County Snap Shots

- **Tier One Counties**

- **Tier Two Counties**

April 2002

For additional information concerning information contained in this report, please contact Shannon Schelin at the School of Government.

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TIER ONE COUNTY SNAP SHOTS

Note: The data reflected in the county snap shot is derived from the Center for Public Technology and Rural Internet Access Authority's E-Government Survey, collected during the summer of 2001. The information contained herein is time-specific and was provided by the county. The tier designation assigned to the county is based on the NC Department of Commerce's 2002 Tier Designations.

ALLEGHANY COUNTY

Address	PO Box 366
City	Sparta
State	NC
Zip Code	28675
Telephone	336-372-4179
Fax	336-372-5969
How many employees do your organization have?	90
How many PCs do you have?	68
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	Modem and High Speed
Do you have an official Web site?	No
Do you operate and host your Web site?	N/A
In what capacity do you use your Web site?	N/A
What is the biggest obstacle in moving to e-government?	Implementation/Maintenance Issues
How many electronic transactions do you use?	2
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	No
Do you have a wide area network (WAN)?	No
Do you have servers?	No
How many applications do you use?	24
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

ASHE COUNTY

Address	150 Government Circle, Suite 2500
City	Jefferson
State	NC
Zip Code	28640
Telephone	336-219-2501
Fax	336-219-2516
How many employees do your organization have?	160
How many PCs do you have?	90
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	High Speed
Do you have an official Web site?	No
Do you operate and host your Web site?	N/A
In what capacity do you use your Web site?	N/A
What is the biggest obstacle in moving to e-government?	Implementation/Maintenance Issues
How many electronic transactions do you use?	2
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	Currently Have
Do you have video data projectors?	Don't Have but Plan to Buy
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	No
Do you have a wide area network (WAN)?	No
Do you have servers?	No
How many applications do you use?	17
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

BEAUFORT COUNTY

Address	PO Box 1027
City	Washington
State	NC
Zip Code	27889
Telephone	252-946-0079
Fax	252-946-7722
How many employees do your organization have?	340
How many PCs do you have?	232
What is the percentage of employee PC Access?	50%
What is the percentage of employee Email Access?	25%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Modem and High Speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	
In what capacity do you use your Web site?	
What is the biggest obstacle in moving to e-government?	
How many electronic transactions do you use?	
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	Currently Have
Do you have video data projectors?	No Plans to Buy
Do you have optical scanners?	No Plans to Buy
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	
Do you have a wide area network (WAN)?	
Do you have servers?	
How many applications do you use?	16
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

BERTIE COUNTY

Address	PO Box 530
City	Windsor
State	NC
Zip Code	27983
Telephone	252-794-5300
Fax	252-794-5327
How many employees do your organization have?	152
How many PCs do you have?	150
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	High Speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Low Number of Citizens Online
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	1
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote Access; Database; File; Print
How many applications do you use?	14
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

CAMDEN COUNTY

Address	PO Box 190
City	Camden
State	NC
Zip Code	27921
Telephone	252-338-1919
Fax	252-333-1603
How many employees do your organization have?	60
How many PCs do you have?	40
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	25%
What is the percentage of employee Internet Access?	25%
What is your mode of Internet connection?	Modem
Do you have an official Web site?	No
Do you operate and host your Web site?	N/A
In what capacity do you use your Web site?	N/A
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	1
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	Don't Have but Plan to Buy
Do you have video data projectors?	Don't Have but Plan to Buy
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Database; Print
How many applications do you use?	19
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

CHEROKEE COUNTY (no response)

Address	
City	
State	
Zip Code	
Telephone	
Fax	
How many employees do your organization have?	
How many PCs do you have?	
What is the percentage of employee PC Access?	
What is the percentage of employee Email Access?	
What is the percentage of employee Internet Access?	
What is your mode of Internet connection?	
Do you have an official Web site?	
Do you operate and host your Web site?	
In what capacity do you use your Web site?	
What is the biggest obstacle in moving to e-government?	
How many electronic transactions do you use?	
Do you have a dedicated IT department?	
How many IT employees do you have?	
Do you have laptops?	
Do you have video data projectors?	
Do you have optical scanners?	
Do you have personal digital assistants (PDAs)?	
Do you have digital cameras?	
Do you have a local area network (LAN)?	
Do you have a wide area network (WAN)?	
Do you have servers?	
How many applications do you use?	
Do you use state contract for IT purchases?	
Do you have a replacement policy for IT?	
Do you have an IT plan tied to your budget?	
Do you have an IT capital investment plan?	
Do you use cost-benefit analysis to guide IT investments?	

