

From: [Connie M. Harris](#)
To: [Social Services Working Group](#)
Subject: Comment on proposed regional maps
Date: Thursday, February 15, 2018 4:49:02 PM

Hello,

I have reviewed both proposed regional supervision maps and feel that either map would be fine as long as regional offices are sufficiently staffed to accommodate population and geographical size of the regions.

Thank you,
Connie Harris

Connie M. Harris, MPA

Director

Madison County

Department of Social Services

5707 U.S. Hwy 25/70, Suite 1

Marshall, NC 28753

828-649-2711

From: [Betsy Wells](#)
To: [Social Services Working Group](#)
Cc: [Wall, Aimee N.](#)
Subject: Comments on the Proposed Maps
Date: Saturday, February 17, 2018 1:18:10 AM

Dear Committee Members,

After reviewing the proposed maps, I favor the one with more regions. I also think the number of regions should be increased so that the regional offices would be closer to the individual counties. This would foster positive relationships between the counties and regional staff.

I also encourage you to take seriously the comments submitted by DSS Directors who will be working with these regional offices.

I look forward to hearing more from the Committee

Thank you,

Betsy Wells, President
NCACBSS

From: [Renee Paschal](#)
To: [Social Services Working Group](#)
Cc: [Renee Paschal](#)
Subject: Comments regarding DSS Regional Offices
Date: Monday, February 12, 2018 5:20:34 PM

Either map keeps Chatham with in our mental health and judicial districts, which is good (though if judicial districting is successful, neither map puts us in a region with Randolph County).
Understanding the mental health and judicial climate is helpful.

We prefer larger/fewer regions with the thought that those regions would have more resources and more staff, who would have more expertise in the various DSS programs.

Renee F. Paschal
County Manager
Chatham County
PO Box 1809
Pittsboro, NC 27312
919.545.8300 Office
919.548.4096 Mobile
919.542.8272 Fax

From: [Anthony W. Starr](#)
To: [Social Services Working Group](#)
Subject: Comments Regarding Proposed Maps
Date: Friday, February 16, 2018 4:47:30 PM
Attachments: [image002.png](#)
[image003.png](#)
[image004.png](#)

Thank you for taking comments concerning the proposed maps developed by the workgroup. I appreciate the work that the group has put forth. The WPCOG would like to offer its insight for your consideration.

There are some problems with the proposed maps:

- The proposed regions are too large. If the intent of the legislation and workgroup is to establish greater collaboration, it will be difficult with so many counties within the proposed 5 or 7 regions.
- The proposed regions split metropolitan areas. The Census Bureau designated 15 metropolitan statistical areas (MSA) within the state to track economic, social, and other demographic data due to the natural ties within those MSAs. Tracking the inter-county movement of DSS clients is a stated goal. Movement within MSAs is much greater than the proposed regions. Realigning the regions to respect these natural collections of counties within MSAs will result in better tracking by decreasing the number of clients that would move across artificially created regions.
- The proposed regions split regional councils of governments (COGs) regions where much collaboration and cooperation already exists.

The WPCOG suggests that the workgroup reconsider the mapping and utilize the regions of the state's regional councils of governments. In addition, the WPCOG suggests that the workgroup consider utilizing COGs in lieu of new and stand-alone regional state offices.

- COGs have a 50+ year history of effective local collaboration between local governments, including counties.
- The COG regions reflect the natural economic, social, and transportation related connections where DSS clients are most likely to move within.
- COGs operate all of the state's area agencies on aging (AAA) that supervise federally funded operations regarding older adults. In some cases, the AAAs provide oversight of county DSS functions when providing direct service to older adults. The AAAs operate under the supervision of the NC Division of Aging and Adult Services.
- Aligning the regions for the workgroup's purposes with the COG regions will avoid adding unnecessary complexity to the state's social service system.
- COGs have a long and outstanding track record of operating social service functions (AAA, housing services, transportation planning, workforce development, etc.).
- COGs are well-equipped to work with state and federal agencies to monitor programmatic compliance and ensure proper administration of a program. Our long history demonstrates this fact.
- The WPCOG is not advocating for the further regionalization of DSS services. However, if this regionalization is necessary, the state should consider using the COGs to provide those functions in lieu of creating another set of single-purpose administrative agencies or regional

state agency offices.

We have consulted with most of our counties and they support our position. Thank you for your consideration. Please call on me if we can be of assistance.

Warm Regards,

Anthony W. Starr, ICMA-CM, AICP
Executive Director



Mailing Address: P.O. Box 9026 | Hickory, NC 28603

Physical Address: 1880 2nd Avenue NW | Hickory, NC 28601

Phone: 828.322.9191 ext. 272

Mobile: 828-639-9775

www.wpcog.org



From: [Castillo, Kay](#)
To: [Social Services Working Group](#)
Subject: Comments to the proposed maps
Date: Friday, February 16, 2018 1:43:09 PM
Attachments: [image001.png](#)
[Social Services Proposed Maps.docx](#)

Hi,

Please find attached feedback from the National Association of Social Workers North Carolina Chapter regarding the proposed regional maps.

Thank you for this opportunity and let me know if you have any further questions or concerns from us!

