I get money not working.
- Stop the sagging trousers or watch the women and do as they do, with theirs up around their waist. Respect the women around you.
- The back seat is again the hot engine and it heats your back on the bus.
- Need swimming pool back at Lamon Street Park.
- Clean up north street. Furniture and mattresses and Washington Park.
- Orange Street Circle has a drainage problem.
- I have called the city several times to replace my recycle bin and no one ever picks up the phone.
- If you are going to have a tax increase for anything, make it a sales tax so everyone will be paying for the project. I don't think property owners should be responsible for a project or projects everyone will use.
- Fayetteville is mostly a military town, it needs to fix old problems like sewer connection for the elderly who live on a fixed income.
- Children not enrolled in grades 1st and higher should not have to pay to ride the city bus - FAST. Especially if parents are students in a local college or university. If parent has a student pass, child should have a pass.

- Clean up the yards in Fay. Have more police patrols.
- Too, too many unqualified personnel in critical positions within city.
- Take up old rail lines no longer in use.
- Stop building everything in one area...causes traffic congestion.
- Trim hedges at intersections. Move shrubs from intersections.
- I feel residents should have had some input about the medians placed as dividers in the street.  
Traffic is very heavy.
- Tax (property) for veterans with 100% disability is too high.
- Traffic light with camera is a problem.
- Not enough traffic lights in heavy traffic area - good year plant.
- We are attacked once a year by code enforcement who place "mow your yard signs" on trees in our adjoining lot. Fine is \$100 per day if you don't see and comply. But they never flag the rich owner at the end of my street when his gets waist high. Would move, but this is my home and it's paid for!
- Raise minimum wage and you will see the city improve 85%. You have to give the people more power to spin in order to lean.
- Think about the citizens and what they need.
- Need better water.
- Rosehill is used by so many fuel trucks, plus other multiple-axle vehicles, even though McArthur to Shaw it's prohibited for them to. Two elementary schools. People are trying to avoid Ramsey street I guess.
- Developers have had way too much power and that has led to ugly urban sprawl. Stop cutting down all the trees! How many new apartment complexes and cookie cutter neighborhoods do we need?
- Please be very mindful when city council closes Siple Road Sept. 2017 in the Rayconda community, the city please make allowances for emergency response teams to have a very quick access to all my elderly neighbors who may need to get to a hospital or even fire prevention. Please, please consider my plea for the emergency resolutions.
- The city of Fayetteville is making great efforts to improve services and activities for the community. However, some areas have become congested with new stores opening and this also contributes to traffic problems. I feel overcrowding will become an issue as new businesses open in already full areas. There also needs to be more sidewalks to keep pedestrians off of roadways. Thank you.
- Get input from as many of the people that are affected by decisions made concerning them, like animal control and enforcement and the number of animals allowed at each residence.
- Fees for solid waste pick-up i.e. construction waste should be addressed.
- The city should continue and increase traffic cameras that are located in busy intersections. Add more speeding traffic cameras on Bragg Blvd. and Skibo Rd also on all American.
- A better transportation plan. Several bus hubs to cover all of Fayetteville. Each region needs a hub. This will bring revenue, jobs and happy citizens. Security for our community, our officers should not be known for only arresting blacks and women, but for safety. Or just traffic stops. People will pay tickets when they have good stable jobs.

- The new medians on Ramsey St. and the lanes running beside are almost impossible to distinguish from the road itself at night or wet. Extending lane lines in a paint that will pick up light would save some accidents.
- Land and rental owners should be forced to maintain a livable dwelling or to eliminate property rental and fines or demolish site. People pay rent and need better (deserve) but mostly are illiterate and need the law to work for them.
- Force property owners to clean abandoned property via a tax system.
- I appreciate Mr. Vorhees for his efforts to manage and write our city government, reminding it who owns PWC, and standing up to a certain person who seems to have several people in his pocket. Too much good ole boy politics for too long in Fayetteville.
- The city doesn't need an aquarium or biker trail because these things won't generate any money.
- The whole state, minus a few enlightened pockets of light, seems to be moving back into the early 20th century. Fay-ville needs a few strong lions to say look what Ft. Bragg does for us, now let's be Fayette-strong and match it.
- Just fix the racial profiling problem and the rest is falling into place. I have been a resident for 21 years and I see that as the only problem with our city. I have watched Fayetteville grow into Fayetteville and like what I see being done with all the taxes the city collects from me. Keep up the good work and continue to grow the city!