CLAY COUNTY

Address	PO Box 118
City	Hayesville
State	NC
Zip Code	28904
Telephone	828-389-0089
Fax	828-389-3734
How many employees do your organization have?	135
How many PCs do you have?	118
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	Modem
Do you have an official Web site?	No
Do you operate and host your Web site?	N/A
In what capacity do you use your Web site?	N/A
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	Currently Have
Do you have video data projectors?	No Plans to Buy
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	No
Do you have a wide area network (WAN)?	No
Do you have servers?	No
How many applications do you use?	10
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

EDGECOMBE COUNTY

Address	PO Box 10
City	Tarboro
State	NC
Zip Code	27886
Telephone	252-641-7834
Fax	252-641-0456
How many employees do your organization have?	1000
How many PCs do you have?	500
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	Modem
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate Information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	3
Do you have laptops?	Currently Have
Do you have video data projectors?	No Plans to Buy
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Remote Access
How many applications do you use?	17
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	No

GRAHAM COUNTY (no response)

Address	
City	
State	
Zip Code	
Telephone	
Fax	
How many employees do your organization have?	
How many PCs do you have?	
What is the percentage of employee PC Access?	
What is the percentage of employee Email Access?	
What is the percentage of employee Internet Access?	
What is your mode of Internet connection?	
Do you have an official Web site?	
Do you operate and host your Web site?	
In what capacity do you use your Web site?	
What is the biggest obstacle in moving to e-government?	
How many electronic transactions do you use?	
Do you have a dedicated IT department?	
How many IT employees do you have?	
Do you have laptops?	
Do you have video data projectors?	
Do you have optical scanners?	
Do you have personal digital assistants (PDAs)?	
Do you have digital cameras?	
Do you have a local area network (LAN)?	
Do you have a wide area network (WAN)?	
Do you have servers?	
How many applications do you use?	
Do you use state contract for IT purchases?	
Do you have a replacement policy for IT?	
Do you have an IT plan tied to your budget?	
Do you have an IT capital investment plan?	
Do you use cost-benefit analysis to guide IT investments?	

HALIFAX COUNTY

Address	PO Box 38
City	Halifax
State	NC
Zip Code	27839
Telephone	252-583-1131
Fax	252-583-9921
How many employees do your organization have?	746
How many PCs do you have?	449
What is the percentage of employee PC Access?	50%
What is the percentage of employee Email Access?	25%
What is the percentage of employee Internet Access?	25%
What is your mode of Internet connection?	Modem and High Speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate Information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	2
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	3
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	No Plans to Buy
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Database; File
How many applications do you use?	18
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

HERTFORD COUNTY

Address	PO Box 116
City	Winton
State	NC
Zip Code	27986
Telephone	252-358-7805
Fax	252-358-7806
How many employees do your organization have?	250
How many PCs do you have?	75
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	25%
What is your mode of Internet connection?	Modem
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	6
Do you have laptops?	Currently Have
Do you have video data projectors?	No Plans to Buy
Do you have optical scanners?	No Plans to Buy
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	No Plans to Buy
Do you have a local area network (LAN)?	No
Do you have a wide area network (WAN)?	No
Do you have servers?	No
How many applications do you use?	9
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

HYDE COUNTY

Address	PO Box 188
City	Swan Quarter
State	NC
Zip Code	27885
Telephone	252-926-5711
Fax	252-926-1286
How many employees do your organization have?	148
How many PCs do you have?	50
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	Modem
Do you have an official Web site?	No
Do you operate and host your Web site?	N/A
In what capacity do you use your Web site?	N/A
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	No Plans to Buy
Do you have video data projectors?	No Plans to Buy
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	No
Do you have a wide area network (WAN)?	No
Do you have servers?	No
How many applications do you use?	4
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