With gratitude,

Kay Castillo, BSW

Director of Advocacy, Policy, and Legislation

Registered Lobbyist

International Coordinator

**** Please note my email address has changed to advocacy.naswnc@socialworkers.org!**

NATIONAL ASSOCIATION OF SOCIAL WORKERS

North Carolina Chapter

412 Morson Street, Raleigh, NC 27601

(Tel) [919-828-9650](tel:919-828-9650) x2 (Fax) [919-828-1341](tel:919-828-1341)

(NC Toll Free) [800-280-6207](tel:800-280-6207)

www.naswnc.org

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From: [Jennie Kristiansen](#)
To: [Social Services Working Group](#)
Subject: DSS region comments
Date: Friday, February 16, 2018 4:30:43 PM

In reviewing the proposed regional maps and the questions for consideration, our overarching concerns are remaining in the same region as the other county in our judicial district (Orange) which is accomplished in both versions and the expertise of the regional office employees. While a seven region state would be more convenient as it puts our county in a much smaller region (if travel would even be a consideration), we are comfortable with a five region state if this allows for the Division to hire people who are "experts" who could provide consultation and support at a high level. Please let us know if you have any additional questions. We appreciate that careful consideration being given in the development of a regional supervision model.

Regards,

Jennie Kristiansen

Jennie Kristiansen
Director
Chatham County Department of Social Services
PO Box 489
102 Camp Dr.
Pittsboro, NC 27312
919-642-6976

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From: [Rose, Ben](#)
To: [Social Services Working Group](#)
Cc: [DSS Board Members](#); [Williamson-Hardy, Catherine](#)
Subject: Feedback From Durham County Regarding Maps
Date: Wednesday, February 14, 2018 11:41:52 AM

Greetings,

The Durham County Board of Social Services would like to request consideration be given to grouping Durham and Wake County together in a regional supervisory setting due to the close working relationship shared by our counties and our adjacent borders. The first proposal does include Wake and Durham however the second proposal (7 regions) splits Durham off from Wake. Thank you for your consideration of this request as you continue to work to review regional supervision. Thank you for your hard work in this area.

Ben Rose

Cc: Durham County Board of Social Services

William Ben Rose | Director of Social Services



414 East Main Street
Durham, North Carolina 27701
Office (919) 560-8060 | Fax (919) 560-8155
Email address: wrose@dconc.gov

From: [Samantha Hurd](#)
To: [Social Services Working Group](#)
Subject: Feedback on proposed DSS Maps
Date: Friday, February 09, 2018 4:34:17 PM

I prefer map 2 with fewer counties in the region. I think this will offer better fidelity of supervision, services support and technical assistance. It also avoids disruption of our judicial districts (which both maps do)

Samantha A. Hurd
Director
Currituck County Department of Social Services
153 Courthouse Rd Suite 400
Currituck, NC 27921
252-232-6040
252-232-2531- fax

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From: [Social Services Working Group](#)
To: [Sirdeshmukh, Pratibha](#)
Subject: FW: [NC4A] DSS Regional Maps- public comments
Date: Monday, February 19, 2018 1:29:40 PM
Attachments: [Proposed Maps Background Paper FINAL \(002\).pdf](#)

A new one – any chance you can still add it?

From: Mary Marlin [mailto:MMarlin@ucpcog.org]
Sent: Monday, February 19, 2018 1:00 PM
To: Social Services Working Group <sswg@sog.unc.edu>
Subject: FW: [NC4A] DSS Regional Maps- public comments

Good Afternoon,

While I realize that the comment period is closed, I hope that the comments from Upper Coastal Plain Council of Governments will be considered. Please let us know if we can provide any additional information.

1. Do not break up UCPCOG (or any COG) when making these new regional Boundary Maps and service areas. COG AAA regions offer natural EXISTING regions versus creating a new system. The role of regional conveners, trainers, strategic plans, program staff, etc., is what we currently offer for over 45 years.
2. To this end, we support Proposed Map 1 but do believe the territory to be very large overall. Proposed map 2 with 7 regions, while smaller for travel and workload to the program, is only acceptable to UCPCOG if judicial districts 6 & 7 are kept together so our region stays contiguous.
3. Consider requesting COGs in each region offer space for these new positions since we are already involved with DHHS and service providers to these target populations on multiple programs and projects both locally and regionally AND are already regional conveners with trusted working relationships with the local governments, non-profits and other key stakeholders in other ways that affect these populations – for example all the regions have Comprehensive Economic Development Strategies working to support these target populations. UCPCOG currently has office space with full support systems to house the new staff.

Thank you,

Mary M. Marlin, CFE
Upper Coastal Plain
Council of Governments
Area Agency on Aging
Aging Program Director
Phone (252) 234-5956
Fax (252) 234-5971
121 West Nash Street

P.O. Box 9
Wilson, NC 27894

"It is amazing what you can accomplish if you do not care who gets the credit." Harry Truman

Like us on Facebook: Upper Coastal Plain Area Agency on Aging Region L

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From: [Wall, Aimee N.](#)
To: [Social Services Working Group](#)
Subject: FW: FORT BRAGG RESPONSE RE: [Non-DoD Source] Social Services Working Group - Proposed Regional Maps (UNCLASSIFIED)
Date: Monday, February 19, 2018 9:55:43 AM

From: Hill, Thomas M CIV USARMY ID-READINESS (US) <thomas.m.hill.civ@mail.mil>
Sent: Thursday, February 15, 2018 2:40 PM
To: Kelly, Ryan Frances
Subject: FORT BRAGG RESPONSE RE: [Non-DoD Source] Social Services Working Group - Proposed Regional Maps (UNCLASSIFIED)

CLASSIFICATION: UNCLASSIFIED

Hey Sir, thanks for letting me be involved.

I agree with the 5 region group that thought their proposal better served the military, because I see it combines in that southern coastal region most counties of all three of the major military installations in North Carolina. It looks like that proposal captures most of the counties where service members from Seymour Johnson USAF Base, from Camp Lejeune, and from the New River USMC Base. For Fort Bragg 2 counties omitted -Moore and Hoke- have seen a pretty large increase in SM population the past three years. Would have been great if those two counties were included in the region but may not be possible. In other words Cumberland, Harnett, Moore, Hoke and Harnett are the counties Soldiers seem to gravitate to the most. The seven Region proposal would break those counties into three separate regions. The five county proposal only breaks our counties into two regions.

So I like the 5 county proposal better, understanding that the DSS planners are probably more expert and considered all aspects better than I did.

Sincerely,

Thomas M. Hill, CSW, BCD
Family Advocacy Program Manager
Army Community Service
Soldier Support Center
Bldg. 4-2843, Normandy Drive
Fort Bragg, NC 28310-5000
Office: 910-907-3491
Cell: 910-303-5306
Fax: 910-907-3048

From: [Amy Brantley](#)
To: [Social Services Working Group](#)
Subject: FW: NCACC Update: Social Services Working Group Seeking Feedback on Proposed Regional Maps, Due 2/16
Date: Tuesday, February 13, 2018 3:46:38 PM

Henderson County responses below in blue.

Thanks ~ Amy

Amy Brantley
Assistant County Manager
1 Historic Courthouse Square, Suite #2
Hendersonville, NC 28792
828.697.4809

From: NCACC [<mailto:ncacc@ncacc.org>]
Sent: Friday, February 9, 2018 11:06 AM
To: Commissioners <Commissioners@ncacc.org>; County Managers <CountyManagers@ncacc.org>
Subject: NCACC Update: Social Services Working Group Seeking Feedback on Proposed Regional Maps, Due 2/16

County Commissioners and Managers:

The Social Services Regional Supervision and Collaboration Working Group (SSWG), which was created by a new state law enacted last year, the Family/Child Protection and Accountability Act, (also known as Rylan's Law) is seeking feedback from counties as part of its work to develop recommendations on state regional supervision offices for county social services programs. We appreciate all the input provided by counties during the last legislative session to maintain the state-supervised, county-administered system of social services in North Carolina. *It is important to note that the proposed maps referenced below do NOT call for regionalization of county departments of social services, which the Association opposed. The proposed maps outline options for locations of state-run, state-funded regional supervision offices, which the Association advocated for to help counties administer services locally.*

The SSWG would like feedback about [two proposed regional maps](#), which show different options for the NC Department of Health and Human Services (DHHS) to establish offices designed to extend supervision and support more directly and immediately to the county departments of social services. The new regions will allow DHHS to provide staff, technical assistance and support to counties in a more coordinated, collaborative and community-specific manner. DHHS regional staff would be responsible for promoting consistency in program administration, supporting innovation and best practice development, resolving conflicts, and bolstering quality assurance, among other things. A PDF of the proposed maps is available at [this link](#).

Before finalizing its recommendations, the SSWG would like to hear from the public and other stakeholders specifically about the proposed maps. The group would like specific feedback on issues such as:

- Is one map better than the other? If so, why?

Henderson County favors the map with 5 regions. We believe this will provide ample support, but not pull too many resources from the central office in Raleigh. Our judicial district is intact (in both maps) and the counties that we work with the most (Buncombe, Transylvania, Polk and Haywood) are in our region so we will all have the same consultants. The central office has responsibility for policy, training, work with the Feds on PIP's, monitoring etc.. so we think we would be wise to leave adequate resources available there while providing adequate coverage to the regions. We would favor having 5 regions and putting more consultants in the regions rather than dividing the resources by 7 regions.

- Are there modifications to one or both maps that would significantly improve them?

We are not aware of changes that would improve the maps since all judicial districts (as we know them now) are intact and all counties were surveyed about which counties they work with the most including conflict of interest situations. This information was considered in drawing the maps.

- How will the maps impact working relationships? Community relationships?

We believe the regions in both maps would enable us to continue to develop current working relationships.

- Are there other factors in establishing regions that should take greater priority than those listed on pages 2-3 of the background document available at [this link](#) (e.g., judicial districts, population, geography, networks)?

We are not aware of other factors that need to be considered in establishing regions.

The SSWG has county representation and its members include Brenda Howerton, NCACC President and Durham County Commissioner; Kevin Austin, NCACC First Vice President and Yadkin County Commissioner, Robert Woodard, Chair of the Dare County Board of Commissioners; and Page Lemel, Transylvania County Commissioner.