JONES COUNTY

Address	PO Box 340
City	Trenton
State	NC
Zip Code	28585
Telephone	252-448-7571
Fax	252-448-1072
How many employees do your organization have?	96
How many PCs do you have?	85
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	25%
What is your mode of Internet connection?	Modem and High Speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate Information
What is the biggest obstacle in moving to e-government?	Infrastructure Issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	No
Do you have a wide area network (WAN)?	No
Do you have servers?	No
How many applications do you use?	8
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

MARTIN COUNTY (no response)

Address	PO Box 668
City	Williamston
State	NC
Zip Code	27892
Telephone	252-792-1901
Fax	252-792-7477
How many employees do your organization have?	200
How many PCs do you have?	200
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	100%
What is the percentage of employee Internet Access?	100%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	No
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	N/A
What is the biggest obstacle in moving to e-government?	
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	
How many IT employees do you have?	
Do you have laptops?	
Do you have video data projectors?	
Do you have optical scanners?	
Do you have personal digital assistants (PDAs)?	
Do you have digital cameras?	
Do you have a local area network (LAN)?	
Do you have a wide area network (WAN)?	
Do you have servers?	
How many applications do you use?	
Do you use state contract for IT purchases?	
Do you have a replacement policy for IT?	
Do you have an IT plan tied to your budget?	
Do you have an IT capital investment plan?	
Do you use cost-benefit analysis to guide IT investments?	

NORTHAMPTON COUNTY (no response)

Address	
City	
State	
Zip Code	
Telephone	
Fax	
How many employees do your organization have?	
How many PCs do you have?	
What is the percentage of employee PC Access?	
What is the percentage of employee Email Access?	
What is the percentage of employee Internet Access?	
What is your mode of Internet connection?	
Do you have an official Web site?	
Do you operate and host your Web site?	
In what capacity do you use your Web site?	
What is the biggest obstacle in moving to e-government?	
How many electronic transactions do you use?	
Do you have a dedicated IT department?	
How many IT employees do you have?	
Do you have laptops?	
Do you have video data projectors?	
Do you have optical scanners?	
Do you have personal digital assistants (PDAs)?	
Do you have digital cameras?	
Do you have a local area network (LAN)?	
Do you have a wide area network (WAN)?	
Do you have servers?	
How many applications do you use?	
Do you use state contract for IT purchases?	
Do you have a replacement policy for IT?	
Do you have an IT plan tied to your budget?	
Do you have an IT capital investment plan?	
Do you use cost-benefit analysis to guide IT investments?	

PERQUIMANS COUNTY

Address	PO Box 45
City	Hertford
State	NC
Zip Code	27944
Telephone	252-426-8484
Fax	252-426-4034
How many employees do your organization have?	79
How many PCs do you have?	37
What is the percentage of employee PC Access?	50%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	Modem
Do you have an official Web site?	No
Do you operate and host your Web site?	N/A
In what capacity do you use your Web site?	N/A
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	1
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	Currently Have
Do you have video data projectors?	No Plans to Buy
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	No
Do you have a wide area network (WAN)?	No
Do you have servers?	No
How many applications do you use?	11
Do you use state contract for IT purchases?	
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

SCOTLAND COUNTY (no response)

Address	
City	
State	
Zip Code	
Telephone	
Fax	
How many employees do your organization have?	
How many PCs do you have?	
What is the percentage of employee PC Access?	
What is the percentage of employee Email Access?	
What is the percentage of employee Internet Access?	
What is your mode of Internet connection?	
Do you have an official Web site?	
Do you operate and host your Web site?	
In what capacity do you use your Web site?	
What is the biggest obstacle in moving to e-government?	
How many electronic transactions do you use?	
Do you have a dedicated IT department?	
How many IT employees do you have?	
Do you have laptops?	
Do you have video data projectors?	
Do you have optical scanners?	
Do you have personal digital assistants (PDAs)?	
Do you have digital cameras?	
Do you have a local area network (LAN)?	
Do you have a wide area network (WAN)?	
Do you have servers?	
How many applications do you use?	
Do you use state contract for IT purchases?	
Do you have a replacement policy for IT?	
Do you have an IT plan tied to your budget?	
Do you have an IT capital investment plan?	
Do you use cost-benefit analysis to guide IT investments?	