Please submit comments to sswg@sog.unc.edu by **Friday, February 16**. Comments may also be sent by mail to Pratibha Sirdeshmukh, UNC School of Government, CB #3330 Knapp-Sanders Building, Chapel Hill, NC, 27599-3330.

Questions about this project may be directed to Aimee Wall, UNC School of Government, wall@sog.unc.edu or 919.843.4957.



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From: [John Eller](#)
To: [Social Services Working Group](#)
Subject: FW: NCACC Update: Social Services Working Group Seeking Feedback on Proposed Regional Maps, Due 2/16
Date: Thursday, February 15, 2018 5:44:50 PM
Attachments: [image004.png](#)

Davie County is supportive of the Five regions approach. They maintain the judicial districts as well as current partnerships with sister counties.

Thank you

John Eller, County Manager
123 South Main Street
Mocksville, NC 27028
O: (336) 753-6003
jeller@daviecountync.gov |
www.daviecountync.gov



From: NCACC [mailto:ncacc@ncacc.org]
Sent: Friday, February 09, 2018 11:06 AM
To: Commissioners <Commissioners@ncacc.org>; County Managers <CountyManagers@ncacc.org>
Subject: NCACC Update: Social Services Working Group Seeking Feedback on Proposed Regional Maps, Due 2/16

County Commissioners and Managers:

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Before finalizing its recommendations, the SSWG would like to hear from the public and other stakeholders specifically about the proposed maps. The group would like specific feedback on issues such as:

- Is one map better than the other? If so, why?
- Are there modifications to one or both maps that would significantly improve them?
- How will the maps impact working relationships? Community relationships?
- Are there other factors in establishing regions that should take greater priority than those listed on pages 2-3 of the background document available at [this link](#) (e.g., judicial districts, population, geography, networks)?

The SSWG has county representation and its members include Brenda Howerton, NCACC President and Durham County Commissioner; Kevin Austin, NCACC First Vice President and Yadkin County Commissioner, Robert Woodard, Chair of the Dare County Board of Commissioners; and Page Lemel, Transylvania County Commissioner.

Please submit comments to sswg@sog.unc.edu by **Friday, February 16**. Comments may also be sent by mail to Pratibha Sirdeshmukh, UNC School of Government, CB #3330 Knapp-Sanders Building, Chapel Hill, NC, 27599-3330.

Questions about this project may be directed to Aimee Wall, UNC School of Government, wall@sog.unc.edu or 919.843.4957.



E-mails sent to or from this e-mail address that relate to the County of Davie are public records and may be subject to public access under the North Carolina public records law, pursuant to N.C.G.S., Chapter 132 as hereinafter amended.

From: [Anita McCall](#)
To: [Social Services Working Group](#)
Subject: Fw: NCACC Update: Social Services Working Group Seeking Feedback on Proposed Regional Maps, Due 2/16
Date: Tuesday, February 13, 2018 7:09:53 AM

SSWG,

I submitted this to my Lincoln County, NC DSS Director, Susan McCracken.

Response to the questions:

1. I prefer the 7 region approach where Lincoln County is attached to the Western part of the state; where our relationships have developed and meetings are attended.

The difference between maps are the number of counties we are paired. In the 5 region map we share a regional office, assuming 1 office in a region, with 24 counties, yet region 7 map has 12 counties. With number of counties in the 5 region, I would guess our regional office will be in Buncombe County. I fear travel time would limit the number of visits by the regional staff to Lincoln County.

In the 7 region map, the regional office can be centered in Catawba or Alexander and still be close to all counties; I hope would mean more regular visits to the counties and additional visits, as needed. With that scenario, regular and consistent training could be possible.

Recently, I received a survey from the Workgroup asking me to name the 6 counties we are most aligned. All 6 are included in the 7 region map. We work most closely with and share important relationships with these counties, such as our Child Welfare Conflict Group. Also, we know each other, share information, work together and share vital resources.

I feel the population and area should dictate our region and dedicated regional staff; making for a strong region, including counties of various size and population. The larger counties tend to get more attention, but the smaller counties may be less of a problem.

2. Modification Suggestion: I would add Surry County to our Lincoln County region. This would align Partners Behavioral Health 8 counties. The other 5 counties are not with Partners, but it would simplify our MCO.

3. Map 7, configuration would provide us a strong region, where working relationships are already formed. We know each other from line staff to the Directors. The smaller region would allow state staff to better know each county, our needs, issues, plans, as well as our community. They could be available to work with the Board of Social Services, the greater community, and the Board of Commissioners, as needed. This depends on the offices being staffed properly.

4. In either model our judicial district would not change, we are still included with Cleveland and Gaston. I do not think this would change our working relationship with COG. The MCOs are aligned as well as possible.

Factors on page 2, were honored in the development of our region.

Feel free to call me.

Susan McCracken

Sent by:
Commissioner Anita McCall
Vice Chair
Lincoln County, NC

Sent from my Verizon LG Smartphone

----- Original message-----

From: NCACC

Date: Fri, Feb 9, 2018 11:07 AM

To: Commissioners;County Managers;

Cc:

Subject:NCACC Update: Social Services Working Group Seeking Feedback on Proposed Regional Maps, Due 2/16

County Commissioners and Managers:

The Social Services Regional Supervision and Collaboration Working Group (SSWG), which was created by a new state law enacted last year, the Family/Child Protection and Accountability Act, (also known as Rylan's Law) is seeking feedback from counties as part of its work to develop recommendations on state regional supervision offices for county social services programs. We appreciate all the input provided by counties during the last legislative session to maintain the state-supervised, county-administered system of social services in North Carolina. *It is important to note that the proposed maps referenced below do NOT call for regionalization of county departments of social services, which the Association opposed. The proposed maps outline options for locations of state-run, state-funded regional supervision offices, which the Association advocated for to help counties administer services locally.*

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Is one map better than the other? If so, why?

Are there modifications to one or both maps that would significantly improve them?

How will the maps impact working relationships? Community relationships?

Are there other factors in establishing regions that should take greater priority than those listed on pages 2-3 of the background document available at [this link](#) (e.g., judicial districts, population, geography, networks)?

The SSWG has county representation and its members include Brenda Howerton, NCACC President and Durham County Commissioner; Kevin Austin, NCACC First Vice President and Yadkin County Commissioner, Robert Woodard, Chair of the Dare County Board of Commissioners; and Page Lemel, Transylvania County Commissioner.

Please submit comments to sswg@sog.unc.edu by **Friday, February 16**. Comments may also be sent by mail to Pratibha Sirdeshmukh, UNC School of Government, CB #3330 Knapp-Sanders Building, Chapel Hill, NC, 27599-3330.

Questions about this project may be directed to Aimee Wall, UNC School of Government, wall@sog.unc.edu or 919.843.4957.



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From: [Melissa Stokely](#)
To: [Social Services Working Group](#)
Subject: FW: Request for feedback on proposed maps
Date: Friday, February 09, 2018 12:00:53 PM
Attachments: [image001.png](#)

I prefer Map #2.

ms

Pasquotank DSS

From: Sharnese Ransome [mailto:sransome@ncacdss.org]
Sent: Thursday, February 8, 2018 1:23 PM
To: The ncdirect mailing list
Subject: [ncdirect] FW: Request for feedback on proposed maps

All,

See request for feedback from Social Services Working Group. Please following the directions below for the submission of feedback.

Sharnese

From: Wall, Aimee N. [mailto:wall@sog.unc.edu]
Sent: Tuesday, February 06, 2018 2:21 PM
To: Sharnese Ransome
Subject: Request for feedback on proposed maps

Sharnese,

Would you please let the directors know that the SSWG has released proposed maps for regional offices? The group would like feedback by February 16 if possible (email comments to sswg@sog.unc.edu). A link to the maps and a background paper are available on our website under "[Notices.](#)"

Thanks for your help with this. Please let me know if you have any questions.

Aimee

Aimee N. Wall
UNC School of Government
wall@sog.unc.edu
919.843.4957



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From: pickdb@aol.com
To: [Social Services Working Group](#)
Cc: ["Betsy Wells"](#)
Subject: FW: Request for feedback on proposed maps
Date: Wednesday, February 14, 2018 10:15:29 PM
Attachments: [image001.png](#)

The proposed comments are from the Director, DSS, Alamance County. They are being forwarded, for your consideration. Sincere appreciation to Ms Osborne, for her input.

From: Susan Osborne [mailto:Susan.Osborne@alamance-nc.com]
Sent: Wednesday, February 14, 2018 4:47 PM
To: pickdb <pickdb@aol.com>
Cc: Carmen Morrow <Carmen.Morrow@alamance-nc.com>
Subject: RE: Request for feedback on proposed maps

I currently believe that the 7 region map would be best for the following reasons:

- Fewer counties for the regional office to support will result in a higher level of technical assistance for counties
- A greater presence for regional office staff in counties
- Natural relationships between counties is supported more in the 7 region map
- Less time spent in the car for consultants whose areas would be smaller in the 7 county map resulting in more time to support counties.

Hope this helps! Susan

From: Carmen Morrow
Sent: Wednesday, February 14, 2018 2:59 PM
To: Susan Osborne <Susan.Osborne@alamance-nc.com>
Subject: FW: Request for feedback on proposed maps

FYI – Mr. Pickett is requesting help on how to respond to this request.

From: pickdb@aol.com [mailto:pickdb@aol.com]
Sent: Tuesday, February 13, 2018 8:34 PM
To: Carmen Morrow <Carmen.Morrow@alamance-nc.com>
Subject: FW: Request for feedback on proposed maps

Carmen, good morning. First of all, HAPPY VALENTINE'S DAY. I hope that you have a blessed and joyful day. Carmen, if possible, could Ms Susan, please review this and possibly provide any comments that she feels may be useful for response to the NCACBSS? At this time, I don't feel that I may be qualified to provide an adequate response. Thank you and have a great day.