SWAIN COUNTY

Address	PO Drawer A
City	Bryson City
State	NC
Zip Code	28713
Telephone	828-488-9273
Fax	828-488-2754
How many employees do your organization have?	100
How many PCs do you have?	50
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Modem and High Speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate Information
What is the biggest obstacle in moving to e-government?	Training Issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	
Do you have laptops?	Currently Have
Do you have video data projectors?	No Plans to Buy
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Database; File; Print
How many applications do you use?	15
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

TYRRELL COUNTY

Address	PO Box 449
City	Columbia
State	NC
Zip Code	27925
Telephone	252-796-1371
Fax	252-796-1188
How many employees do your organization have?	48
How many PCs do you have?	28
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	25%
What is the percentage of employee Internet Access?	25%
What is your mode of Internet connection?	Modem and High Speed
Do you have an official Web site?	No
Do you operate and host your Web site?	N/A
In what capacity do you use your Web site?	N/A
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	No Plans to Buy
Do you have video data projectors?	No Plans to Buy
Do you have optical scanners?	No Plans to Buy
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	No Plans to Buy
Do you have a local area network (LAN)?	No
Do you have a wide area network (WAN)?	No
Do you have servers?	No
How many applications do you use?	14
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

VANCE COUNTY

Address	122 Young Street, Suite B
City	Henderson
State	NC
Zip Code	27536
Telephone	252-738-2001
Fax	252-738-2039
How many employees do your organization have?	350
How many PCs do you have?	150
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	Modem and High Speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	File
How many applications do you use?	20
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

WARREN COUNTY

Address	PO Box 619
City	Warrenton
State	NC
Zip Code	27589
Telephone	252-257-3115
Fax	252-257-5971
How many employees do your organization have?	213
How many PCs do you have?	175
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Modem and High Speed
Do you have an official Web site?	No
Do you operate and host your Web site?	N/A
In what capacity do you use your Web site?	N/A
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	No Plans to Buy
Do you have video data projectors?	No Plans to Buy
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Email
How many applications do you use?	8
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

WASHINGTON COUNTY (no response)

Address	
City	
State	
Zip Code	
Telephone	
Fax	
How many employees do your organization have?	
How many PCs do you have?	
What is the percentage of employee PC Access?	
What is the percentage of employee Email Access?	
What is the percentage of employee Internet Access?	
What is your mode of Internet connection?	
Do you have an official Web site?	
Do you operate and host your Web site?	
In what capacity do you use your Web site?	
What is the biggest obstacle in moving to e-government?	
How many electronic transactions do you use?	
Do you have a dedicated IT department?	
How many IT employees do you have?	
Do you have laptops?	
Do you have video data projectors?	
Do you have optical scanners?	
Do you have personal digital assistants (PDAs)?	
Do you have digital cameras?	
Do you have a local area network (LAN)?	
Do you have a wide area network (WAN)?	
Do you have servers?	
How many applications do you use?	
Do you use state contract for IT purchases?	
Do you have a replacement policy for IT?	
Do you have an IT plan tied to your budget?	
Do you have an IT capital investment plan?	
Do you use cost-benefit analysis to guide IT investments?	

YANCEY COUNTY

Address	County Courthouse Rm #11
City	Burnsville
State	NC
Zip Code	28714
Telephone	828-682-3971
Fax	828-682-4301
How many employees do your organization have?	130
How many PCs do you have?	120
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Modem
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate Information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	No
Do you have a wide area network (WAN)?	No
Do you have servers?	No
How many applications do you use?	12
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

TIER TWO COUNTY SNAP SHOTS

Note: The data reflected in the county snap shot is derived from the Center for Public Technology and Rural Internet Access Authority's E-Government Survey, collected during the summer of 2001. The information contained herein is time-specific and was provided by the county. The tier designation assigned to the county is based on the NC Department of Commerce's 2002 Tier Designations.

ANSON COUNTY

Address	114 N. Greene Street
City	Wadesboro
State	NC
Zip Code	28170
Telephone	704-694-5564
Fax	704-694-6135
How many employees do your organization have?	300
How many PCs do you have?	115
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Modem and High Speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Staff Issues
How many electronic transactions do you use?	2
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	2
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Don't Have but Plan to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Web; Remote Access; Database; Email; File; Print
How many applications do you use?	15
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

BLADEN COUNTY

Address	PO Box 1048
City	Elizabethtown
State	NC
Zip Code	28337
Telephone	910-862-6763
Fax	910-862-6767
How many employees do your organization have?	356
How many PCs do you have?	204
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	25%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	Modem and High Speed
Do you have an official Web site?	No
Do you operate and host your Web site?	N/A
In what capacity do you use your Web site?	N/A
What is the biggest obstacle in moving to e-government?	Keeping up with new technology
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	2
Do you have laptops?	Currently Have
Do you have video data projectors?	No Plans to Buy
Do you have optical scanners?	No Plans to Buy
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Web; Database; Email; File
How many applications do you use?	14
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	No

COLUMBUS COUNTY

Address	111 Washington Street
City	Whiteville
State	NC
Zip Code	28472
Telephone	910-640-6600
Fax	910-642-1876
How many employees do your organization have?	600
How many PCs do you have?	500
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Modem
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	No
Do you have video data projectors?	No
Do you have optical scanners?	No
Do you have personal digital assistants (PDAs)?	No
Do you have digital cameras?	No
Do you have a local area network (LAN)?	No
Do you have a wide area network (WAN)?	No
Do you have servers?	No
How many applications do you use?	10
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

DUPLIN COUNTY

Address	PO Box 950
City	Kenansville
State	NC
Zip Code	28349
Telephone	910-296-2104
Fax	910-296-2107
How many employees do your organization have?	625
How many PCs do you have?	375
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	25%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	Modem and High Speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Staff Issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Database; Email; File
How many applications do you use?	30
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

GREENE COUNTY (not yet received)

Address	
City	
State	
Zip Code	
Telephone	
Fax	
How many employees do your organization have?	
How many PCs do you have?	
What is the percentage of employee PC Access?	
What is the percentage of employee Email Access?	
What is the percentage of employee Internet Access?	
What is your mode of Internet connection?	
Do you have an official Web site?	
Do you operate and host your Web site?	
In what capacity do you use your Web site?	
What is the biggest obstacle in moving to e-government?	
How many electronic transactions do you use?	
Do you have a dedicated IT department?	
How many IT employees do you have?	
Do you have laptops?	
Do you have video data projectors?	
Do you have optical scanners?	
Do you have personal digital assistants (PDAs)?	
Do you have digital cameras?	
Do you have a local area network (LAN)?	
Do you have a wide area network (WAN)?	
Do you have servers?	
How many applications do you use?	
Do you use state contract for IT purchases?	
Do you have a replacement policy for IT?	
Do you have an IT plan tied to your budget?	
Do you have an IT capital investment plan?	
Do you use cost-benefit analysis to guide IT investments?	

HOKE COUNTY

Address	PO Box 1557
City	Raeford
State	NC
Zip Code	28376
Telephone	910-875-8751
Fax	910-875-9222
How many employees do your organization have?	288
How many PCs do you have?	138
What is the percentage of employee PC Access?	50%
What is the percentage of employee Email Access?	25%
What is the percentage of employee Internet Access?	25%
What is your mode of Internet connection?	Modem and High Speed
Do you have an official Web site?	No
Do you operate and host your Web site?	N/A
In what capacity do you use your Web site?	N/A
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	Currently Have
Do you have video data projectors?	Don't Have but Plan to Buy
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Web; Database; File; Print
How many applications do you use?	16
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