From: Betsy Wells [mailto:betsyncacbsspres@hotmail.com]
Sent: Tuesday, February 13, 2018 7:40 PM
To: Thomas Collie <thomtkc@aol.com>; BILL SCARLETT <bill.sherry.scarlet@gmail.com>; James "Jim"

Sides <jimsides8623@att.net>; Mary Accor <msaccor@carolina.rr.com>; Mark West <mbwest001@yahoo.com>; Tara Fikes <tfikes612@earthlink.net>; Jacqueline Hampton <mama3270@yahoo.com>; Barbara Mayes <barkerbw@bellsouth.net>; Donald Long <drlongesq@gmail.com>; Ray Jeffers <rayjeffers@personcounty.net>; Deborah Morrison <deborahdmorrison@gmail.com>; Maria Conostas <ftsmc@aol.com>; froberts@lincnc.org; pickdb@aol.com; Greg Minton <gminton@wilkescounty.net>; premiermack12@gmail.com; cwhichard@suddenlink.net; Clayton Gaskins <clayton.gaskins@accesseast.org>; Clayton Gaskins <clayton.gaskins@yahoo.com>

Cc: Sharnese Ransome <sransome@ncacdss.org>

Subject: Fwd: Request for feedback on proposed maps

Dear NCACBSS Board Members, please read the information from Sharnese—thank you
Please send comments by Feb 16th to the email address listed below. See you in
Burlington at our quarterly Board Meeting on March 16th!! Thank you, Betsy, NCCBSS Pres, 704-
477-7024 cell
Get [Outlook for iOS](#)

From: Sharnese Ransome <sransome@ncacdss.org>

Sent: Thursday, February 8, 2018 1:23 PM

Subject: FW: Request for feedback on proposed maps

To: The ncdirect mailing list <ncdirect@listserv.unc.edu>, Betsy Wells
<betsyncacbbsspres@hotmail.com>

All,

See request for feedback from Social Services Working Group. Please following the directions below
for the submission of feedback.

Sharnese

From: Wall, Aimee N. [mailto:wall@sog.unc.edu]

Sent: Tuesday, February 06, 2018 2:21 PM

To: Sharnese Ransome

Subject: Request for feedback on proposed maps

Sharnese,

Would you please let the directors know that the SSWG has released proposed maps for regional
offices? The group would like feedback by February 16 if possible (email comments
to sswg@sog.unc.edu). A link to the maps and a background paper are available on our website
under "[Notices](#)."

Thanks for your help with this. Please let me know if you have any questions.

Aimee

Aimee N. Wall
UNC School of Government
wall@sog.unc.edu
919.843.4957



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From: [Wall, Aimee N.](#)
To: [Social Services Working Group](#)
Subject: FW: Response to SSWG maps
Date: Monday, February 19, 2018 9:54:36 AM

On Feb 15, 2018, at 10:08 PM, Sharnese Ransome <sransome@ncacdss.org> wrote:

The following counties recommended the 7 regions:

Franklin, Orange, Cumberland, Wayne, Mecklenburg, Anson, Guilford, Washington, Orange

Rationale: The map of the seven seems to me to be the one that would offer the most effective opportunity for support from the state and collaboration among counties. In the event of a need for on-site support, having fewer counties would enable the regional support staff a better opportunity to be present in counties and provide the targeted support needed based on individual county needs. Counties are concerned about the amount of time state regional staff will spend in the car instead of providing support to counties with either model.

One county recommended the five regions: Rowan

Rationale:

- Equitable population to be covered by the regional supervisors (volume of work)
- Common partners for Conflict of Interest cases are clustered
- Good mix of urban and rural counties in each region
- County needs will be met and resources maintained
- Large military and/or tribal communities are clustered to afford the development of expertise of the needs of those communities (as pointed out in the position paper)

SHARNESE RANSOME

Executive Director
North Carolina Association of
County Directors of Social Services (NCACDSS)
3509 Haworth Drive, Suite 402
Raleigh, North Carolina 27609
Office Phone: 919-782-4111
Cell #: 919-606-0892
Email: sransome@ncacdss.org
Website: <http://ncacdss.org>

From: [Larry Prince](#)
To: [Social Services Working Group](#)
Subject: Mapps
Date: Friday, February 09, 2018 2:02:43 PM

I like option 2 because it reduces the size of our region

Sent from my iPad

From: [Elliott, Jan](#)
To: [Social Services Working Group](#)
Subject: Maps for Regions
Date: Thursday, February 08, 2018 3:17:59 PM

My preference of the 2 would be proposal 1 as I feel like we in Pitt have more in common. Neither map had all of our natural partners. I would assume we could still use those counties even if they are outside the region for conflict cases, etc. I think population has some bearing on the plan, it is also numbers served. A very small county could be serving 30-40% of the county while a larger county might be serving 15% of the county so that can impact DSS size and needs as well as impact that county's impact on state metrics. I would also assume regional resources that are placed in that office could vary based on the population of the region. I say that because large counties can consume a lot of state resources if they are struggling. Thanks for the opportunity to have input.

Jan Y. Elliott, Director
Pitt County Department of Social Services
1717 W. Fifth St.
Greenville, NC 27834
jan.elliott@pittcountync.gov
252-902-1064

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From: [Elise Putnam](#)
To: [Social Services Working Group](#)
Subject: Proposed districts
Date: Friday, February 16, 2018 2:10:31 PM

It seems like the 7 districts would be better for the state as it keeps more continuity between geographical/cultural areas of the state.

Thanks,

Elise Putnam, Esq.
Burke County Department of Social Services
700 E. Parker Road
Morganton, NC 28655
Ph: 828.764.9698
Fax: 828.764.9790

From: [Jordan McMillen](#)
To: [Social Services Working Group](#)
Subject: Proposed DSS Regional Maps
Date: Wednesday, February 14, 2018 10:31:22 AM
Attachments: [image003.png](#)

SSWG Committee Members,

The overall use of judicial districts, population, geography and networks appears adequate for the DSS regional maps. One question raised on our end was whether there should be more emphasis on the LME/MCO districts in light of possible integrated care models in the future. This would help with better communication between DSS and LMEs/MCOs. We do recognize however that LME districts appear more random than the methodology used for the DSS regions.

Jordan D. McMillen, County Manager

Vance County

122 Young Street, Suite B

Henderson, NC 27536

Phone: (252) 738-2002 · fax: (252) 738-2039

E-mail: jmcmillen@vancecounty.org

Website: www.vancecounty.org



[@VanceCountyGov](#)

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From: [Melanie Corprew](#)
To: [Social Services Working Group](#)
Subject: Proposed maps for regional offices
Date: Monday, February 12, 2018 11:47:14 AM

Good morning – Beaufort County DSS has reviewed the proposed regional maps and feels that Proposed 2 regions would serve Beaufort County DSS the best. Thanks

Melanie

Melanie Corprew
Director
Beaufort County Dept. of Social Services
632 W. 5th Street
Washington, NC 27889
252-940-6036
melanie.corprew@beaufordss.com

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From: [Rick Tipton](#)
To: [Social Services Working Group](#)
Subject: Proposed Maps
Date: Thursday, February 08, 2018 2:22:28 PM

Even though there is not a huge difference for our region, Yancey County likes the proposed map #2 because it involves counties that we already are tied to for other purposes.

Rick Tipton
Director
Yancey County Department of Social Services

"IT IS AMAZING WHAT CAN BE ACCOMPLISHED WHEN NO ONE CARES WHO GETS THE CREDIT"

From: [Jackson, Brenda \(ss1\)](#)
To: [Social Services Working Group](#)
Cc: ["Susan Osborne"; Glenn Osborne \(gosborne@wilson-co.com\); Chris Dobbins](#)
Subject: Proposed Regional Map
Date: Thursday, February 08, 2018 1:26:45 PM

Thanks to the HB630 Work Group for soliciting feedback on the Proposed Regional Map. Want to express our support of the 7-Region model that includes Option 2 but adding the Tech Assistance from Option 4 (hybrid).

Brenda Reid Jackson, Director
Cumberland County Department of Social Services
1225 Ramsey Street
Fayetteville, NC 28302
Office: 910-677-2035
Fax: 910-677-2801
brendajackson@ccdssnc.com

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From: [Kim Harrell](#)
To: [Social Services Working Group](#)
Subject: Proposed Regional Maps for Social Services
Date: Monday, February 12, 2018 4:55:25 PM

My feedback would be the proposed 1 map. This is the 5 region option. I think it currently keeps our County in the region with surrounding Co's that we already work well with in regards to conflict cases in child welfare. Relationships within this option are already established and working.

Thank you for allowing input from Counties.

Kim D. Harrell

Director

Yadkin County Human Services Agency

(336) 849-7910

Fax# (336) 849-7936

Email: kharrell@yadkincountync.gov

From: [Paula Holtsclaw](#)
To: [Social Services Working Group](#)
Subject: Proposed Regional Maps
Date: Thursday, February 08, 2018 2:19:39 PM

I am in support of having 7 regions. I feel that it's important to have that close working relationship with DHHS staff. When you are rural county like Mitchell it's easy to get overlooked by bigger counties that have more needs. More regions allows consultants to visit more, travel less, and be more effective in creating consistent in practice among counties. Thanks

Paula Holtsclaw - Director
Mitchell County Department of Social Services
347 Long View Drive
Bakersville, NC 28705
(828) 688-2175 ext. 308
(828) 688-4940 fax

From: [Brian Alligood](#)
To: [Social Services Working Group](#)
Subject: Proposed Regional Maps
Date: Tuesday, February 13, 2018 7:52:09 AM

We are in favor of Proposal #2 that contains 7 regions.

Thanks.

Brian M. Alligood, County Manager
Beaufort County, North Carolina
121 West 3rd Street
Washington, North Carolina 27889

Office: 252-946-0079

Fax: 252-946-7722

brian.alligood@co.beaufort.nc.us

www.co.beaufort.nc.us

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From: [Tracie McMillan](#)
To: [Social Services Working Group](#)
Subject: proposed regional maps
Date: Monday, February 12, 2018 4:07:50 PM
Attachments: [image001.png](#)

I am glad to see that Ashe County was placed with our counties in our judicial district. That will us greatly in the areas of children's services and adult services. It also makes sense geographically. Although the distances may appear smaller between cities and townships, the traveling will take longer because of the mountain terrain.