LENIOR COUNTY

Address	115 W. Bright Street
City	Kinston
State	NC
Zip Code	28501
Telephone	252-559-6440
Fax	252-523-0371
How many employees do your organization have?	475
How many PCs do you have?	400+
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	100%
What is the percentage of employee Internet Access?	100%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Staff concerns
How many electronic transactions do you use?	1
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	7
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; Email; File; Print
How many applications do you use?	25
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	No

MADISON COUNTY

Address	PO Box 579
City	Marshall
State	NC
Zip Code	28753
Telephone	828-649-2521
Fax	828-649-2521
How many employees do your organization have?	250
How many PCs do you have?	80
What is the percentage of employee PC Access?	25%
What is the percentage of employee Email Access?	25%
What is the percentage of employee Internet Access?	25%
What is your mode of Internet connection?	Modem
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	No
How many applications do you use?	9
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

MITCHELL COUNTY

Address	PO Box 409
City	Bakersville
State	NC
Zip Code	28705
Telephone	828-688-2319
Fax	828-688-4443
How many employees do your organization have?	128
How many PCs do you have?	60
What is the percentage of employee PC Access?	50%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	Modem
Do you have an official Web site?	No
Do you operate and host your Web site?	N/A
In what capacity do you use your Web site?	N/A
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	No Plans to Buy
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	No
Do you have a wide area network (WAN)?	No
Do you have servers?	No
How many applications do you use?	7
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

PAMLICO COUNTY

Address	PO Box 776
City	Bayboro
State	NC
Zip Code	28515
Telephone	252-745-3133
Fax	252-745-5514
How many employees do your organization have?	132
How many PCs do you have?	65
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	25%
What is your mode of Internet connection?	Modem
Do you have an official Web site?	No
Do you operate and host your Web site?	N/A
In what capacity do you use your Web site?	N/A
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	No
Do you have a wide area network (WAN)?	No
Do you have servers?	No
How many applications do you use?	16
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

PASQUOTANK COUNTY

Address	206 East Main Street
City	Elizabeth City
State	NC
Zip Code	27909
Telephone	252-335-4487
Fax	252-335-0866
How many employees do your organization have?	360
How many PCs do you have?	240
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Modem and High Speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Staff Issues
How many electronic transactions do you use?	2
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	2
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote Access; Database; Email; File; Print
How many applications do you use?	17
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	No

RICHMOND COUNTY

Address	PO Box 504
City	Rockingham
State	NC
Zip Code	28380
Telephone	910-997-8200
Fax	910-997-8208
How many employees do your organization have?	300
How many PCs do you have?	200
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	25%
What is the percentage of employee Internet Access?	100%
What is your mode of Internet connection?	Modem and High Speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate Information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	No
How many IT employees do you have?	1
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Database; File; Print
How many applications do you use?	21
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	Yes

ROBESON COUNTY

Address	701 N. Elm Street
City	Lumberton
State	NC
Zip Code	28358
Telephone	910-671-3020
Fax	910-576-4566
How many employees do your organization have?	1000
How many PCs do you have?	700
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	25%
What is your mode of Internet connection?	Modem and High Speed
Do you have an official Web site?	No
Do you operate and host your Web site?	N/A
In what capacity do you use your Web site?	N/A
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	1
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	4
Do you have laptops?	Currently Have
Do you have video data projectors?	No Plans to Buy
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Database; Email; File; Print
How many applications do you use?	26
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

ROCKINGHAM COUNTY

Address	PO Box 206
City	Wentworth
State	NC
Zip Code	27375
Telephone	336-342-8342
Fax	336-342-8105
How many employees do your organization have?	680
How many PCs do you have?	250
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	100%
What is the percentage of employee Internet Access?	100%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	6
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	6
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Database; Email; File
How many applications do you use?	26
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	No

RUTHERFORD COUNTY

Address	289 N. Main Street
City	Rutherfordton
State	NC
Zip Code	28139
Telephone	828-287-6070
Fax	828-287-6394
How many employees do your organization have?	300
How many PCs do you have?	250
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	100%
What is the percentage of employee Internet Access?	100%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate Information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	1
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	4
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Database; File; Print
How many applications do you use?	28
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No