Tracie McMillan Downer
Director, Ashe Department of Social Services

T: (336) 846-5719
F: (336) 846-5779

150 Government Circle, Suite 1400
Jefferson, NC 28640



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From: [Andy Lucas](#)
To: [Social Services Working Group](#)
Subject: RE: NCACC Update: Social Services Working Group Seeking Feedback on Proposed Regional Maps, Due 2/16
Date: Friday, February 16, 2018 11:24:49 AM

To Whom It May Concern:

Below please find Stanly County's comments as it relates to the social service consultation regions:

1. **Is one map better than the other? If so, why?** The map with seven regions is preferable. There would be fewer counties in each region which would allow the consultants to have fewer counties for which they would be responsible.
2. **Are there modifications to one or both maps that would significantly improve them?** We have no modification suggestions.
3. **How will the maps impact working relationships? Community relationships?** We don't necessarily see that there will be "negative" impacts related to the maps. The social service agencies are really good at networking and collaborating with applicable community partners and would invest the time and work into establishing the needed relationships. As for existing working relationships, we don't believe the new lines will sever any existing relationships.
4. **Are there other factors in establishing regions that should take greater priority than those listed on pages 2-3 of the background document available at [this link](#) (e.g., judicial districts, population, geography, networks)?** It will be necessary to pay attention to the existing CCNC and LME-MCO organizations and how those relationships will continue or need to be strengthened based on the newly established regions.

If you have questions please let me know. Thank you for the opportunity to provide feedback.

Andy Lucas
Stanly County Manager
704-986-3600 (office)
704-984-1258 (cell)
alucas@stanlycountync.gov



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From: [Glenn Osborne](#)
To: [Jackson, Brenda \(ss1\)](#)
Cc: [Social Services Working Group](#); [Susan Osborne](#); [Chris Dobbins](#)
Subject: Re: Proposed Regional Map
Date: Thursday, February 08, 2018 1:51:56 PM

Thanks Brenda!

Sent from my iPad

On Feb 8, 2018, at 1:26 PM, Jackson, Brenda (ss1) <BrendaJackson@ccdssnc.com> wrote:

Thanks to the HB630 Work Group for soliciting feedback on the Proposed Regional Map. Want to express our support of the 7-Region model that includes Option 2 but adding the Tech Assistance from Option 4 (hybrid).

Brenda Reid Jackson, Director
Cumberland County Department of Social Services
1225 Ramsey Street
Fayetteville, NC 28302
Office: 910-677-2035
Fax: 910-677-2801
brendajackson@ccdssnc.com

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From: [Ann Hardy](#)
To: [Social Services Working Group](#)
Cc: [David Stanley](#); [Catherine Lytch](#); [Frank Williams](#)
Subject: Requested Comments regarding Social Services Working Group on Proposed Regional Maps
Date: Friday, February 09, 2018 2:04:49 PM

Dear Pratibha,

Below are comments from Brunswick County regarding the Social Services Working Group request for input.

- Is one map better than the other? If so, why? Not substantially better. However, Brunswick County staff recommends the map with the option for 5 regions.
- Are there modifications to one or both maps that would significantly improve them? None proposed.
- How will the maps impact working relationships? Community relationships? The proposed maps are consistent with relationships Brunswick County already has established.
- Are there other factors in establishing regions that should take greater priority than those listed on pages 2-3 of the background document available at this link (e.g., judicial districts, population, geography, networks)?

Staff reviewed the information provided and found on the links. In both options, Brunswick is linked with counties with whom staff collaborate with or are linked with for various groups (judicial, COG, LME, etc) in both options. If staff had to choose between the two options, we would vote for the 5 region map. Although, it is larger it does meet all of the goals identified by the working group. Staff believes that it will be more effective for the state to operate 5 offices vs 7 offices. The population and geographic sizes are reasonable and fairly consistent in the 5 region model. In addition, the 5 region model will meet the military and tribal community goals outlined on page 3. All counties typically do not need assistance in the same area all of the time, thus meeting the needs and assisting a county struggling in a particular area should not be a challenge in the 5 region model either. Small regions would hopefully increase the consistency of the information received from the state.

Please let me know if you need any additional information.

Ann Hardy
County Manager

From: [ShaVodka Nowacki](#)
To: [Social Services Working Group](#)
Subject: Social Services Work group meeting access.
Date: Thursday, February 08, 2018 9:54:03 AM
Attachments: [image002.png](#)

The webinar url is not working and links to https://www.sog.unc.edu/resources/microsites/social-services/sog.unc.edu/SSWG_online2. Can you assist me?

Reagrds,

ShaVodka Nowacki, MSW Candidate
Post Care Success Coach
Social Worker III
Ph. (828) 695-5674
Fax (828) 466-1058



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From: [Alexandra F. Sirota](#)
To: [Social Services Working Group](#)
Subject: Submission of Public Comments
Date: Friday, February 16, 2018 3:12:14 PM
Attachments: [Public Comment from NC Justice Center on Proposed Maps for Regions.pdf](#)

Dear Pratibha,

Thank you for the opportunity to submit public comments on proposed maps from the Social Services Regional Supervision and Collaboration Working Group. Attached please find comments from the North Carolina Justice Center.

Sincerely,

Alexandra

[Alexandra Forter Sirota](#)
Director, Budget & Tax Center

919-861-1468

North Carolina Justice Center
224 S. Dawson Street
Raleigh, NC 27611